**SUMMARY**

* An astute professional with 9+ years of experience including 1.5 year of experience in Guide wire Product Testing.
* 1 year of work experience at client location (London) as an onsite coordinator handling 8 member team in Offshore for Direct Line Group Insurance.
* Experience in Agile projects with Scrum framework and experience in HP Quality Center and Rally and experience in Selenium.
* Actively involved in participation of regular weekly project status meetings to discuss the risks involved in ongoing projects with Teammates and Team Lead.
* Hands on experience of Onsite / Offshore coordination activities from both the sides.
* Defect Tracking and Improving the Test effectiveness. Hands on experience on Test Lead level activities client management, work delegation, preparing test plans, Document Reviews, Mentoring, Status Reporting Co-ordination and Support.
* Good operational knowledge on Software Development Life Cycles & testing life cycles.
* Hands on experience in Requirement Analysis, Project/Release planning, Problem analysis.

**TECHNICAL SKILLS**

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| --- | --- |
| **Products** **Tested** | Guidewire PC, BC & CC (Incl Document Testing), Barcode Testing, Mobile Testing |
| **Tools** | Quality Center 11.0, QTP |
| **Database** | DB2 |
| **Domain** | Property and Casualty Insurance |
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**EDUCATION**

* Master of Science in  Information Technology(M.Sc. IT), SRM Arts & Science college, Madras University, Chennai, TN, India

**EMPLOYMENT HISTORY**

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| --- | --- | --- | --- | --- |
| **Name of the Company** | **From** | **To** | **Designation** | **Duration** |
| Cognizant Technology Solutions | June 2014 | Till Date | Associate – Projects | 6+  yrs. |
| IBox Technology Private Limited | April 2011 | June 2014 | Technical Engineer | 3.1 yrs. |

**PROFESSIONAL EXPERIENCE**

**Organization: Cognizant Technology Solutions**

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| --- | --- |
| **1. Project** | Best For Customer |
| **Client** | Direct Line group |
| **Role:** | Onsite Test Lead/Offshore Test Lead |
| **Description:**  The project was based on switching from Mainframe system to a new product i.e. Guide wire for Motor Insurance to give better performance and quicker results for customers.  I was involved as team lead as well as test analyst at the same time. DLG is an Agile project where we had sprint testing. | |
| **Responsibilities:**   * Understand and analyze business requirements of the project/releases. * Analyzing and Estimating the User stories. * Responsible for reviewing test conditions with the business for critical functionalities and provide comments and clarifications to offshore. * Contribute to test strategy and test approach document for releases * Reviews test deliverables, defects, test results * Circulating Daily status report to relevant stake holders * Offshore Co-ordination & review of deliverables * Gained confidence of customer by delivering quality deliverables & identifying requirement gaps | |

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| **2. Project** | Cuna Mutual Group |
| **Client** | Cuna Mutual Group |
| **Role:** | Offshore Team Member |
| **Description:**  Project involves in testing a set of enhancements requested to be made it the existing applications. | |
| **Responsibilities:**   * Onsite / Offshore coordination activities. * Understand and analyze business requirements of the project/releases. * Provide test estimates for the business requirements. * Contribute to test strategy and test approach document for releases * Handling Defect Triage calls and defect management. * Process Initiatives, Compliance and competency management. * Co-coordinating with development team for quick defect fix turn around. * Execution of test scripts and records the results to validate confirmation of business objectives. * Involved in preparation of Test Plan & Test Summary reports * Reviews test deliverables, defects, test results * Monitoring burn down chart and Manage testers work to ensure testing is completed on time line provided. * Preparing Daily Execution status report. * Identify risks and provide mitigation plan * Ensure entry criteria are met before starting with testing. | |

**Previous Organization:**

**IBox Technology Private Limited**

**Client**: **MSC-Geneva and Sharaf Group-UAE -**Mediterranean Shipping Company S.A. (MSC) is currently the second-largest container shipping line in the world. The line operates 376 vessels and has a capacity of 1,250,000 twenty-foot equivalent units (TEU). Services are operated to all major ports of the world. MSC serves 270 ports worldwide on the six continents.

**Project Name:   IBOX (Window & Web based application)**

**ACCOMPLISHMENTS:**

Automated the maximum number of possible test scenarios in the product, which resulted in 40% decrease in testing time and 35% increase in bug detecting effectiveness.

**Role and Responsibilities**

* Evaluating the current state of the testing process and practices, providing recommendation and areas for improvement with respect to Industry Best Practices. Set up Independent Testing Group, a gateway for all deliverables and monitor progress
* Implemented shared services Onsite/Offshore model, Involved in effort estimation for testing
* Coordination with Business Analyst and development associates to obtain the technical details of new releases/builds for various applications, understand test environment and come up with test plan/strategy
* Requirements gathering and Coordination with the Application teams, Customer Support Team, Production Support team Knowledge Transfer to Offshore Team and involved in train the Team Members
* Status reporting and dashboard preparation for presenting the project progress to the onsite counterpart for client management.

* Ensure that the project documentation is maintained as per the Project Life Cycle and all documents are version controlled and maintained as per QA requirements.