Stephen A. Schoenith
Grosse Pointe Woods, MI
(313) 402-8289
sschoenith@gmail.com

Education
Wayne State University, Bachelors of Science in Business Administration with a major in Information Systems Management, Detroit, Michigan.

Work Experience

ServiceNow. Information Security Operations Support, Santa Clara, CA, October 2015 - Present
Work with the Security Operations team, in charge of reporting on Security Incident Response analytics, providing reports directly to senior management, managing and creating a Security knowledge-base, as well as project management for Information Security projects. Trained in ServiceNow systems administration and ServiceNow software development.

ClamCase, LLC. Web Developer and Project Manager, Grosse Pointe, Mi, May 2013 - October 2015
Web development and collaboration, manage a team of 6 web developers, implementing systems to automate daily tasks, increase sales, SEO and online advertising. Helped the company go from a $3.5M/year trajectory to $12M/year after taking over web development and marketing. Manage a team of coders in the US, India, and Russia; creating custom modules and new web pages for products on the e-commerce platform Magento. Managed projects starting from the design / idea up to final deployment. Responsible for the email marketing including email campaigns to over 125k people. Experience hiring employees via Upwork (formerly oDesk).

Roostertail Catering Club. Operations & IT Manager, Detroit, Michigan, June 2006 – May 2013
Managed the network and server utilized by the sales team running custom CRM software to track events. Managed development of a new CRM system. Set up a wifi network for the 25,000 sq.ft building. Set up security camera system across the building including a custom monitoring hub in the office. Managed catering events weekly.

Experience in:
Magento, Github, ServiceNow, HTML, CSS (SASS), jQuery/Javascript, MySQL, Python (entry level), PCI Compliance, Google Adwords/ Analytics (Cardinal Path Adwords 101/201 certified), Photoshop CC, myBalsamiq, InVision App, Upwork/oDesk, ZenDesk, Listrak, Windows, OS X, iOS, Android, IT project management, information security project management, computer administration, networking, wire framing, website testing, A/B testing, troubleshooting and support, diagnostics, hardware and software installation.