



Reentry Resource Guide for Jones County



2025



PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover of the Back in Time Museum courtesy of www.trip.com



Reentry Resource Guide - Jones County

The service providers listed below are for Jones County. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category "One-Stop Resource Centers" offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Jones County not listed. Please call (888) 50-REENTRY or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Jones County.

NOTE: Jones County is limited in reentry support resources, which is why some of the resource providers listed in this guide are from neighboring counties. Your parole officer will most likely allow you to travel outside of Jones County for reentry assistance. However, you should always contact your parole officer before leaving Jones County for any reason, even to visit the reentry resource providers listed in this guide. Failure to obtain permission from your parole officer to travel outside of Jones County may result in a violation of the conditions of your post-release.

One-Stop Resource Centers



You Empower You

2291 Onslow Dr.
Jacksonville, NC 28540
252-764-5679

Find them on Facebook at You Empower You

Monday through Friday: 9:00 AM to 5:00 PM

Provides assistance to individuals returning after incarceration in several ways, including housing referrals and mentorship. Their founder, Mike Noreski, is formerly incarcerated.

Call for more information or to speak with Mike.

Always check with your Parole Officer before leaving Jones County.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers



Hope Restorations

611 Mitchell Street
Kinston, NC 28501

252-520-9975

<https://hoperestorationsnc.org>

Monday through Thursday: 8:30 AM to 4:00 PM
Friday: 8:30 AM to Noon

The purpose of Hope Restorations, Inc. is to provide paid employment, training, and other support to adults recovering from addictions and/or incarceration. They also operate a thrift store and offer assistance in other ways, such as with clothing, transportation, etc. If they can't help you directly, they can refer you to other organizations in the area who can.

Always check with your Parole Officer before leaving Jones County.

Assistance is free; some services provided by partner organizations may charge fees

United Way of Coastal Carolina

601 Broad St.
New Bern, NC 28560

252-637-2460

<https://www.unitedwaycoastalnc.org/>

Monday through Thursday: 8:30 AM to 5:30 PM
Friday: 8:30 AM to 3:00 PM

Provides support to dozens of member agency programs in the area. In addition to calling the number provided for the New Bern office, you can get assistance by calling the United Way hotline by dialing 211.

Always check with your Parole Officer before leaving Jones County.

Assistance is free; some services provided by partner organizations may charge fees

Salvation Army of Jones and Onslow County

461 Center St.
Jacksonville, NC 28546

910-333-0453

<https://southernusa.salvationarmy.org/jones-onslow/>

Thrift Store Hours:
Monday through Saturday: 10:00 AM to 5:00 PM

Food Pantry Hours:
Monday through Friday: 1:00 PM to 3:00 PM

Provides food to those in need, along with other services, such as rent and utilities emergency service, clothing vouchers, some job placement help, some transportation help. Bring your prison ID with you to receive service.

Food Pantry hours are Monday through Friday from 1:00 PM to 3:00 PM.

Financial Assistance hours are Monday through Friday from 9:00 to Noon.

Always check with your Parole Officer before leaving Jones County.

Free

One-Stop Resource Centers

North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services. You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services. You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.



Recidivism Reduction Call Center

<https://rreps.net/recidivism-reduction-hotline>

888-852-0004

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services.

Assistance is free; some services provided by partner organizations may charge fees

Onslow Community Outreach

1210 Hargett Street
Jacksonville, NC 28540

910-455-5733

<https://onslowco.org/>

Monday through Friday: 11:00 AM to 12:00 PM

Onslow Community Outreach provides hot meals daily during the week. Also has a monthly food bank and a mobile soup kitchen for those who can't get to their location. They give out grocery boxes on the second and fourth Monday of each month.

Also provide temporary emergency overnight shelter. (To discuss temporary shelter call 910-238-4025 between 8:30 AM to 9:30 AM.) They do not provide shelter services to those convicted of sex offenses or violent crimes. Onslow Community Outreach also has a Medical and Dental clinic as well.
Always check with your Parole Officer before leaving Jones County.

Free

One-Stop Resource Centers



Go Further Connect

<https://gofurtherconnect.com/>

Introducing a new way to get connected

Do you need a **resource**?
Do you need a **job**?
Do you need **inspiration**?
Do you need to **connect**?



Visit www.GoFurtherConnect.com
to start connecting now

Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a job.

Free



Rise 4 Me

<https://www.rise4me.com/>

Rise4Me is a free, online tool that offers a directory of reentry resources made available in an easily accessible format. RISE stands for Resources for Improvement, Support and Empowerment for Returning Citizens.

Free



Fenced In: Fighting for Freedom Advocacy

336-840-7570

<https://aprilbarberscales.com/#our-services>

Monday - Friday:
9:00 am to 5:00 pm

April spent over 33 years in prison and now helps others returning after long prison sentences of 20 years or more. If that's you, April will prepare a tailored plan according to your vision of release and will provide a prepaid cell phone and gift card as funding permits. She is also a certified peer support specialist who offers support for those who struggle with mental health, psychological trauma, or substance use. April is an OurJourney board member.

Free if you served 20 years or more.

One-Stop Resource Centers



Harvest Solutions

<http://www.harvestsolutions.com/>

Available 24/7

Harvest Solutions is a free, all-in-one digital platform that offers life-skills education, job and housing resources, mental health support, and recovery tools. Available to anyone for free, users earn giftcard rewards for engaging in courses. The platform is mobile-friendly, easy to access, and designed to support people navigating transition or reentry.

Free

Food Resources

Mt. Caramel H.E.L.P.S.

2734 Commerce Road
Jacksonville, NC 28546

910-222-7475

<https://www.mchelps.org/>

Monday and Friday: 9:00 AM to 5:00 PM

The assistance provided may include food from their pantry, workforce development, Covid Testing and Vaccination, and referrals to other appropriate helping agencies.

Always check with your Parole Officer before leaving Jones County.

Food pantry is free; some services provided by partner organizations may charge fees

The Filling Station

221 Main St.
Pollocksville, NC 28573

252-224-1127

<https://fillingstation1075.com/>

Tuesday and Thursday: 9:00 AM until all Food Boxes are distributed

A faith based organization that provides food and other resources to those who are in need in the Jones County community. Come early before the lines get too long. You will need to answer a few basic questions first. Their Food Boxes contain mostly non-perishable items such as peanut butter, jelly, pasta, canned vegetables, juice boxes, soup, etc.

Free

Food Resources

Religious Community Services (RCS) - Community Kitchen

919 George St.
New Bern, NC 28560

252-633-2767
252-633-1887 (shelter after 3:00 PM)

<https://www.rcsnewbern.com/future-community-kitchen>

Administrative Hours of Operation:
Monday through Friday: 8:00 AM to
2:30 PM

Community Kitchen Hours:
Sunday (breakfast): 8:00 AM until
everyone is served
Monday through Saturday (lunch):
10:30 AM until everyone is served

The RCS Community Kitchen serves a variety of hot food. They serve fresh produce, hot pasta, soups, bread, meat, and dishes that fulfill the physical need of hunger. A different meal is chosen on a daily basis.

RCS may also be able to help you in other ways, such as by providing clothing, prescription medication assistance, transportation and temporary shelter.

Always check with your Parole Officer before leaving Jones County.

Assistance is free

Medical / Dental Resources

Jones County Health Department

418 Highway 58 N, Unit C
Trenton, NC 28585

252-448-9111

<https://jonescountync.gov/departments/health-department/>

Monday through Thursday: 8:00 AM to 5:00 PM
Friday: 8:00 AM to Noon

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations.

Free

Medical / Dental Resources

Onslow Community Outreach - Caring Community Clinic

200 Doctor's Drive, Suite L
Jacksonville, NC 28546

910-346-6149

<https://onslowco.org/medical-clinic/>

Monday through Friday: 8:00 AM to 5:00 PM

Provides free primary medical care to low-income, uninsured and underinsured persons, age 19-64 years. Also offers limited dental care, such as tooth extraction.

Go to their website and click on "Patient Application" to begin the process of becoming a client. They also have a box outside their office with applications in it. Must call for an appointment! The Onslow Community Outreach center location also offers temporary shelter for the homeless (call 910-238-4025 for shelter information).

Always check with your Parole Officer before leaving Jones County.

Assistance is free to those who qualify, though they do ask clients to consider making a donation if possible

Merci Clinic

1315 Tatum Dr.
New Bern, NC 28560

252-633-1599

<https://www.merciclinic.org/>

Eligibility Appointment Hours:
Tuesdays and Thursdays: 8:00 AM to 5:00 PM

Pharmacy Hours:
Tuesdays and Thursdays: 8:00 AM to 5:00 PM

Provides confidential medical, limited dental and pharmaceutical services at no charge to individuals in the community who have no health insurance and are of limited income regardless of race, color, creed, national origin, gender, religion or other legally protected status.

Call to schedule an appointment to see if you're eligible to receive medical and dental assistance. They do not accept walk-ins, so you MUST call before visiting. You must provide a valid photo ID that has your address on it.

Always check with your Parole Officer before leaving Jones County.

Free for those who qualify and aren't insured

Medical / Dental Resources

NC MedAssist

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us (888) 50-REENTRY to learn more.



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 9:00 AM to 5:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free (or low-cost, depending on job situation)

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us (888) 50-REENTRY to learn more or call Parks Insurance and speak to a representative.

Mental Health & Substance Abuse Resources

Hope4NC

855-587-3463

<https://www.ncdhhs.gov/divisions/mental-health-developmental-disabilities-and-substance-abuse/hope4nc>

Available 24/7

Hope4NC is here to connect you with the help you need, whenever you need it, whether that's mental health assistance, substance abuse assistance or if you're having suicidal thoughts.

Assistance is free; some services provided by partner organizations may charge fees. If you don't have health insurance, you may be eligible for behavioral, mental health and substance abuse services. Call Hope4NC for more information.

Port Health

1309 Tatum Dr.
New Bern, NC 28560

252-672-8742
252-639-7414 (Methadone Clinic)

<https://www.porthealth.org/>

Monday through Friday: 8:00 AM to 5:00 PM

Offers outpatient treatment programs that provide individual and group therapy, family counseling, psycho-educational and psychotherapy, medication management and more. They also offer help overcoming opioid drug addiction. They have three detox facilities.

Walk-ins accepted but will need to make an appointment.
ID required, but prison ID is accepted.

Always check with your Parole Officer before leaving Jones County.

Accepts private insurance, Medicare and Medicaid. If you don't have any of those they may be able to help you find financial help to cover the cost of care



Coastal Horizons

2805A Trent Rd.
New Bern, NC 28562

252-489-9969

<https://coastalhorizons.org/>

Monday through Friday: 8:00 AM to 5:00 PM
(Walk-ins accepted up until 4:00 PM)

Provides a broad range of effective, evidence-based substance use, mental health, crisis intervention, justice, and wellness services to persons in need, including prescription medication refill. Call to set up an appointment to register for assistance. They do take walk-ins also, but they recommend that you arrive early.

Always check with your Parole Officer before leaving Jones County.

Fee based on a sliding scale (what you can afford). They accept all forms of insurance and also offer state funding for the uninsured

Mental Health & Substance Abuse Resources

Mental Health America

800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

Statewide Peer Warm-line

855-733-7762

Available 24/7

The statewide Peer Warm-line is a Free phone line staffed by Peer Support Specialists who offer non-clinical support and resources to those in crisis. Peer Support Specialists (or “peers”) are people living in recovery with mental illness and/or substance use disorder who provide support to others who can benefit from their lived experience. Their unique expertise helps reduce stigma while strengthening overall engagement in care. Like 988, North Carolina's Peer Warm-line is available 24 hours a day, 7 days a week.

Heels Care Network

<https://care.unc.edu/resource/mental-health-gps/>

This is an online network of North Carolina and national mental health resources and support groups.

Access is free; some providers listed may charge fees for their services

Darkness Rising - Rebuild Program

919-589-7808

<https://findmeatherapist.org/>

Monday to Friday:
9:00 Am to 8:00 Pm

The Rebuild program provides therapist connection for the formerly incarcerated while also paying for the first 10 sessions. Rebuild serves the BIPOC community. Black, indigenous, people of color. Call for more information.

Free

Mental Health & Substance Abuse Resources



Better Life Partners

866-679-0831

<https://betterlifepartners.com/north-carolina>

Monday-Sunday:
8:00 AM to 6:00 PM

Better Life Partners, an outpatient treatment provider dedicated to supporting individuals aged 18 and above with Substance Use Disorder (SUD) and Alcohol Use Disorder (AUD). Our comprehensive approach includes medication-assisted treatment (MAT) and substance use-related responsive care. These services are paired with counseling sessions facilitated by licensed counselors in virtual group settings. Our Telehealth model streamlines an innovative approach to care and support for our members.

Accepts most major insurances. Flex pay is available if uninsured and payment is based on income.

Job Training / Job Placement Resources

Vocational Rehabilitation

2832 Neuse Blvd.
New Bern, NC 28562

252-514-4727

<https://www.ncdhhs.gov/divisions/vocational-rehabilitation-services>

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities.
Always check with your Parole Officer before leaving Jones County.

Free



NCWorks Career Center

2836 Neuse Blvd.
New Bern, NC 28560

252-514-4828

<https://www.ncworks.gov/>

Monday through Friday: 8:00 AM to 4:30 PM

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job.

Always check with your Parole Officer before leaving Jones County.

Free

Job Training / Job Placement Resources

Jones County Affiliate Workforce Center

509 Highway 58 North
Trenton, NC 28585

252-448-5021

[https://www.ecwdb.org/
location.php?Jones-County-
NCWorks-Career-Resource-Center-5](https://www.ecwdb.org/location.php?Jones-County-NCWorks-Career-Resource-Center-5)

Monday through Friday: 9:00 AM to
5:00 PM

The Jones County Affiliate Workforce Center is a part of the NCWorks Program. They provide career counseling, resume/interviewing assistance, labor market info, career assessments and WIOA Training Programs. Virtual and in Person Services by Appointment only.

Free

Holden Temporaries

1916 S Glenburnie Rd., Suite 3
New Bern, NC 28562

252-636-3111

<https://holdentemporaries.net/>

Monday through Friday: 7:30 AM to
5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will.

Requires two IDs.

Always check with your Parole Officer before leaving Jones County.

Free



Find A Job - OurJourney's Employment Assistance Program

888-507-3368

[https://www.ourjourney2gether.com/
find-a-job](https://www.ourjourney2gether.com/find-a-job)

Monday - Friday:
9:00 AM to 5:30 PM

Finding a good job is a top priority for most people after their release from prison, yet it's often one of the most difficult challenges to overcome. OurJourney is partnering with Honest Jobs to help you meet that challenge head on through our Find A Job program. Honest Jobs was created by people with criminal records or people with criminal records, and now OurJourney can help you take full advantage of their services through their innovative Reentry Navigator system, which allows us to work with you to access Second Chance jobs in your area. To learn more or to enroll, visit the website.

Free to residents of NC with criminal records

Financial Resources



Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business.

They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations.

This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration.

Call Alisha Kenny at the number provided to set up an initial appointment.

Free

Transportation Resources

Craven Area Rural Transit System (CARTS)

Main Office:
1106 Clarks Rd.
New Bern, NC 28562
252-636-4917

<https://www.cravencountync.gov/165/Transportation-CARTS>

Office Hours:
Monday through Friday: 7:15 AM to 5:15 PM

Route Hours:
Monday through Friday: 5:00 AM to 6:00 PM

Craven Area Rural Transit System (CARTS) provides van transportation needs for the general public, the elderly, and persons with disabilities throughout Jones, Craven and Pamlico counties. You must call at least 48 hours ahead of time to schedule a ride. They'll pick you up and return you to your house. CARTS also offers three fixed-route bus services in New Bern. Call for more information.

Always check with your Parole Officer before leaving Pamlico County.

Fares for van transportation will vary depending on origin and destination; fares for the fixed-route bus service in New Bern is \$1 (cash only). They offer discounts for people with disabilities, people aged 65 or older and people with a Medicaid card.

Clothing Resources

Richlands Community Outreach Ministry Thrift Store

8701 Richlands Hwy
Richlands, NC 28574

910-324-6586

Find them on Facebook at Richlands Community Outreach Ministry Thrift Store

Monday, Tuesday, Thursday, Friday and Saturday: 9:00 AM to 1:00 PM
Closed Wednesdays

Sells clothing and household goods at bargain prices. Call first so that they can arrange for someone to meet you and help you pick out clothes at no cost.

Always check with your Parole Officer before leaving Pamlico County.

All items sell at low prices, and they will give you some clothes for free if you call first and make an appointment.

Goodwill Thrift Store - New Bern

560 McCarthy Blvd.
New Bern, NC 28562

252-635-4846

<https://www.gienc.org/store/new-bern>

Monday through Saturday: 9:00 AM to 8:30 PM

Sunday: Noon to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Always check with your Parole Officer before leaving Pamlico County.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

Goodwill Industries - Kinston

4190 W Vernon Ave.
Kinston, NC 28504

252-520-6624

<https://www.gienc.org/store/kinston>

Monday through Saturday: 9:00 AM to 8:30 PM

Sunday: Noon to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Always check with your Parole Officer before leaving Pamlico County.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

Clothing Resources

Vanceboro Christian Help Center Thrift Store

411 White St.
Vanceboro, NC 28586
252-244-1141
252-514-1322

Find them on Facebook at
Vanceboro Christian Help Center

Monday, Wednesday and Friday:
8:00 AM to Noon

Offers previously-owned clothing and other items at extremely low prices.

Always check with your Parole Officer before leaving Pamlico County.

Price varies by item

Education Resources



In The Beginning Incubator

919 E Main St
Richmond, Va 23219
804-468-8141
<https://inthebeginningco.com/>

Monday - Friday:
10:00 AM to 5:00 PM

In The Beginning Incubator and Fund (ITB) was founded in 2021 with a simple but powerful mission: To empower entrepreneurs who have been historically overlooked — and help them build legacies, not just businesses. What started as a single-location incubator in Richmond, Virginia has grown into a multi-state platform. Our model is research-backed through our partnership with Langston University, focusing on entrepreneurs from underserved, rural, minority, disabled, and returning citizen communities. ITB offers Culturally centered entrepreneur training ,Mental health and business development integrated in all programs, Real capital access through KIVA partnerships and the ITB Fund Federal research partnership to design better entrepreneur support models and Specialized niche services (grant readiness, virtual business services, procurement certification support)

Programs and packages vary in cost. See website or call for information. Also has grant programs to help cover cost for those that qualify.

Education Resources

Jones County Center

367 NC-58 A,
Trenton, NC 28585

252-448-9621

<https://jones.ces.ncsu.edu/>

Monday - Friday:
8:00 AM to 5:00 PM

The Jones County Center has partnered with NC State to offer classes and events for residents of Jones County. The classes include topic such as Lawn & Garden classes, Agriculture & Food, Home & Family and more. See the website for more information and dates. Friday 8AM-12PM. In-person availability is limited please select the 'Meet Our Staff' tab to view our staff's contact info

Cost varies per course.
See website for details.

House Of Resilience LLC

910-249-9426

<https://www.gobuildresilience.com/>

Monday - Friday:
8:30 AM - 5:30 PM
Available on some Saturdays

House of Resilience Empowerment Coaching (HOR) provides trauma-informed, strengths-based coaching for justice-involved Men seeking personal growth, emotional healing, and successful reentry. We specialize in mindset development, identity rebuilding, and purpose-driven goal setting through structured coaching frameworks. Services include one-on-one virtual or in-person sessions, personalized reentry planning, and empowerment programs that promote self-worth, accountability, and long-term transformation. We welcome individuals with criminal backgrounds but currently do not serve registered sex offenders. Clients may apply through our website or be referred by a facility or partner agency. The first step is a free 15-minute discovery session to determine program fit. Contact: Crystal Jackson, Founder & Lead Coach, at info@gobuildresilience.com or 910-249-9426.

Free for incarcerated individual and affordable for those released. Call or email for more information.

Education Resources

NC DIT Tech Resource Finder

[https://www.ncbroadband.gov/
resource-finder](https://www.ncbroadband.gov/resource-finder)

Provides more than 1,100 resources that help North Carolinians use the internet, find public computers and Wi-Fi and access technical support and digital skills classes across the state. Tech Resource Finder users can search for local offerings by county, zip code or type of resource and can select a map view or table view. Each resource includes a description, address, website, contact information and directions.

Free

NC Work From Anywhere

[https://
communitydevelopment.ces.ncsu.edu/
local-economic-development-programs/
nc-work-from-anywhere/](https://communitydevelopment.ces.ncsu.edu/local-economic-development-programs/nc-work-from-anywhere/)

NC Work From Anywhere is your gateway to remote work success —whether you want to stay in your rural community while working for top employers or develop the skills needed to thrive in a remote job.

Live Here. Work Anywhere. If you love your rural community and want a remote job that allows you to stay, we offer training and resources to help you succeed in a virtual environment.

Course Fee is \$200 dollars.

Directory for Jones County Agencies:

Jones County Probation Department	101 Market St. Trenton, NC 28585	252-448-6581
Jones County DMV (In Lenoir County)	2214 W Vernon Ave. Kinston, NC 28501	252-526-4432
Jones County Dpt. of Social Services	418 NC Hwy 58, Unit D Trenton, NC 28585	252-448-2581

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

Honest Jobs is the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers: www.honestjobs.com

Veterans Resources in Jones County (for all military veterans): 252-448-1121 or online at [https://jonescountync.gov/departments/veterans-services/](http://jonescountync.gov/departments/veterans-services/)

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call (888) 50-REENTRY or visit www.ourjourney2gether.com/essential-services.



**OurJourney
PO Box 2862
Rocky Mount, NC 27802
(888) 50-REENTRY**