Terris Rajam V

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Visa type – Open work permit

CAREER OBJECTIVE:

Accomplished transformation coach with 13+ years of IT experience, capable of delivering large-scale projects on time and budget by effectively collaborating, facilitating, leading, and coaching Scrum & Kanban teams. Expert at driving adaptation & implementation of agile rules and leading technology modernization, process optimization & application maintenance programs success in dynamic environments.

PROFESSIONAL EXPERIENCE

- Worked as a Sr.Business Analyst in HCL Technologies, Chennai from Jul 2021 to Sep 2023
- Worked as a Sr.Business Analyst in TATA Consultancy Services from Oct 2013 to Jul 2021
- Worked as a Senior Consultant in Cognizant from May 2012 to Oct 2013
- Worked as a Consultant in Agility from Jan 2010 to May 2012
- Worked as an Associate in Fidelity Investments from August 2007 to Jan 2010

A REAS OF E XPERTISE

- Scrum Master/ Senior Business Analyst / Transformation Lead / Agile Coach
- Project Management, Agile Methodologies, RFP and Solutioning
- Scrum, Kanban, SAFe, Agile Assessments, Metrics, Coaching & Facilitation | Transformation & Strategic Consulting
- HealthCare, Capital Market and Retail Banking Domain Knowledge
- Jira, Epics, User Story, MS Visio, SQL, ARIS

Company	:	**HCL Technologies, Chennai**
Tenure	:	Jul'21 – till date

Job Profile

Sr. Business Analyst – Statestreet (Scrum Master)

- Gathering and updating project materials, completing budgeting, forecasting, project documentation, business flows, and lessons learned documents.
- Scheduling and allocating work, providing advice and guidance, and resolving problems to meet technical performance and financial objectives.

- Coordinate all Scrum Ceremonies including Sprint Planning, Daily Standups, Sprint retrospectives, Sprint Demos, Story Grooming, and Release Planning
- Coaching and mentoring other ScrumMasters on our program team. Partnering to ensure that our ways of working are consistent across teams.
- Experience in Smoke, Functional, Regression testing, Defect management, Test metrics creation, UAT & Incident RCA, Daily status reporting, defect triage meetings.
- Coaching and mentoring other Scrum master's on our program team. Partnering to ensure that our ways of working are consistent across teams.
- Experience in API testing with Postman, Soap UI tool.
- Experience in Performance testing using JMeter and Mule

Company	:	**TATA Consultancy Services, Chennai**
Designation / Tenure	:	Oct'13 – Jul'21

Job Profile:

Scrum Master (Healthcare Domain)/Senior Business Analyst

- Prepared Business Requirement Documents, Functional Requirement Documents
- Functional Knowledge of Medicaid Management Information System MMIS.
- Extensive knowledge in Member enrollement and Billing information.
- Worked extensively with developing business rules engine, Claims processing, Billing essential.
- Strong experience in Scrum methodology and facilitated the Dev and QA on business requirement, Sprint planning, Sprint reviews and retrospectives
- As a Scrum Master maintained the Capacity plan, iteration board, sprint backlog, velocity charts, backlog-grooming session, daily scrum, sprint review, retroscpectives
- Handled a QA team(both Onshore & Offshore) as QA Manager including managing financials, forecasting on projects.
- Worked with Dev partners to integrate automation into the Continuous integration, Continuous delivery, Continuous testing process using Jenkins

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Company	:	**Cognizant, Chennai**
Designation / Tenure	:	May 2012 – Oct 2013

Job Profile

Trade Services Group: - Senior Consultant

- Responsible for offshore set up, ramp up, testing team set up. Managing 75-member project.
- Involved in ESS Transformation of converting 3000+ Ruby scripts to TOSCA.

- Designing and Implementing solutions using Tosca/Tosca BI implemented with Concourse Ci/CD pipeline.
- Support business development activities, responding to the proposals as an automation manager by coordinating with key stake holders in the company
- Solely responsible for ESS Delivery and Transformation deliverables
- Involved in preparing the metrics, QA Governance, RFP proposals and solutioning.

Company	:	**Agility, Chennai**
Designation / Tenure	:	Jan 2010 – May 2012

Job Profile - Consultant

- Processing trades like Equities, Bonds and FX
- Inquiring and responding to queries received from Clients and Custodians
- Involved in Preparation of Test Procedures, Test Scenarios, Test cases and Test Data.
- Designed Tests using Keyword driven methodology for selected areas.
- Execution of Test scripts and Defect tracking in Quality Centre.
- Daily and the Monthly reporting of trades and production

Company	:	**Fidelity Investments**, Chennai
Designation / Tenure	:	Aug 2007 – Jan 2010

Job Profile

Custody Operations - Associate

- Analyse business requirements, prepare use cases for functionalities.
- Functional testing, defect tracking in Jira
- Co-ordinate with team leads and customers for release testing and retrospection
- Metrics reporting and tracking

ACADEMIC RECORD:

- Bachelor of Commerce 2007, Stella Maris College