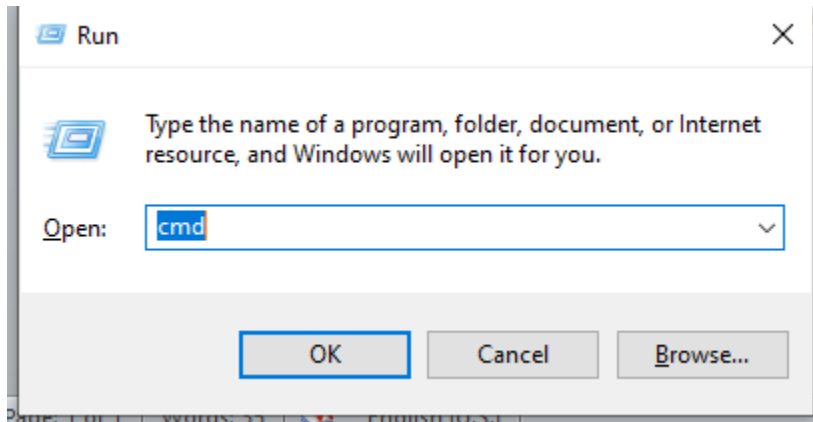


### SOP FOR REMOVAL FOR DNS

1. Select window+R , type "cmd"

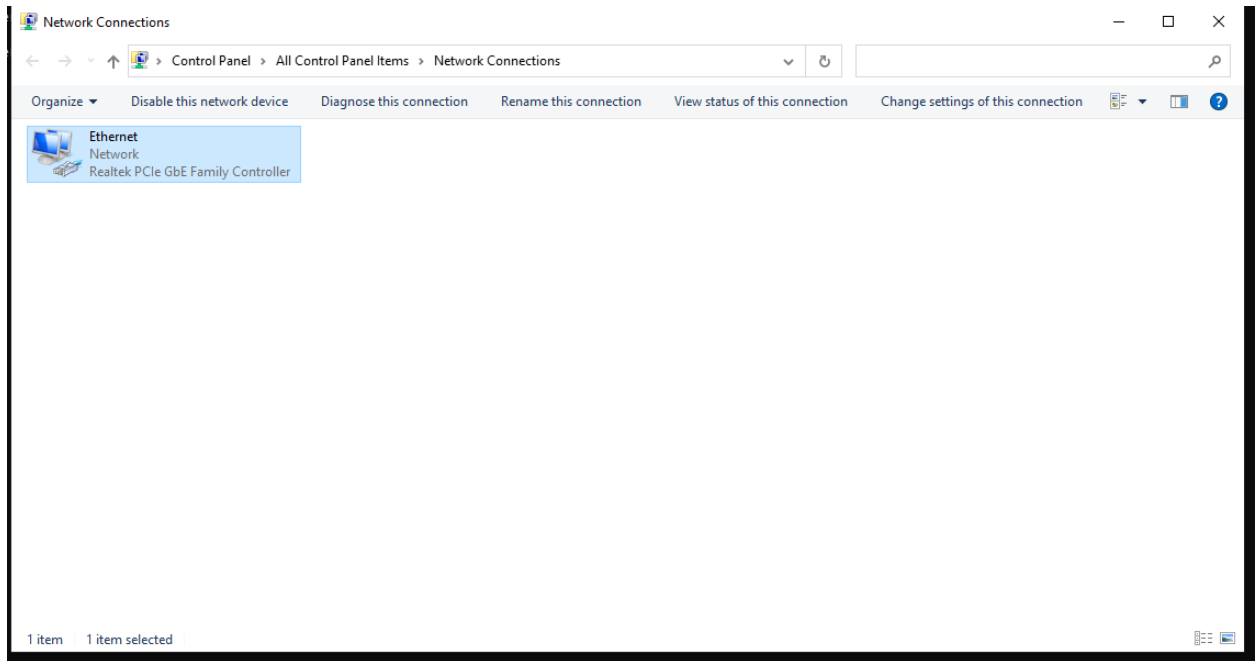


2. Enter command "**ncpa.cpl** "

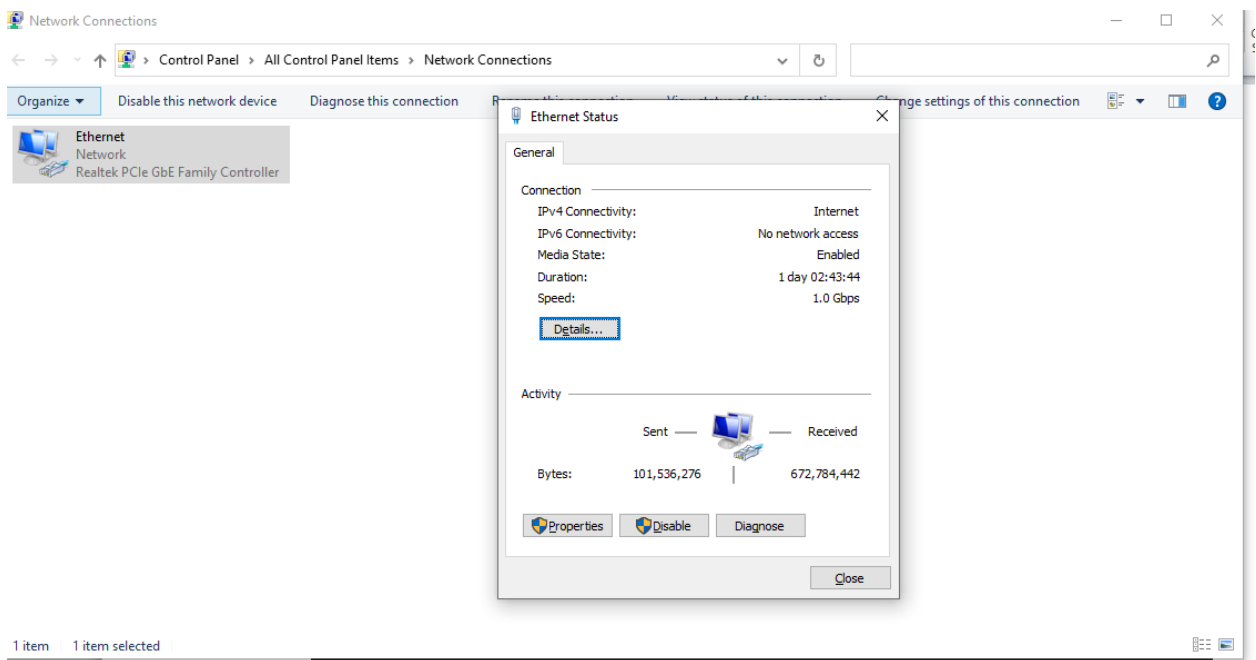
```
C:\Windows\system32\cmd.exe
Microsoft Windows [Version 10.0.19045.2965]
(c) Microsoft Corporation. All rights reserved.

C:\Users\mp4638>ncpa.cpl
```

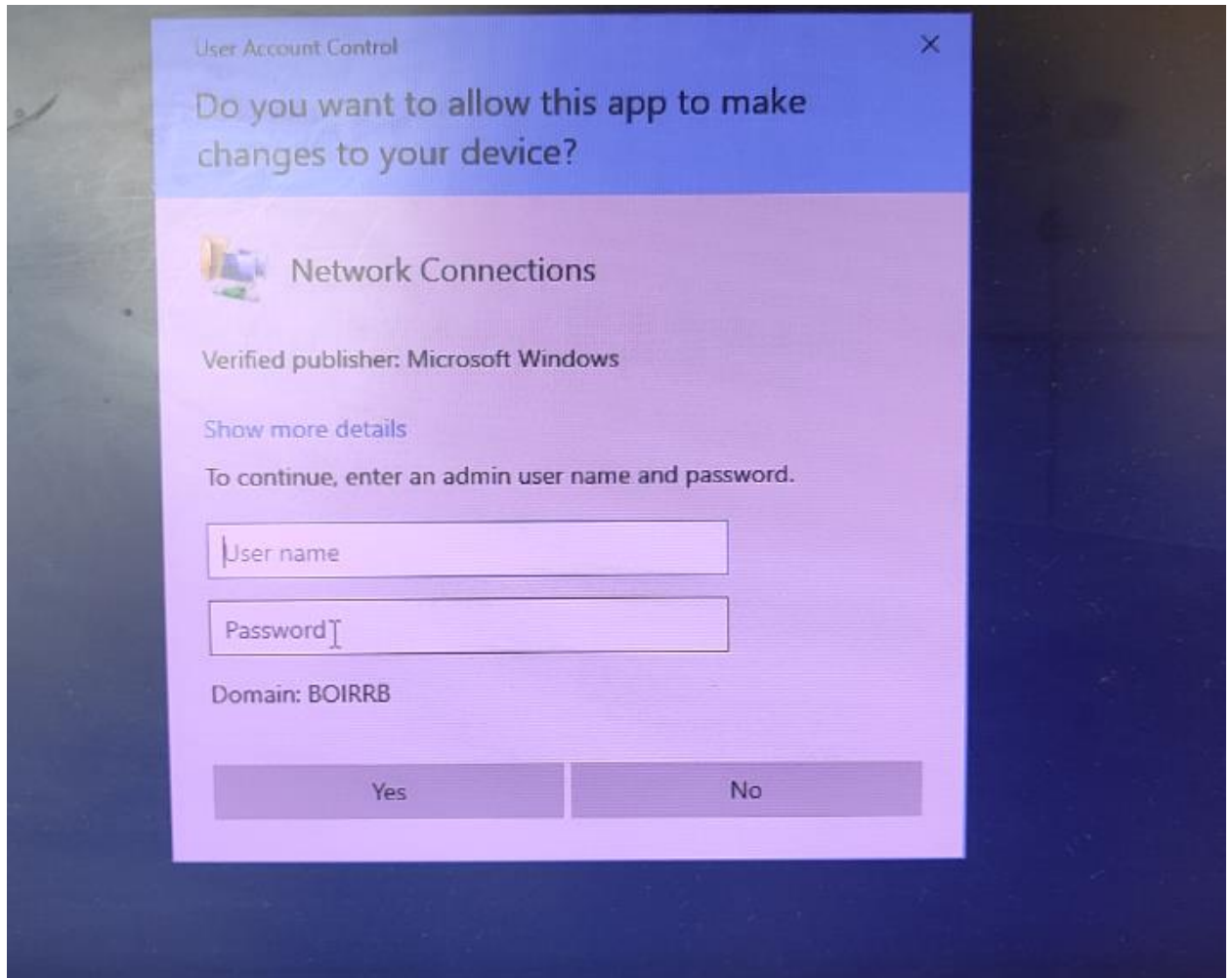
3. This will navigate to network connection



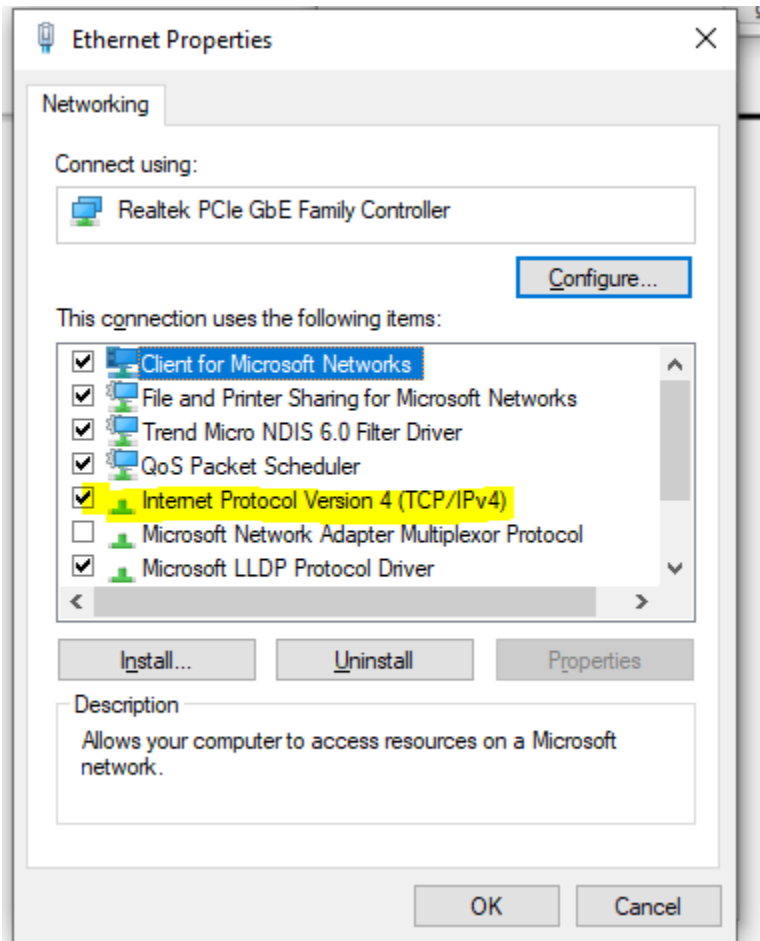
4. Double click on Ethernet



5. Click on properties , a dialog box will appear for admin user id password , PLEASE CONTACT YOUR REGIONAL OFFICE-IT , FOR USER ID AND PASSWORD



6. Double click on internet protocol version 4 (Tcp/IPv4 )



7. Select "obtain DNS server address automatically " to remove DNS

Internet Protocol Version 4 (TCP/IPv4) Properties

General Alternate Configuration

You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.

☒ Obtain an IP address automatically

☐ Use the following IP address:

IP address:

Subnet mask:

Default gateway:

☐ Obtain DNS server address automatically

☒ Use the following DNS server addresses:

Preferred DNS server:

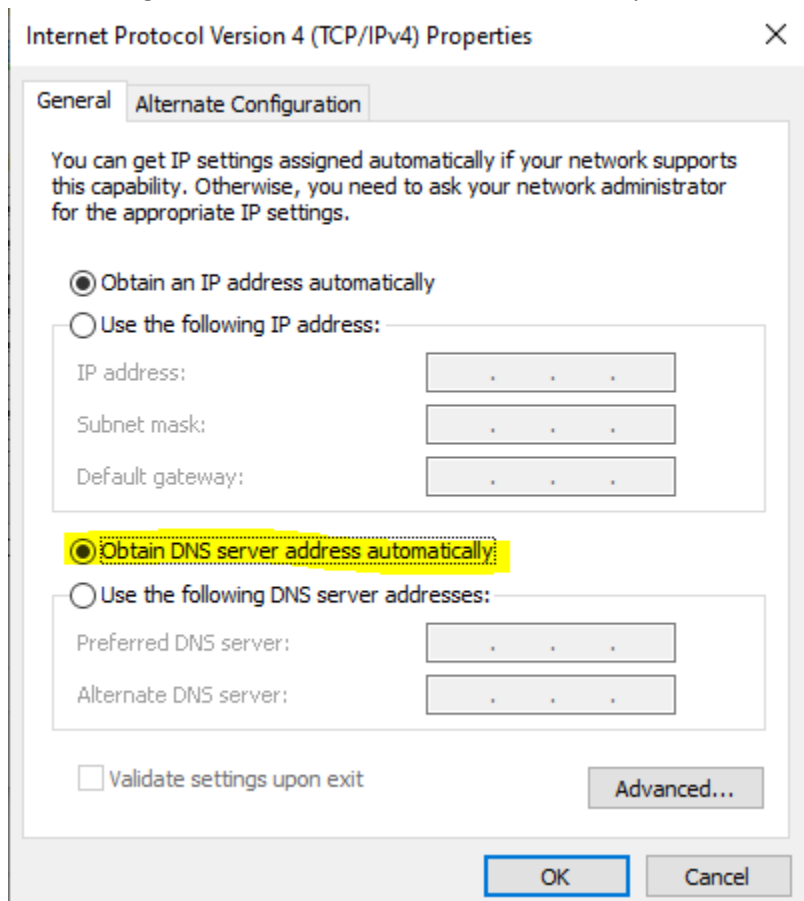
Alternate DNS server:

☐ Validate settings upon exit

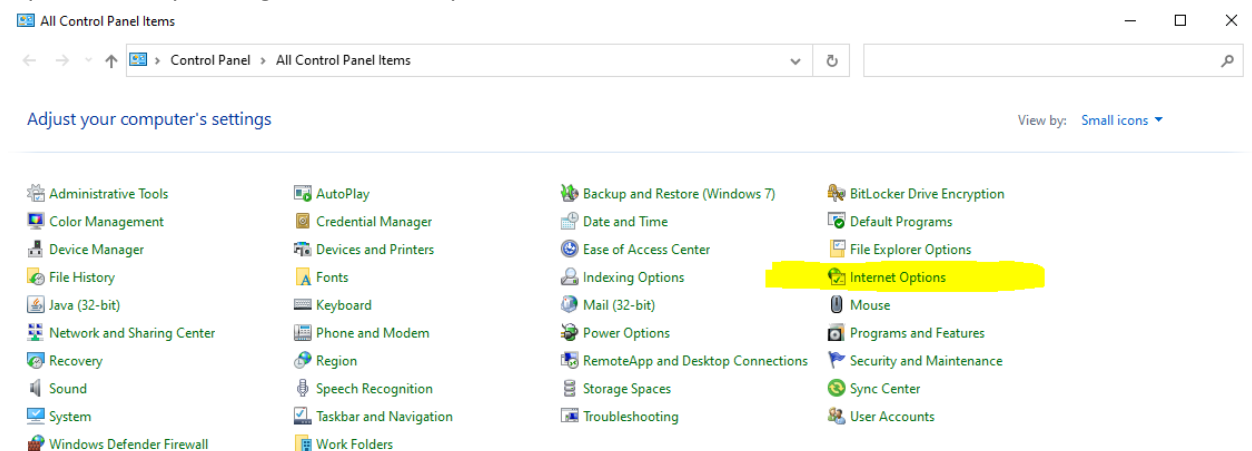
Advanced...

OK Cancel

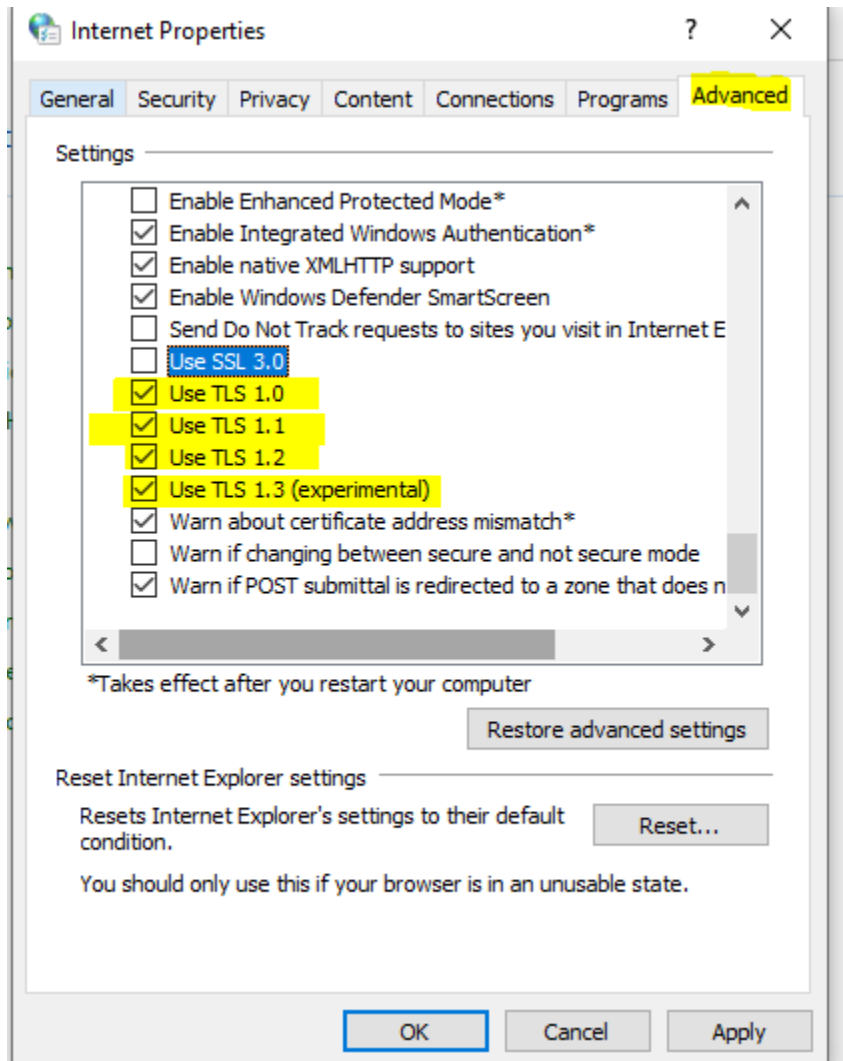
8. On selecting obtain DNS server address automatically , click ok



9. Open control panel , go to Internet Option



10. Got to tab advanced >>scroll and come down and make sure “use TLS 1.0 , use TLS 1.1, use TLS 1.2, use TLS 1.3, files are checked , click ok



11. Restart the system