

# PizzaRush - Frequently Asked Questions (FAQ)

## About PizzaRush

Q1. What is PizzaRush?

PizzaRush is your go-to destination for delicious, freshly made pizzas with authentic Italian flavors. Since 2010, we've been delivering happiness one pizza at a time!

Q2. Where is PizzaRush located?

We're at 123 Pizza Street, Foodville, NY 12345. Drop by, order online, or give us a call at (555) PIZZA-NOW for fresh pizza delivered hot to your doorstep.

Q3. What makes PizzaRush unique?

We use the freshest ingredients, including hand-stretched dough, house-made tomato sauce, and premium toppings. Each pizza is crafted with care and baked to perfection.

Q4. Does PizzaRush offer dine-in options?

Currently, we're focused on takeout and delivery to ensure your pizza reaches you fresh and hot.

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## Ordering and Delivery

Q5. How do I place an order?

You can order directly from our website by clicking Order Now, through our app, or by calling us at (555) PIZZA-NOW.

Q6. What are your delivery hours?

We deliver daily from 11:00 AM to 11:00 PM. Late-night cravings? We've got you covered!

Q7. Is there a minimum order amount for delivery?

Yes, the minimum order for delivery is \$10.

Q8. How long does delivery take?

We aim to deliver within 30 minutes of your order. Delivery times may vary during peak hours or due to weather conditions.

Q9. What areas does PizzaRush deliver to?

We deliver within a 10-mile radius of our location in Foodville, NY. Not sure if you're in the zone? Enter your address at checkout to confirm.

Q10. Can I schedule my order for later?

Yes, you can schedule your pizza to arrive at a specific time. Just select your preferred delivery time during checkout.

Q11. Do you offer contactless delivery?

Absolutely! Just choose the contactless delivery option at checkout, and we'll leave your order at your doorstep.

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## Menu and Customization

Q12. Can I customize my pizza?

Yes! Build your pizza the way you love it. Choose your crust, sauce, cheese, and toppings.

Q13. Do you have gluten-free options?

Yes, we offer gluten-free crusts for an additional \$2.99.

Q14. Do you cater to vegan or vegetarian diets?

We have a variety of vegetarian pizzas, and you can customize any pizza with vegan cheese.

Q15. Can I add extra toppings?

Of course! Extra toppings can be added for \$1.99 each.

Q16. What sizes are available for pizzas?

Our pizzas come in three sizes:

- Medium (12") - Serves 2-3.
- Large (14") - Serves 3-4.
- Family (16") - Serves 4-5.

Q17. What sides and drinks do you offer?

We have garlic bread, cheesy breadsticks, salads, and desserts like brownies and tiramisu. Pair them with a selection of sodas, iced teas, and sparkling water.

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## Deals and Discounts

Q18. Do you offer any special deals?

Yes, check out our Hot Deals section for limited-time offers like the Family Feast, Student Special, and Weekend Special.

Q19. Are there discounts for first-time customers?

First-time customers get 10% off their first order. Use code WELCOME10 at checkout!

Q20. Do you have a rewards program?

Yes! Join the PizzaRush Rewards Club to earn points for every order. Redeem points for free pizzas, sides, and exclusive perks.

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## Payments and Refunds

Q21. What payment methods do you accept?

We accept credit/debit cards, PayPal, and cash on delivery.

Q22. Can I cancel or modify my order after placing it?

You can cancel or modify your order within 5 minutes of placing it. Call us immediately at (555) PIZZA-NOW to make changes.

Q23. What is your refund policy?

If you're not satisfied with your order, contact us within 24 hours for a resolution. Refunds or replacements will be provided based on the situation.

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## Allergies and Special Requests

Q24. Do you cater to food allergies?

We take allergies seriously. Let us know about any allergies or dietary restrictions when placing your order, and we'll accommodate your needs.

Q25. Is your food nut-free?

While most of our ingredients are nut-free, some items may be processed in facilities that handle nuts.

Q26. Can I request extra crispy crust or extra cheese?

Yes, let us know your preferences during checkout or while placing your order.

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## Miscellaneous

Q27. Do you offer catering for parties or events?

Yes, we cater events of all sizes. Contact us at [order@pizzarush.com](mailto:order@pizzarush.com) or call for custom packages.

Q28. Can I buy gift cards?

Yes, we offer gift cards starting at \$25. They're perfect for any pizza lover!

Q29. How can I provide feedback?

We love hearing from our customers! Leave a review on our website or email us at [feedback@pizzarush.com](mailto:feedback@pizzarush.com).

Q30. Are you hiring?

Yes! We're always looking for passionate individuals to join our team. Check out our careers page for openings.

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## Why Choose PizzaRush?

- Fresh Ingredients: Our pizzas are made with the freshest, highest-quality ingredients.
  - Fast Delivery: We prioritize delivering your food while it's still piping hot.
  - Custom Options: Create your dream pizza just the way you like it.
  - Great Deals: Enjoy incredible value with our special offers.
  - Local Favorite: Serving Foodville since 2010, we're a trusted name in the community.
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## Customer Favorites

1. Margherita Pizza - \$12.99
    - Traditional tomato sauce, fresh mozzarella, and basil. A timeless classic!
  2. Pepperoni Pizza - \$14.99
    - Loaded with pepperoni and gooey cheese for the ultimate indulgence.
  3. Vegetarian Pizza - \$13.99
    - A colorful mix of bell peppers, mushrooms, olives, and onions.
  4. Family Feast - \$29.99
    - Two large pizzas, two garlic breads, and soda. Perfect for gatherings!
  5. Student Special - \$15.99
    - A budget-friendly combo of a medium pizza, drink, and side.
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## Contact PizzaRush

- Address: 123 Pizza Street, Foodville, NY 12345
- Phone: (555) PIZZA-NOW
- Email: [order@pizzarush.com](mailto:order@pizzarush.com)
- Website: [www.pizzarush.com](http://www.pizzarush.com)

Order your next pizza from PizzaRush, where we deliver authentic Italian flavors right to your doorstep!