

Total Incidents

10

Total Incidents

SLA Compliance %

80.00%

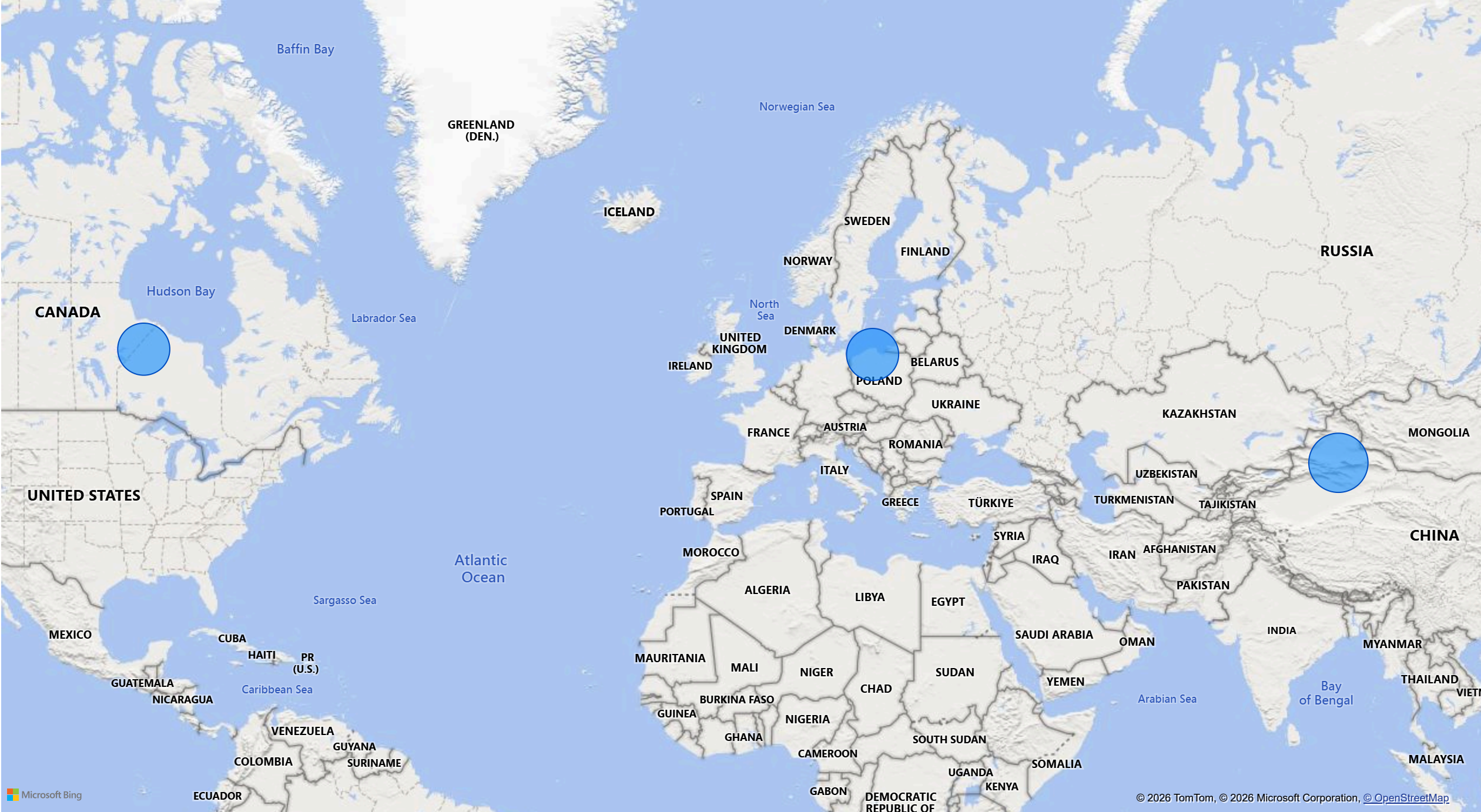
SLA Compliance %

Avg Resolution Time

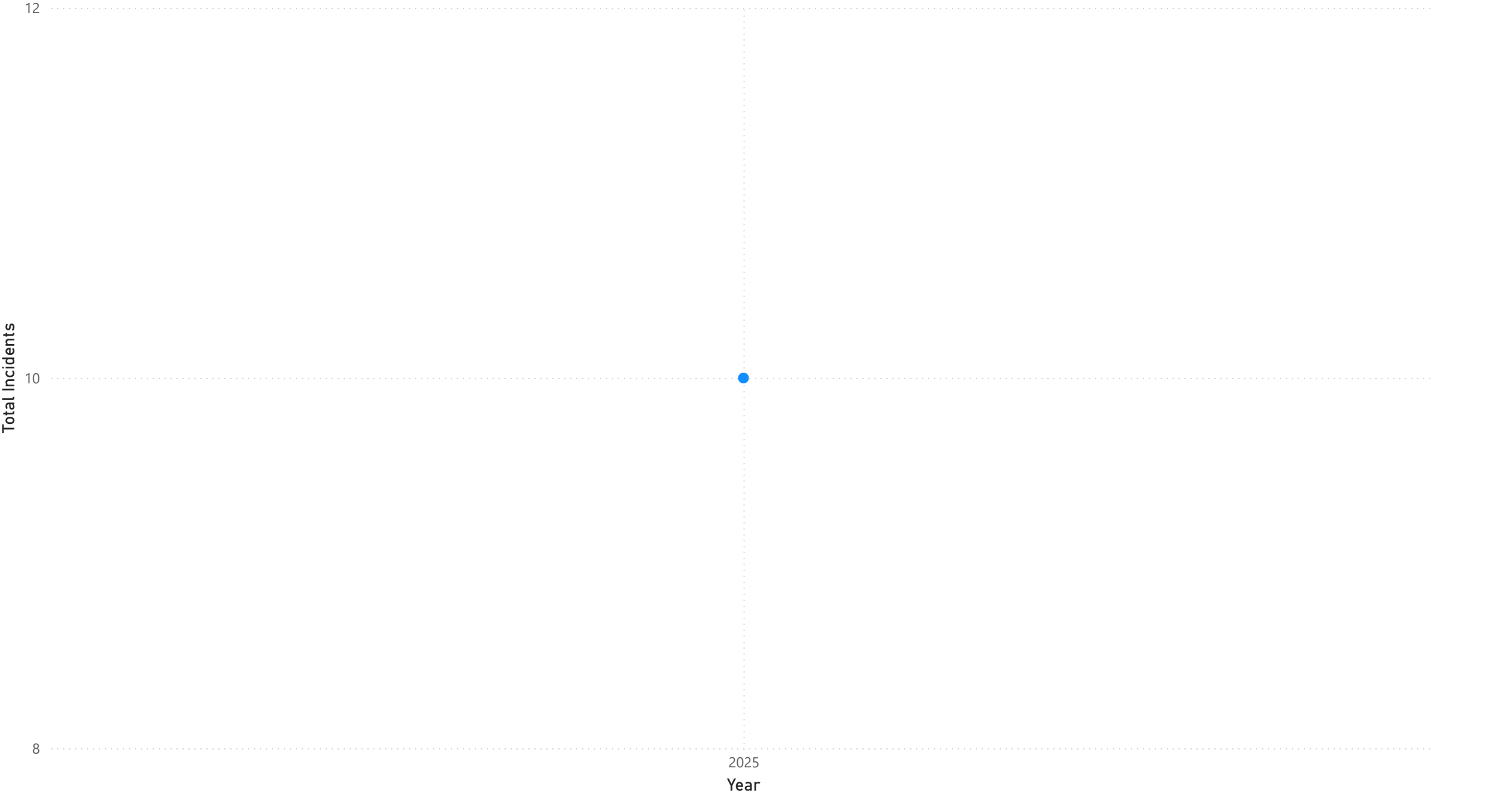
3.20

Avg Resolution Time

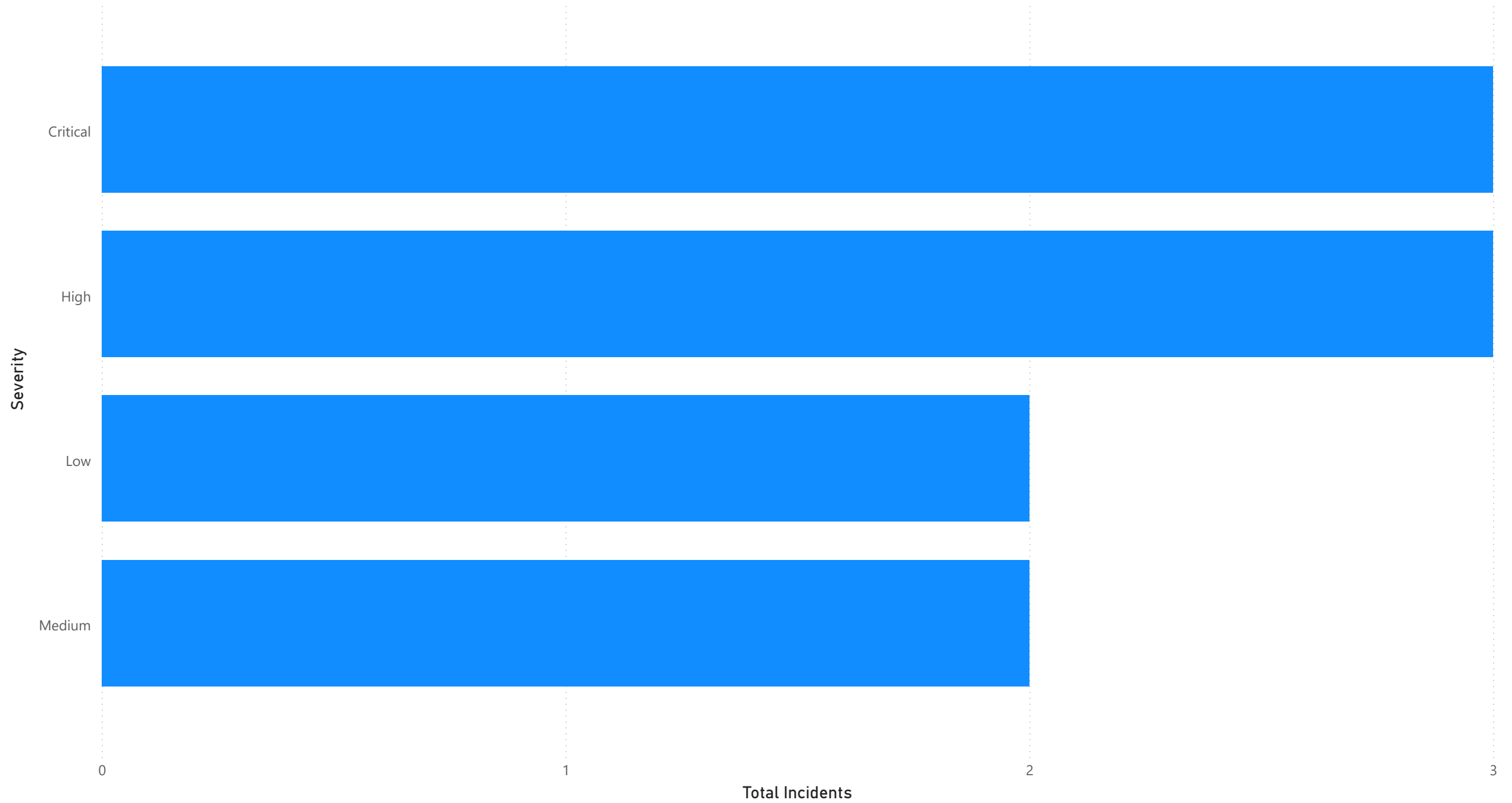
Total Incidents, Avg Resolution Time and SLA Compliance % by Region



Monthly Incident Trend



Total Incidents by Severity



Assigned_Team SLA Compliance % Avg Resolution Time Total Incidents

App Support	<div><div>100.00%</div></div>	3.50	2
DB Team	<div><div>100.00%</div></div>	1.50	2
Infra Team	<div><div>100.00%</div></div>	2.00	2
Network Ops	<div><div>100.00%</div></div>	2.50	2
Security Ops	<div><div>0.00%</div></div>	6.50	2
Total	80.00%	3.20	10

|Region, Severity, Assigned_Team, Date_Reported



✓ ☐ Asia

✓ ☐ Europe

✓ ☐ North America

✓ ☐ Region