

KIMS USER MANUAL- Quality Assurance

SYSTEM USER INTERFACE MANUAL FOR KIMS WEB BASED SYSTEM



Contents

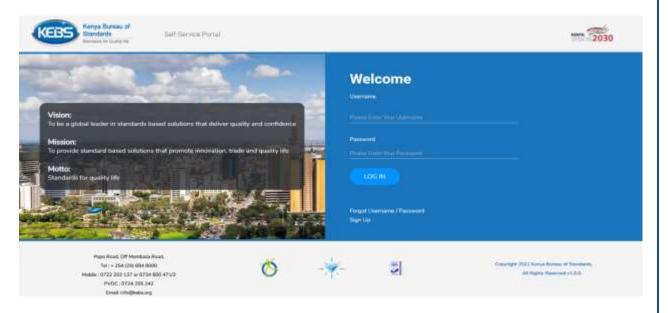
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Quality Assurance- Application and Payment

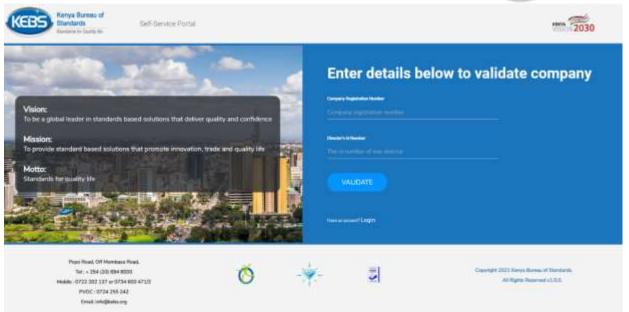
1. Manufacturer Registration

1. Access the KIMS portal and click on Sign Up



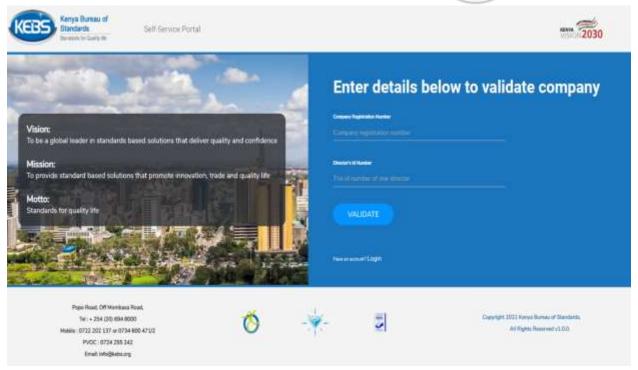
2. This is the page that will be opened on clicking sign up





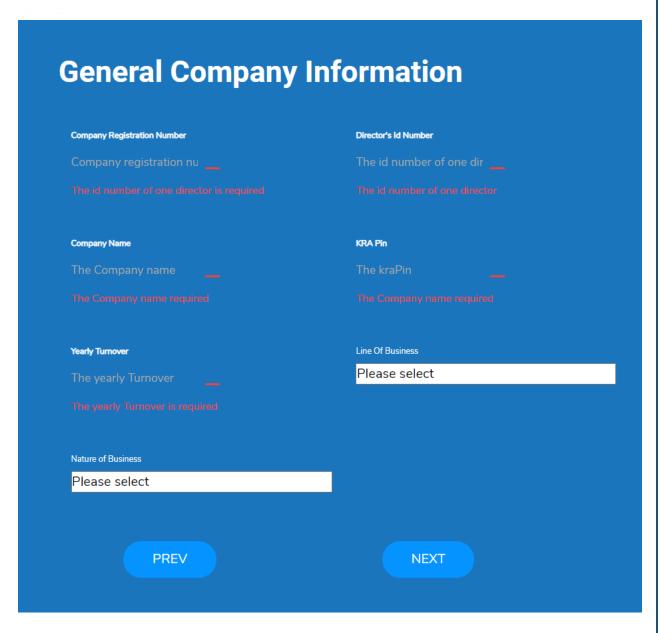
- 3. Fill form with below details and click Login.
 - Company Registration Number
 - Director's Id Number





- 4. Fill Below company information details and click **NEXT**
 - Company Registration Number.
 - Director's Id Number.
 - Company Name.
 - KRA pin.
 - Yearly Turnover.
 - Line Of Business.
 - Nature of Business.





- 5. Fill Below details and click NEXT
 - Postal Address.
 - Physical Address.
 - Plot Number.
 - Company Email.
 - Company Phone.

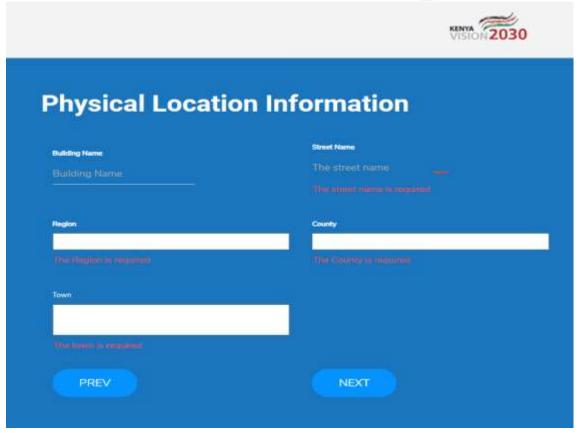




Address & Contact Information Postal Address Company postal address The Physical address is required Prot Number Company Email The company email addr The company email address is required Company Phone The company phone number is required PREV NEXT

- 6. Fill Below details and click NEXT
 - Building Name.
 - Street Name.
 - Region.
 - County.

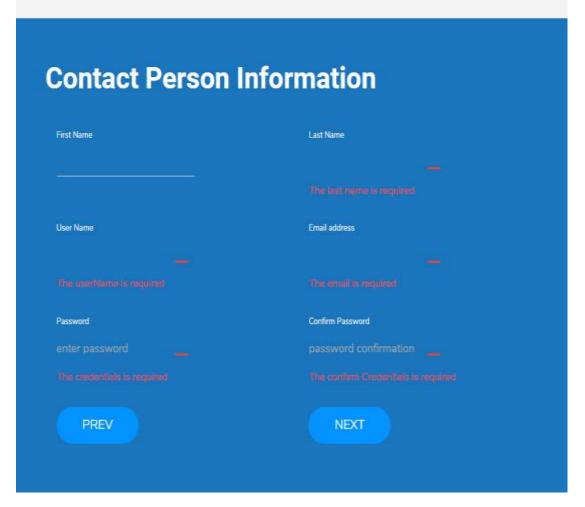




- 7. Fill below details for the super user and click **NEXT**
 - First Name.
 - Last Name.
 - User Name.
 - Email Address.
 - Password.
 - Confirm Password.







- 8. Fill Below details and click NEXT
 - Phone Number.
 - Click on Send OTP
 - OTP (sent to the phone number keyed in).
 - Click on validate and create





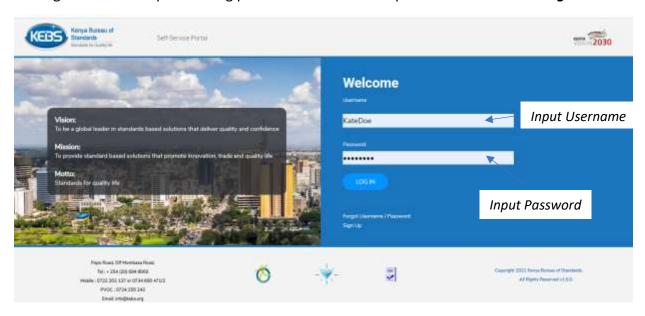
| Contact Person Pho | ne Information |
|--------------------------------------|----------------|
| lease Enter Your Phone Number To Rec | eive Your OTP |
| Enter Your Phonenumber | |
| | |
| | |
| ОТР | |
| | |



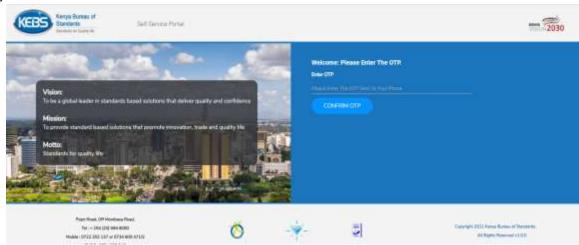
2. SMARK Application & Payment (New Application)

Registered Manufacturer

1. Login to the KIMS portal using provided username and password and click on Login.

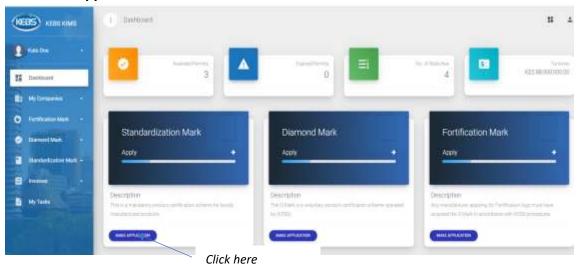


2. On successful login, an OTP will be sent to the phone number registered during registration. Key in the OTP shared and click on confirm OTP

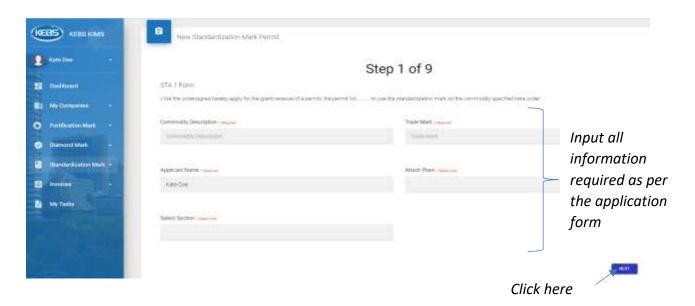




3. Click on Make Application on Standardization Mark



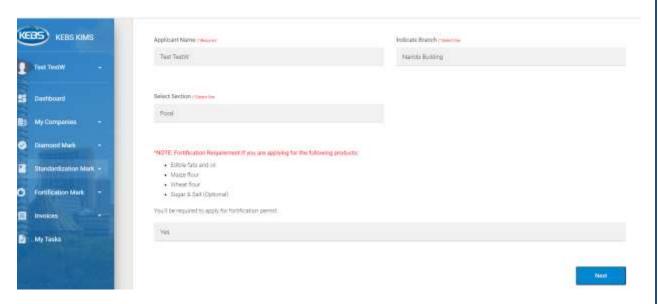
4. Fill in all the required fields on STA 1 form and click next



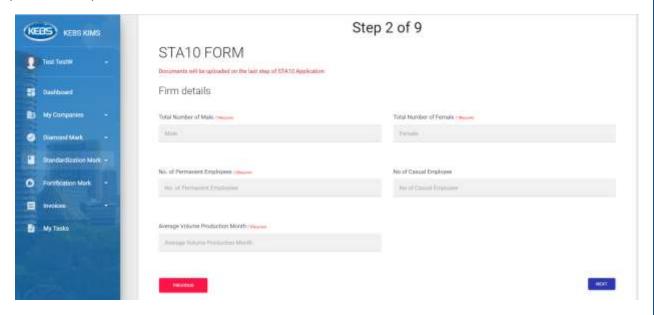
- 5. For section food, select whether an fmark is required for that product and click next. The list of products that require an fmark include:
 - Edible fats and oil
 - Maize flour
 - Wheat flour



Sugar & Salt (Optional)

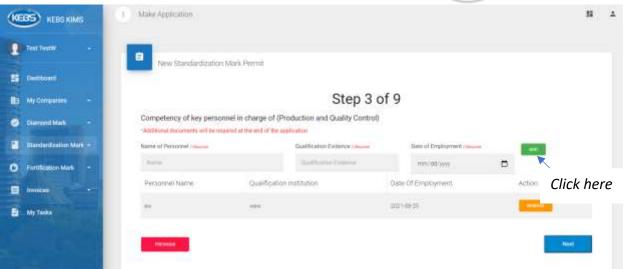


6. input all information required as per the STA 10 questionnaire and upload documents as required on steps 2 to 9:

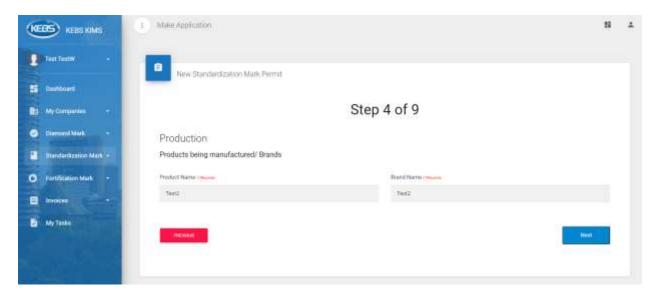


Input information as required, click on add to add several items then click on next



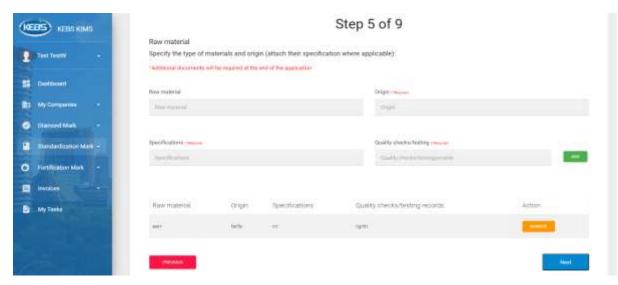


Click on next

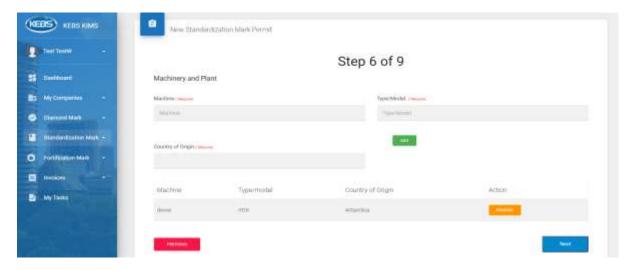




Input information as required, click on add to add several items then click on next

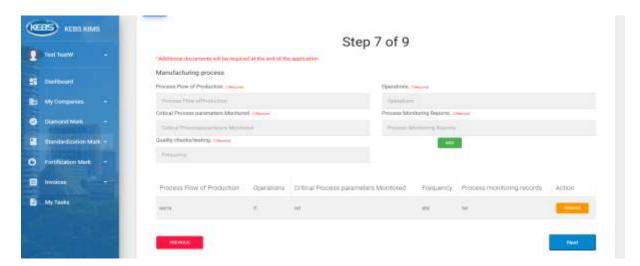


Input information as required, click on add to add several items then click on next



Input information as required, click on add to add several items then click on next



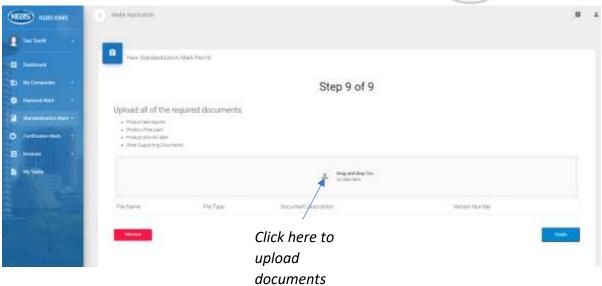


Input information as required then click next

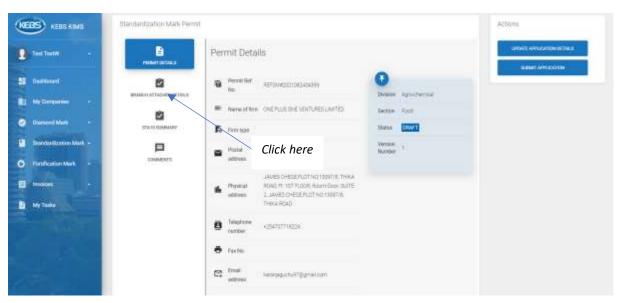


Upload all the necessary documents then click on finish



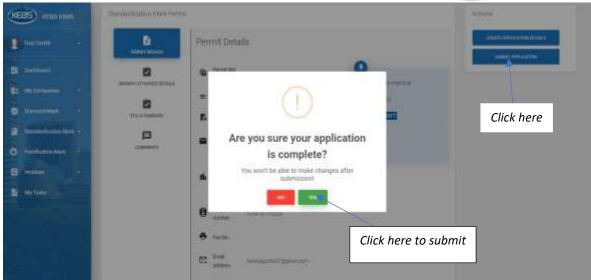


7. Click on Branch details to view attached branch details, sta10 summary to view sta details and Update Application Details to make changes to the filled application details

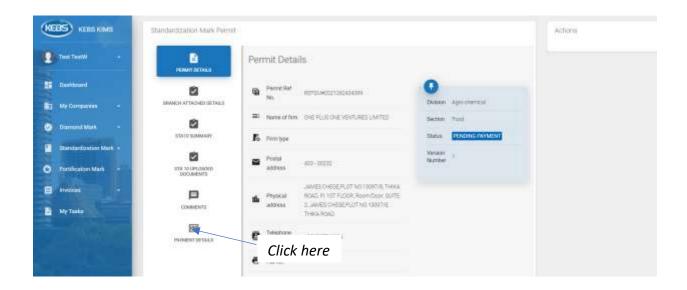


8. Click on *Submit Application* to submit application then click on Yes! If application is complete



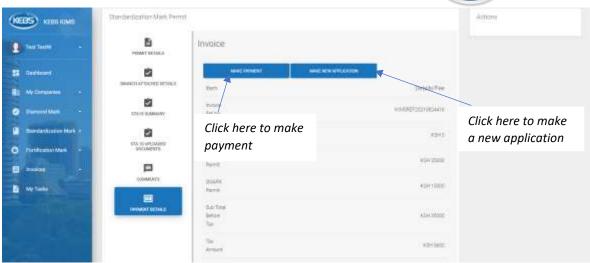


9. Click on *Payment Details* to view the invoice generated

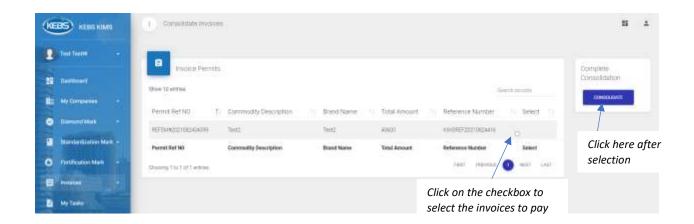


10. Click *Make Payment* to make payment and *Make New Application* to make another application



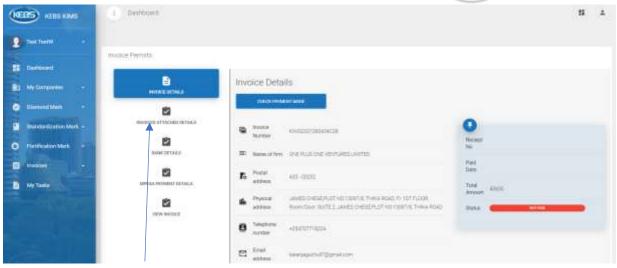


11. Click on Make Payment and select the invoice/s that you want to pay then click on consolidate



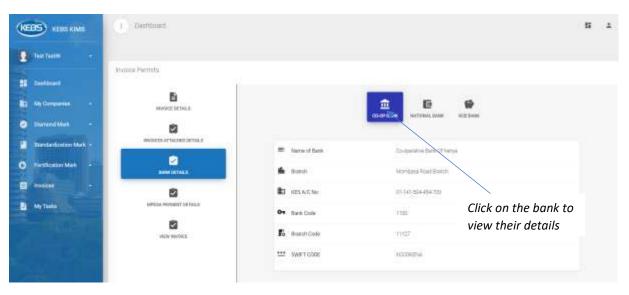
12. Click on invoice details to view the consolidated Invoice Details, Invoices Attached Details to view the selected invoices





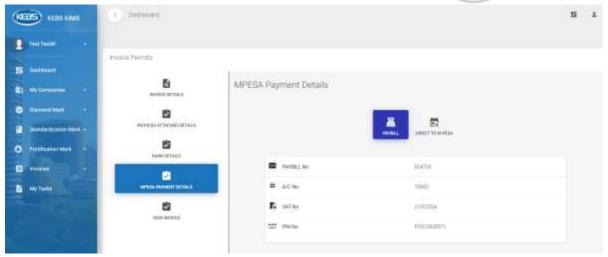
Click here

13. Click on Bank Details to view the various banks that payment can be made through. Click on a particular bank to view details for that bank

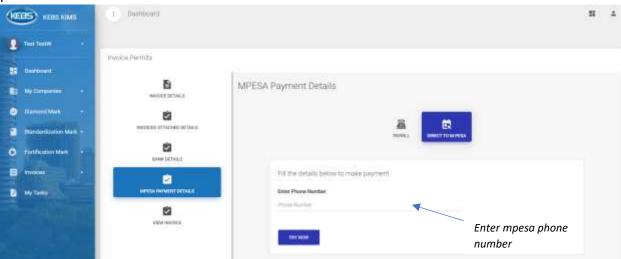


14. Click on MPESA Payment Details and click on paybill to view mpesa paybill details



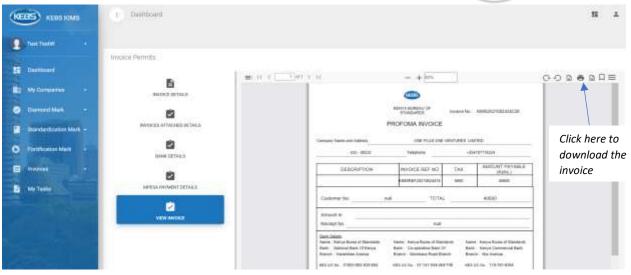


15. Click on Direct to mpesa ,enter Mpesa number and click on **PAY NOW** to pay via mpesa stk push

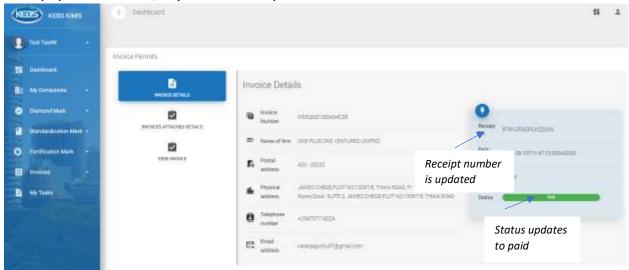


16. Click on View Invoice to view and download the generated invoice



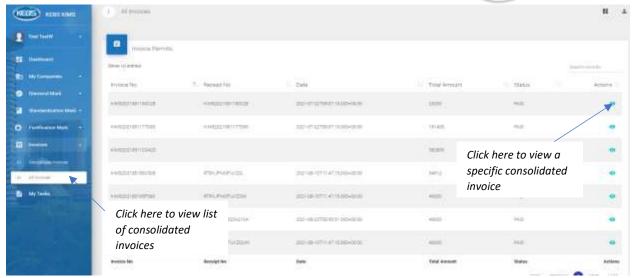


17. After payment is made, Payment status updates to Paid under Invoice details

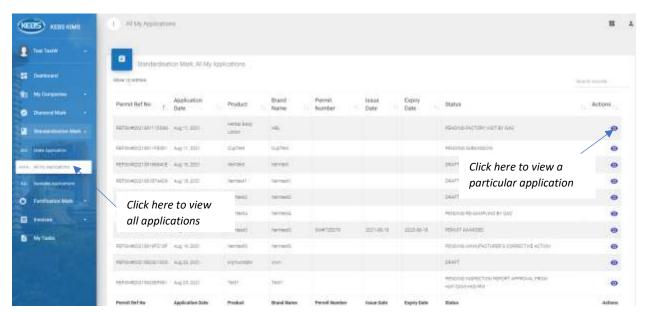


18. To view the invoice after logging out, click on the invoice drop down and then click on All Invoices



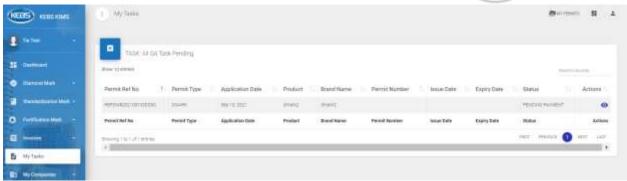


19. To view the applications applied and their progress status, click on **Standardization mark** on the side bar then select **All My Applications**

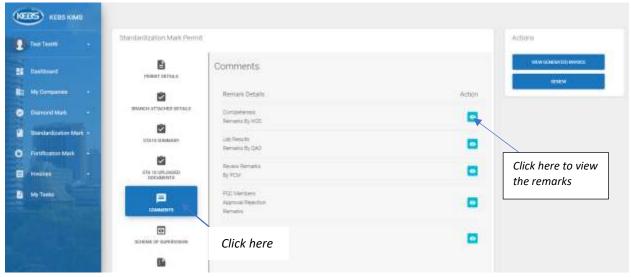


20. To view the applications that require manufacturer's action, click on My Tasks on the sidebar



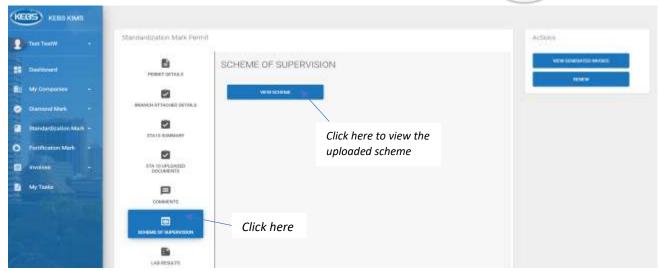


21. To view the various remarks given during application review, click on Comments under the application then click on view

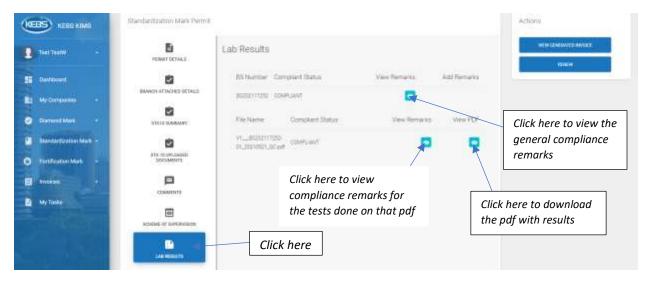


22. To view the Scheme of supervision uploaded, click on *Scheme of Supervision* on the side bar of the application and click on *view scheme*





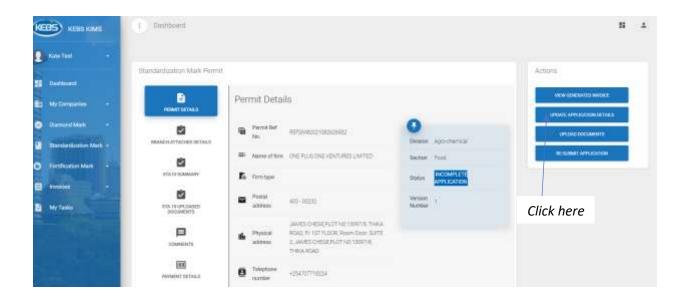
23. To view the Lab results for samples collected during inspection, click on Lab Results on the sidebar of the application, then click on view to view the lab results and the compliance statuses assigned to the samples collected



24. To view the Permit certificate awarded, click on Certificate Issued on the sidebar of the application



25. To resubmit an application incase it is rejected or the application requires an update from the manufacturer, click on Update Application Details to update sta 10 details

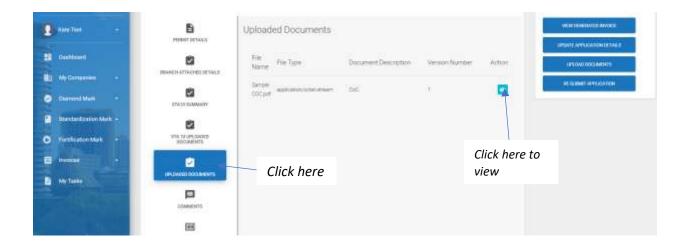


26. To upload a document, click on upload documents under actions tab, fill in file description then click on drag and drop to select a file then click on Upload



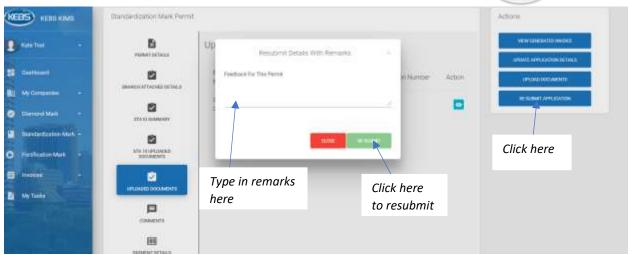


27. To view uploaded documents, click on *Uploaded Documents* on the sidebar of the application and click on view.



28. To resubmit, click on Re-submit Application to resubmit application after amendment, key in remarks and click on re-submit



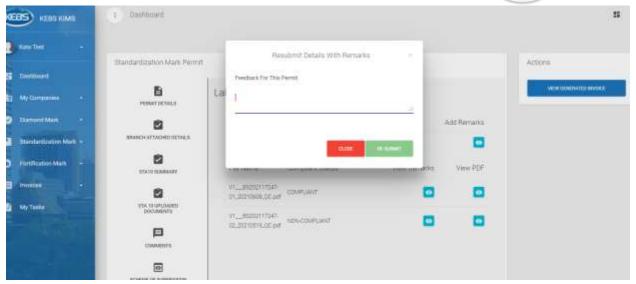


29. To view lab results and compliance status, click on lab results on the side bar of the application then click on view



30. To resubmit application for re-sampling, click on re-submit for resampling on the actions tab ,input remarks then click on resubmit

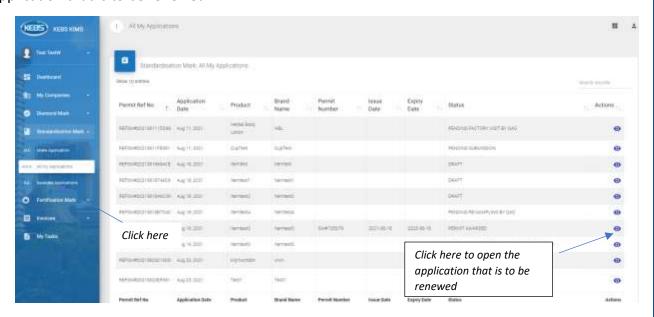




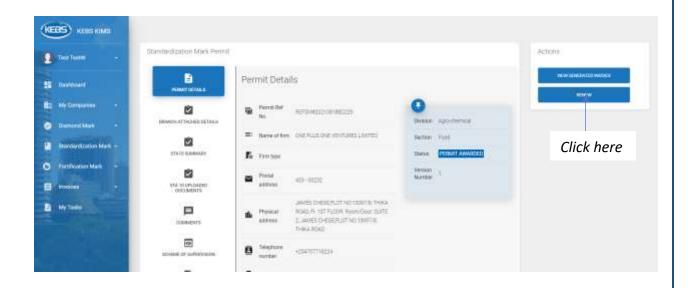


3. SMARK Renewal Application and Payment

1. Click on Standardization Mark on the sidebar, Awarded permits then click on view the application that is to be renewed

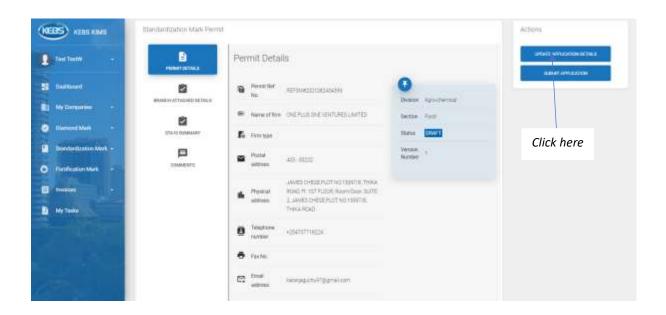


2. Click on Renew

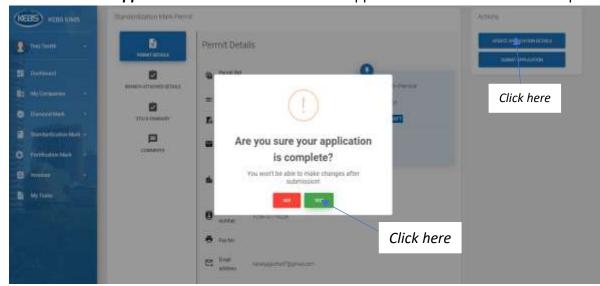




3. Click on *Update Application* to make updates to STA 10 details

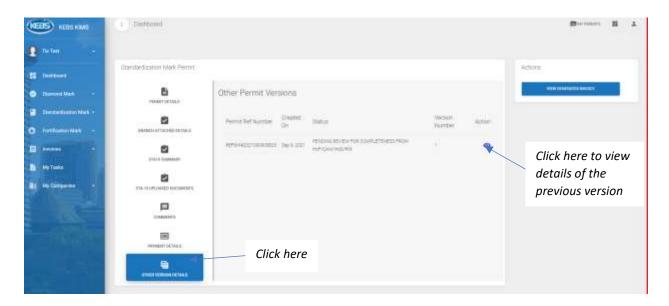


4. Click on Submit Application to submit the renewed Application and click on Yes if complete

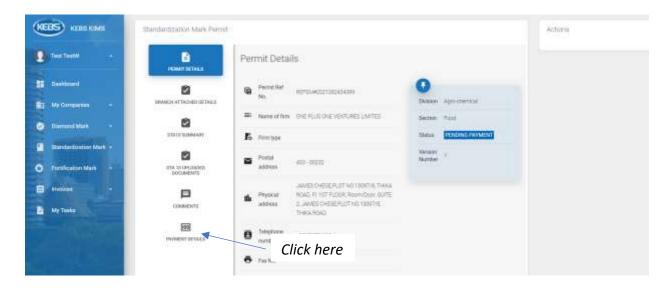




5. To view the version of the previous awarded application before renewal, click on **other versions**

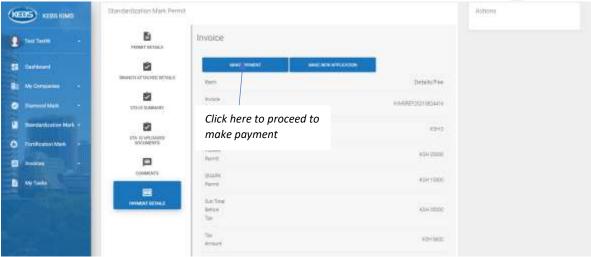


6. Click on *Payment Details* to view the payment breakdown



 Click Make Payment to make payment and Make New Application to make another application

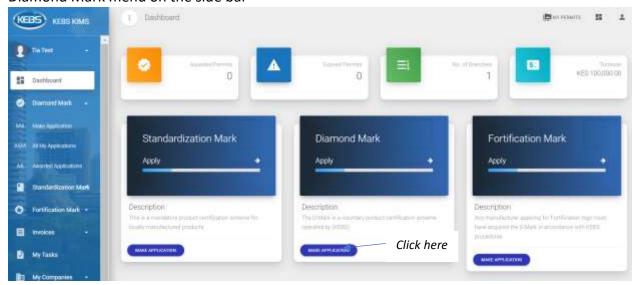




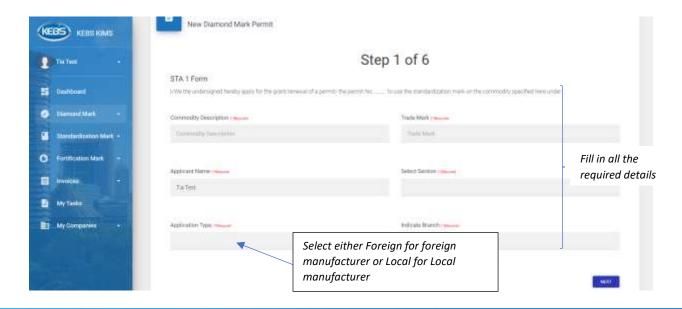


4. DMARK New Application & Payment

1. Click on *Make Application* on the Diamond Mark tab or click on make application under Diamond Mark menu on the side bar

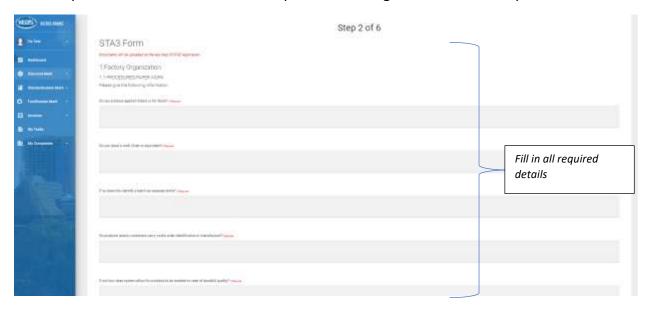


2. Fill in the STA 1 form details. Under Application Type select whether it's a foreign or Local Dmark you are applying for and click next

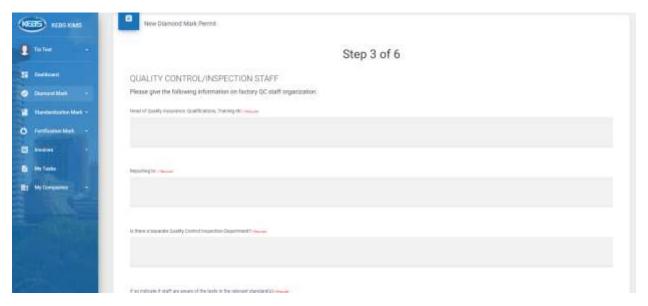




3. Fill in the required sta 3 form details from steps 2 to 6 clicking next after each step



Fill in the Qality control/Inspection staff details

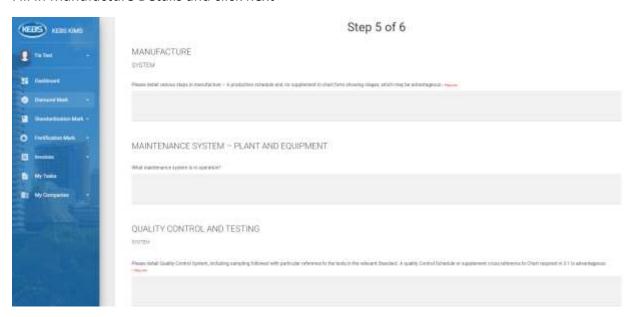


Fill in Materials OR Components Details and click next



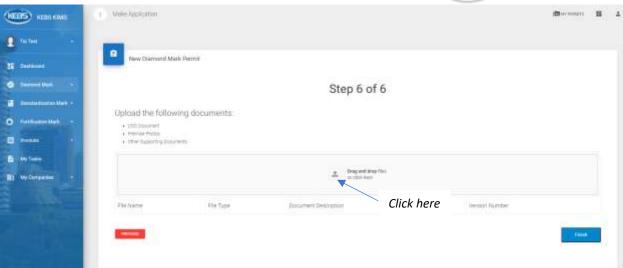


Fill in Manufacture Details and click next

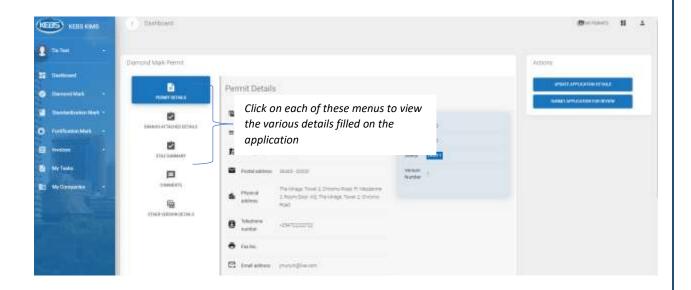


Upload all the required documents to support your application. Click on drag and drop files and select the files to attach and the click finish



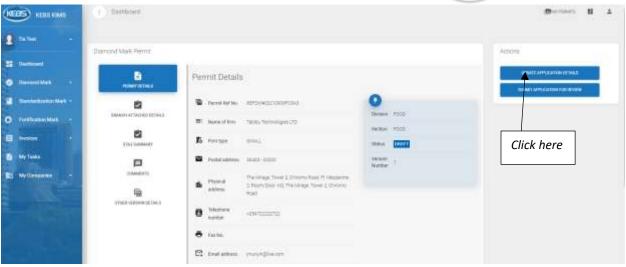


4. Click on the various menus on the application to view the details filled on the application

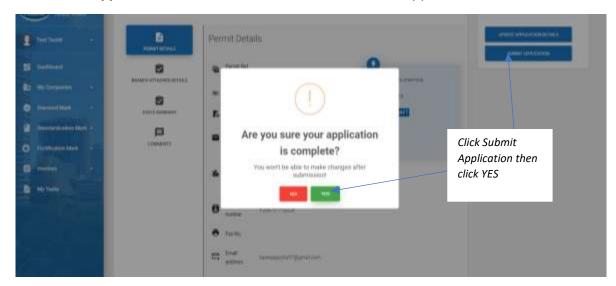


5. Click on Update application in order to make any changes on the STA forms details



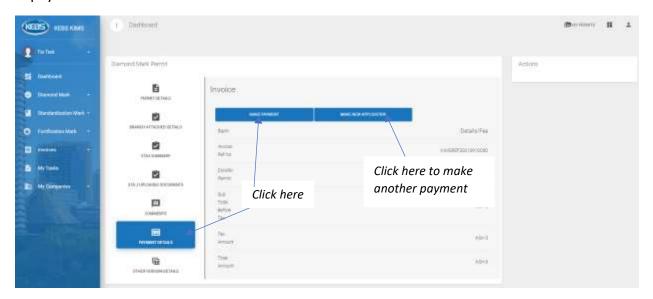


6. Click on Submit Application then click on Yes in order to submit application

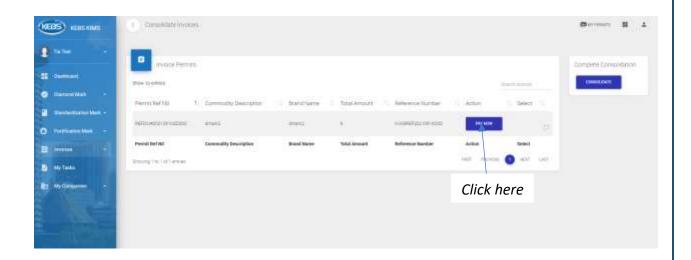




7. Click on *Payment Details* to view payment breakdown. Then click on Make payment to make payment

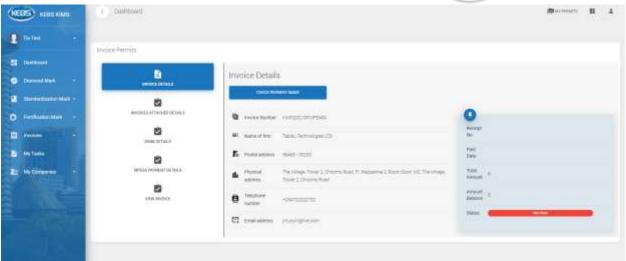


8. Click on *Pay Now* to make payment to that one application

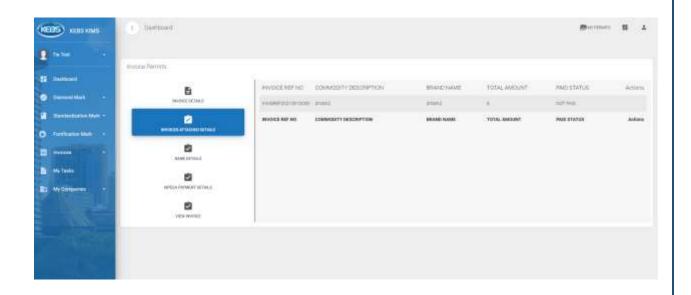


9. Click on *Invoice Details* to view the general invoice details



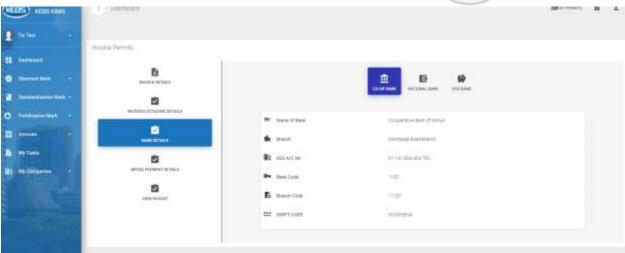


10. Click on *Invoice Attached Details* to view the consolidated invoice,if several they will be listed here

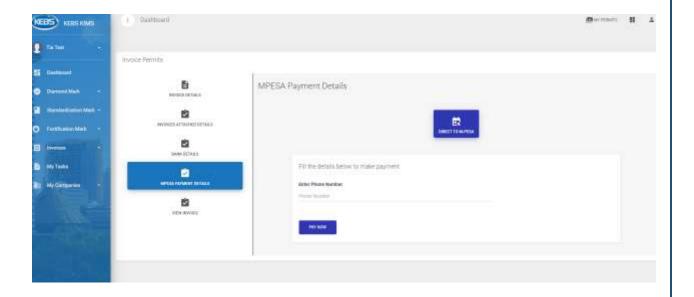


11. Click on *Bank Details* to view the various banks details through which payment can be made



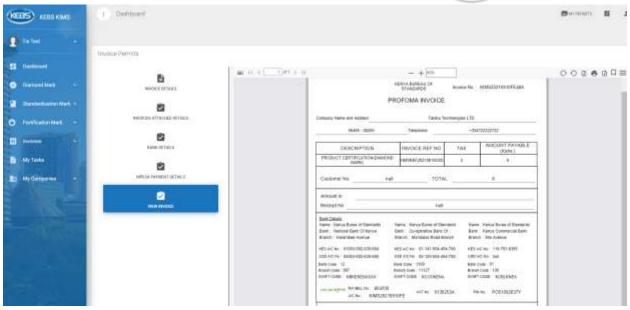


12. Click on *Mpesa payment Details* to pay through Mpesa stk push.Key in mpesa number and click on pay now

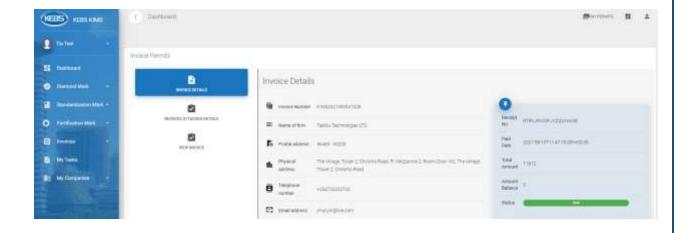


13. Click on View Invoice to view and download the generated invoice



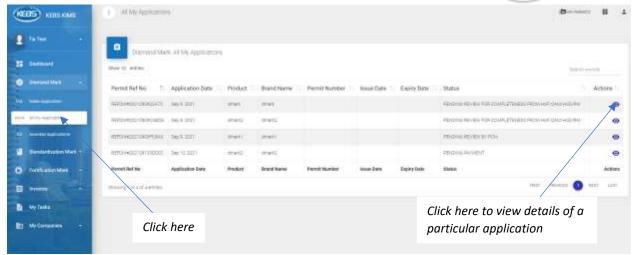


14. After payment is made, invoice status updates to paid

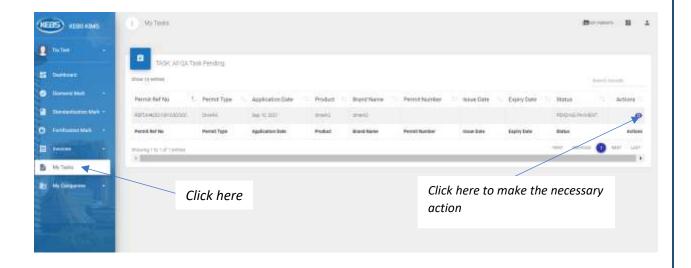


15. Select Diamond Mark then All My Applications on the side bar to view progress of the Dmark applications made



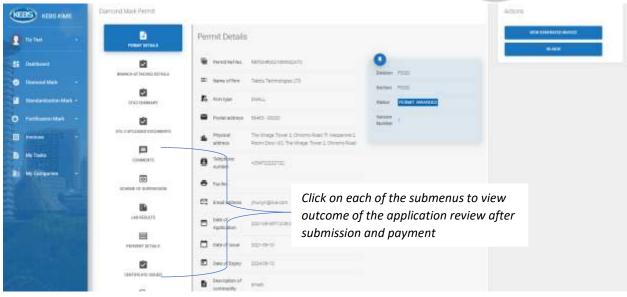


16. Click on My Tasks on the side bar menu to view applications that need manufacture's action



17. To view updates given during the review process, Click on each of the sub-menus on the side bar of the application

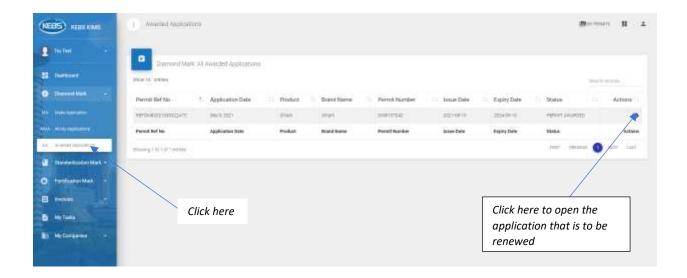




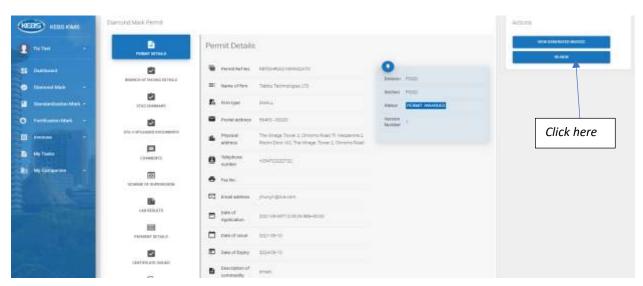


5. DMARK Renewal & Payment

1. Click on Diamond Mark on the sidebar, Awarded permits then click on view the application that is to be renewed

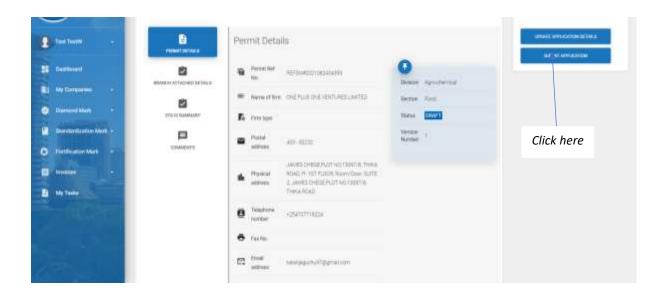


2. Click on Renew

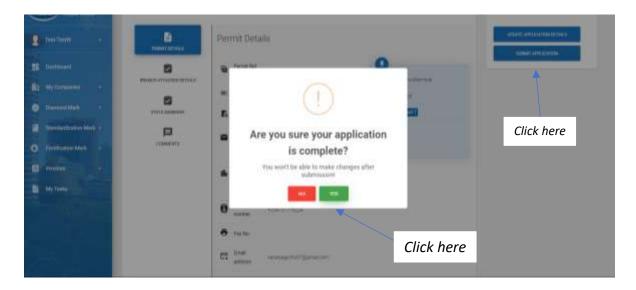




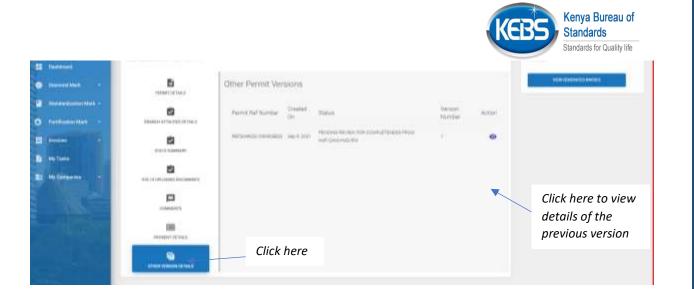
3. Click on *Update Application* to make updates to STA 3 details



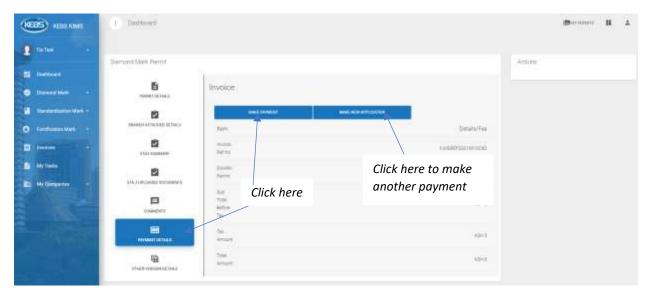
4. Click on Submit Application to submit the renewed Application and click on Yes if complete



5. To view the version of the previous awarded application before renewal, click on *other versions*

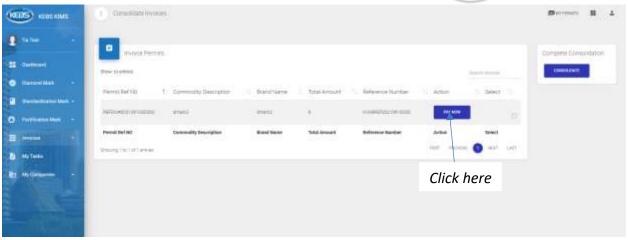


6. Click on *Payment Details* to view payment breakdown. Then click on Make payment to make payment

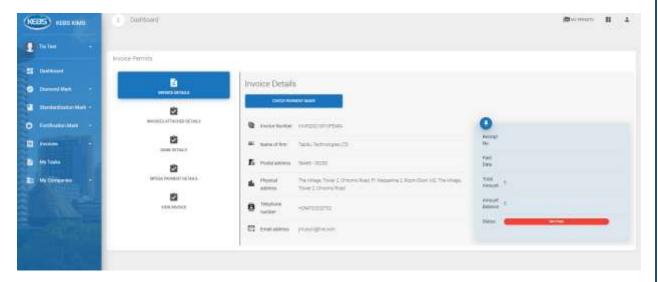


7. Click on *Pay Now* to make payment to that one application





8. Click on *Invoice Details* to view the general invoice details

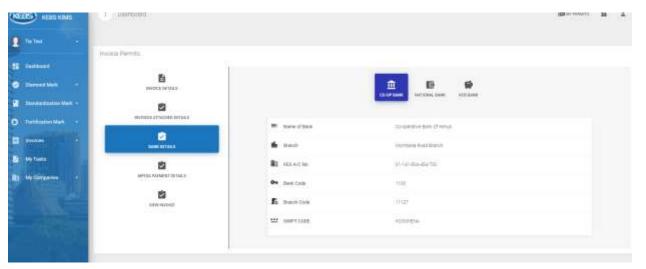


9. Click on *Invoice Attached Details* to view the consolidated invoice,if several they will be listed here



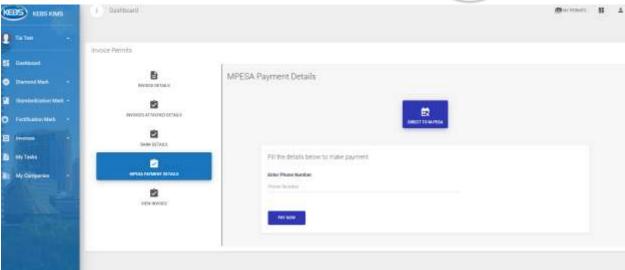


10. Click on Bank Details to view the various banks details through which payment can be made

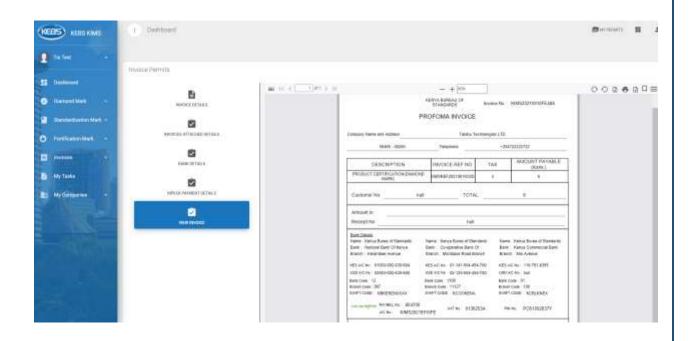


11. Click on *Mpesa payment Details* to pay through Mpesa stk push.Key in mpesa number and click on pay now



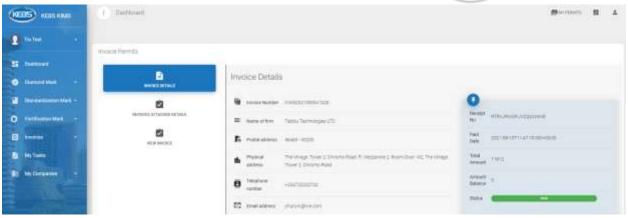


12. Click on View Invoice to view and download the generated invoice

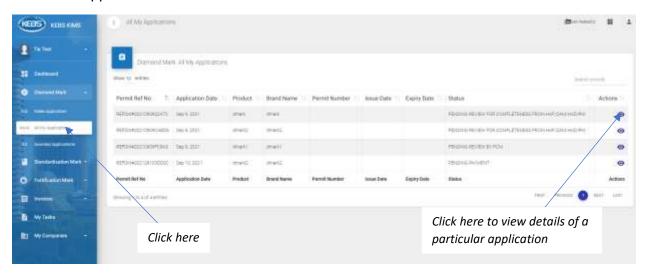


13. After payment is made, invoice status updates to paid





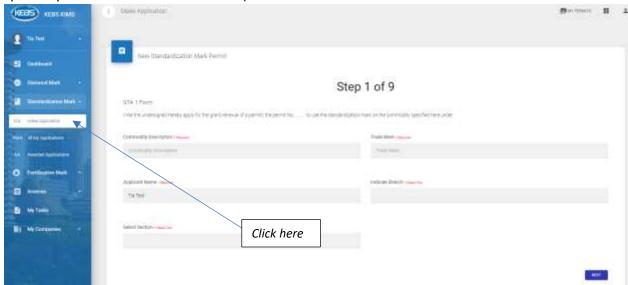
14. Select Diamond Mark then All My Applications on the side bar to view progress of the Dmark applications made



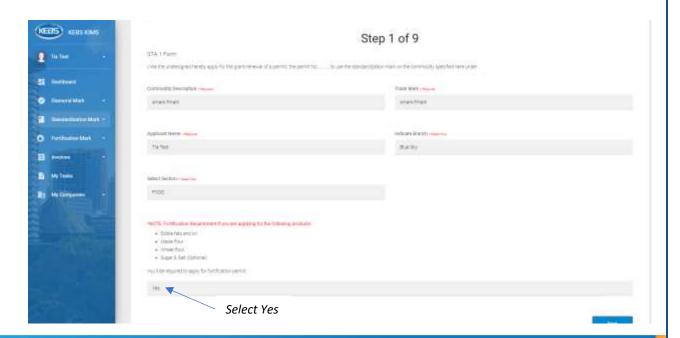


6. FMARK New Application and Payment

1. To apply Fmark alongside Smark, select Make application on Smark. (Only applicable for specific products under Food section)

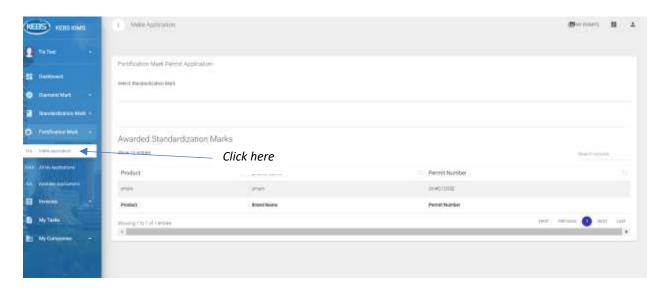


2. On STA 1 form on selecting food section,a list of the products that need Fmark are listed and if your product is among the listed ones, select Yes then proceed with the application like that of Smark application process.

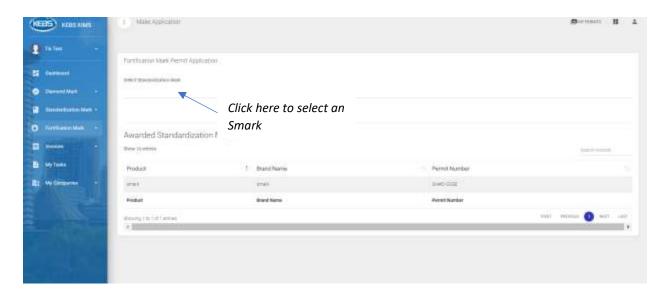




3. If the Smark permit is already applied separately, Click on Make Application Under Fmark

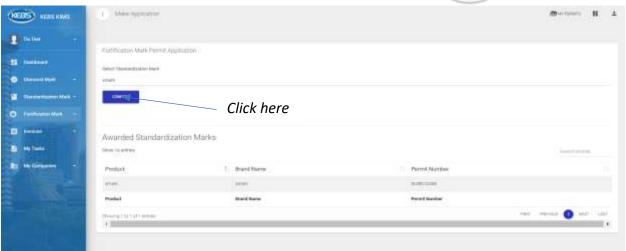


4. Under Select Standardization Mark, select the Smark that needs an Fmark

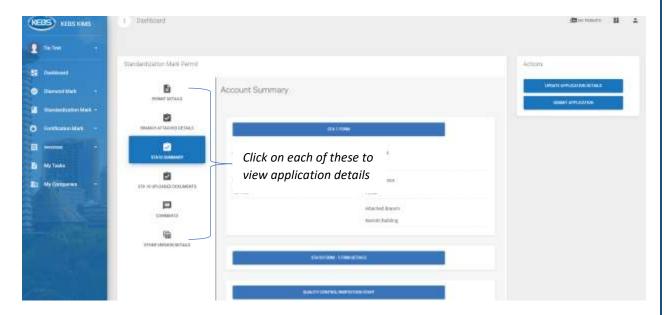


5. Click on *Confirm*



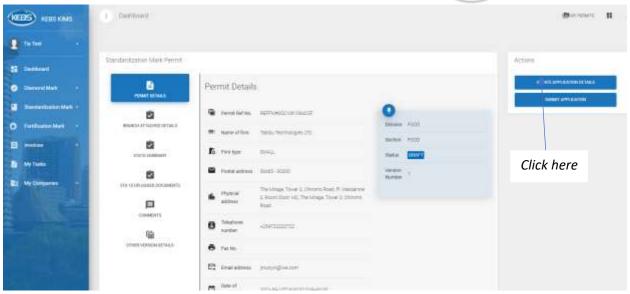


6. Click on each of the sub menus to view details of sta10 that are already pre-filled based on what was filled during the selected Smark application

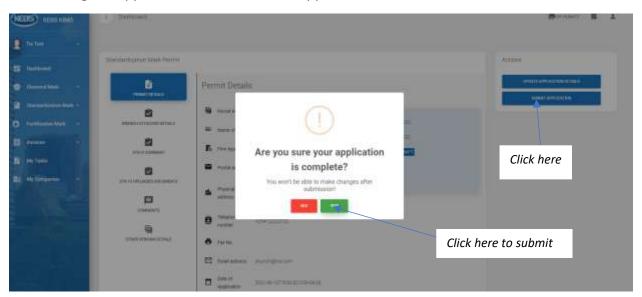


7. To make an update to the application details, Click on *Update Application* under Actions Tab



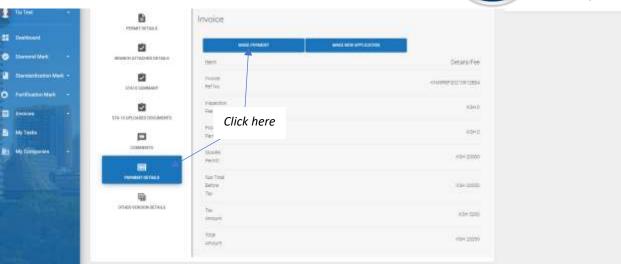


8. After Reviewing the application, click on submit Application then click on Yes

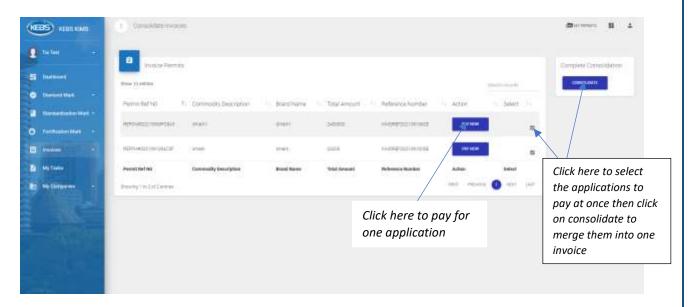


9. Click on payment details to view Payment details then click on Pay Now to make payment



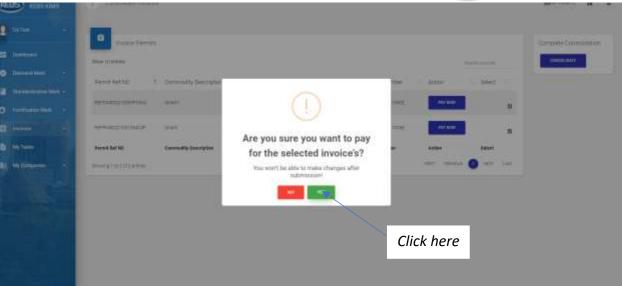


10. Select the application you want to pay and click on Pay Now,or consolidate several invoices and pay for them at once

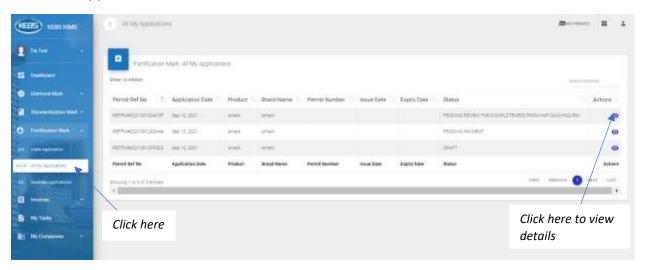


11. Click Yes inorder to generate invoice and make payment





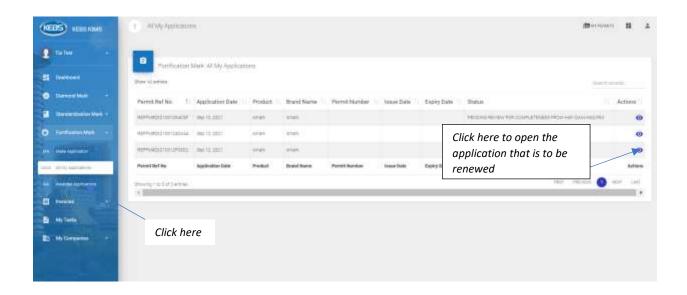
12. Click on All My Applications under Fmark to view and keep track of the progress of all the Fmark Applications made



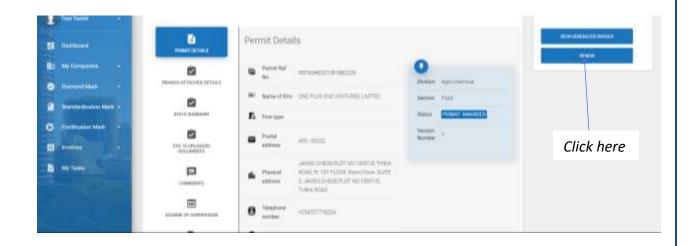


7. FMARK Renewal and Payment

1. Click on Fortification Mark on the sidebar, Awarded permits then click on view on the application that is to be renewed .(For Fmarks that applied alongside smark, their renewal can be done when renewing the smark)

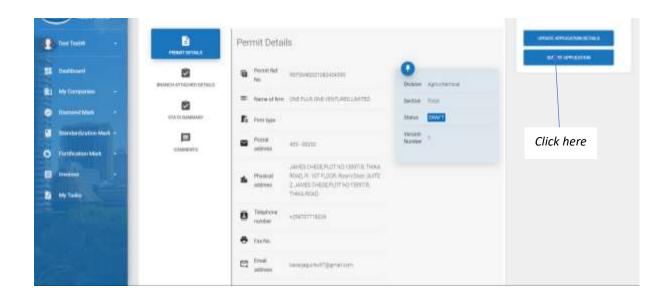


2. Click on Renew

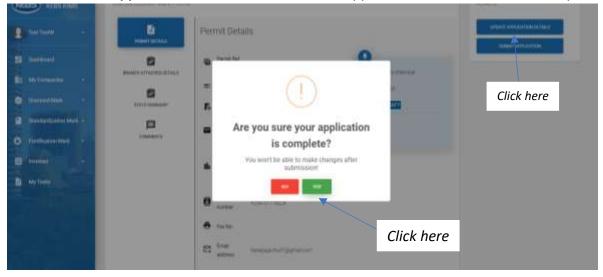




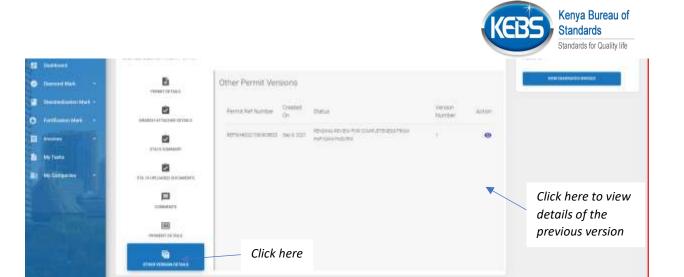
3. Click on *Update Application* to make updates to STA 10 details



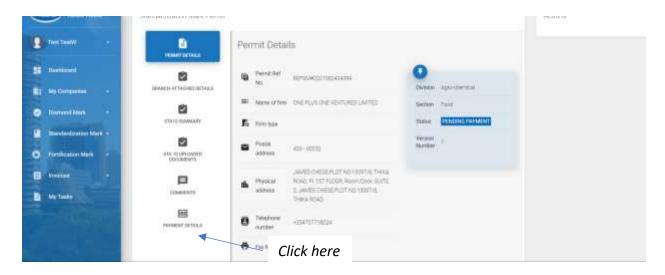
4. Click on Submit Application to submit the renewed Application and click on Yes if complete



5. To view the version of the previous awarded application before renewal, click on **other versions**

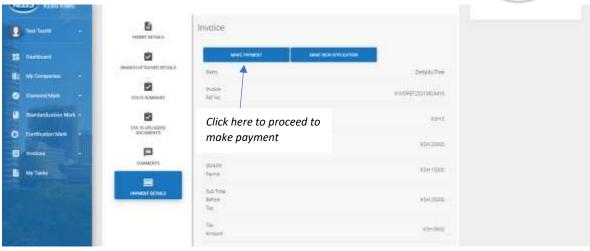


6. Click on *Payment Details* to view the payment breakdown



7. Click *Make Payment* to make payment and *Make New Application* to make another application

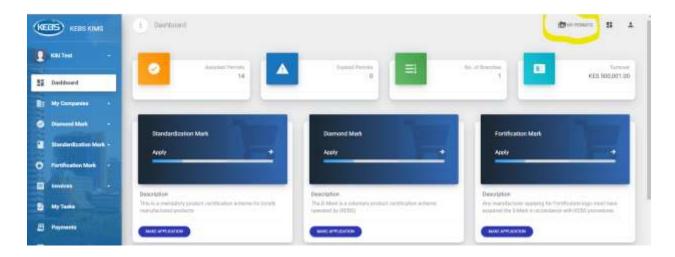




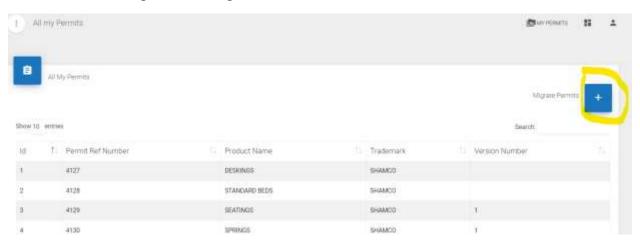


8. MIGRATION AND RENEWAL OF EXISTING PERMITS

1.Click on My Permits on the top right

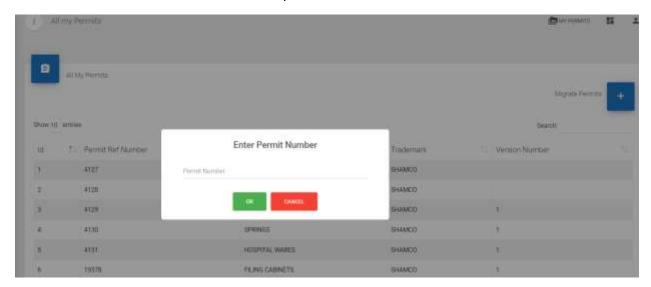


2.Click on the Plus sign next to Migrate Permit

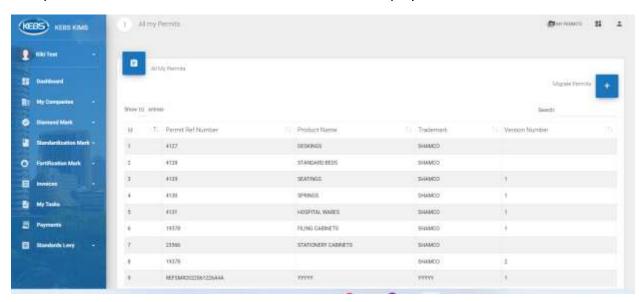




3.Enter one of the manufacturer's smark permit numbers and click OK

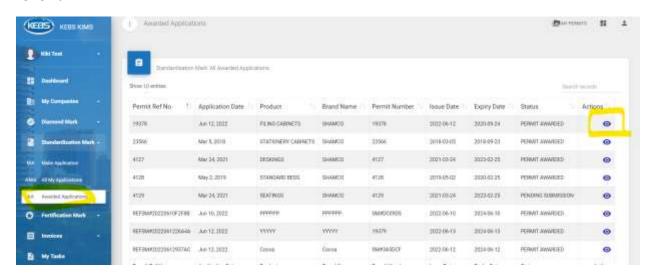


4.All permits connected to the manufacturer should be displayed on the list of All Permits





5.Click on Standardization Mark , Select Awarded Permits then view the permit that needs renewal

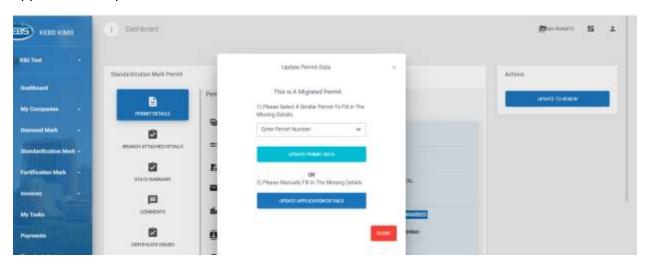


6. Click on Update to Renew in order to update STA 10 details

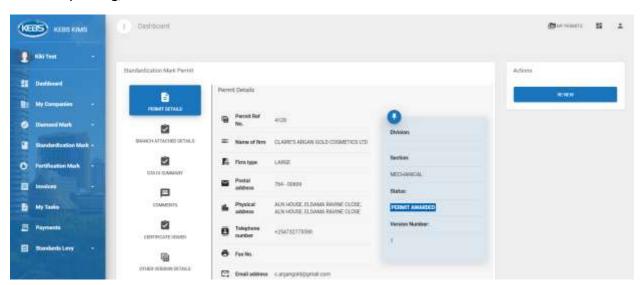




7.In order to update sta10 details, either select an existing permit , that's updated on the application or update the sta 10 form details

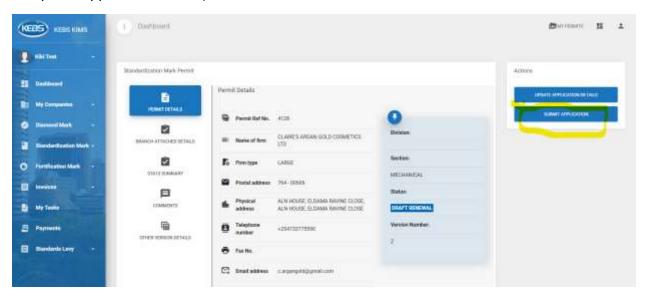


8. After Updating, Click on RENEW





9.Click on Submit Application if all details are okay (If you need to update the sta10 details, Click on update application Details)



10. Click on Proceed to Payment to make payment

