Re: Fw: Fw: Unable to log in Success Life

Y P Lam <yplampt@hotmail.com>

Tue 2/9/2021 4:49 PM

To: Hello Success <hello@successlife.com>; Support . <support@successlife.com>

Hi Clarence

Any update from your end?

Best regards

YP Lam

From: Y P Lam <yplampt@hotmail.com> Sent: Friday, February 5, 2021 11:24 AM

To: Hello Success <hello@successlife.com>; Support . <support@successlife.com>

Subject: Re: Fw: Fw: Unable to log in Success Life

Hi

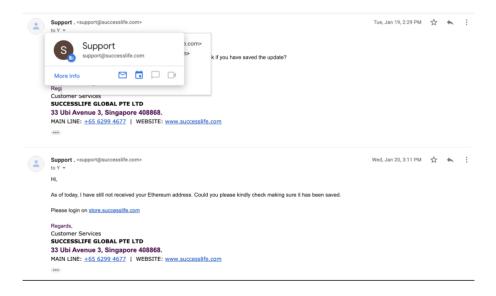
I've updated my profile on the SuccessLife site. Please let me know if there are any other issues. TQ

From: Hello Success <hello@successlife.com>
Sent: Friday, February 5, 2021 10:01 AM
To: Y P Lam <yplampt@hotmail.com>

Subject: Re: Fw: Fw: Unable to log in Success Life

Hi Mr Lam,

Pardon the confusion. I have been using support@successlife.com to reply to your queries.



Somehow, I am not able to retrieve your Public address. Please check if you have saved and updated the profile page on store.successlife.com

Hope this clarifies

Kind regards

On Thu, Feb 4, 2021 at 10:35 PM Y P Lam <<u>yplampt@hotmail.com</u>> wrote:

Hi Clarence or anybody

I'm hoping to get some response please to my query below.

TQ

From: Y P Lam <<u>yplampt@hotmail.com</u>>
Sent: Thursday, January 28, 2021 4:38 PM

To: clarence.ho@srglobal.com <clarence.ho@srglobal.com>

Subject: Fw: Fw: Unable to log in Success Life

Hi Clarence

I'm still waiting for your reply. TQ

From: Y P Lam <<u>yplampt@hotmail.com</u>>
Sent: Wednesday, January 20, 2021 4:27 PM

To: clarence.ho@srglobal.com <clarence.ho@srglobal.com>

Subject: Fw: Fw: Unable to log in Success Life

Hi Clarence

Resending...U seem to be missing my mail...appreciate a reply pls, TQ.

From: Y P Lam < <pre>yplampt@hotmail.com
Sent: Tuesday, January 19, 2021 9:27 AM

To: clarence.ho@srglobal.com <clarence.ho@srglobal.com>

Subject: Fw: Fw: Unable to log in Success Life

Hi Clarence

Resending. Appreciate a reply. TQ

Best regards YP Lam

From: Y P Lam < <pre>yplampt@hotmail.com>
Sent: Friday, January 15, 2021 2:06 PM

To: clarence.ho@srglobal.com <clarence.ho@srglobal.com>

Subject: Fw: Fw: Unable to log in Success Life

Hi Clarence

Please see my emails below which have not been replied to date. I would appreciate it if there is someone in your company who can resolve my issue.

I've been very patient with the development and would like to know what is the status of the Success Life crypto coins. I don't know where they can be traded and if so, where and how much they are worth. Where can I get updates?

I'm looking forward to an early reply. Thank you.

Best regards

YP Lam

From: Y P Lam <<u>yplampt@hotmail.com</u>>
Sent: Tuesday, December 22, 2020 12:31 AM
To: Support . <<u>support@successlife.com</u>>
Subject: Re: Fw: Unable to log in

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Hi there,

I've responded to with my ETH wallet address to your <u>store.successlife.com</u> link some 2 weeks ago now but have still receive any confirmation or response. Pls may I know the status. TQ.

Best regards YP Lam

From: Support . < support@successlife.com > Sent: Monday, December 7, 2020 11:12 PM
To: Y P Lam < yplampt@hotmail.com > Subject: Re: Fw: Unable to log in

Hi Mr. Lam.

You no longer need to access the website that you have stated, as you have already completed the step. Upon checking your account, you have yet to submit us a public address. Please create an Ethereum wallet and submit the address to us via store.successlife.com

Here's a video to guide you with the wallet creation process. https://youtu.be/sD-3a5Gqjgk

We will issue the tokens within 3-5 business days, upon receiving your public address.

Regards,

Customer Services

SUCCESSLIFE GLOBAL PTE LTD 33 Ubi Avenue 3, Singapore 408868.

MAIN LINE: +65 6299 4677 | WEBSITE: www.successlife.com

On Sun, Dec 6, 2020 at 3:02 PM Y P Lam < yplampt@hotmail.com> wrote:

Please see un-replied/un-answered message below.

Best regards YP Lam

From: Y P Lam <<u>yplampt@hotmail.com</u>>
Sent: Tuesday, December 1, 2020 4:57 PM

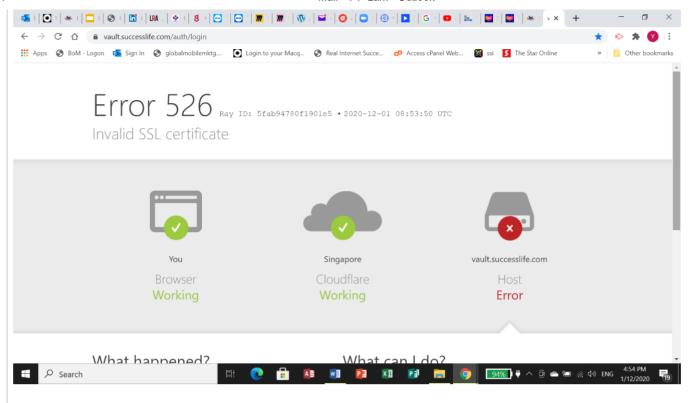
To: hello@successlife.com <hello@successlife.com>

Subject: Unable to log in

Hi there,

I've not been checking in to my account for quite a while following initial ICO and going through KYC. Unable to log in to my account now - see screenshot below. Please advise.

Thank you.



Best regards YP Lam

From: hello@successlife.com Sent: Thursday, September 27, 2018 12:12 AM

To: yplampt@hotmail.com>

Subject: Password Reset





Hi Yue Pak,

We recently received a request to reset the password on your account.

If you requested this password reset, please click the link below to set a new password within the next 24 hours:

Click here to reset your password

If the link above does not work, paste this into your browser:

https://vault.successlife.com/user/changePassword?id=ddd82c5d-fe39-4514-ab75-

<u>99a8d6515743&token=d7e2b0c5-cc06-4d78-828e-8ec0ea09ec93</u>

If you didn't want to reset your password or if this wasn't requested by you, simply ignore this message.

To Your Success,

Jen Sern

Subscriber Support Specialist

