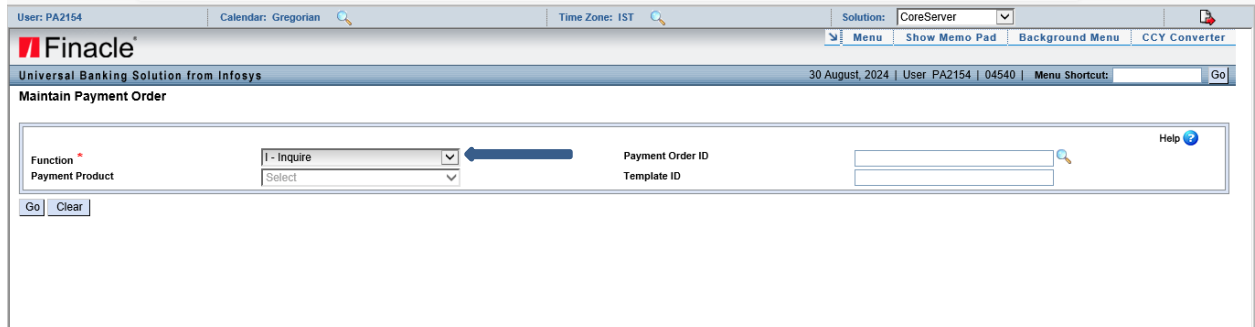


## SOP FOR INQUIRE OF UTR : HPORDM

### 1. OUTWARD

A. INVOKE MENU HPORDM. SELECT FUNCTION CODE AS “INQUIRE”.



User: PA2154 | Calendar: Gregorian | Time Zone: IST | Solution: CoreServer

Menu | Show Memo Pad | Background Menu | CCY Converter

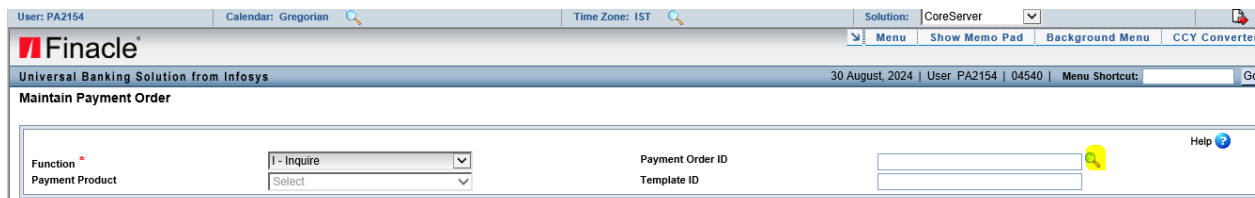
Universal Banking Solution from Infosys | 30 August, 2024 | User: PA2154 | 04540 | Menu Shortcut: | Go

**Maintain Payment Order**

Function \* | I - Inquire | Payment Order ID |  
 Payment Product | Select | Template ID |

Go | Clear | Help

B. CLICK ON SEARCHER



User: PA2154 | Calendar: Gregorian | Time Zone: IST | Solution: CoreServer

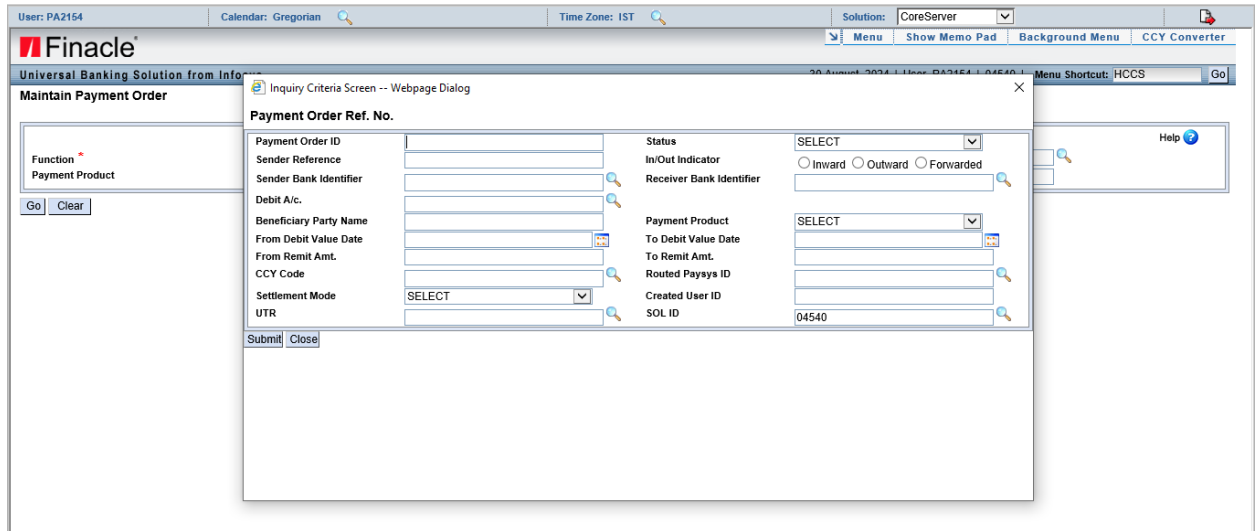
Menu | Show Memo Pad | Background Menu | CCY Converter

Universal Banking Solution from Infosys | 30 August, 2024 | User: PA2154 | 04540 | Menu Shortcut: | Go

**Maintain Payment Order**

Function \* | I - Inquire | Payment Order ID |  
 Payment Product | Select | Template ID |

Go | Clear | Help



User: PA2154 | Calendar: Gregorian | Time Zone: IST | Solution: CoreServer

Menu | Show Memo Pad | Background Menu | CCY Converter

Universal Banking Solution from Infosys | 30 August, 2024 | User: PA2154 | 04540 | Menu Shortcut: HCCS | Go

**Maintain Payment Order**

Function \* | I - Inquire | Payment Order ID |  
 Payment Product | Select | Template ID |

Go | Clear | Help

**Inquiry Criteria Screen -- Webpage Dialog**

Payment Order Ref. No.

Payment Order ID | Sender Reference | Status | SELECT |  
 Sender Bank Identifier | In/Out Indicator | Inward | Outward | Forwarded |  
 Debit A/c | Receiver Bank Identifier |  
 Beneficiary Party Name | Payment Product | SELECT |  
 From Debit Value Date | To Debit Value Date |  
 From Remit Amt. | To Remit Amt. |  
 CCY Code | Routed Paysys ID |  
 Settlement Mode | SELECT | Created User ID |  
 UTR | SOL ID | 04540 |

Submit | Close

- C. If we have SNM number inquiry can be done through field ,enter SNM id in field “payment order ID “ and sol id can be entered or remain blank

The screenshot shows the 'Payment Order Ref. No.' dialog box. The 'Payment Order ID' field is highlighted in yellow and contains the text 'SNM00022000'. The 'SOL ID' field is also highlighted in yellow and contains the text '04540'. Other fields include 'Sender Reference', 'Sender Bank Identifier', 'Debit A/c.', 'Beneficiary Party Name', 'From Debit Value Date', 'From Remit Amt.', 'CCY Code', 'Settlement Mode' (set to 'SELECT'), 'Status' (set to 'SELECT'), 'In/Out Indicator' (radio buttons for Inward, Outward, Forwarded), 'Receiver Bank Identifier', 'Payment Product' (set to 'SELECT'), 'To Debit Value Date', 'To Remit Amt.', 'Routed Paysys ID', and 'Created User ID'. The 'Submit' and 'Close' buttons are at the bottom.

D. CLICK ON SUBMIT THEN SYSTEM WILL DISPLAY DETAILS OF ENTERED SNM NO.

## 2. INWARD

- A . Select “In/out indicator” (when you want to INQUIRE inward neft/rtgs) select “INWARD” AND REMOVE PREFILLED FIELD SOL ID AND KEEP IT BLANK , ENTER UTR AND CLICK ON SUBMIT.

The screenshot shows the 'Payment Order Ref. No.' dialog box. The 'In/Out Indicator' is set to 'Inward' (radio button selected). The 'SOL ID' field is empty. The 'UTR' field is highlighted in yellow. Other fields include 'Payment Order ID', 'Sender Reference', 'Sender Bank Identifier', 'Debit A/c.', 'Beneficiary Party Name', 'From Debit Value Date', 'From Remit Amt.', 'CCY Code', 'Settlement Mode' (set to 'SELECT'), 'Status' (set to 'SELECT'), 'Receiver Bank Identifier', 'Payment Product' (set to 'SELECT'), 'To Debit Value Date', 'To Remit Amt.', 'Routed Paysys ID', and 'Created User ID'. The 'Submit' and 'Close' buttons are at the bottom.