

Saifur Rehman

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EDUCATION

University of Houston

May 2023

B.S. in Computer Science, Minor in Mathematics

GPA: 3.65

Skills: C++, Python, JavaScript, HTML, CSS

Tools/Frameworks: Git, SVN, React, React Native, Node.js, Jenkins, Jira

EXPERIENCE

EAG, Houston, Texas

Jan 2022 - Aug 2022

Technical Analyst Intern

- Assisted with and resolved over 300 client tickets including password changes, email configuration updates, network issues, and various user requests
- Managed pending tickets by monitoring ticket queues and working with senior analysts to resolve them within defined service-level agreement
- Created automated email routine templates using HTML, CSS, and core web development principles within ConnectWise PSA client

Walgreens, Cypress, TX

Jul 2020 - Oct 2021

Pharmacy Technician

- Processed new patient registration and troubleshooted to gather missing prescription info
- Utilized prescription data entry procedures and interpreted medical abbreviations
- Administered hundreds of prescription requests and refill orders within HIPAA guidelines daily
- Handled correspondence to patients through hundreds of daily inbound and outbound calls

PROJECTS

La Habibi Restaurant

Dec 2022

- Worked in a team of 3 to make a restaurant application in which users can create an account, sign in, and create reservations for various party sizes
- Utilized HTML, CSS, JavaScript, React and React sub-libraries as well as SQLite for database management

Pentagram Safety Solutions

Oct 2021

- Collaborated in a team of 4 to create a project based on solving issues surrounding workplace safety of construction site workers
- Implemented Google Maps API in website integration that provided user coordinates via geolocation using HTML, CSS, JavaScript, and React
- Won 2nd place in Google Cloud quest out of over 300 participants at the CodeRED Artemis hackathon

LEADERSHIP

Google Developer Student Clubs

Aug 2022 - Dec 2022

Financial Lead

- Founding Financial Lead and Executive of the first chapter of GDSC at the University of Houston tasked with controlling finances, budgeting, and additional documentation for the student organization

CodeRED Odyssey

Jun 2022 - Nov 2022

Logistics Officer

- Arranged logistical aspects of the annual CodeRED Hackathon including venue reservation, finances, legal documentation, and catering setup for over 300 participants