

Total Incidents

**10**

Total Incidents

SLA Compliance %

**80.00%**

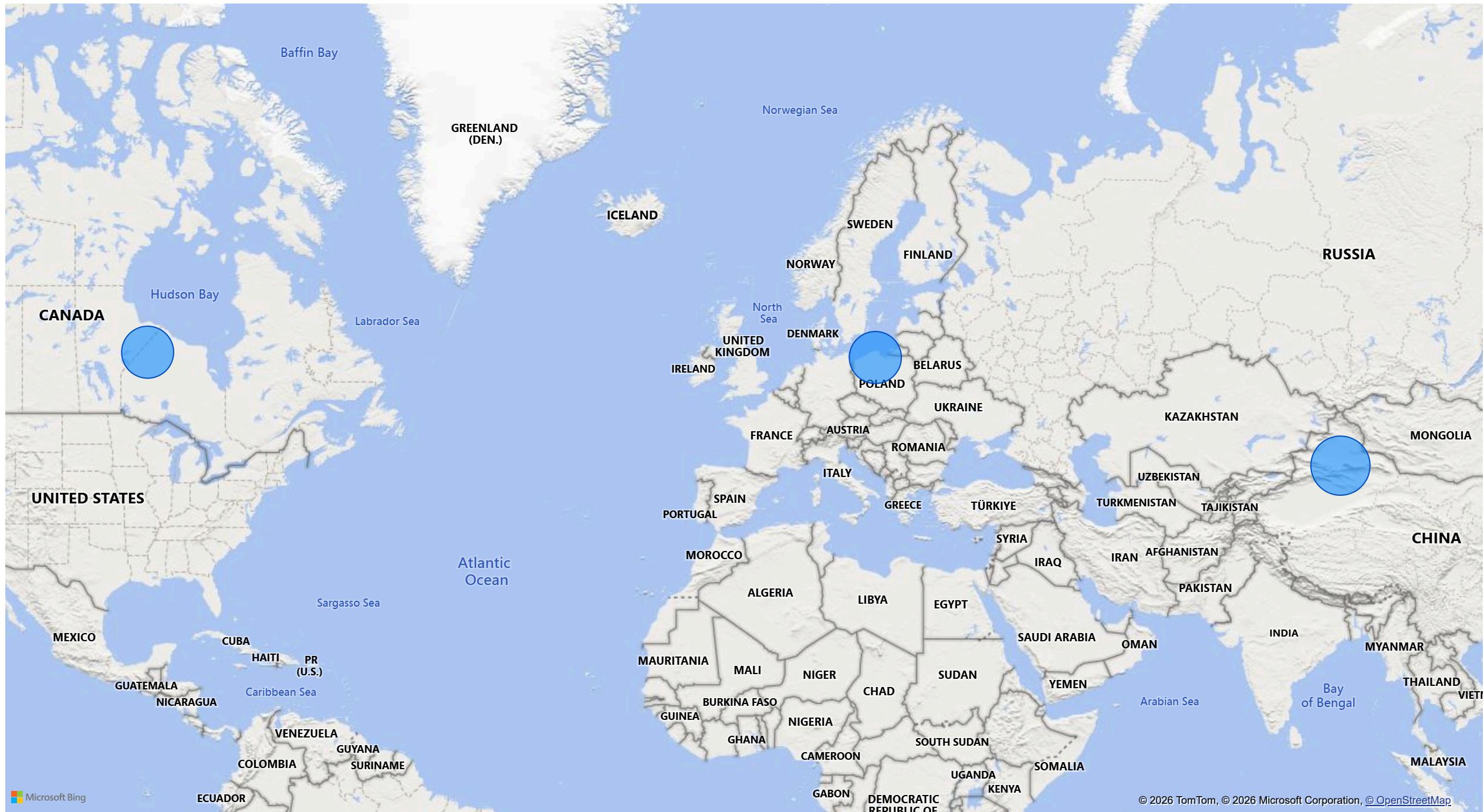
SLA Compliance %

Avg Resolution Time

**3.20**

Avg Resolution Time

## Total Incidents, Avg Resolution Time and SLA Compliance % by Region



## Monthly Incident Trend

12

10

8

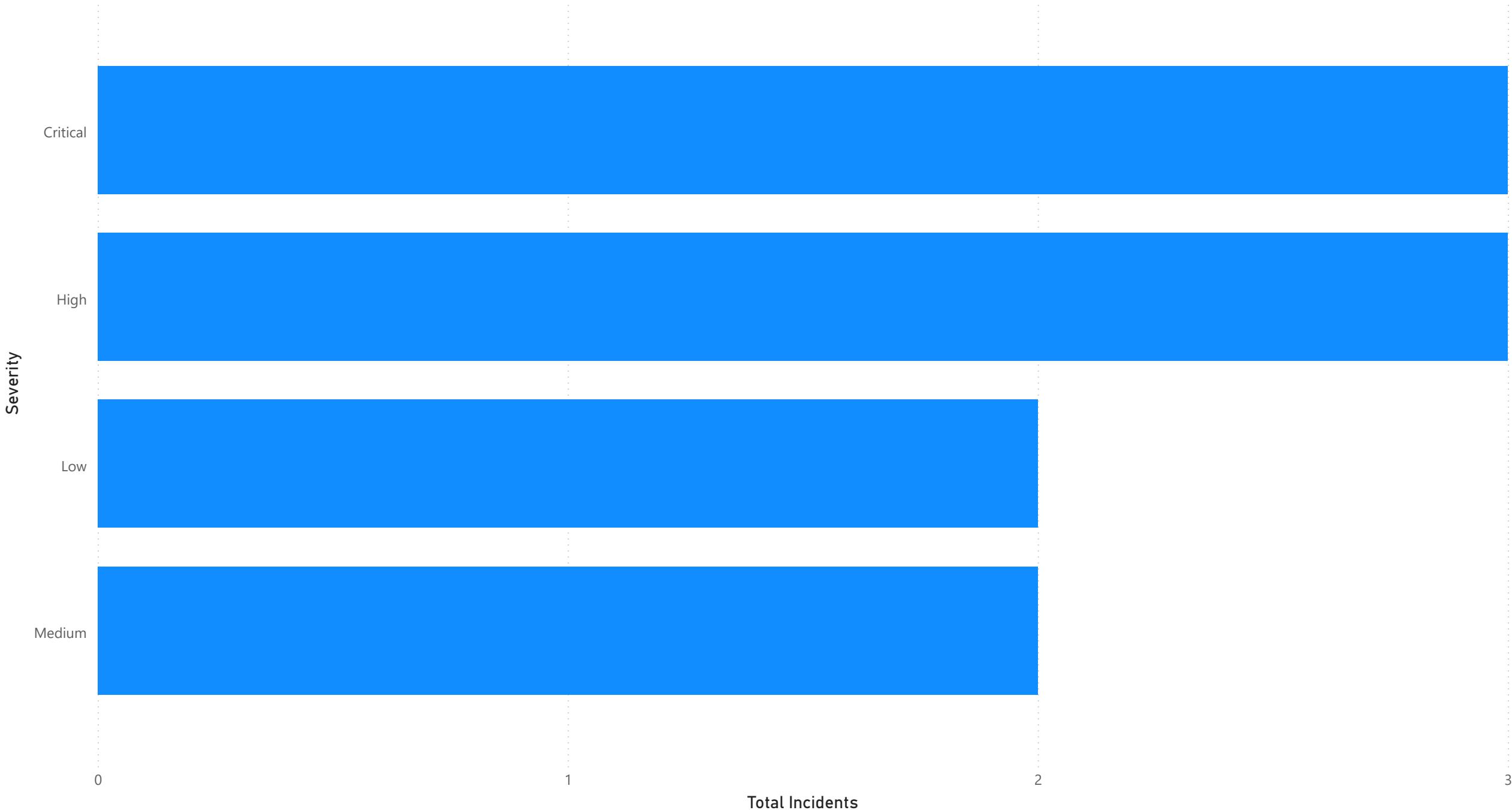
Total Incidents

2025

Year



## Total Incidents by Severity



## Assigned\_Team SLA Compliance % Avg Resolution Time Total Incidents

Assigned Team	SLA Compliance %	Avg Resolution Time	Total Incidents
App Support	100.00%	3.50	2
DB Team	100.00%	1.50	2
Infra Team	100.00%	2.00	2
Network Ops	100.00%	2.50	2
Security Ops	0.00%	6.50	2
<b>Total</b>	<b>80.00%</b>	<b>3.20</b>	<b>10</b>

|Region, Severity, Assigned\_Team, Date\_Reported



- ✓  Asia
- ✓  Europe
- ✓  North America
- ✓  Region