



Reentry Resource Guide for Caswell County



2024



now with partner info!

PLEASE READ THIS FIRST!

Nothing is more frustrating these days than trying to get an actual human being to answer the phone when you call organizations for assistance. This can especially be true for government agencies. If this happens to you when contacting any of the service providers listed in this Reentry Resource Guide, remember the following:

- Try to find all the information you need on the service provider's website, which OurJourney gives for every service provider that has one. That way you won't even need to call. If the website gives an email address, you might try emailing the service provider with your non-emergency questions.
- Sometimes by pressing the zero button on your phone you can skip past the recorded message and be sent straight to a human operator.
- Know ahead of time exactly what you want to ask; have any materials you need on hand before you call (such as ID, application, etc.).
- Be patient. If you simply can't wait on hold any longer, choose the option that lets you leave a voicemail (if available).
- If you leave a voicemail, remember to state your name and phone number clearly, along with the reason for your call.
- Make sure you're available for call-back during normal business hours. If you can't be, when you leave your voicemail provide a time range for call-back.

Also remember, many people in your community need help too. So you may be placed on a waiting list for some services. OurJourney always recommends that you begin your search for assistance by contacting the One-Stop Resource Centers listed at the front of this guide. Why? Because these service providers usually have the resources and connections in the community to provide more immediate and specific help.

Agencies, organizations, ministries or businesses with a  beside their listing are close partners of OurJourney. We have verified not just their basic information but that they are dedicated to helping you rebuild your life. Make sure you mention that OurJourney sent you!

Finally, remember that your success ultimately depends on **YOU!** OurJourney encourages you not to give up if you can't find help when and how you need it. We know firsthand how frustrating it can be when things don't go the way you hope, but we also know that **the worst day in freedom is better than the best day in prison**, and that patience and perseverance are just as important to your success as the assistance you need.

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Picture on the front cover courtesy of www.allincaswellinc.com/visit-caswell-county/



Resource Guide - Caswell County

The service providers listed below are for Caswell County and surrounding areas. Agencies, organizations or businesses may be listed multiple times if they offer services in multiple categories. Agencies, organizations or businesses listed under the category "One-Stop Resource Centers" offer assistance in all or nearly all other categories. OurJourney does not endorse any of the agencies, organizations or businesses listed below, unless otherwise noted by a green check mark.

OurJourney has verified the accuracy of the information in this Resource Guide as of the date printed on the bottom of each page. There may be other service providers in Caswell County not listed. Please call (888) 50 REENTRY or email contact@ourjourney2gether.com to report any discrepancies or to suggest other service providers in Caswell County.

NOTE: Caswell County is limited in reentry support resources, which is why some of the resource providers listed in this guide are from neighboring counties. Your parole officer will most likely allow you to travel outside of Caswell County for reentry assistance. However, you should always contact your parole officer before leaving Caswell County for any reason, even to visit the reentry resource providers listed in this guide. Failure to obtain permission from your parole officer to travel outside of Caswell County may result in a violation of the conditions of your post-release.

One-Stop Resource Centers

The Salvation Army of Rockingham County

704 Barnes Street,
Reidsville, NC 27320

336-349-4923

<https://southernusa.salvationarmy.org/rockingham>

Monday to Friday:
9:00 AM to 4:30 PM

The Salvation Army meets human need wherever, whenever, and however we can. A wide variety of services may be offered including Disaster Relief, Shelter, Food, Rent and Utility Assistance, and Holiday Giving. Check with your Salvation Army to see how we can assist you. **Always ask Parole Officer before leaving Caswell County.**

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers

Piedmont Triad Regional Council (PTRC)

8340 NC Highway NC 87
Reidsville, NC 27320

336-634-5600

<https://www.ptrc.org/services/criminal-justice/project-re-entry>

Monday - Friday 8:00 AM to 5:00 PM

Provides individual case management/transition planning, deinstitutionalization counseling, employment and vocational training, mental health and substance abuse treatment referrals, housing referrals, basic needs and transportation assistance, family reunification support. Call Ext. 212 to schedule appointment. **Always ask Parole Officer before leaving Caswell County.**

Assistance is free; some services provided by partner organizations may charge fees



Go Further Connect

<https://gofurtherconnect.com/>

Introducing a new way to get connected

Do you need a **resource**?
Do you need a **job**?
Do you need **inspiration**?
Do you need to **connect**?



Go Further Connect is an online resource for connecting returning citizens with programming, services, and community support that meet the individual's needs. You can search for help by zip code and also access some of the other great resources they have available for free, such as a tool for finding a job.

Free

Visit www.GoFurtherConnect.com
to start connecting now



Recidivism Reduction Call Center

<https://rreps.net/recidivism-reduction-hotline>

888-852-0004

The Recidivism Reduction Call Center allows people recently released from prison in North Carolina to connect with a RREPS operator to request information about, and set up warm referrals to, employment, housing, healthcare, and public benefits services.

Assistance is free; some services provided by partner organizations may charge fees

One-Stop Resource Centers

North Carolina ePASS

<https://epass.nc.gov/>

North Carolina ePASS is a new online way to apply for Benefits and services as a resident of the state. It is made available by the NC Department of Health and Human Services.

You can apply for Food & Nutrition Services, apply for Energy Assistance, register to vote (if eligible) and apply for other state services.

You will need to set up an account first and you must have an active email account. You will also need a photo ID and your birth certificate to set up an account.

Setting up an account is free. To qualify for benefits, you must meet certain guidelines.



Rise4Me

<https://www.rise4me.com/>

Rise4Me is a free, online tool that offers a directory of reentry resources made available in an easily accessible format. RISE stands for Resources for Improvement, Support and Empowerment for Returning Citizens. If nothing is listed for your specific county you can use Rise4Me to search surrounding counties.

Free

Food Resources

Second Harvest Food Bank

Main Office:

3330 Shorefair Drive
Winston-Salem, NC 27105

336-784-5770

<https://www.secondharvestnwnc.org/>

Monday to Friday:
8:00 AM to 5:00 PM

Second Harvest can help connect to grocery and meal assistance programs, as well as other services. Our partner network includes emergency food pantries, soup kitchens, shelters, and meals programs for children, seniors, and older adults with disabilities.

Enter your address or zip code in the search box on website to find help in Caswell County.

Food Resources

Caswell County Parish

1038 Main Street
Yanceyville, NC 27379

336-694-6428

<https://caswellcountyparish.org/>

Tuesday and Thursday:
10:00 AM to 3:00 PM

Caswell County Parish offers free food for any one in need. No ID is required but they do ask for proof of residency in Caswell County. Residents are able to receive a 3 to 5 day supply of food once a month.

Free

Locust Hill United Methodist Food Bank

281 Stoney Creek School Road
Reidsville, NC 27320

336-388-2489

<https://www.facebook.com/LocustHillUMC/>

2nd Tuesday of each month. Call for more information

Monthly Food Pantry 2nd Thursday of each month. Open to anyone in need of food. **Always ask Parole Officer before leaving Caswell County.**

Free

Medical / Dental Resources

Caswell County Health Department

189 County Park Road,
Yanceyville, NC 27379

336-694-4129

<https://www.caswellnc.us/>

Monday through Friday: 8:00 AM to 5:00 PM

The Health Department Clinic operates Monday through Friday, 8:00 - 5:00, and offers primary care to patients aged 0 and up. Family planning, maternal health, and sexually transmitted infections services are also offered. Call 336-694-4129 for appointments.

Accepts most major insurance is accepted. If uninsured then fees are based on sliding scale based on income. No one is turned away due to inability to pay.

Medical / Dental Resources

Compassion Health Care

439 US Highway 158 W,
Yanceyville, NC 27379

336-694-9331

<https://compassionhealthcare.org/>

Monday to Wednesday: 8:00 AM to 5:00 PM
Thursday: 8:00 AM to 7:00 PM
Friday: 8:00 AM to 12:00 PM

Compassion Health Care provides comprehensive primary health care to those in Caswell County, NC, Rockingham County, NC, and surrounding areas. Experienced physicians and other medical professionals are on staff to offer the highest quality care possible for healthy people, healthy communities. They also provide urgent care and behavioral health services.

A variety of insurances are accepted, and a sliding fee scale is available to those that qualify.



NC MedAssist

866-331-1348

<https://medassist.org/>

NC MedAssist is a statewide program for those who do not have the means to buy life-saving medications to treat chronic diseases such as heart disease, diabetes, and asthma. To qualify you must live in NC, not have any insurance (not even Medicaid) and have income that is at or below 300% of the national poverty average. (To give you an example, if you live with one other person, the combined yearly income for both of you can't be more than \$54,930, or \$4,577 per month.) Visit their website to enroll or call for more information. They also have a Mobile Free Pharmacy that travels the state handing out free Over The Counter medications to anyone, no ID required.

Free for those who qualify and aren't insured

OurJourney can help you enroll in NC MedAssist's free pharmacy program! Call us (888) 50-REENTRY to learn more.

Medical / Dental Resources



Parks Insurance

153 S. Oakland Ave.
Rock Hill SC 29730

866-932-7200

<https://parksinsured.com/>

Monday through Friday: 8:00 AM to 7:00 PM

Parks Insurance is licensed in all 50 states to offer healthcare insurance to individuals returning from prison. Through a special program called G.I.F.T. (Giving Insurance Freely for Transition), you are eligible to receive healthcare insurance with ZERO monthly payments and little, if any, deductibles. This plan covers doctor visits, medication, behavioral health, surgery, hospital stays and more. Everyone qualifies, even those with preexisting conditions.

Free (or low-cost, depending on job situation)

OurJourney can help you enroll in Parks Insurance's G.I.F.T. program! Call us (888) 50-REENTRY to learn more or call Parks Insurance and speak to a representative.

Mental Health & Substance Abuse Resources

Daymark Recovery Services, Inc.

355 County Home Road,
Reidsville, NC 27320

336-342-8316
24-Hour Crisis Hotline
866-275-9552

<https://www.daymarkrecovery.org/locations/rockingham-county>

Monday through Friday:
8:00 AM to 5:00 PM

Daymark Recovery Services is a non-profit organization established to provide comprehensive behavioral healthcare services as defined by those in the community in need of mental health or substance abuse treatment options. All of our staff are highly qualified individuals with a plethora of knowledge to suit individual care as needed. Each of our facilities has a core set of service options available, however; some centers offer various group meetings or community outreach programs according to the service area. Please contact the center for schedules or further information as these programs and meetings vary and often change depending upon attendance and counselor availability. **Always ask Parole Officer before leaving Caswell County.**

Individuals with Medicaid have no obligation for a copay. Individuals with Medicare or private insurance will be obligated to meet their policy's requirement(s). Individuals who are uninsured will be eligible for a sliding or discounted scaled as defined by the relevant Managed Care Organization/Local Management Entity

Mental Health & Substance Abuse Resources

Hope Counseling & Consulting Services

339 Wall Street
Yanceyville, NC 27379

336-631-1948

<https://thereishopeinc.com/>

Our office hours vary. Appointments are generally available Monday to Saturday and evening hours are available. We are available by phone Monday-Friday and for urgent calls on evenings and weekends.

HOPE Counseling & Consulting Services (HOPE) promotes and enhances health and recovery for individuals with mental illness, substance abuse, and behavior problems through high quality services. HOPE provides programs and supportive services in a respectful manner to improve the quality of life for individuals, families, and our community.

Accepts most major insurance. You need to contact your insurance company to help determine your benefits. A self pay option is available where fees are based on sliding scale based on household income. Payment is due at the time of service if you have a co-pay or are self pay.



Mental Health America

800-969-6642

<https://www.mhanational.org/>

<https://screening.mhanational.org/screening-tools/>

Provides free mental health screening, which is the quickest and easiest way to determine whether you are experiencing symptoms of a mental health condition. To take the free and confidential mental health screening, visit their website or scan the QR code to the right with your smartphone.



mhascreening.org

Job Training / Job Placement Resources

NCWorks Career Center - Yanceyville

331 Piedmont Drive,
Yanceyville, NC 27379

336-634-5600

<https://www.ncworks.gov>

Monday through Friday: Must call for an appointment

NCWorks Career Centers provides career planning, employment assistance and job training. The Center is a professional setting where job seekers can search for employment and training opportunities and where businesses can access a large pool of potential applicants. Visit website for hours and more information.

Free

Job Training / Job Placement Resources

Goodwill Industries

2246 Nc Hwy 86 North
Yanceyville, NC 27379

336-694-1200

<https://www.triadgoodwill.org/>

Monday to Saturday:
10:00 AM to 7:00 PM

Sunday:
1:00 PM to 6:00 PM

Goodwill Industries will continue to help individuals in our community overcome the barriers that separate them from gainful, long-term employment. We will continue to provide free workshops, digital skills courses, specialized job training and an intensive program that helps individuals with criminal records avoid recidivism by teaching them how to re-enter the workforce. Free

Financial Resources



Operation HOPE

704-680-3163

<https://operationhope.org>

Monday through Friday: 8:00 AM to 5:00 PM

Helps individuals of all ages and backgrounds, including the formerly incarcerated, by offering financial education, one-on-one coaching, courses on credit score improvement, as well as pathways toward homeownership and starting a business. They have eight locations across the state of North Carolina, but since they can also provide their services over the phone, they can help you even if you don't live near one of their locations. This is a great (and totally free) program for those who want to understand how to rebuild their credit and financial life after incarceration. Call Alisha Kenny at the number provided to set up an initial appointment. Free

Transportation Resources

CATS (Caswell County Area Transportation System)

206 County Park Road,
Yanceyville, NC 27379

336-694-1424

<https://www.caswellcountync.gov/cats-transportation>

Monday through Friday: 8:00 AM to 5:00 PM

CATS' goal is to provide safe, clean and affordable transportation to the citizens of Caswell County. Transportation is provided at reasonable rates as long as state funds are available. CATS provides local and out of county transportation to the citizens of Caswell County. We provide transportation to anyone in Caswell County. Call to schedule a ride.

If you are eligible for services through another agency there is no cost but if you are not eligible under one of these programs you can still ride with CATS for a reasonable fee. Call for information.

Clothing Resources

Two Hearts Thrift Store

1038 Main St
Yanceyville, NC 27379
336-694-6428

[https://www.facebook.com/twoheartsthiftstore/](https://www.facebook.com/twoheartsthriftstore/)

Monday and Friday:
10:00 AM to 4:00 PM
Wednesday:
10:00 AM to 6:00 PM

Two Heart's Thrift Store provides low cost clothing, shoes, household items, books, and many other gently used items for sale at greatly discounted prices. Gift certificates are available and tax deductible donations are accepted throughout the year.

Prices vary by item.

Goodwill Thrift Store

2246 Nc Hwy 86 North
Yanceyville, NC 27379
336-694-1200

<https://www.triadgoodwill.org/>

Monday to Saturday:
10:00 AM to 7:00 PM
Sunday:
1:00 PM to 6:00 PM

Offers previously-owned clothing and other items at extremely low prices. You can often find name-brand clothes in good to great condition.

Men's pants are as low as \$4.50 each, shirts as low as \$2.99 each. Other items are priced low also.

Directory for Caswell County Agencies:

| | | |
|---|--|--------------|
| Caswell County Probation Department | 205 W. Church St. Yanceyville, NC 27379 | 336-694-4175 |
| Caswell County DMV | 958 Firetower Rd. Yanceyville, NC 27379 | 336-694-9498 |
| Caswell County Dpt. of Social Services | 175 W. Church St. Yanceyville, NC 27379 | 336-694-4141 |

Directory for State and Federal Government Programs that Offer Temporary Assistance:

SNAP (Supplemental Nutrition Assistance Program): www.fns.usda.gov/snap/supplemental-nutrition-assistance-program

LIEAP (Low Income Energy Assistance): www.ncdhhs.gov/divisions/social-services/energy-assistance/low-income-energy-assistance-lieap

TANF (Temporary Assistance for Needy Families): www.ncdhhs.gov/divisions/social-services/work-first-family-assistance

Other Organizations that Offer Assistance:

The National Reentry Network for Returning Citizens is a national network comprised of individuals returning from incarceration who support each other's successful reintegration. To learn more, visit their website at <https://thenationalreentrynetwork.org/>.

National Suicide Prevention Hotline: Dial 988 or online at www.988lifeline.org.

Felony Record Hub (an online resource with jobs, housing and reentry advice for people with criminal records): www.felonyrecordhub.com

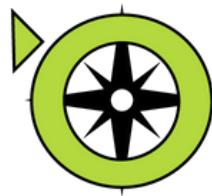
Honest Jobs (the nation's leading job marketplace for people affected by the criminal justice system. Honest Jobs has over 300,000 job openings from 1,000+ fair-chance employers): www.honestjobs.com

Veterans Resources in Caswell County (for all military veterans): 984-232-7060 or online at <https://www.milvets.nc.gov/benefits-services/benefits-claims>

NC211.org (an online information and referral service provided by United Way of North Carolina. It offers a searchable database with information about resources for all 100 counties in North Carolina)

Other Assistance Available through OurJourney:

Anyone returning to any county in North Carolina from any state prison is automatically eligible to participate in the OurJourney **Essential Services** program. The Essential Service programs provides one-on-one, professional assistance, including help with writing a resume, preparing for a job interview, handling stress and rejection, registering to vote, and six other essential services for those rebuilding their lives after incarceration. This program is free of charge. To learn more or to enroll, call (888) 50 REENTRY or visit www.ourjourney2gether.com/essential-services.



**OurJourney
PO Box 2862
Rocky Mount, NC 27802
(888) 50-REENTRY**