CURRICULUM VITAE
Songhei Lee

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Job Objective

Bachelor's degree in Computer Science with professional experience from soft / hardware testing and quality assurance. Self-managing and responsible project managers who are challenged by problem solving and clear goal focus. My goal is to develop my knowledge in testing.

Educational History

Dankook University, Cheonan, South of Korea　　　　　　　　　　Mar 2005 - Feb 2009
Bachelor of Engineering in Computer Science & Engineering

Work experience & Main responsibilities

LG Electronics Nordic AB, Kista, Sweden *(Consultant)*　　　　Sep 2018 – Mar 2019
Assistant Product Manager

Product managing

- Price management
- Market trend research regarding competitors market share
- Sales, promotion programs management
- Contact point between the HQ and other subsidiaries
- Sample product management.

Demand planning

- Analyzing PSI data
- Sales and value forecasting
- Communicating with Key account manager for product demand plan

Clonix Co., Ltd., Suwon, South of Korea　　　　　　　　　　Mar 2016 - Mar 2017
Assistant manager, Senior QA Specialist

Software quality assurance

- Participate in product design reviews to provide input on functional requirements, product designs, or potential problems.
- Plan test schedules or strategies by project scope or delivery dates.
- Document software defects, using a bug tracking system, and report defects to software developers.
- Provide feedback and recommendations to developers on software usability and functionality.
- Testing the compatibility of developed programs with new hardware/platform/OS.

Customer support

- Answer customer telephone calls regarding existing accounts.
- Trouble-shooting software problem through remote assistance.

■ **Samsung Electronic Co., Ltd., Suwon, South of Korea** *(Consultant)*   Oct 2008 - Mar 2016

Assistant manager, QA Specialist

Certification Test - WHQL

- All of the Samsung Desktop/Laptop/All-In-One/Tablet system and Hardware certificate through the WHQL (Windows Hardware Quality Labs) suite.
- Follow-up and BIOS changing Test.

Software & Hardware quality assurance

- Monitor program performance to ensure efficient and problem-free operations.
- Measure hardware performance and search problem to fast booting time (Using benchmark tool).
- Touchscreen performance and accuracy test.
- Experience in testing the Compatibility of Samsung Computer system with the other programs.

■ **Runstenen Kronan & Antik AB, Sweden**   Jan 2020 – Present

Sales associate

Managing the store

- Checkout
- Explane about the souvenirs (in English and Korean)
- Exhibit and clean the shop

■ **Kotra Stockholm, Danderyd, Sweden**   May 2019 – Jun 2019

Marketing coordinator (Shortterm contract)

Business Events support

- Sweden – South Korea business meeting : support of the event (MOU ceremony), data collection & writing, balance account of the event
- Nor-shipping 2019: Data collection & writing

Computer literacy

Programming language: C, Visual Basic, JAVA, HTML5, CSS3
Operation System: Windows all versions, Windows server 2008, 2012
Software packages: Microsoft WHQL suite, Microsoft ADK suite, Kinds of benchmark tools, Microsoft Office suite

Language skills & Cerfiticates

Language: Korean (native) / English (business level) / Swedish (intermediate – SVA 1 course) / Japanese (available reading)
Certificate: ISTQB FL, SCJP5.0, MOS XP Master

Others

- References and certificates are available upon request.