

# SERVICE & USAGE AGREEMENT

## 1. Parties

This Service & Usage Agreement ("Agreement") is entered into between **Parsing** ("Service Provider") and the Client ("Customer").

## 2. Eligibility

Services may only be provided to individuals who are 18 years or older. Clients under the age of 18 must have a parent or legal guardian present and must provide written consent or an affidavit confirming permission.

## 3. Scope of Work

Parsing agrees to provide website design and digital services as requested by the Client. The number of pages, features, and dynamic requirements will be discussed and approved before work begins.

## 4. Payment Terms

- The Client must pay **50%** of the total project fee before work begins.
- All payments must be made via **AFP (Auto-Fast Payment)**. **No cash payments** will be accepted.
- An official **invoice will be issued before payment**, serving as proof of payment and proof of the agreed service.

## 5. Cancellation Policy

If the Client cancels the project after work has begun, the Service Provider is entitled to **30% of the amount already paid** as compensation for time, labour, and resources used.

## 6. Pricing Conditions

Prices may vary depending on the complexity of the website.

For dynamic websites or websites with **five (5) or more pages**, pricing may increase slightly due to additional design workload.

By signing this Agreement, the Client confirms that they fully understand and accept these potential price adjustments.

## 7. Compliance with South African Labour Laws

This Agreement aligns with the labour and commercial laws of the Republic of South Africa.

## 8. Client Responsibilities

The Client must provide all necessary content, text, images, or materials required. Failure to provide materials on time may delay the project.

## 9. Service Provider Responsibilities

Parsing will complete the service professionally and within the agreed timeline, unless delays are caused by missing materials or technical factors outside the Service Provider's control.

## 10. Watermark Permission

By signing this Agreement, the Client agrees that their website may display a small watermark or footer text indicating: **"Website Designed by Parsing."**

## 11. Communication & Support

If the Client experiences any issues or needs support, they may contact the Service Provider using the phone number provided in official communication.

## 12. Final Deliverables

After the final payment, the Client will receive the full website files or hosted access. Revisions after final delivery may cost extra.

### **13. Signatures**

Client Name: \_\_\_\_\_

Client Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Service Provider (Parsing) Name: \_\_\_\_\_

Service Provider Signature: \_\_\_\_\_

Date: \_\_\_\_\_