Marketing Campaign Outcome

Presenting The Results

Problem Statement

Predict if the client would subscribe to a term deposit based on marketing campaign.

Data

The data consists of records of roughly 41000 clients and 21 features. There are 20 predictors and 1 target that describes whether the client will subscribe or not

Feature	Feature_Type	Description
у	binary	has the client subscribed a term deposit? ('yes','no')

Evaluation metric

The evaluation metric for this project is **auc_roc_score**.

- False positive predicted subscribe to a term deposit, but actually not subscribed.
- False negative predicted not subscribe to term deposit, but actually subscribed

Models

The models used yielded the following results below.

Modelling Method	Precision	Recall	AUC_ROC
Logistic Regression	0 - 0.911 - 0.60	0 - 0.971 - 0.34	65.24 %
Random Forest Classifier	0 - 0.931 - 0.63	0 - 0.961 - 0.47	71.69 %
XGBClassifier	0.930.62	0.960.51	73.46 %

Models – Hyperparameter Tuning

The models used yielded the following results below.

Modelling Method	Precision	Recall	AUC_ROC
Logistic Regression	0 - 0.981 - 0.38	0 - 0.811 - 0.89	91.33 %
Random Forest Classifier	0 - 0.981 - 0.44	0 - 0.861 - 0.85	93.59 %
XGBClassifier	0.970.48	0.890.77	95.47%

Final Result

• From the above observations and plots it can be inferred that the best performing model was XGBoost giving an AUC_ROC score of 95.47 %.

Insights & Decision

• Customers to be targeted

- \circ Age: 30 50
- Education : university, high school, professional courses
- o Job: admin, blue-collar, technician

• <u>Campaign targets</u>

- Customers who were not targeted before
- Customers successful in previous campaigns
- Plan campaigns from may through august