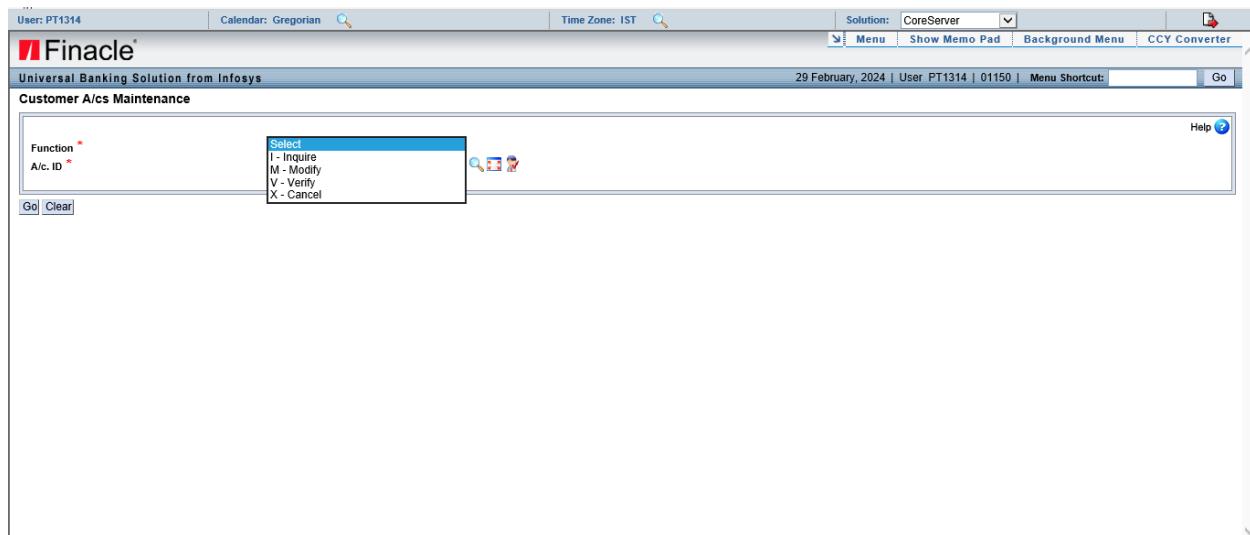


HACM

The menu HACM is for the maintenance of customer accounts. It has 4 Functions, which are as follows:

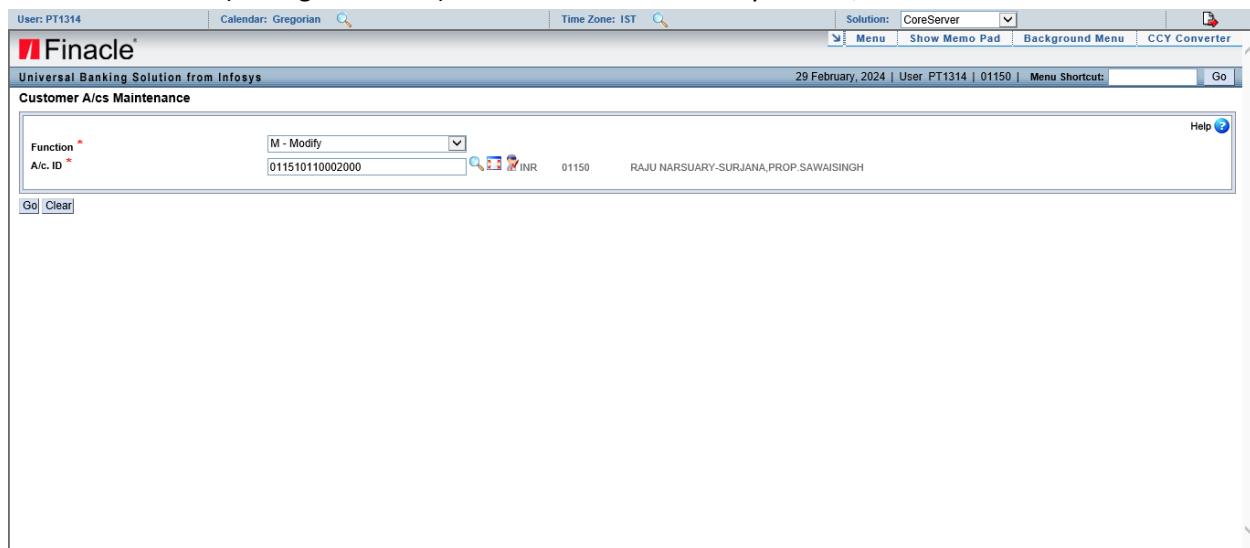
2.1 M-Modify

1. Invoke the menu HACM. Enter or select (through dropdown) a value for the mandatory field 'Function'



The screenshot shows the Finacle Customer A/cs Maintenance interface. At the top, there's a header bar with user information (User: PT1314), calendar (Gregorian), time zone (IST), solution (CoreServer), and various menu options. Below the header, the main title is 'Customer A/cs Maintenance'. In the center, there are two input fields: 'Function *' with a dropdown menu open showing options I - Inquire, M - Modify, V - Verify, and X - Cancel, and 'Ac. ID *' with a search icon. At the bottom left are 'Go' and 'Clear' buttons.

2. Enter or select (through searcher) a value for the mandatory field 'A/c ID'



This screenshot shows the same Finacle interface after selecting 'M - Modify' from the dropdown. The 'Function' field now contains 'M - Modify'. The 'Ac. ID' field is populated with the value '011510110002000'. To the right of the 'Ac. ID' field, there are icons for currency conversion (INR) and a placeholder text 'RAJU NARSUARY-SURJANA,PROP.SAWAISINGH'. At the bottom left, there are 'Go' and 'Clear' buttons.

3. Click on GO. (System will navigate the user to details page)

4. System will auto populate the details, user can modify data as per requirement. Click on SUBMIT (system will show the result message)

A/c. ID 011510110002000 modified successfully.

OK

Now user have to verify the record.

2.2 V-Verify

1. Invoke the menu, Enter or select (through dropdown) a value for the mandatory field 'Function'.

The screenshot shows the Finacle Customer A/cs Maintenance interface. At the top, there are standard system navigation links: User: PV2353, Calendar: Gregorian, Time Zone: IST, Solution: CoreServer, and various menu options like Menu, Show Memo Pad, Background Menu, and CCY Converter. Below this is the main title 'Finacle' and 'Universal Banking Solution from Infosys'. The main content area is titled 'Customer A/cs Maintenance'. It contains two mandatory fields: 'Function *' with a dropdown menu showing 'V - Verify' selected, and 'A/c. ID *' with an input field. There are also some small icons next to the input fields. At the bottom left are 'Go' and 'Clear' buttons, and at the top right is a 'Help' link.

2. Enter or select (through searcher) a value for the mandatory field 'A/c ID'

This screenshot shows the same Finacle interface as above, but with a modal dialog box overlaid. The dialog is titled 'Verification Pending List -- Webpage Dialog' and has a sub-section title 'Verification Pending List'. It displays a table with two rows of data:

Ref. No.	Key Value	Entered By	Date	Table	Function	SOL ID
287123530	011510110000045/03	INFY19	20-05-2024	GAM	M	01150
267224743	011510110002000/03	PT1314	01-08-2024	GAM	M	01150

At the bottom of the dialog, there is a 'Close' button. The background of the main interface is visible, showing the 'Customer A/cs Maintenance' screen with the 'Function' field set to 'V - Verify'.

3. Click on GO. (System will navigate the user to details page)

The screenshot shows the Finacle Customer A/c. Maintenance screen. At the top, it displays the user PV2353, calendar Gregorian, time zone IST, solution CoreServer, and various menu options. The main area is titled "Customer A/c. Maintenance" and shows account details for "RAJU". Key fields include:

- Function:** Verify
- A/c. ID:** 011510110002000 01150 INR RAJU NARSUARY-SURJANA,PROP.SAW
- CIF ID:** 003327443 RAJU NARSUARY-SURJANA,PROP SAW
- General Ledger Subhead Code:** 12050 - SAVING BANK
- Scheme Code:** SB101 - BACHAT JAMA YOJANA
- Kisan Credit Card Details:** Checked
- Payment System:** Unchecked
- A/c. Short Name:** RAJU
- A/c. Opening Date:** 16-12-2015
- Product Type:** 00
- Mode of Operation:** 001
- Charge Level Code:** NO CONCESSIONS IN C
- A/c. Report Code:** SELF
- Location Code:** 719
- DEWAS**
- Channel Level Code:** [empty]
- A/c. Manager ID:** [empty]
- Ledger No.:** 0
- Contact Phone No.:** [empty]
- Cash Debit Limit Exception:** 10,00,000.00
- Cash Credit Limit Exception:** 1,00,000.00
- Clearing Exception Limit (Dr.):** 9,99,99,99,99,999.99
- Clearing Exception Limit (Cr.):** 9,99,99,99,99,999.99
- Transfer Exception Limit (Dr.):** 9,99,99,99,99,999.99
- Transfer Exception Limit (Cr.):** 9,99,99,99,99,999.99
- Relative Staff ID:** [empty]
- Preferred Language Code:** [empty]
- Name in Preferred Language:** [empty]
- Preferential Calendar Base:** G - Gregorian Calendar
- Additional Calendar Base:** Hijri
- Statement Frequency:** None

4. System will auto populate the details. Check all details and click on SUBMIT (system will show the result message)

The screenshot shows the Finacle Customer A/cs Maintenance screen. It displays a success message: "A/c. ID 011510110002000 verified successfully." Below the message is an "OK" button.

2.3 X-Cancel

1. Enter or select (through dropdown) a value for the mandatory field 'Function'

The screenshot shows the Finacle Customer A/cs Maintenance interface. At the top, there are standard navigation links for User: PV2353, Calendar: Gregorian, Time Zone: IST, Solution: CoreServer, and various menu options like Menu, Show Memo Pad, Background Menu, and CCY Converter. Below the header, the main title is 'Customer A/cs Maintenance'. In the center, there is a search bar with a dropdown menu set to 'X - Cancel'. To the right of the search bar are three small icons. At the bottom left of the search area are 'Go' and 'Clear' buttons.

2. Enter or select (through searcher) a value for the mandatory field 'A/c ID'

The screenshot shows the same Finacle interface as the previous one, but with a modal dialog box overlaid. The dialog is titled 'Verification Pending List' and contains a single table row with the following data:

Ref. No.	Key Value	Entered By	Date	Table	Function	SOL ID
287123530	01151011000045/03	INFY19	20-05-2024	GAM	M	01150

At the bottom of the dialog, there is a 'Close' button. The background of the main window is visible, showing the 'Customer A/cs Maintenance' screen with the 'Function' dropdown still set to 'X - Cancel'.

3. Click on GO. (System will navigate the user to details page)

User: PV2353 | Calendar: Gregorian | Time Zone: IST | Solution: CoreServer

Function: Cancel
A/c. ID: 01151011000045 01150 INR GYANSINGH SO GULABSINGH GUGAR
CIF ID: 999035354 GYANSINGH SO GULABSINGH GUGAR
General Ledger Subhead Code: 12050 - SAVING BANK

Scheme Code: SB101 - BACHAT JAMA YOJANA

Others | Flexi-Deposit | Document | Linked Deposits | Addl. Info. | Kisan Credit Card Details | Payment System

General | Link Collaterals | Interest & Tax | Scheme | Nomination | Rejected Party | MIS Codes

A/c. Short Name: GYAN | A/c. Opening Date: 02-02-2011

Product Type: NO CONCESSIONS IN C | Mode of Operation: 001
Charge Level Code: SELF
Location Code: 00000

Channel Level Code: | A/c. Report Code: |

Customer Relationship A/c. Manager: | A/c. Manager ID: |

Ledger No: 0 | Contact Phone No: |

Cash Debit Limit Exception: 10,00,000.00 | Cash Credit Limit Exception: 1,00,000.00

Clearing Exception Limit (Dr.): 9,99,99,99,99,999.99 | Clearing Exception Limit (Cr.): 9,99,99,99,99,999.99

Transfer Exception Limit (Dr.): 9,99,99,99,99,999.99 | Transfer Exception Limit (Cr.): 9,99,99,99,99,999.99

Relative Staff ID: | Name in Preferred Language: |

Preferred Language Code: | Additional Calendar Base: Hijri | None
Preferential Calendar Base: G - Gregorian Calendar | Statement Frequency: Select | Week | Holiday | Select

A/c. Statement: * | Dispatch Mode: Select | Next Print Date: |

Enable Pass Sheet Frequency at Related Party: Yes No

4. Click on SUBMIT (system will show the result message)

User: PV2353 | Calendar: Gregorian | Time Zone: IST | Solution: CoreServer

Finacle
Universal Banking Solution from Infosys | Customer A/cs Maintenance

29 February, 2024 | User PV2353 | 01150 | Menu Shortcut: Go

A/c. ID 01151011000045 Previous operation cancelled successfully.

OK

2.4 I-Inquire

1. Enter or select (through dropdown) a value for the mandatory field 'Function'

The screenshot shows the Finacle Customer A/cs Maintenance interface. At the top, there are navigation links for User: PV2353, Calendar: Gregorian, Time Zone: IST, Solution: CoreServer, and various menu options like Menu, Show Memo Pad, Background Menu, and CCY Converter. The date is 29 February, 2024, and the user ID is 01150. The main form title is 'Customer A/cs Maintenance'. It has two mandatory fields: 'Function *' (set to 'I - Inquire') and 'A/c. ID *' (empty). Below these fields are three small icons: a magnifying glass, a document, and a person. At the bottom left are 'Go' and 'Clear' buttons.

2. Enter or select (through searcher) a value for the mandatory field 'A/c ID'

This screenshot shows the same Finacle interface after entering a value in the 'A/c ID' field. The 'Function' dropdown remains at 'I - Inquire'. The 'A/c ID' field now contains '011510110001000'. To the right of the field, the currency code 'INR' and account number '01150' are displayed. Below the input field, the account holder's name 'LAKHAN SINGH S/O BABULAL GOTHWAL(MALVIYA)' is shown. The rest of the interface is identical to the first screenshot.

3. Click on GO

User: PV2353	Calendar: Gregorian	Time Zone: IST	Solution: CoreServer																																											
Function A/c. ID CIF ID General Ledger Subhead Code	Inquiry 011510110001000 01150 INR LAKHAN SINGH S/O BABULAL GOTHW 999329925 LAKHAN SINGH S/O BABULAL GOTHW 12050 - SAVING BANK	Scheme Code SB101 - BACHAT JAMA YOJANA	Kisan Credit Card Details <input checked="" type="checkbox"/> Nomination <input checked="" type="checkbox"/> Rejected Party	<input type="checkbox"/> Payment System <input type="checkbox"/> MIS Codes																																										
<input type="checkbox"/> Others	<input type="checkbox"/> Flexi-Deposit	<input type="checkbox"/> Document	<input type="checkbox"/> Linked Deposits	<input type="checkbox"/> Addl. Info.																																										
General	Link Collaterals	Interest & Tax	Scheme	<input checked="" type="checkbox"/>																																										
<table border="0"> <tr> <td>A/c. Short Name Product Type Charge Level Code</td> <td>LAKH</td> <td>A/c. Opening Date 18-10-2012</td> </tr> <tr> <td>Location Code</td> <td>00 NO CONCESSIONS IN C</td> <td>Mode of Operation 001 SELF</td> </tr> <tr> <td>Channel Level Code</td> <td>719 DEWAS</td> <td>A/c. Report Code 00000</td> </tr> <tr> <td>Customer Relationship A/c. Manager</td> <td></td> <td>A/c. Manager ID</td> </tr> <tr> <td>Ledger No.</td> <td>0</td> <td>Contact Phone No.</td> </tr> <tr> <td>Cash Debit Limit Exception</td> <td>10,00,000.00</td> <td>Cash Credit Limit Exception 1,00,000.00</td> </tr> <tr> <td>Clearing Exception Limit (Dr.)</td> <td>9,99,99,99,99,999.99</td> <td>Clearing Exception Limit (Cr.) 9,99,99,99,99,999.99</td> </tr> <tr> <td>Transfer Exception Limit (Dr.)</td> <td>9,99,99,99,99,999.99</td> <td>Transfer Exception Limit (Cr.) 9,99,99,99,99,999.99</td> </tr> <tr> <td>Relative Staff ID</td> <td></td> <td>Name in Preferred Language</td> </tr> <tr> <td>Preferred Language Code</td> <td></td> <td>Additional Calendar Base <input type="radio"/> Hijri <input checked="" type="radio"/> None Select Week Day Date Holiday Select</td> </tr> <tr> <td>Preferential Calendar Base</td> <td>G - Gregorian Calendar</td> <td>Statement Frequency</td> </tr> <tr> <td>A/c. Statement *</td> <td>Both</td> <td>Next Print Date</td> </tr> <tr> <td>Dispatch Mode</td> <td>Select</td> <td></td> </tr> <tr> <td>Enable Pass Sheet Frequency at Related Party</td> <td><input type="radio"/> Yes <input checked="" type="radio"/> No</td> <td></td> </tr> </table>					A/c. Short Name Product Type Charge Level Code	LAKH	A/c. Opening Date 18-10-2012	Location Code	00 NO CONCESSIONS IN C	Mode of Operation 001 SELF	Channel Level Code	719 DEWAS	A/c. Report Code 00000	Customer Relationship A/c. Manager		A/c. Manager ID	Ledger No.	0	Contact Phone No.	Cash Debit Limit Exception	10,00,000.00	Cash Credit Limit Exception 1,00,000.00	Clearing Exception Limit (Dr.)	9,99,99,99,99,999.99	Clearing Exception Limit (Cr.) 9,99,99,99,99,999.99	Transfer Exception Limit (Dr.)	9,99,99,99,99,999.99	Transfer Exception Limit (Cr.) 9,99,99,99,99,999.99	Relative Staff ID		Name in Preferred Language	Preferred Language Code		Additional Calendar Base <input type="radio"/> Hijri <input checked="" type="radio"/> None Select Week Day Date Holiday Select	Preferential Calendar Base	G - Gregorian Calendar	Statement Frequency	A/c. Statement *	Both	Next Print Date	Dispatch Mode	Select		Enable Pass Sheet Frequency at Related Party	<input type="radio"/> Yes <input checked="" type="radio"/> No	
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