Scott Schaffter

Product Manager and Learning Strategist

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About me

My career has centered on creating impact internationally, particularly building knowledge sharing & learning systems.

Having lived and worked in 11 countries, I'm most at home bringing people together to build solutions to problems, usually with data and software.

Education

2014

Masters of Science in Organization Development

American University School of Public Affairs

2010

Bachelor of Commerce with Honors

University of British Columbia

Industry recognition

CLO Magazine's **Gold Award for Global Learning DevLearn** Speaker • The Masie Center's **30 under 30 • ATD** Citation for Global Learning • Sandbox Global Entrepreneur

Skills & tools

CODE

HTML, CSS, & Javascript (Vue, React)
Ruby, Ruby on Rails, Golang, Python
PHP, Drupal, Wordpress
SQL
Server Deployment & CI

LANGUAGES

English	● ● ● ● ●
Spanish	● ● ● ● ○
Thai	● ● ● ○ ○
French	● ● ○ ○ ○

Highlighted experience

2019-CURREMT

Google

Learning Strategist (consultant)

Consulting with the Next Practice Innovation team at Google to explore the future of workplace learning.

2013-2019

Bivee, Inc.

Co-founder & Managing Director

Managed a human centered design consultancy and lead teams to build web applications and knowledge sharing strategies for international development clients.

HIGHLIGHTED PROJECTS

2017 - CURRENT   www.gateway.academy

Mastercard Foundation & CGAP

Chief Product Officer

- Won and led a $3M project to build an eLearning solution for financial institutions in 7 countries in East Africa.

- Led product strategy - translating business needs into product design, aligning stakeholders and building buy-in with the CGAP CEO.

2015 - 2017   www.pppknowledgelab.org

The World Bank Group Public-Private Partnerships

Program Manager & Lead Developer

- Led technical team to overcome complex technical and organizational challenges to create a central knowledge management repository for all the Multilateral Development Banks.

2013 - 2015   penn.schaffters.com

The University of Pennsylvania, CLO Program

Lecturer

- Lecturered on how to build effective online communities for the CLO Executive Doctoral program.

2009-2013

Population Services International (PSI)

Product Manager & eLearning Specialist

- Launched and scaled the development of PSI's global internal training and knowledge management systems, reaching 8,000 staff spread across 60+ countries.

- Increased department budget by 30% by increasing executive buy-in and demonstrating business impact.