SAMUEL SEARS

Data Scientist

DETAILS

ADDRESS
1121 West C Street Apt 104
Lincoln, NE 68522

PHONE
402-452-4243

EMAIL
ssears219@gmail.com

LINKS

LinkedIn

GitHub

SKILLS

Certified SAFe® 4 Agilist

LUMA Institute Certified Practitioner

Data Visualization

Statistics

Machine Learning

Text Mining

Python

R

KCS V6 Principles Certified

PROFILE

Innovative and Resourceful Business Analyst looking to leverage Data Science expertise. Experienced in working in a fast-paced, Agile environment. Strong ability to analyze data and communicate findings to colleagues and partners. Adept at implementing machine learning solutions within team processes.

EMPLOYMENT HISTORY

Agency Digital Assistant - Business Analyst - Sr. Consultant, Allstate

Aug 2019 – Present

- Utilizes AWS Lex to create chat bot interaction model architecture
- Leverages Python for NLP, text mining, and data analysis
- Designs chat bot conversation flows
- Coordinates with Business and Technology partners to gather requirements
- Builds the Agile team's backlog

Virtual Assistant for Agencies - Emerging Technology Analyst, Allstate

Sep 2018 – Aug 2019

- Represented business area as subject matter expert
- Collaborated with Agile team for user story creation and updates
- Assisted UX in research and review of end-user conversation data
- Partnered with testers to ensure product functionality

ALR Process Mastery Team - Business Process Consultant, Allstate

Dec 2017 – Sep 2018

- Collaborated on multiple projects at once, both as a business stakeholder and SME
- Managed Contact Center communications
- Created and updated resources used throughout business
- Lead the roll out of KCS methodology to the Contact Center

ALR Agency Services Contact Center Associate, Allstate

Oct 2015 – Dec 2017

- Click to Chat Team April 2017 – December 2017
- Inforce Life Phone Team October 2015 – March 2017
- Cross trained in New Business Life, Variable Life, and Annuity skills
- Assisted with Premier Financial Professional Team and Help Hotline calls
- Assisted with new hire training via mock calls and "sit-alongs"

EDUCATION

MS in Data Science, Bellevue University

Degree Expected August 2021

BS in Business Administration, Nebraska Wesleyan University

Graduated 2019 with High Distinction

University of Nebraska, Omaha

Aug 2011 – Aug 2015

Completed 76 credits towards BS in Mathematics and Business Administration

Completed Calculus, Differential Equations, Abstract Math, Linear Algebra

Multiple Chancellor's List and Dean's List awards

Millard West High School

Graduated 2011 with 4.17 GPA

Top 10% of Class

REFERENCES

Selena Ware from Allstate
swar4@allstate.com | 972-915-5657

Rhonda Sunken from Allstate
Rhonda.Sunken@allstate.com | 402-560-9249