

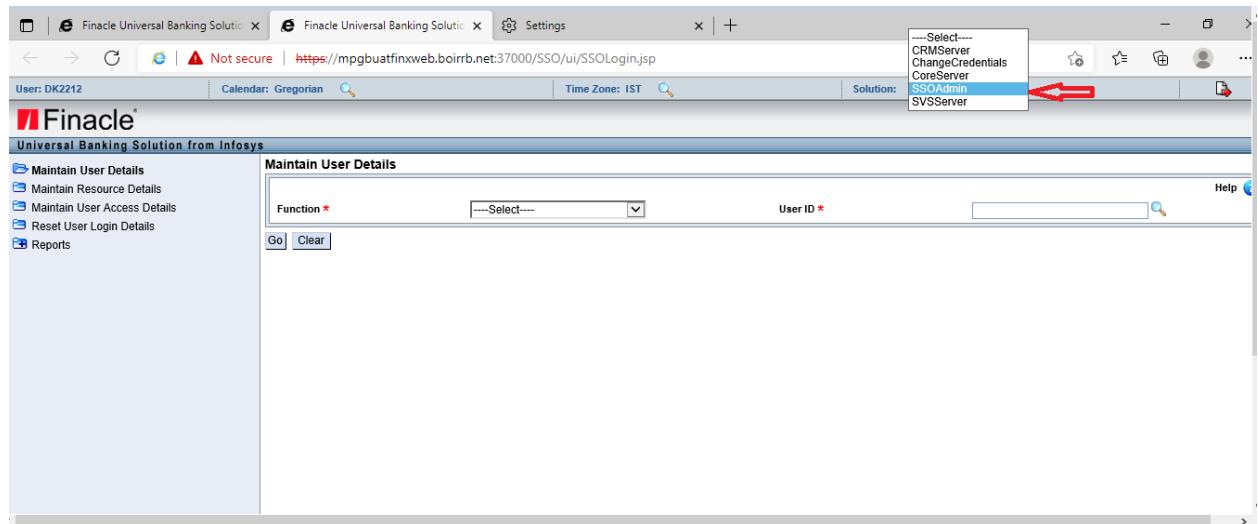


# Madhya Pradesh Gramin Bank

( A Joint Venture of Govt of India, MP Govt. & Bank of India )

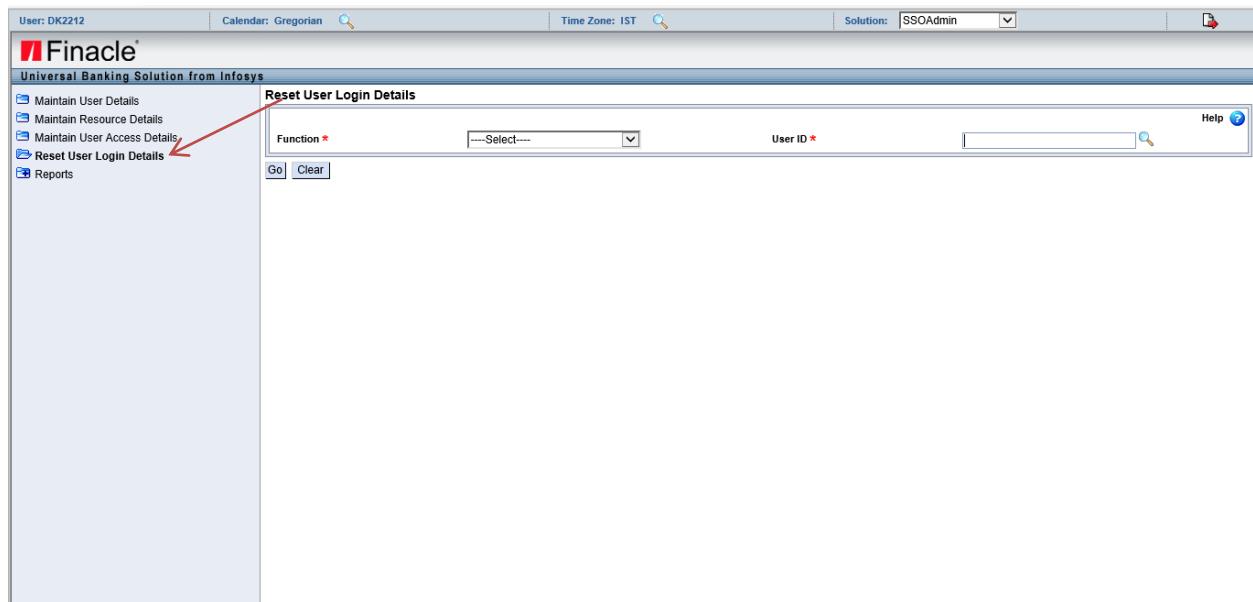
## SSOAdmin

Select the SSO Admin server



### ➤ IF USER ID IS LOCKED

1. Go to Module “Reset User Login Details”



2. Select Function as M-Modify and enter User ID.

The screenshot shows the Finacle 'Reset User Login Details' page. The 'Function' dropdown is set to 'M - Modify'. The 'User ID' field contains 'ss4926'. Other fields like 'Time Zone' and 'Solution' are also visible.

3. Click on Go Button

The screenshot shows the same 'Reset User Login Details' page. The 'Go' button has been highlighted with a yellow box.

4. Select Reset Type as "Login Attempts"

The screenshot shows the 'Reset User Login Details' page with 'Reset Type' set to 'Login Attempts'. The 'Enable User' section shows 'Yes' selected. A yellow box highlights the 'Submit' button.

5. Select Enable User as "Yes"

The screenshot shows the 'Reset User Login Details' page. The 'Enable User' section has a red circle around the 'Yes' radio button. A yellow box highlights the 'Submit' button.

6. Click on submit button.

The screenshot shows the 'Reset User Login Details' page after submission. The 'Submit' button has been highlighted with a yellow box.

## ➤ VERIFICATION OF LOCKED USER ID

### 1. Go to “Reset User Login Details”

The screenshot shows the Finacle Universal Banking Solution from Infosys interface. The left sidebar contains navigation links: Maintain User Details, Maintain Resource Details, Maintain User Access Details, Reset User Login Details (which is highlighted in yellow), and Reports. The main panel is titled "Reset User Login Details". It has fields for "Function \*" (dropdown menu) and "User ID \*". Below these are "Go" and "Clear" buttons. The top header includes "User: DK2212", "Calendar: Gregorian", "Time Zone: IST", and "Solution: SSOAdmin". A "Help" button is also present.

### 2. Select Function as V-Verify

The screenshot shows the same Finacle interface as above, but the "Function \*" dropdown has been changed to "V- Verify". The rest of the interface remains the same, including the sidebar and header.

### 3. Click on Go button

The screenshot shows the Finacle interface with the "Function \*" dropdown set to "V- Verify". The "Go" button is highlighted with a yellow box. The rest of the interface is identical to the previous screenshots.

### 4. Select the User ID to verify

The screenshot shows the Finacle interface after the process. A message at the top says "User updated successfully." The "Function \*" dropdown is still set to "V- Verify". The main panel displays a table of logs with columns: Event ID, Key Value, Entered By, and Entered Date and Time. There are two entries:

Event ID	Key Value	Entered By	Entered Date and Time
<input type="radio"/> <a href="#">Modify_user</a>	RK0946	PP5352	11-Sep-2024 12:23:05
<input checked="" type="radio"/> <a href="#">Reset user</a>	MT5139	SJ3342	11-Sep-2024 12:22:35

At the bottom of the table are "Submit", "Reject", and "Cancel" buttons. A red arrow points to the "Reset user" entry in the log table.

5. Click on Submit button

The screenshot shows the Finacle interface for 'Reset User Login Details'. The left sidebar has 'Reset User Login Details' selected. The main panel shows a table with one row: Event ID: Reset user, Key Value: AM6303, Entered By: VS1710, and Entered Date and Time: 11-Sep-2024 11:54:06. Below the table are 'Submit', 'Reject', and 'Cancel' buttons.

**Note : User can Login through Old password**

➤ RESET USER PASSWORD

1. Go to Module “Reset User Login Details”

The screenshot shows the Finacle interface for 'Reset User Login Details'. The left sidebar has 'Reset User Login Details' selected. The main panel shows the 'Function' dropdown set to '----Select----'.

2. Select Function M-Modify

The screenshot shows the Finacle interface for 'Reset User Login Details'. The left sidebar has 'Reset User Login Details' selected. The main panel shows the 'Function' dropdown set to 'M - Modify'.

3. Enter “User Id “ in User ID field, then click on “GO” button

The screenshot shows the Finacle interface for 'Reset User Login Details'. The left sidebar has 'Reset User Login Details' selected. The main panel shows the 'User ID' field containing 'ss4926'.

#### 4. Select Reset Type as Password

Finacle Universal Banking Solution from Infosys

User: DK2212 | Calendar: Gregorian | Time Zone: IST | Solution: SSOAdmin

Reset User Login Details

Function \* M - Modify User ID \* SS4926

Reset Type Login Status  
Login Attempts **Password**

Submit Cancel

#### 5. Enter “New Password” and “Confirm Password” and click on Submit button.

Finacle Universal Banking Solution from Infosys

User: DK2212 | Calendar: Gregorian | Time Zone: IST | Solution: SSOAdmin

Reset User Login Details

Function \* M - Modify User ID \* SS4926

Reset Type Password

New Password \* \*\*\*\*\* Confirm Password \* \*\*\*\*\*

Submit Cancel

### ➤ VERIFICATION- RESET USER PASSWORD

Select Function as V-verify and select the user Id to be verified then click on submit button.

Finacle Universal Banking Solution from Infosys

User: DK2212 | Calendar: Gregorian | Time Zone: IST | Solution: SSOAdmin

Reset User Login Details

User successfully reset.

Function \* V - Verify User ID

Event ID Key Value Entered By Entered Date and Time

Modify_user <b>TS1475</b>	PP5352	11-Sep-2024 12:22:24
Modify_user <b>RK0946</b>	PP5352	11-Sep-2024 12:23:05
Reset user <b>MT5139</b>	SJ3342	11-Sep-2024 12:22:35

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Submit Reject Cancel

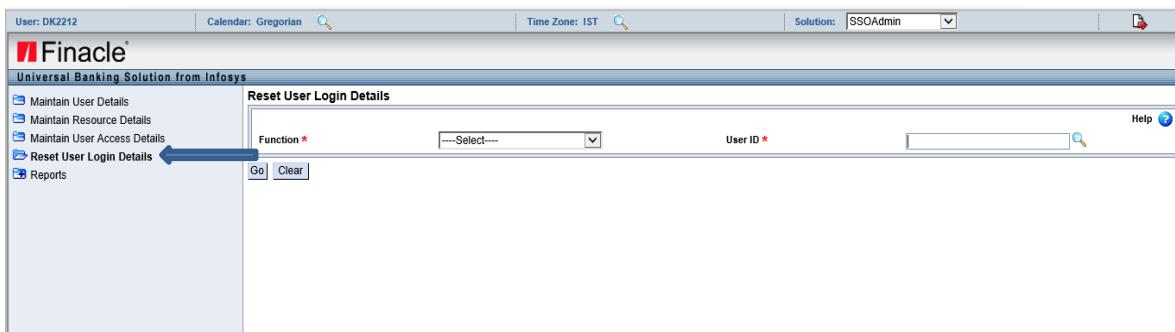


**Note : User can Login through new password.**

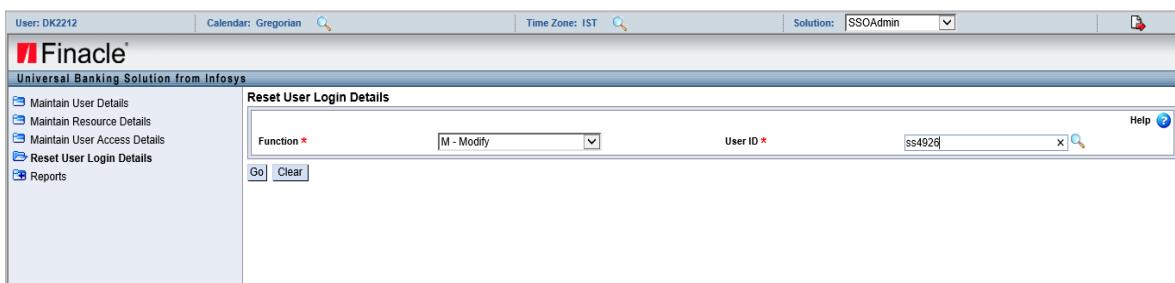
## ➤ USER HAS ISSUE IN LOGIN

If Error of “User already had active session”.

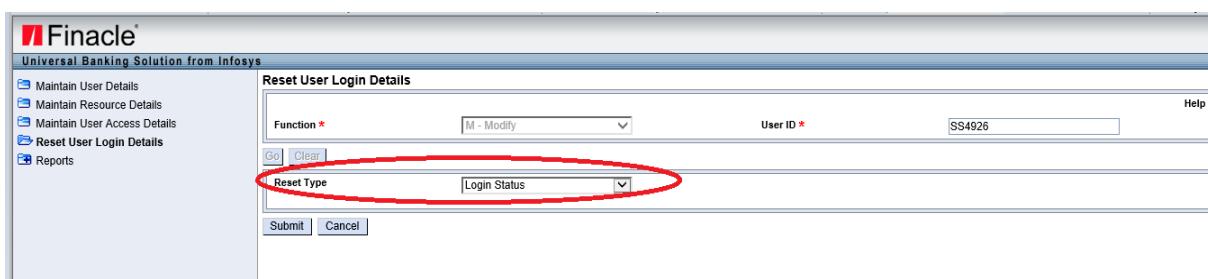
1. Go to Module “Reset User Login Details”



2. Select Function as M-Modify and enter User Id to be modified



3. Select Reset Type as “Login Status”



4. Click on Submit button

The screenshot shows the 'Reset User Login Details' page in the Finacle interface. The 'Function' dropdown is set to 'M - Modify'. The 'User ID' field contains 'SS4926'. The 'Reset Type' dropdown is set to 'Login Status'. Below these fields are 'Go' and 'Clear' buttons. At the bottom are 'Submit' and 'Cancel' buttons. A red arrow points upwards towards the 'Submit' button.

➤ **VERIFICATION OF LOCKED USER ID**

1. Go to “Reset User Login Details”

The screenshot shows the 'Reset User Login Details' page. The 'Function' dropdown is currently empty ('----Select----'). The 'User ID' field is empty. Below are 'Go' and 'Clear' buttons.

2. Select Function as V-Verify

This screenshot shows a browser window in Internet Explorer mode. The address bar shows the URL: <https://mpgbdcfinx.boirrb.net:47000/SSO/ui/SSOLogin.jsp>. The page content is identical to the previous screenshot, showing the 'Reset User Login Details' form with the 'Function' dropdown now set to 'V - Verify'.

3. Click on Go button

The screenshot shows the 'Reset User Login Details' page. The 'Function' dropdown is set to 'V - Verify'. The 'User ID' field is empty. Below are 'Go' and 'Clear' buttons. A yellow box highlights the 'Go' button.

#### 4. Select the User ID to verify

The screenshot shows the Finacle interface for 'Reset User Login Details'. The left sidebar lists various maintenance options. The main panel displays a table with one row of data. The table has columns for Event ID, Key Value, Entered By, and Entered Date and Time. The data shown is: Event ID - Reset user, Key Value - AM6303, Entered By - VS1710, and Entered Date and Time - 11-Sep-2024 11:54:06. The 'Function' dropdown is set to 'V - Verify'. The 'User ID' field is empty. The status bar at the bottom indicates 'Page 1 of 1'.

#### 5. Click on Submit button

This screenshot is identical to the previous one, showing the 'Reset User Login Details' screen. The table now includes a yellow highlight around the 'Reset user' entry in the 'Event ID' column, indicating it has been selected or processed. The rest of the data and interface elements remain the same.

**Note: User can Login through Old password.**