

# Terris Rajam V

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Visa type – Open work permit

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## **CAREER OBJECTIVE:**

Senior Business Analyst and Scrum Master offering 13+ years of total experience, with an impressive record of delivering and implementing the project as per schedule deadlines. Highly skilled and successful in coaching, mentoring and leading technical, project management in adopting Agile/Scrum, Kanban and Agile best practices with strong business results.

## **PROFESSIONAL EXPERIENCE**

- Worked as a Senior Business Analyst in HCL Technologies, Chennai from Jul 2021 to Sep 2023
- Worked as a Business Analyst in TATA Consultancy Services from Oct 2013 to Jul 2021
- Worked as a Senior Consultant in Cognizant from May 2012 to Oct 2013
- Worked as a Consultant in Agility from Jan 2010 to May 2012
- Worked as an Associate in Fidelity Investments from August 2007 to Jan 2010

## **AREAS OF EXPERTISE**

- Senior Business Analyst, Scrum Master
- Project Management, Agile Methodologies, Waterfall methodologies, RFP and Solutioning
- Testing concepts and Methodologies, Agile-Scrum methodology
- HealthCare, Capital Market and Retail Banking Domain Knowledge
- Jira, Epics, User Story, MS Visio, SQL, ARIS

Company : **HCL Technologies, Chennai**  
Tenure : Jul'21 – Sep' 23

## **Job Profile**

### **Sr. Business Analyst / Scrum Master - Statestreet**

- Keen planner strategist and implementer with demonstrated success in end-to-end project management and ensuring effective management of various resources to meet project specifications.
- Responsibility in activities like software delivery, Requirement analysis, Software review, production support and project management tasks
- Facilitating Scrum Ceremonies including Sprint Planning, Daily scrum, Sprint retrospectives, Sprint Demos, Story Grooming, and Release Planning
- Tracking and managing product backlog, burn-down metrics, velocity and task break-down.
- Implemented Agile best practices such as continuous integration, code design reviews, transparency, Jira tracking, technical debt reduction resulting in velocity improvement of more than 100%.

Company : **TATA Consultancy Services, Chennai**  
Designation / Tenure : Assistant Manager / Oct'13 – Jul'21

**Job Profile: Senior Business Analyst / Scrum Master - Citi**

- Strong experience in Scrum methodology and facilitated the Dev and QA on business requirement, Sprint planning, Sprint reviews and retrospectives.
  - Worked with product owner during the Sprint review sessions to make sure all stories met with reviews and sign-off.
  - Handled a QA team (both Onshore & Offshore) as QA Manager including managing financials, forecasting on projects.
  - Worked with Dev partners to integrate automation into the Continuous integration, Continuous delivery, Continuous testing process using Jenkins.
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Company : **Cognizant Technology Solutions, Chennai**  
Tenure : May 2012 – Oct 2013

**Job Profile - Senior Consultant - Lincoln Financials – Guidewire**

- Responsible for offshore set up, ramp up, testing team set up. Managing 25-member project.
  - Facilitated business KPI's through rapid iteration of customer facing product features.
  - Designing and Implementing solutions using Tosca/Tosca BI implemented with Concourse Ci/CD pipeline for Guidewire applications.
  - Support business development activities, responding to the proposals as Senior Consultant manager by coordinating with key stake holders in the company.
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Company : **Agility, Chennai**  
Tenure : Jan 2010 – May 2012

**Job Profile – Consultant - Capital market - Trades**

- As a consultant acquiring knowledge on Processing trades like Equities, Bonds and FX
  - Involved in Preparation of Test Procedures, Test Scenarios, Test cases and Test Data.
  - Designed Tests using Keyword driven methodology for selected areas.
  - Execution of Test scripts and Defect tracking in Quality Centre.
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Company : **Fidelity Investments, Chennai**  
Designation / Tenure : Associate / Aug 2007 – Jan 2010

**Job Profile - Associate**

- Analyze business requirements, prepare use cases for functionalities.
- Functional testing, defect tracking in Jira
- Co-ordinate with team leads and customers for release testing and retrospection.
- Metrics reporting and tracking.

**ACADEMIC RECORD:**

- Bachelor of Commerce 2007, Stella Maris College