



# Reentry Resource Guide for Ashe County



**2025**



*now with partner info!*

## PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of [www.ourstate.com](http://www.ourstate.com)



## Resource Guide - Ashe County

The service providers listed below are for Ashe County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category "One-Stop Resource Centers" offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a check mark beside the listing.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Ashe County not listed. Please call (888) 50 REENTRY or email [contact@ourjourney2gether.com](mailto:contact@ourjourney2gether.com) to report any discrepancies or to suggest other service providers in Ashe County.

**NOTE: Because Ashe County is limited in reentry support resources, many of the resource providers listed in this guide are from neighboring counties. Your parole officer will most likely allow you to travel outside of Ashe County for reentry assistance. However, you should always contact your parole officer before leaving Ashe County for any reason, even to visit the reentry resource providers listed in this guide. Failure to obtain permission from your parole officer to travel outside of Ashe County may result in a violation of the conditions of your post-release.**

### One-Stop Resource Centers

#### United Way - High Country

1675 Blowing Rock Rd., Suite 400  
Boone, NC 28607

828-265-2111

[https://  
www.highcountryunitedway.org](https://www.highcountryunitedway.org)

Monday through Friday: 9:00 AM to  
5:00 PM

Provides direct support and connects those in need with partner organizations. The information provided is for the United Way located in Boone. In addition to calling the number provided, you can get assistance by calling the United Way hotline by dialing 211.

This United Way's main office is located in Watauga County, but they also service Ashe County.

**Always contact your parole officer before leaving Ashe County.**

Assistance is free; some services provided by partner organizations may charge fees

## One-Stop Resource Centers

### Ashe County Coalition for the Homeless

PO Box 331  
West Jefferson, NC 28694

336-846-5719  
336-846-5600 (After hours)

<https://ashehomelesscoalition.org/>

Monday through Friday: 9:00 AM to 3:30 PM

Provides support to individuals in Ashe County who are either homeless or those who are at risk for becoming homeless. This support may include shelter, help locating permanent housing, food, clothing and referrals to other organizations and agencies in Ashe County that can provide assistance.

They do not have an office that you can go to, so you will need to call to arrange an initial interview.

Assistance is free; some services provided by partner organizations may charge fees



### Fenced In: Fighting for Freedom Advocacy

336-840-7570

<https://aprilbarberscales.com/#our-services>

Monday - Friday:  
9:00 am to 5:00 pm

April spent over 33 years in prison and now helps others returning after long prison sentences of 20 years or more. If that's you, April will prepare a tailored plan according to your vision of release and will provide a prepaid cell phone and gift card as funding permits. She is also a certified peer support specialist who offers support for those who struggle with mental health, psychological trauma, or substance use. April is an OurJourney board member.

Free if you served 20 years or more.

### Go Further Connect

<https://gofurtherconnect.com/>

Introducing a new way to get connected

Do you need a **resource**?  
Do you need a **job**?  
Do you need **inspiration**?  
Do you need to **connect**?



Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a job.

Free

Visit [www.GoFurtherConnect.com](http://www.GoFurtherConnect.com)  
to start connecting now

## One-Stop Resource Centers

### North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services. You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services. You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.

### Recidivism Reduction Call Center

<https://rreps.net/recidivism-reduction-hotline>

888-852-0004

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services.

Assistance is free; some services provided by partner organizations may charge fees

## Food Resources

### Byrd Ridge Crisis Center

737 Byrd Ridge Rd.  
North Wilkesboro, NC 28659  
336-818-9231

<https://www.findpeace.today/outreach.html>

First & Third Wednesdays of every month from 8:00 AM to 1:00 PM

The Food Pantry is open on the 1st and 3rd Wednesday's of each month. Clients can make appointments by calling on the 1st and 3rd Tuesdays between the hours of 8am and 1pm. The Byrd Ridge Crisis Center services clients every 6 weeks with food. Food for the food pantry is provided solely through donations from individuals, local churches, and organizations. They also provide free clothing.

Free

**Always contact your parole officer before leaving Ashe County.**

## Food Resources

### Samaritan Kitchen of Wilkes

4187 NC 421  
Wilkesboro, NC 28697

336-838-5331

<https://skAshe.org>

Monday, Wednesday & Friday  
(except for holidays): 9:00 AM to  
12:30 PM

The Samaritan Kitchen of Ashe collects food from local grocers, restaurants, and gardeners and give people in need 60 pounds of groceries each month.

**Always contact your parole officer before leaving Ashe County.**

Free

### Ashe Really Cares

204 Beaver Creek School Rd.  
West Jefferson, NC 28694

336-846-5234

<https://ashebaptist.org/about-ashe-really-cares>

Monday through Friday: 9:00 AM to  
3:00 PM  
(May be open until 5:00 PM on some days.)

Operates a free food bank for residents of Ashe County in need. They also have a clothing closet. Ashe Really Cares is a ministry of the Ashe Baptist Association located at the same address.

Free

### Ashe Outreach

11719 Hwy 88 W  
Creston, NC 28615

336-385-1314  
336-385-6804

<https://www.asheoutreach.com/>

Individuals are allowed to pick-up food only once per month. They do ask questions about the number of members in the household and income due to requirements of some government food assistance programs.

Free to those who qualify

Tuesday, Wednesday, Thursday: 9:00 AM to 2:00 PM

## Medical / Dental Resources

### Ashe County Health Department (part of AppHealthCare)

413 McConnell St.  
Jefferson, NC 28640

336-246-9449

<https://www.apphealthcare.com/>

Monday through Friday: 8:00 AM to 5:00 PM

Offers assistance with a variety of basic health needs, including disease prevention and others. Also offers free HIV and other STD testing and free COVID testing and vaccinations. Will also help with referrals to other health care providers in Ashe County.

Offers Clinical Services on a sliding fee scale based on income for anyone regardless of ability to pay. They also accept Medicaid, Medicare, and private insurances.



### Wilkes Public Health Dental Clinic

1915 W. Park Drive, Suite 104  
North Wilkesboro, NC 28659

336-903-9399

<https://www.wilkespublicdentalclinic.com>

Monday through Friday: 8:00 AM to 5:00 PM (closed one hour for lunch)

Provides public dental care on a sliding fee scale, and is dedicated to serving the unserved and the underserved. Offers services to Wilkes County and surrounding area. Call for application or eligibility information.

**Always contact your parole officer before leaving Ashe County.**

Free to those who qualify

### Hunger and Health Coalition

141 Health Center Dr., Suite C  
Boone, NC 28607

828-262-1628 (main line)  
828-264-5212 (pharmacy)

<https://www.hungerandhealthcoalition.com/pharmacy>

Monday through Friday: 8:30 AM to 4:30 PM

Provides medication free of charge to those who qualify. Prescriptions in stock include inhalers, insulin, COPD medications, Hepatitis C medication, anti-anxiety, anti-depressants, antibiotics, and other items. They do not provide any controlled substances. To qualify you must be at or below 200% of the federal poverty level.

**Always contact your parole officer before leaving Ashe County.**

Free

## Medical / Dental Resources

### Foothills Free Medical Clinic

1207 Central Street, Suite 7  
Wilkesboro, NC 28697

336-667-3191

Find them on Facebook at Foothills  
Free Medical Clinic

2nd Saturday of every month,  
beginning at 8:00 AM and until the  
last patient is seen

Foothills Free Medical Clinic is a non-profit free medical clinic for uninsured patients. They do not have dental providers, OBGYN, vision care, or write prescription pain medications. The Clinic is located just past Cagneys Restaurant and is open on the 2nd Saturday of each month. You must be registered by 10:00am to be seen.  
**Always contact your parole officer before leaving Ashe County.**

Free for those without  
any form of insurance



### NC MedAssist

866-331-1348

[medassist.org](http://medassist.org)

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who  
qualify and aren't  
insured

**OurJourney can help  
you enroll in NC  
MedAssist's free  
pharmacy program!  
Call us 336-220-1956  
to learn more.**

## Medical / Dental Resources



### Parks Insurance

153 S. Oakland Ave.  
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to  
7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free

**OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us 252-220-1956 to learn more or call Parks Insurance and speak to a representative.**

## Mental Health & Substance Abuse Resources



### Daymark Recovery Services - Ashe Center

101 Colvard Street  
Jefferson, NC 28640

336-246-4542  
866-275-9552 (24 Hr. Crisis Hotline)

[http://www.daymarkrecovery.org/  
locations/ashe-center](http://www.daymarkrecovery.org/locations/ashe-center)

Monday through Friday: 8:00 AM to  
5:00 PM

Daymark Recovery Services is a non-profit organization established to provide comprehensive behavioral healthcare services to those in need of mental health or substance abuse treatment options. Please contact the center for schedules or further information as programs and meetings vary and often change depending upon attendance and counselor availability.

Fees are based on a sliding scale based on income



### Mental Health America

800-969-6642

<https://www.mhanational.org/>

[https://screening.mhanational.org/  
screening-tools/](https://screening.mhanational.org/screening-tools/)

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition.

To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



[mhascreening.org](http://mhascreening.org)

## Mental Health & Substance Abuse Resources

### **Wilkes Recovery Revolution**

1907 W Park Dr.  
North Wilkesboro, North Carolina  
28659,  
  
336-818-1909  
336-818-1909 (24/7 Peer Support  
Line)

<https://wilkesrecoveryrevolution.com>

Someone is always available to take  
a phone call and schedule an  
appointment

Seeks to create a community  
where recovery is possible  
through navigating quality  
treatment options, building  
community resources, providing  
community outreach and  
education, and creating an  
atmosphere where recovery is  
possible. Programs offered  
include Transitional Housing (for  
men and for women), Peer  
Support groups, Hope Warriors  
Community Outreach, and  
Revolution Thrift Store. See  
website for information about  
programs, and how to apply.  
**Always contact your parole  
officer before leaving Ashe  
County.**

Fees are based on a  
sliding scale based on  
income

### **Jodi Province Counseling Services**

26 Ashe Central School Rd, St. 211  
Jefferson, NC 28640  
  
336-818-0733 ext. 301

<https://www.jodiprovincecs.com/>

Monday through Friday: 8:00 AM to  
5:00 PM

Provides counseling for ADHD,  
Oppositional Defiant Disorder/  
Conduct Disorder, Parenting  
Skills, Grief and Loss, Mood  
Disorders (Depression, Bipolar,  
etc.), Anxiety Disorders (Panic  
Disorder, OCD, PTSD, etc.),  
History of Abuse, Substance  
Abuse Treatment, Trauma and  
PTSD.  
Located in the Family Central  
Building.

Offers services on a  
sliding fee scale based  
on income. They also  
accept Medicaid,  
Medicare, and private  
insurances.

### **Hope4NC**

855-587-3463

<https://www.ncdhhs.gov/divisions/mental-health-developmental-disabilities-and-substance-abuse/hope4nc>

Available 24/7

Hope4NC is here to connect you  
with the help you need, whenever  
you need it, whether that's mental  
health assistance, substance  
abuse assistance or if you're  
having suicidal thoughts.

Free

## Mental Health & Substance Abuse Resources

### Statewide Peer Warm-line

855-733-7762

Available 24/7

The statewide Peer Warm-line is a Free phone line staffed by Peer Support Specialists who offer non-clinical support and resources to those in crisis. Peer Support Specialists (or “peers”) are people living in recovery with mental illness and/or substance use disorder who provide support to others who can benefit from their lived experience. Their unique expertise helps reduce stigma while strengthening overall engagement in care. Like 988, North Carolina's Peer Warm-line is available 24 hours a day, 7 days a week.

### Darkness Rising - Rebuild Program

919-589-7808

<https://findmeatherapist.org/>

Monday to Friday:  
9:00 Am to 8:00 Pm

The Rebuild program provides therapist connection for the formerly incarcerated while also paying for the first 10 sessions. Rebuild serves the BIPOC community. Black, indigenous, people of color. Call for more information.

Free

### Heels Care Network

<https://care.unc.edu/resource/mental-health-gps/>

This is an online network of North Carolina and national mental health resources and support groups.

Free

## Job Training / Job Placement Resources



### NCWorks Career Center

626 Ashe Central School Rd.  
Jefferson, NC 28640

336-982-5627 (Ashe County)  
336-838-5164 (Wilkes County)

<https://www.ncworks.gov/>

Monday through Thursday: 8:00 AM to 5:00 PM  
Friday: 8:00 AM to Noon

Offers support for everything from creating a resume and finding the right job opportunities to preparing clients for job interviews. Website has links for Finding a Job.  
Located in the Family Central Building.

The Wilkes County NCWorks also works with individuals in Ashe County with felony convictions. The Reentry Specialist there is Cindy Holloman.

### Vocational Rehabilitation

318 Wilkesboro Ave.  
North Wilkesboro, NC 28659

336-818-6070

[www.ncdhhs.gov/divisions/  
vocational-rehabilitation-services](http://www.ncdhhs.gov/divisions/vocational-rehabilitation-services)

Monday through Friday: 8:00 AM to 5:00 PM

Provides a variety of services, depending on your specific needs. They are customized to help you find a job and offer career counseling, education and training, job placement assistance and on-going support, medical treatments and assistive technology. Works specifically with those who have physical, mental or emotional disabilities.

**Always contact your parole officer before leaving Ashe County.**

Free

### Goodwill's Wilkes County Career Center

1821 US Highway 421  
Wilkesboro, NC 28697

336-667-0889

<https://www.goodwillnwnc.org>

Monday through Friday: 8:00 AM to 5:00 PM

Offers free, personalized services to help job seekers including resume-writing assistance, skills assessment, career coaching, access to computers, help with interviewing skills and job placement services.

**Always contact your parole officer before leaving Ashe County.**

Free

## Job Training / Job Placement Resources

### PROMAN

316 Wilkesboro Ave.  
North Wilkesboro, NC 28659

336-838-3219

<http://www.promanstaffing.com>

Monday through Friday: 8:00 AM to  
5:00 PM

Temporary agency offering job placement in local businesses for clients who can pass a drug test and have reliable transportation. They do conduct a background check, and some business they work with will not hire ex-felons, but others will.

**Always contact your parole officer before leaving Ashe County.**

Free

## Financial Resources



### Operation HOPE

336-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to  
5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business.

They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations.

This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration.

Call Alisha Kenny at the number provided to set up an initial appointment.

Free

## Transportation Resources

### Ashe County Transportation Authority

*Main Office:*  
895 Ray Taylor Rd.  
West Jefferson, NC 28694

336-846-2000 (Pickup Service)  
336-977-2595 (Fixed Route Service)

<https://www.actatravels.com>

Provides van transportation services to Ashe County residents and visitors. They will pick you up and drop you off. You must make a reservation for pickup by 2:00 PM the weekday before you need a ride. They also offer some fixed route transportation. Visit website or call for route and fare information.

Fares vary depending on pickup and drop-off locations

*Office Hours:*  
Monday through Friday: 8:00 to 5:00 PM

*Transportation Hours:*  
Monday through Friday: 6:30 AM to 7:00 PM  
Saturday and Sunday: By appointment only, medical appointments only

## Clothing Resources

### Revolution Thrift Store

337 Wilkesboro Ave.  
North Wilkesboro, NC 28659

336-990-0124

<https://wilkesrecoverypress.com/revolution-thrift-store>

Tuesday, Thursday & Friday: 10:00 AM to 6:00 PM  
Wednesday & Saturday: 10:00 AM to 3:00 PM

Revolution Thrift Store is one of several programs offered by Wilkes Recovery Revolution (see listing under **Mental Health & Substance Abuse Resources**). The Thrift Store serves as a work program for those within their programs to support and teach work ethic and skills. They offer gently used clothing, furniture, home accessories, and other merchandise donated by individuals and business in our community with all proceeds going into our recovery programs.  
**Always contact your parole officer before leaving Ashe County.**

Price varies by item

## Clothing Resources

### Goodwill Thrift Store

1291 Mt Jefferson Rd.  
West Jefferson, NC 28694  
336-219-0244

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

<https://www.goodwillnwnc.org/>

Monday through Saturday: 10:00 AM to 8:00 PM  
Sunday: 1:00 AM to 6:00 PM

### Ashe Really Cares

204 Beaver Creek School Rd.  
West Jefferson, NC 28694  
336-846-5234

Operates a clothing closet for residents of Ashe County in need. Also operates a free food bank. Ashe Really Cares is a ministry of the Ashe Baptist Association located at the same address.

Free

<https://ashebaptist.org/about-ashe-really-cares>

Monday through Friday: 9:00 AM to 3:00 PM  
(May be open until 5:00 PM on some days.)

### Salvation Army Family Store

753 E Main St.  
Jefferson, NC 28640  
336-844-4006

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Prices vary depending on item. They may give you a voucher for free clothes if you mention that you just got out of prison

Find them on Facebook at The Salvation Army Family Store of Ashe and Boone

Monday through Saturday: 9:00 AM to 5:30 PM

## Education Resources

### Ashe County Center

134 Law Enforcement Dr  
Suite 202  
Jefferson, NC 28640  
336-846-5850

<https://ashe.ces.ncsu.edu/>

Monday - Friday:  
8:00 AM to 5:00 PM

The Ashe County Center has partnered with NC State to offer classes and events for residents of Ashe County. The classes include topic such as Lawn & Garden classes, Agriculture & Food, Home & Family and more. See the website for more information and dates.

Cost varies per course. See website for details.

**Directory for Ashe County Agencies:**

Ashe County Probation Department	150 Government Cir. # 3500 Jefferson, NC 28640	336-246-3310
Ashe County DMV	140 Government Cir. Jefferson, NC 28640	336-246-5001
Ashe County Dpt. of Social Services	150 Government Cir. #1400 Jefferson, NC 28640	336-846-5719

**Directory for State and Federal Government Programs that Offer Temporary Assistance:**

SNAP (Supplemental Nutrition Assistance Program): [www.fns.usda.gov/snap/supplemental-nutrition-assistance-program](http://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program)

LIEAP (Low Income Energy Assistance): [www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap](http://www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap)

TANF (Temporary Assistance for Needy Families): [www.ncdhhs.gov/divisions/social-services/work-first-family-assistance](http://www.ncdhhs.gov/divisions/social-services/work-first-family-assistance)

**Other Organizations that Offer Assistance:**

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at [www.988lifeline.org](http://www.988lifeline.org).

Veterans Resources in Ashe County (for all military veterans): 336-846-5575 or online at [https://www.ashecountygov.com/departments/veterans-services](http://www.ashecountygov.com/departments/veterans-services)

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): [www.felonyrecordhub.com](http://www.felonyrecordhub.com)

Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): [www.honestjobs.com](http://www.honestjobs.com)

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

**Other Assistance Available through OurJourney:** Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call (888) 50 REENTRY or visit [www.ourjourney2gether.com/essential-services](http://www.ourjourney2gether.com/essential-services).



**OurJourney  
PO Box 2862  
Rocky Mount, NC 27802  
(888) 50 REENTRY**