

CHAT CONNECT – A REAL TIME CHAT AND COMMUNICATION APP

Project Presented by

Team ID: NM2023TMID09425

Team Leader: R. SridhanaPritha

Team members:

K.S. SriShanthini

S. Sruthi

R. Swathi

1. INTRODUCTION:

1.1 Overview:

Real time chat is the right tool for any job, and it should be in every customer support agent's repertoire.

Our live chat has the fastest chat widget on the market, it's very easy to implement, and it can help you increase your earnings by 48%.

Get started with chat conversations and turn website visitors into customers thanks to advanced chat features and proactive communication.

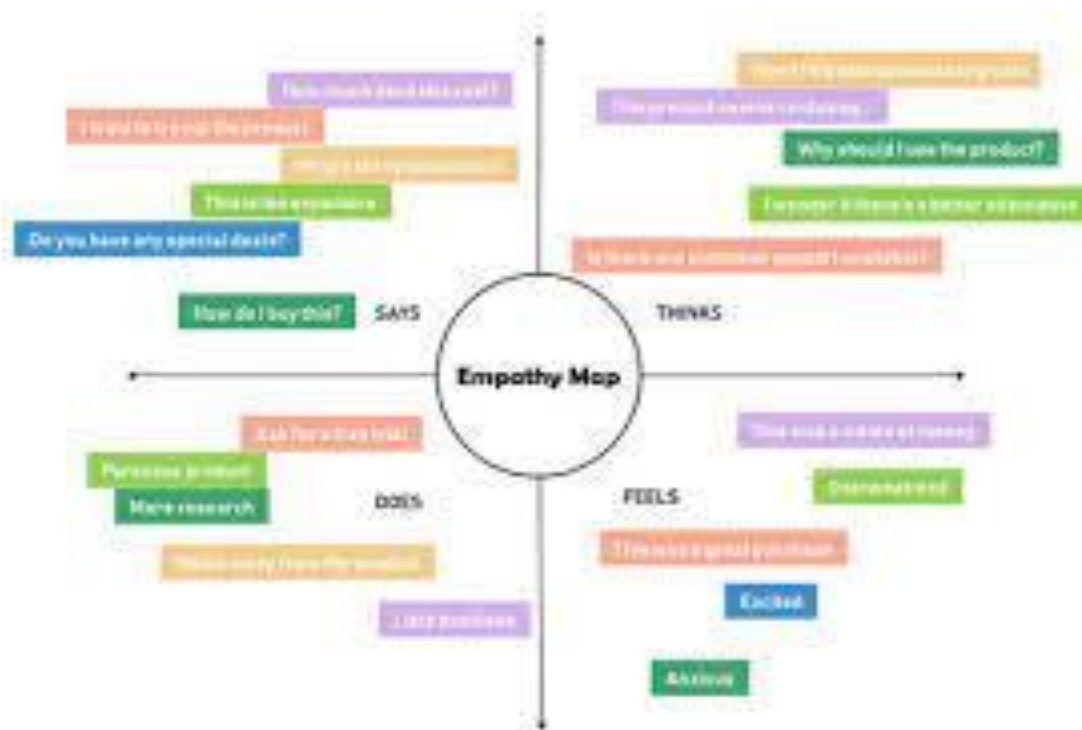
1.2 PURPOSE

Connect Chat is a real-time messaging tool that enables users to chat with individuals and groups, quickly share files, and collaborate on any record by connecting with the right people instantly.

Connect Chat animates communication around records, Visual Task Boards, topics of interest, or groups of people.

2. PROBLEM DEFINITION & DESIGN THINKING

2.1 EMPATHY MAP:



2.2 IDEATION& BRAINSTORMING MAP:



4. ADVANTAGES AND DISADVANTAGES:

ADVANTAGES:

- appreciate different perspectives
- understand the difference between appropriate and inappropriate behaviors
- become more effective non-verbal communicators.

DISADVANTAGES:

- You can't be sure other people are being honest or that they are who they say they are.
- If you are feeling vulnerable, people online might try to take advantage of you.

- Building relationships online can result in your spending less time with friends and family.

5. APPLICATIONS:

A chat application **makes it easy to communicate with people anywhere in the world by sending and receiving messages in real time**. With a web or mobile chat app, users are able to receive the same engaging and lively interactions through custom messaging features, just as they would in person.

6.CONCLUTION:

You did it! You learned realtime and several techniques you can use to go about doing realtime communication. Before we wrap up, I want to talk about a few additional pieces of connections you can do that we didn't talk about.

7.FUTURE SCOPE:

Enhancement that can be made in the future.

With the knowledge I have gained by developing this application, I am confident that in the future I can make the application more effective by adding these services.

- Extending this application by providing Authorization service.
- Creating Database and maintaining users.
- Increasing the effectiveness of the application by providing Voice Chat.
- Extending it to Web Support.

8.Appendix:

