



# Reentry Resource Guide for Buncombe County



**2025**



*now with partner info!*

## **PLEASE READ THIS FIRST!**

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of Brian Scott



## Reentry Resource Guide - Buncombe County

The service providers listed below are for Buncombe County. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category "One-Stop Resource Centers" offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Buncombe County not listed. Please call (888) 50-REENTRY or email [contact@ourjourney2gether.com](mailto:contact@ourjourney2gether.com) to report any discrepancies or to suggest other service providers in Buncombe County.

### One-Stop Resource Centers



#### Buncombe County Re-entry Council

60 Court Plaza (15th Floor)  
Asheville, NC 28801

828-250-6401

[www.buncombecounty.org/  
governing/depts/justice-services/  
programs-services/justice-resource-  
center.aspx](http://www.buncombecounty.org/governing/depts/justice-services/programs-services/justice-resource-center.aspx)

Monday through Friday: 8:00 AM to  
5:00 PM

Provides direct assistance or referrals in many areas, including transportation, job training, transitional housing, education, and mental health/substance abuse.

Provides those returning from prison with a free smartphone and 90 days of free service, as well as a free backpack filled with essentials such as hygiene products.

Also helps people file for food stamps and other government assistance.

Call and ask for Brent Bailey or Ashley Chavez. (Brent is an OurJourney board member.)

Assistance is free; some services provided by partner organizations may charge fees

## One-Stop Resource Centers



### Operation Gateway

828-713-2426 (Deja Benton)

<https://operationgateway.org/>

*Office Hours:*

Monday through Friday: 8:00 AM to  
5:00 PM

If you have an emergency after hours,  
please call.

Operation Gateway helps address the gaps in services for those who are newly released from prison. They offer Certified Community Health Workers (CCHW) who will work with you one-on-one to identify your needs in a variety of categories, whether that's housing, healthcare, transportation, food and clothing assistance, job training/placement or to help you with any other challenge you may face returning to Buncombe County from prison. Philip "Change Agent" Cooper, who was himself once incarcerated, is a good friend of OurJourney's and is the leader of a team of dedicated people who want to be a great source of help to you as you rebuild your life.

Assistance is free;  
some services provided  
by partner  
organizations may  
charge fees

### United Way of Asheville & Buncombe County

50 South French Broad Ave.  
Asheville, NC 28801

828-255-0696

[www.unitedwayabc.org](http://www.unitedwayabc.org)

Monday through Friday: 8:30 AM to  
5:00 PM

Provides support to dozens of member agency programs in Buncombe County. In addition to calling the number provided for the Buncombe County office, you can get assistance by calling the United Way hotline by dialing 211. Suite 100

Assistance is free;  
some services provided  
by partner  
organizations may  
charge fees



### Crossroads Reentry

PO Box 861  
Huntersville, NC 28070

704-499-1332

[www.crossroadsreentry.org](http://www.crossroadsreentry.org)

Call for Hours of Operation

Located near Charlotte, but offers a wide variety of services and referrals to those returning from prison regardless of location: "any need, anywhere" is their slogan.

Call and leave a message for Jeff Cloud and he will call you back promptly.

Assistance is free;  
some services provided  
by partner  
organizations may  
charge fees

## One-Stop Resource Centers

### Western Carolina Rescue Ministries

*Main Location:*  
225 Patton Ave.  
Asheville, NC 28802

Provides hot meals served daily and food boxes. Free

Also offers overnight emergency shelter, job training, counseling and substance abuse recovery programs.

828-254-0471

[www.westerncarolinarescue.org](http://www.westerncarolinarescue.org)

*Main Office:*  
Open 24 Hours



### Go Further Connect

<https://gofurtherconnect.com/>

Introducing a new way to get connected

Do you need a resource?  
Do you need a job?  
Do you need inspiration?  
Do you need to connect?



Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a job. Free

Visit [www.GoFurtherConnect.com](http://www.GoFurtherConnect.com)  
to start connecting now



### Recidivism Reduction Call Center

<https://rreps.net/recidivism-reduction-hotline>

888-852-0004

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services.

Assistance is free; some services provided by partner organizations may charge fees

## One-Stop Resource Centers

### North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.



### Catholic Charities Diocese of Charlotte (Western Region Office)

50 Orange St.  
Asheville, NC 28801

828-820-5147

<https://ccdoc.org/>

*Office Hours:*  
Monday through Thursday: 9:30 AM to 4:00 PM

*Food Pantry Hours:*  
Wednesdays: 11:00 AM to 1:00 PM  
(Call first to set up an appointment)

They offer a variety of services to help those returning after incarceration, including:

- Weekly Food Pantry- Wednesdays 11am-1pm (you call ahead to schedule an appointment, no income requirements, also available: hygiene items, pet food, diapers)
- Emergency Food/Diapers- available during office hours
- Case Management- Assistance with resources to transition to stability
- Counseling- Licensed clinical counseling (virtual/Spanish counseling available, sliding fee scale)
- Direct Assistance- financial requests for assistance
- Immigration Services- please contact Angie Fernandez [alfernandez@ccdoc.org](mailto:alfernandez@ccdoc.org)  
704-370-3219

Counseling services are offered on a sliding scale, meaning it is based on what you can afford. All other services are provided free of charge.

## One-Stop Resource Centers



### Rise 4 Me

<https://www.rise4me.com/>

Rise4Me is a free, online tool that offers a directory of reentry resources made available in an easily accessible format. RISE stands for Resources for Improvement, Support and Empowerment for Returning Citizens.



### Fenced In: Fighting for Freedom Advocacy

336-840-7570

<https://aprilbarberscales.com/#our-services>

Monday - Friday:  
9:00 am to 5:00 pm

April spent over 33 years in prison and now helps others returning after long prison sentences of 20 years or more. If that's you, April will prepare a tailored plan according to your vision of release and will provide a prepaid cell phone and gift card as funding permits. She is also a certified peer support specialist who offers support for those who struggle with mental health, psychological trauma, or substance use. April is an OurJourney board member.

Free if you served 20 years or more.

## Food Resources

### MANNA FoodBank

Numerous locations; call or visit website for one closest to you

828-299-3663 (office)  
828-367-9456 (Call & Text Helpline)

[www.mannafoodbank.org](http://www.mannafoodbank.org)

Hours vary depending on location

Provides free food to community members via free food distributions, free community meals, and more. Also offers help applying for food stamps.

Free

## Food Resources

### Loving Food Resources

123 Kenilworth Rd.  
Asheville, NC 28803

828-255-9282

[www.lovingfood.org](http://www.lovingfood.org)

Tuesday through Friday: 10:00 AM to  
4 PM

Saturday: 9:00 AM to 1:00 PM

Provides food, health, and personal care items to people in 18 counties of WNC who are living with HIV/AIDS or who are in Home Hospice care regardless of diagnosis. Loving Food Resources is a partner agency of MANNA.

They serve a hot meal from 11:00 AM to 1:00 PM every Saturday. Require referral from parole officer or other reentry specialist. Located inside the Kenilworth Presbyterian Church at the same address.

Free

### Salvation Army Carolinas

204 Haywood St.  
Asheville, NC 28801

828-253-4723

[www.salvationarmycarolinias.org/  
asheville/home/](http://www.salvationarmycarolinias.org/asheville/home/)

Monday through Friday: 8:30 AM to  
4:00 PM

Provides sit-down hot meals, mobile meal service that delivers food to those who cannot reach a food distribution center, and feeding programs across hundreds of shelters and residential facilities. Must have a photo ID and be able to prove that you live in Buncombe County. Call to set up an appointment for mobile food assistance. Also offers clothing vouchers and limited financial assistance.

Free

### Biltmore Church of God Food Pantry

1390 Sweeten Creek Rd.  
Asheville, NC 28803

828-274-7351

[www.biltmorecog.org](http://www.biltmorecog.org)

Wednesdays: 4:30 PM to 5:30 PM

Provides food on a first-come-first-serve basis. Must fill out application in person and provide photo ID and proof that you live in Buncombe County.

Free

## Medical / Dental Resources

### ABCCM - Medical Ministry

155 Livingston St.  
Asheville, NC 28801

828-259-5339  
828-398-6687 (Refill Hotline)

[www.abccm.org/medical-ministry](http://www.abccm.org/medical-ministry)

*Medical Clinic:*

*Monday: 9:00 AM to 11:00 AM &  
2:00 PM to 4:00 PM*

*Tuesday through Thursday: 9:00 AM  
to 4:00 PM*

*Dental Clinic:*

*Friday Only BY APPOINTMENT: 8:30  
am – 12 pm (Call Monday morning to  
make appointment)*

*Pharmacy:*

*Monday: 9:00 AM to 6:00 PM (closed  
for lunch from 1:00 to 2:00 PM)*

*Tuesday: 9:00 AM to 1:00 PM, 5:30  
PM to 6:00 PM*

*Wednesday: 9:00 AM to 1:00 PM*

*Thursday: 9:00 AM to 1:00 PM, 5:30  
PM to 6:00 PM*

Provides urgent care, medication assistance, and crisis dental care to Buncombe County adults between the ages of 18-65. They will help you even if you don't have any insurance.

Other divisions of ABCCM provide food and clothing assistance and some transitional housing assistance, especially for military veterans. See **Clothing Resources** for more information.

Fee based on a sliding scale (what you can afford)

### Western Carolina Community Health Services

257 Biltmore Ave.  
Asheville, NC 28801  
(Located inside the Minnie Jones Health Center)

828-285-0622

[www.wncchs.org](http://www.wncchs.org)

Monday through Friday: 8:00 AM to 5:00 PM

Provides primary care, pharmacy, mental and behavioral health care, dental care and HIV care regardless of your ability to pay. First-time patients should call first to set up an appointment. Also has a mobile clinic that travels the community offering some services.

Provides COVID-19 testing and vaccines free of charge but only at certain times, so call first.

Fee based on a sliding scale (what you can afford)

## Medical / Dental Resources

### **Appalachian Mountain Community Health Centers (AMCHC) - 3 Locations**

#### *Dental Clinic*

7 McDowell St., Suite 200  
Asheville, NC 28801

828-676-3618

Monday through Friday: 8:00 AM to  
5:30 PM

#### *Leicester*

77 McDowell St.  
Asheville, NC 28806

828-257-4745

Monday through Friday: 7:30 AM to  
5:30 PM

#### *May's Care Center*

225 Patton Ave., Suite 200  
Asheville, NC 28802

828-412-5315

Tuesdays & Thursdays: 9:00 AM to  
1:00 PM

[www.amchc.org](http://www.amchc.org)

### **Sisters of Mercy Urgent Care**

Several locations in Buncombe  
County. Call for the one closest to  
you or visit their website.

828-210-2121

[mercyurgencycare.org](http://mercyurgencycare.org)

Hours of Operation vary depending  
on location

Provides primary care, pharmacy,  
mental and behavioral health care  
to those without insurance.

First-time patients should call first  
to set up an appointment.

Fee based on a sliding  
scale (what you can  
afford)

Provides treatment for nonlife-  
threatening injuries and illnesses,  
including colds, ear infections, the  
flu, broken bones, sprains, mild  
asthma, urinary tract infections,  
sports physicals and more.

Fee based on a sliding  
scale (what you can  
afford)

## Medical / Dental Resources



### NC MedAssist

866-331-1348

[medassist.org](http://medassist.org)

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

**OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us (888) 50 REENTRY to learn more.**



### Parks Insurance

153 S. Oakland Ave.  
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 9:00 AM to 5:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free (or low-cost, depending on job situation)

**OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us (888) 50 REENTRY to learn more or call Parks Insurance and speak to a representative.**

## Mental Health & Substance Abuse Resources



### Buncombe County Syringe Exchange Program

40 Coxe Ave.  
Asheville, NC 28801

828-250-5086 (Office)  
828-767-1720 (Mitch Albers)

<https://nasen.org/>

Hours of Operation vary depending on service needed. Call for more information.

Provides the following services to those who use drugs in Buncombe County:

- Community Trainings/Education
- Hepatitis testing/Education
- HIV testing/Education
- Naloxone Distribution/Overdose Ed.
- Safe Sex Items
- STI Testing & Treatment
- Syringe Services

Free

### Statewide Peer Warm-line

855-733-7762

Available 24/7

The statewide Peer Warm-line is a phone line staffed by Peer Support Specialists who offer non-clinical support and resources to those in crisis. Peer Support Specialists (or “peers”) are people living in recovery with mental illness and/or substance use disorder who provide support to others who can benefit from their lived experience. Their unique expertise helps reduce stigma while strengthening overall engagement in care. Like 988, North Carolina's Peer Warm-line is available 24 hours a day, 7 days a week.

Free

### Hope4NC

855-587-3463

<https://www.ncdhhs.gov/divisions/mental-health-developmental-disabilities-and-substance-abuse/hope4nc>

Available 24/7

Hope4NC is here to connect you with the help you need, whenever you need it, whether that's mental health assistance, substance abuse assistance or if you're having suicidal thoughts.

Free

## Mental Health & Substance Abuse Resources

### Heels Care Network

<https://care.unc.edu/resource/mental-health-gps/>

This is an online network of North Carolina and national mental health resources and support groups.

Access is free; some providers listed may charge fees for their services

### Darkness Rising - Rebuild Program

919-589-7808

<https://findmeatherapist.org/>

Monday to Friday:  
9:00 Am to 8:00 Pm

The Rebuild program provides therapist connection for the formerly incarcerated while also paying for the first 10 sessions. Rebuild serves the BIPOC community. Black, indigenous, people of color. Call for more information.

Free

### Julian F. Keith Alcohol and Drug Abuse Treatment Center

201 Tabernacle Rd.  
Black Mountain, NC 28711

828-257-6200

[www.ncdhhs.gov/divisions/state-operated-healthcare-facilities/facilities/julian-f-keith-alcohol-and-drug-abuse-treatment-center](http://www.ncdhhs.gov/divisions/state-operated-healthcare-facilities/facilities/julian-f-keith-alcohol-and-drug-abuse-treatment-center)

Call for Hours of Operation

Provides inpatient treatment, psychiatric stabilization and medical detoxification for people with substance use and other mental health problems. Treatment stay is 5 to 21 days depending on individual need. Call to set up appointment. Must provide photo ID and proof of your financial situation.

Fee based on a sliding scale (what you can afford)



### Mental Health America

800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition. To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



[mhascreening.org](http://mhascreening.org)

## Mental Health & Substance Abuse Resources



### Better Life Partners

866-679-0831

<https://betterlifepartners.com/north-carolina>

Monday-Sunday:  
8:00 AM to 6:00 PM

Better Life Partners, an outpatient treatment provider dedicated to supporting individuals aged 18 and above with Substance Use Disorder (SUD) and Alcohol Use Disorder (AUD). Our comprehensive approach includes medication-assisted treatment (MAT) and substance use-related responsive care. These services are paired with counseling sessions facilitated by licensed counselors in virtual group settings. Our Telehealth model streamlines an innovative approach to care and support for our members.

Accepts most major insurances. Flex pay is available if uninsured and payment is based on income.

## Job Training / Job Placement Resources



### Vocational Rehabilitation

8 Barbeta Dr.  
Asheville NC 28806

828-670-3377

[www.ncdhhs.gov/divisions/vocational-rehabilitation-services](http://www.ncdhhs.gov/divisions/vocational-rehabilitation-services)

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities.

Free



### NCWorks Career Center - Asheville

48 Grove Street  
Asheville, NC 28801

828-251-6200

[www.buncombecounty.org/governing/depts/nc-works-career-center/Default.aspx](http://www.buncombecounty.org/governing/depts/nc-works-career-center/Default.aspx)

Monday through Friday: 8:30 AM to 5:00 PM

Provides job seekers with career information, guidance, and access to education or training, which can lead to sustainable income and meaningful employment.  
Offers a computer access room.

Free

## Job Training / Job Placement Resources

### Community Action Opportunities

25 Gaston St.  
Asheville, NC 28801  
828-210-0595

<https://communityactionopportunities.org/>

Monday through Friday: 8:00 AM to 5:00 PM

Offers a program called Life Works, which helps individuals and families increase their income by supporting them with education/training, helping them obtain full time, living-wage work while learning to manage their finances. Their team can work with you on everything from child care to career counseling, financial assistance to housing.

Free

### PrideStaff of Asheville

5 Regent Park Blvd., Unit 102  
Asheville, NC 28806  
828-782-3392

[www.pridestaff.com/asheville/](http://www.pridestaff.com/asheville/)

Monday through Friday: 8:00 AM to 5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test. They do conduct a background check, and some business they work with will not hire ex-felons, but others will. They recommend that you call first to set up a time to come in and fill out their application and talk with someone.

Free

## Education Resources



### Literacy Together

31 College Place, Suite B-221  
Asheville, NC 28801

828-254-3442 Ext. 202

<https://lit-together.org/programs/adult-literacy/>

Monday: 9:00 AM to 5:00 PM  
Tuesday through Thursday: 9:00 AM to 8:00 PM  
Friday: 9:00 AM to 5:00 PM

Their Adult Literacy program provides free 1-on-1 volunteer tutoring for Buncombe County residents who have a wide variety of literacy goals. Those goals may include: (a) improving everyday reading, writing, spelling, or math skills for students who are functioning below a basic skills level; (b) building work-based literacy skills; or (c) helping students study for a High School Equivalency (HSE) certification, such as the GED.  
Ask for Rebecca Massey

Free

## Education Resources



### In The Beginning Incubator

919 E Main St  
Richmond, Va 23219

804-468-8141

<https://inthebeginningco.com/>

Monday - Friday:  
10:00 AM to 5:00 PM

In The Beginning Incubator and Fund (ITB) was founded in 2021 with a simple but powerful mission: To empower entrepreneurs who have been historically overlooked — and help them build legacies, not just businesses. What started as a single-location incubator in Richmond, Virginia has grown into a multi-state platform. Our model is research-backed through our partnership with Langston University, focusing on entrepreneurs from underserved, rural, minority, disabled, and returning citizen communities. ITB offers Culturally centered entrepreneur training ,Mental health and business development integrated in all programs, Real capital access through KIVA partnerships and the ITB Fund Federal research partnership to design better entrepreneur support models and Specialized niche services (grant readiness, virtual business services, procurement certification support)

Programs and packages vary in cost. See website or call for information. Also has grant programs to help cover cost for those that qualify.

### Buncombe County Center

49 Mt Carmel Rd,  
Asheville, NC 28806

828-255-5522

<https://buncombe.ces.ncsu.edu/>

Monday - Friday:  
8:00 AM to 5:00 PM

The Buncombe County Center has partnered with NC State to offer classes and events for residents of Buncombe County. The classes include topic such as Lawn & Garden classes, Agriculture & Food, Home & Family and more. See the website for more information and dates.

Cost varies per course.  
See website for details.

## Education Resources



### House Of Resilience LLC

910-249-9426

<https://www.gobuildresilience.com/>

Monday - Friday:  
8:30 AM - 5:30 PM  
Available on some Saturdays

House of Resilience Empowerment Coaching (HOR) provides trauma-informed, strengths-based coaching for justice-involved Men seeking personal growth, emotional healing, and successful reentry. We specialize in mindset development, identity rebuilding, and purpose-driven goal setting through structured coaching frameworks. Services include one-on-one virtual or in-person sessions, personalized reentry planning, and empowerment programs that promote self-worth, accountability, and long-term transformation. We welcome individuals with criminal backgrounds but currently do not serve registered sex offenders. Clients may apply through our website or be referred by a facility or partner agency. The first step is a free 15-minute discovery session to determine program fit. Contact: Crystal Jackson, Founder & Lead Coach, at [info@gobuildresilience.com](mailto:info@gobuildresilience.com) or 910-249-9426.

Free for incarcerated individual and affordable for those released. Call or email for more information.

## Financial Resources



### Operation HOPE

704-680-3163 or  
888-388-4673

<https://operationhope.org/>

Monday through Friday: 8:00 AM to  
5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business.

They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations.

This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration.

Call Alisha Kenny at the number provided to set up an initial appointment.

Free

## Transportation Resources

### Mountain Mobility

*Main Office:*  
339 New Leicester Hwy., Suite 140  
Asheville, NC 28806  
(Pickup and Drop-off location depends on your need)  
828-250-6750

[www.buncombecounty.org/  
governing/depts/Transportation/](http://www.buncombecounty.org/governing/depts/Transportation/)

*Office Hours:*  
Monday through Friday: 8:00 AM to  
5:00 PM  
*Transportation Services:*  
Monday through Saturday: 5:30 AM to  
7:30 PM

Offers three programs for transportation to locations throughout Buncombe County for residents:

- For those who are age 60 and over (service is free)
- For those who are disabled (service is free but must provide doctor's letter as proof of disability)
- For those who live in areas outside of Asheville and therefore can't ride public transit

Call to see if you're eligible. If you are, they provide "door-to-door" service, meaning they pick you up at your location, take you to your destination, and bring you back. Must schedule trip at least 24 hours in advance.

Free for those age 60 and over or those with a disability. Fees for others who qualify for service are similar to fees for public transportation, or around \$2 one-way.

## Transportation Resources

### Asheville Rides Transit (ART)

*Main Office:*  
360 West Haywood St.  
Asheville, NC 28801  
(Pickup and Drop-off locations vary)  
  
828-253-5691

[www.ashevillenc.gov/services/bikes-buses-cars/transit-services/](http://www.ashevillenc.gov/services/bikes-buses-cars/transit-services/)

*Office Hours:*  
Monday through Friday: 8:00 AM to  
5:00 PM

*Transportation Services:*  
Sunday and Holidays: 8:00 AM to  
6:00 PM

Offers city bus service throughout Asheville with routes to Black Mountain as well. They have 18 bus routes in Asheville with over 600 bus stops throughout the city.

Fares are \$1 one-way and \$9 for a ticket booklet of 11 rides. Monthly unlimited pass is \$20. Discounts are available to those over the age of 65.

## Clothing Resources

### ABCCM Crisis Ministries

*Cumberland Location:*  
24 Cumberland Ave.  
Asheville, NC 28801  
828-259-5300

*South Location:*  
10 Buck Shoals Rd.  
Arden, NC 28704  
828-259-5302

*Hominy Valley Location:*  
1914 Smokey Park Hwy.  
Candler, NC 28715  
828-259-5301

*North Samaritan Location:*  
403 Weaverville Hwy  
Asheville, NC 28804  
828-259-5303

[www.abccm.org/crisis/](http://www.abccm.org/crisis/)

*Cumberland, South and Hominy Valley Locations:*

Monday through Friday: 8:30AM to  
4:30 PM

*North Samaritan Location:*  
Monday: 10:00 AM to 2:00 PM

Provides clothing once a month to Free those in need. Must have ID (they will accept your prison ID) and Social Security Number.  
Also provides monthly food box to those who have a Buncombe County address.

Also have used furniture to give away, but you must pick it up yourself.  
ABCCM also offers medical care through another division. See

**Medical/Dental/Mental Health Resources** for more information.

## Clothing Resources

### Goodwill Industries of Northwest NC

Multiple locations throughout Asheville and surrounding areas

Multiple phone numbers; visit website for numbers of locations near you

[www.goodwillnwnc.org](http://www.goodwillnwnc.org)

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Also offers skills training classes in partnership with AB Tech Community College. (Call 828-298-9023 for more information.)

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

Hours of Operations for MOST locations:

Monday through Saturday: 10:00 AM to 8:00 PM

Sunday: 1:00 PM to 6:00 PM

### Salvation Army Carolinas

*Asheville:*  
91 New Leicester Hwy.  
Asheville, NC 28806  
828-254-6836

*Arden:*  
2247 Hendersonville Rd.  
Arden, NC 28704  
828-687-7148

*Black Mountain:*  
3018 US-70  
Black Mountain, NC 28711  
(828) 484-0237

828-253-4723

[www.salvationarmycarolinias.org/  
asheville/help/family-stores/](http://www.salvationarmycarolinias.org/asheville/help/family-stores/)

Tuesday through Saturday: 10:00 AM to 4:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Prices are similar to what you will pay at Goodwill Industries. You may also qualify for free clothing vouchers. To get clothing vouchers, visit the Center of Hope campus located at 204 Haywood St., Asheville, NC 28801 from between 8:30 AM and 4:00 PM. No appointment required.

### **Directory for Buncombe County Agencies:**

Buncombe County Probation Department	60 Court Plaza #10 Asheville, NC 28202	828-232-5059
Buncombe County DMV	1624 Patton Ave. Asheville, NC 28806	828-782-9600
Buncombe County Dpt. of Social Services	40 Coxe Ave. Asheville, NC 28802	828-250-5500

### **Directory for State and Federal Government Programs that Offer Temporary Assistance:**

SNAP (Supplemental Nutrition Assistance Program): [www.fns.usda.gov/snap/supplemental-nutrition-assistance-program](http://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program)

LIEAP (Low Income Energy Assistance): [www.ncdhhs.gov/divisions/social-services/energy-assistance/law-income-energy-assistance-lieap](http://www.ncdhhs.gov/divisions/social-services/energy-assistance/law-income-energy-assistance-lieap)

TANF (Temporary Assistance for Needy Families): [www.ncdhhs.gov/divisions/social-services/work-first-family-assistance](http://www.ncdhhs.gov/divisions/social-services/work-first-family-assistance)

### **Other Organizations that Offer Assistance:**

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at <https://988lifeline.org/>.

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): [www.felonyrecordhub.com](http://www.felonyrecordhub.com)

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): [www.honestjobs.com](http://www.honestjobs.com)

Veterans Resources in Buncombe County (for all military veterans): 828-250-5726 or online at [www.buncombecounty.org/Governing/Depts/Veterans/Default.aspx](http://www.buncombecounty.org/Governing/Depts/Veterans/Default.aspx). Veterans in Buncombe County can also receive help through ABCCM's Veterans Services of the Carolinas in Asheville. Call 855-962-8387 or visit online at [www.abccm-vsc.org](http://www.abccm-vsc.org).

[NC211.org](http://NC211.org) (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

**Other Assistance Available through OurJourney:** Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call (888) 50 REENTRY or visit [www.ourjourney2gether.com/essential-services](http://www.ourjourney2gether.com/essential-services).



**OurJourney  
PO Box 2862  
Rocky Mount, NC 27802  
(888) 50 REENTRY**