

Sundar Rajan Seshadri

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PROFILE SUMMARY

A successful Test manager with relevant 16 years expertise in QA handling agile projects, improving business decision making by navigating, testing and automating P&C applications. Well versed in the areas of Selenium, Tosca, Test Automation, Framework Development, Testing Strategy, Methodologies, and techniques. Adept at driving Agile and Lean frameworks to ensure efficient project delivery and exceptional product quality. Proven track record in leading teams, removing backlogs, enhancing velocity, and facilitating the adoption of Agile methodologies.

CORE COMPETENCIES

- Proficient in creating project plans, defining milestones, and allocating resources effectively.
- Proficient in eliciting, documenting, and analyzing business requirements from stakeholders.
- Strong work experience in Property & Casualty Insurance with GW Policy Center, having excellent knowledge in complete Policy life cycle, InsuranceNow product and GW Claims center.
- Experienced in developing test automation for P&C applications using Tosca integrated with CI/CD pipelines.
- Skilled in identifying, documenting, and tracking defects throughout the testing lifecycle.
- Facilitating Scrum Ceremonies including Sprint Planning, Daily scrum, Sprint retrospectives, Sprint Demos, Story Grooming, and Release Planning
- Familiarity with performance testing tools and methodologies to assess system scalability and reliability.
- Dedicated to promoting a culture of continuous improvement and adaptability within the Agile framework.
- Effective in resolving conflicts and impediments to ensure smooth team progression.

PROFESSIONAL SKILLS

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| • Test Manager | • Agile Assessments |
| • Project Management | • Metrics |
| • Agile Methodologies | • Coaching & Facilitation |
| • Scrum, Kanban, SAFe | • RFP, RFI and Solutioning |
| • Automation - TOSCA, UFT, Selenium, Jenkins, API Postman, SOAP UI | • Change Management |
| • RPA Ui Path, SQL | • Transformation & Strategic Consulting |
| • Test management tool - ALM, Jira | • Leadership and Team Management |
| • Performance Testing – JMeter, Mule, NeoLoad | • Data Analysis |
| • Insurance Guidewire Domain Knowledge | • Critical Thinking |

PROFESSIONAL WORK EXPERIENCE

Cognizant Technologies, Chennai | Feb 2021 to till date

Test Manager | Nationwide Insurance

- Successfully delivered 3 Transformation programs in different BSA's ESS, Servicing and Claims in converting Ruby scripts to Tosca and enhance the Test coverage using Hexawise tool.
- Integrated Concourse and Splunk with TOSCA to create an automation runtime/realtime centralized dashboard for easy maintenance and monitoring of application stability, script quality
- Successfully implemented Automation maturity assessment in all 11 App suites and finalizing the automation upliftment roadmap. Achieved 100% automation upliftment through Ruby and Tosca.
- Coordinated all Scrum ceremonies, including Sprint Planning, Daily Standups, Sprint Retrospectives, Sprint Demos, Story Grooming, and Release Planning.
- Oversaw offshore set-up, ramp-up, and testing team establishment, managing a 35-member project in Servicing.
- Implemented Maturity Models for Business Analysis and conducted self-assessments on Data Modeling and Data Documentation.
- Demonstrated expertise in Smoke, Functional, Regression testing, Defect management, Test metrics creation, UAT & Incident RCA, and daily status reporting.
- Coordinated with development teams to eliminate impediments and ensure timely delivery, resulting in a 15% reduction in sprint delays.
- Proficient in Automation tool Tosca and experienced in Performance testing using JMeter and Mule.

Stradegi, Chennai | Aug 2019 - Feb 2021

Test Lead

- Served as Test Lead for a 12-member team specializing in Java, SWIFT, PHP, and SQL, employing Agile methodologies and Scrum ceremonies to ensure timely product delivery.

- Successfully transitioned the team from a waterfall mindset to Agile through the development of 40+ training materials, fostering a comprehensive understanding of Agile delivery.
- Designing and Implementing solutions using Selenium/BDD and RPA Ui Path RE framework
- Support business development activities, responding to the proposals as an automation lead by coordinating with key stakeholders in the company
- Involved in script development and regression execution for nflows, nTrac applications.
- Managed both Onshore and Offshore QA teams as QA Manager, overseeing financials and project forecasting.
- Implemented an Agile mindset through the use of burndown charts, team velocity analyses, and continuous improvement initiatives.

Cognizant, Chennai | Oct 2015 – Aug 2019

Test Lead | Lincoln Financial Group

- Played a key role in the Statement of Work (SOW) transformation, converting over 3000 UFT scripts to Selenium.
- Designed and implemented solutions using Jenkins integrated with Continuous Integration/Continuous Deployment (CI/CD) pipelines.
- Supported business development activities by responding to proposals as an automation manager, coordinating with key stakeholders in the company.
- Solely accountable for the delivery and transformation deliverables.
- Participated in the preparation of metrics, Quality Assurance (QA) governance, Requests for Proposal (RFP) proposals, and solutioning.

HCL Technologies, Chennai | Nov 2014 – Jul 2015

Senior Test Engineer | DLG Insurance

- Involved in creating Automation framework and Test Scripts using Selenium
- Involved in Preparation of Test Procedures, Test Scenarios, Test cases and Test Data.
- Enhancing the Test scripts for Global Execution.
- Execution of Test plan and Defect tracking in Quality Centre.
- Preparation of daily and weekly reports.

Wipro Technologies, Chennai | Mar 2009 – Nov 2014

Test Engineer | Citi Bank

- Executed the processing of trades, including Equities, Bonds, and FX.
- Managed inquiries and responses from Clients and Custodians.
- Played a role in preparing Test Procedures, Test Scenarios, Test cases, and Test Data.
- Designed tests using the Keyword-driven methodology for selected areas.
- Executed Test scripts and tracked defects in Quality Centre.

Fidelity Investments, Chennai | Aug 2007 – Mar 2009

Associate

- Analyzed business requirements and prepared use cases for functionalities.
- Conducted functional testing and tracked defects using Jira.
- Coordinated with team leads and customers for release testing and retrospection.
- Engaged in metrics reporting and tracking.

EDUCATION

- **Master of Computer Applications, Hindustan University**

PROFESSIONAL CERTIFICATION

- Certified Scrum Master (CSM)
 - Scrum Alliance, 2022
- UiPath Certified RPA Associate, 2022