



Reentry Resource Guide for Cherokee County



2025



now with partner info!

PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of www.tripadvisor.com



Resource Guide - Cherokee County

The service providers listed below are for Cherokee County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category "One-Stop Resource Centers" offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Cherokee County not listed. Please call (888) 50 REENTRY or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Cherokee County.

One-Stop Resource Centers

United Way of Cherokee & Clay Counties

40 Peachtree St.
Murphy, NC 28906

828-835-8830

<https://www.unitedway.org/local/united-states/north-carolina/united-way-of-cherokee-and-clay-counties>

Monday through Friday: 9:00 AM to 5:00 PM

Provides direct support and connects those in need with partner organizations. The information provided is for the United Way located in Boone. In addition to calling the number provided, you can get assistance by calling the United Way hotline by dialing 211.

Assistance is free; some services provided by partner organizations may charge fees

Renewed Hope Ministries

150 Penny Lane
Murphy, NC 28906

828-837-7086

<https://renewedhopemurphy.com/>

Monday through Saturday: 10:00 AM to 5:00 PM

Renewed Hope Ministries is a 12-month residential, discipleship-based program to help men struggling with drug and alcohol addiction. If accepted, they will also help you with other areas of your reentry, such as employment, food, clothing and more. They also have a thrift store and sell cut wood to help offset the cost of their ministry.

Assistance is free

One-Stop Resource Centers

The Salvation Army of WNC - Waynesville

35 Mountain Mission Road
Clyde, NC 28721
828-627-3011

[https://southernusa.salvationarmy.org/
waynesville/](https://southernusa.salvationarmy.org/waynesville/)

Monday through Saturday: 9:00 AM
to 4:00 PM

Provides a wide variety of services, including Disaster Relief, Shelter, Food, Rent and Utility Assistance, and Clothing.
Always contact your parole officer before leaving Cherokee County.

Assistance is free; some services provided by partner organizations may charge fees



Catholic Charities Diocese of Charlotte (Western Region Office)

50 Orange Street
Asheville, NC 28801
828-820-5147

<https://ccdoc.org/>

Monday-Thursday 9:30am-4pm

Main office is located in Asheville however some services are virtual or provided in community. Services provided in Cherokee County include- Case Management- Assistance with resources to transition to stability Counseling- Licensed clinical counseling (virtual/Spanish counseling available, sliding fee scale) Direct Assistance- financial requests for assistance Immigration Services- please contact Angie Fernandez alfernandez@ccdoc.org 704-370-3219

Counseling- Sliding Fee Scale
All other services- Free

Recidivism Reduction Call Center

[https://rreps.net/recidivism-
reduction-hotline](https://rreps.net/recidivism-reduction-hotline)

888-852-0004

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers



Go Further Connect

<https://gofurtherconnect.com/>

Introducing a new way to get connected

Do you need a **resource**?
Do you need a **job**?
Do you need **inspiration**?
Do you need to **connect**?



Visit www.GoFurtherConnect.com
to start connecting now

Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a job.

Free

North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services. You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services. You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.



Fenced In: Fighting for Freedom Advocacy

336-840-7570

<https://aprilbarberscales.com/#our-services>

Monday - Friday:
9:00 am to 5:00 pm

April spent over 33 years in prison and now helps others returning after long prison sentences of 20 years or more. If that's you, April will prepare a tailored plan according to your vision of release and will provide a prepaid cell phone and gift card as funding permits. She is also a certified peer support specialist who offers support for those who struggle with mental health, psychological trauma, or substance use. April is an OurJourney board member.

Free if you served 20 years or more.

One-Stop Resource Centers



Reach of Cherokee County Women Resource Center

1980 West US Hwy 64
Murphy, NC 28906

828-837-8064

<https://reachofcherokeecounty.org/>

Monday - Friday:
9:00 AM - 5:00 PM

The Women's Resource Center serves the men and women of Cherokee County. Our goal is to help provide information, support, and referrals. We also strive to help you develop strategies to get you through this chapter of your life successfully. If you would like to make an appointment, please call (828) 837-8064 for further assistance.

Services offered:

Referrals
Help with finding housing
Emotional support
Employment Training
Financial Training
Classes of varying interests
My Free Taxes
Filing with Social Security
Disability Assistance

Assistance is free;
some services provided
by partner
organizations may
charge fees

Food Resources

Cherokee County Food Bank

122 Main Street - West End Plaza
Andrews, NC 28901

828-321-5512

Find them on Facebook at Cherokee County Food Bank, Inc.

Tuesdays and Saturdays:
10:00 AM to Noon

Provides food assistance to those in need in Cherokee County. Free

The Welcome Table at Andrews United Methodist Church

101 Chestnut St.
Andrews, NC 28905

828-321-5216

<https://andrewsumc.org/welcome-table/>

Every Thursday beginning at 5:00 PM

Serves free hot dinners every Thursday evening.

Free

Food Resources

The Sharing Center

517 Hiwassee St
Murphy, NC 28906

828-837-2615

<https://www.fbcmurphync.org/sharing-center>

Monday and Friday:
12:00 PM - 2:00 PM

The Sharing Center Food Bank is a group from several Churches in the area that provide food for the less fortunate in our community to take home and provide for their families. The Sharing Center is open on Monday's & Friday's from 12:00PM to 2:00PM each week. Located inside First Baptist Church of Murphy

Free to those that qualify

Medical / Dental Resources

Cherokee County Health Department

228 Hilton St.
Murphy, NC 28906

828-837-7486

<https://www.cherokeecounty-nc.gov/210/Health-Department>

Monday through Friday: 8:00 AM to 5:00 PM
(Closed for lunch for one hour)

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Will also help with referrals to other health care providers in Cherokee County.

Offers Clinical Services on a sliding fee scale based on income for anyone regardless of ability to pay. They also accept Medicaid, Medicare, and private insurances.

East Carolina University School of Dental Medicine - Sylva

316 County Services Pk.
Sylva, NC 28779

828-586-1200

<https://dental.ecu.edu/sylva/>

Monday, Tuesday, Thursday and Friday: 8:00 AM to 5:00 PM
Wednesday: 10:00 AM to 5:00 PM

Offers comprehensive general dentistry, including oral surgery, extractions, root canals, sealants, cleaning and denture services.
Always contact your parole officer before leaving Cherokee County.

Offers Clinical Services on a sliding fee scale based on income. They also accept Medicaid, Medicare, and private insurances.

Medical / Dental Resources

Andrews Health Center

15 High School Dr.
Andrews, NC 28901

828-835-4536

[https://www.cherokeecounty-nc.gov/
212/Andrews-Health-Center](https://www.cherokeecounty-nc.gov/212/Andrews-Health-Center)

Thursday: 8:00 AM to 4:30 PM
(Closed for lunch for 30 minutes)

The Andrew Health Center offers:

- Vaccinations for flu, pneumonia, pertussis, and hepatitis, among others
- Vision and hearing screening
- Routine lab testing

Offers services sliding fee scale based on income for anyone regardless of ability to pay..

NC MedAssist

866-331-1348

medassist.org

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us 828-220-1956 to learn more.

Medical / Dental Resources



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to
7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 828-220-1956 to learn more or call Parks Insurance and speak to a representative.

Mental Health & Substance Abuse Resources

Appalachian Community Services

750 US Hwy. 64 West
Murphy, NC 28906

828-837-0071 or
866-464-9115

<https://www.acswnc.com/cherokee-county>

Monday through Friday: 8:00 AM to
5:00 PM

They offer outpatient treatment services that include, but are not limited to, individual and group therapy, family counseling, psycho-educational and psychotherapy, and peer support. They also offer alcohol and substance use treatment, including MAT.

They have a free special program just for people who are justice involved called Treatment for Effective Community Supervision (TECS). The goal of TECS is to decrease the chance that individuals involved with the criminal justice system will have their probation revoked and/or will become incarcerated by helping them address their risks and needs through treatment.

The TESC program is free to those returning from prison. The other services are provided on a sliding scale based on income. They also accept Medicaid, Medicare and many forms of private insurance.

Heels Care Network

<https://care.unc.edu/resource/mental-health-gps/>

This is an online network of North Carolina and national mental health resources and support groups.

Access is free; some providers listed may charge fees for their services

Mental Health & Substance Abuse Resources

Tsali Public Health Syringe Exchange Program

75 John Crowe Hill
Cherokee, NC 28719
828-359-6879

<https://phhs.ebci-nsn.gov/syringe-service-program/>

Monday, Tuesday, Thursday and Friday: 9:00 AM to 5:00 PM

This is a community-based public health program for people who use drugs by injection. The program provides comprehensive harm reduction services. Ask for Ginger Southards.

Always contact your parole officer before leaving Cherokee County.

Hope4NC

855-587-3463

<https://www.ncdhhs.gov/divisions/mental-health-developmental-disabilities-and-substance-abuse/hope4nc>

Available 24/7

Hope4NC is here to connect you with the help you need, whenever you need it, whether that's mental health assistance, substance abuse assistance or if you're having suicidal thoughts.

BrightView Addiction Center

311 Hill St.
Murphy, NC 28906
866-934-7450

<https://www.brightviewhealth.com/locations/murphy-addiction-treatment-center/>

Monday through Friday: 8:00 AM to 5:00 PM

Offers outpatient treatment and care for patients who are battling drug or alcohol addiction. Their evidence-based approach incorporates medication for addiction treatment (MAT), along with individual counseling, group therapy, and work on co-occurring disorders. For those struggling with substance abuse such as opiate addiction, they avoid straight detox and prescribe buprenorphine, buprenorphine/naloxone (Suboxone), and naltrexone (Vivitrol). This treatment center also prescribes methadone.

Services are provided on a sliding scale based on income. They also accept Medicaid, Medicare and many forms of private insurance.

Mental Health & Substance Abuse Resources

Statewide Peer Warm-line

855-733-7762

Available 24/7

The statewide Peer Warm-line is a Free phone line staffed by Peer Support Specialists who offer non-clinical support and resources to those in crisis. Peer Support Specialists (or “peers”) are people living in recovery with mental illness and/or substance use disorder who provide support to others who can benefit from their lived experience. Their unique expertise helps reduce stigma while strengthening overall engagement in care. Like 988, North Carolina's Peer Warm-line is available 24 hours a day, 7 days a week.

Mental Health America

800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition. To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

Darkness Rising - Rebuild Program

919-589-7808

<https://findmeatherapist.org/>

Monday to Friday:
9:00 Am to 8:00 Pm

The Rebuild program provides therapist connection for the formerly incarcerated while also paying for the first 10 sessions. Rebuild serves the BIPOC community. Black, indigenous, people of color. Call for more information.

Free

Job Training / Job Placement Resources

NCWorks Career Center

800 US-64
Murphy, NC 28906
828-837-7407

<https://www.ncworks.gov/>

Monday through Thursday: 8:30 AM to 5:00 PM
Friday: 8:30 AM to Noon

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job.

Free

Vocational Rehabilitation

510 US 64 West
Murphy, NC 28906
877-727-4514

www.ncdhhs.gov/divisions/vocational-rehabilitation-services

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities.

Free

AccuForce

4195 W US 64
Murphy, NC 28906
828-516-1713

<https://accuforce.com/staffing-and-employment-services-for-murphy-nc/>

Monday through Friday: 8:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will.

Free

Financial Resources



Operation HOPE

828-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business.

They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations.

This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration.

Call Alisha Kenny at the number provided to set up an initial appointment.

Free

St. Vincent de Paul (SVdP)

765 Andrews Rd.
Murphy, NC 28906

828-837-2000

<https://st-william.net/community-life-1>

Call for Hours of Operation

Offers person-to-person service to our fellow brothers and sisters in need in Cherokee County. SVdP members (Vincentians) offer financial assistance, prayer and information about community resources. All funds come from donations, monthly church collections, grants and fund raising events.

This is a ministry of St. William Catholic Church.

Free to those who qualify

Transportation Resources

Cherokee County Transportation

Main Office:
77 Hardin Street
Murphy, NC 28906

828-837-1789

<http://www.cherokeecounty-nc.gov/233/Transit>

Monday through Friday: 8:00 AM to 5:00 PM

Provides van transportation services to Cherokee County residents and visitors. They will pick you up and drop you off. You must make a reservation for pickup at least 48 hours before you need a ride.
Visit website or call for route and fare information.

The cost of each trip is determined by your location and your destination.

Clothing Resources

REACH Thrift Shop

1980 W US Highway 64
Murphy, NC 28906

828-837-7570

<https://reachofcherokeecounty.org/thrift-store>

Monday through Saturday: 9:00 AM to 5:00 PM

Offers gently used high-quality clothing, housewares, furniture, books, collectibles and other items to the public. Profits from the Reach Thrift Store provide vital financial support for Reach of Cherokee County, Inc. programs, and our domestic violence & sexual assault victims and their children.

Price varies by item

Logan's Run Rescue Thrift Store

3000 US Highway 64
Murphy, NC 28906

828-837-1360

<https://logansrunrescue.com/thrift-store.html>

Monday through Saturday: 10:00 AM to 5:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Price varies by item

Clothing Resources

Logan's Run Rescue Warehouse

120 Storage Drive
W US Highway 64
Murphy, NC 28906

828-837-1360

[https://logansrunrescue.com/
warehouse.html](https://logansrunrescue.com/warehouse.html)

Their Warehouse location sells couches, kitchen tables and chairs, lounge chairs, coffee tables, dining room sets, book shelves, sectional sofas, exercise equipment, flat screen TVs, refrigerators, stoves, microwaves, washers, dryers, electronics, end tables, chairs of all kinds, and more, all at very low prices.

Price varies by item

Tuesday through Saturday: 10:00 AM
to 5:00 PM

Homeless Shelter Thrift Store

1335 W US Highway 64
Murphy, NC 28906

828-837-0022

Find them on Facebook at Homeless
Shelter Thrift Store

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.
All proceeds support the Hurlburt-Johnson Friendship House homeless shelter.

Price varies by item

Monday through Saturday: 9:00 AM
to 4:00 PM

Education Resources

Cherokee County Center

40 Peachtree St
Murphy, NC 28906

828-837-2210

<https://cherokee.ces.ncsu.edu/>

Monday - Friday:
8:00 AM to 4:00 PM

The Cherokee County Center has partnered with NC State to offer classes and events for residents of Cherokee County. The classes include topics such as Lawn & Garden classes, Agriculture & Food, Home & Family and more. See the website for more information and dates. Note: Classes are held at an annex site not located at the address listed for the office. Visit go.ncsu.edu/annex for annex directions

Cost varies per course. See website for details.

Directory for Cherokee County Agencies:

Cherokee County Probation Department	21 Peachtree St. Murphy, NC 28906	828-837-6316
Cherokee County DMV	1440 Main St. Andrews, NC 28901	828-321-1442
Cherokee County Dpt. of Social Services	4800 US-64 Murphy, NC 28906	828-837-7455

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

Veterans Resources in Cherokee County (for all military veterans): 828-835-8663 or online at <http://www.cherokeecounty-nc.gov/246/Veterans-Services>.

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): www.honestjobs.com

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney: Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call (888) 50 REENTRY or visit www.ourjourney2gether.com/essential-services.



**OurJourney
PO Box 2862
Rocky Mount, NC 27802
(888) 50 REENTRY**