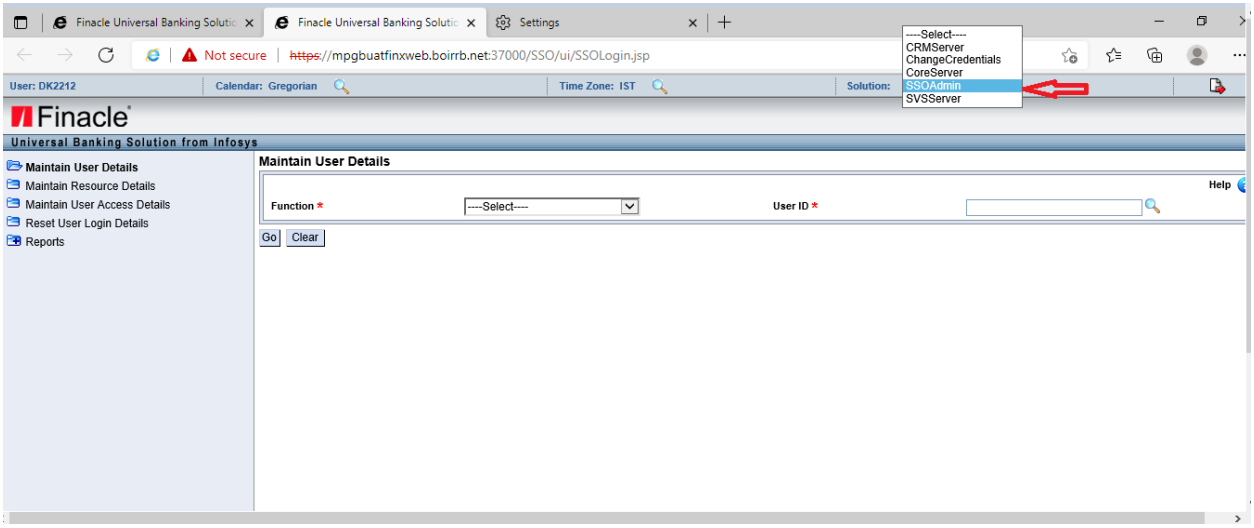
Madhya Pradesh Gramin Bank

(A Joint Venture of Govt of India, MP Govt. & Bank of India)

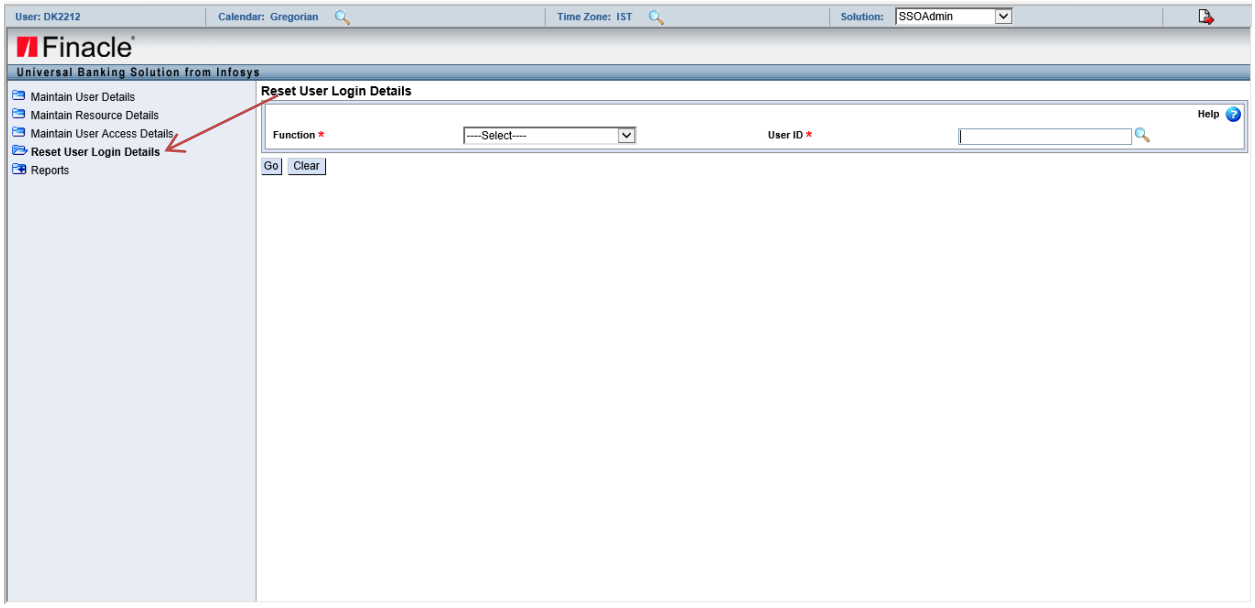
SSOAdmin

Select the SSO Admin server

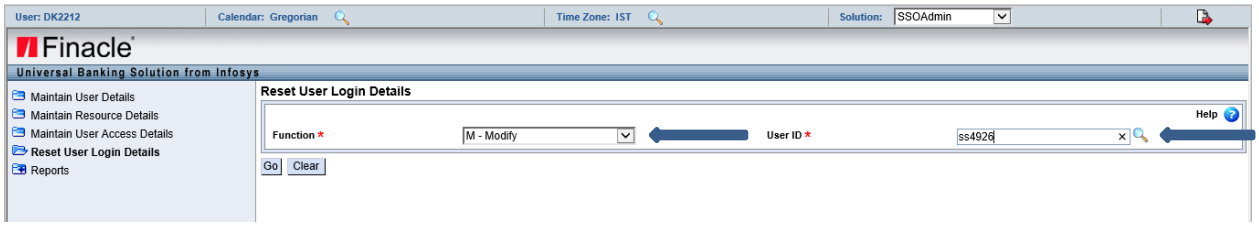


➢ IF USER ID IS LOCKED

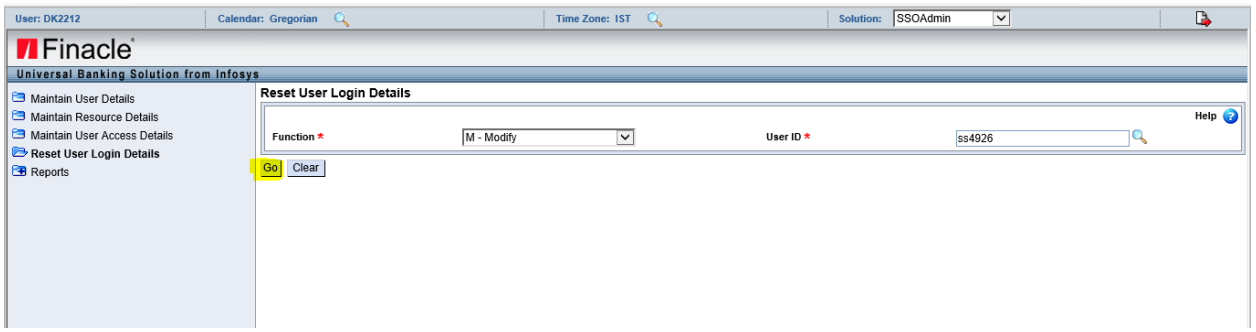
1. Go to Module “Reset User Login Details”



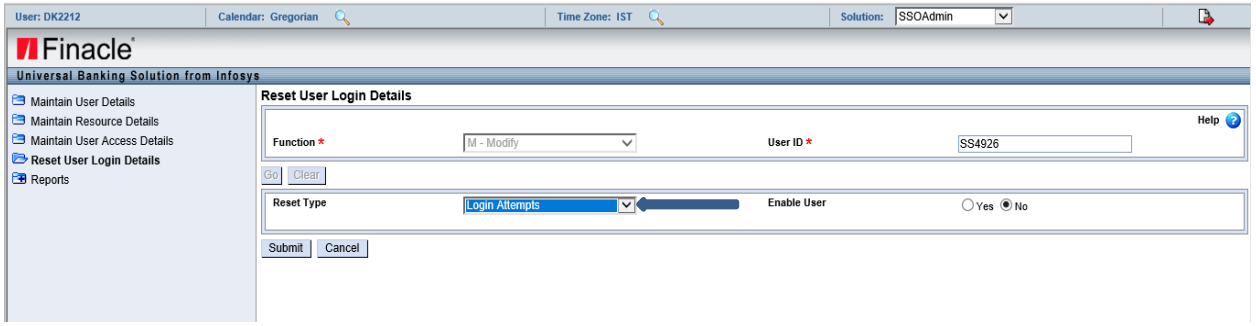
2. Select Function as M-Modify and enter User ID.



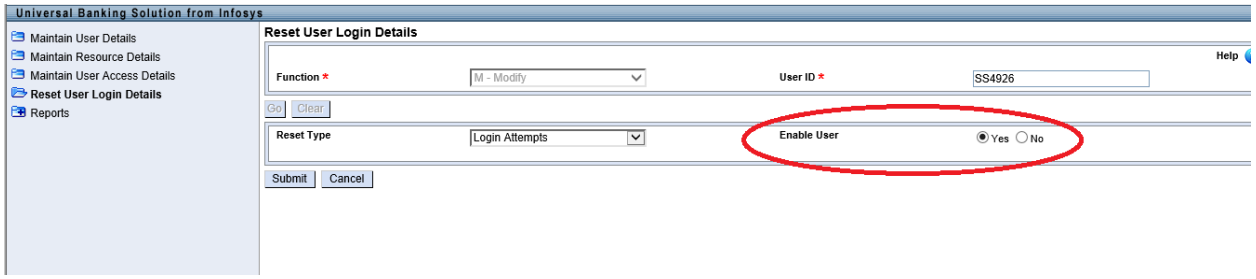
3. Click on Go Button



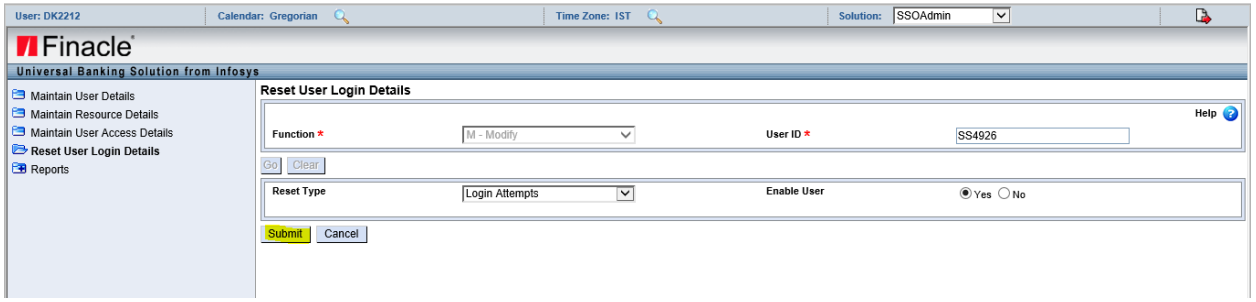
4. Select Reset Type as “Login Attempts”



5. Select Enable User as “Yes”

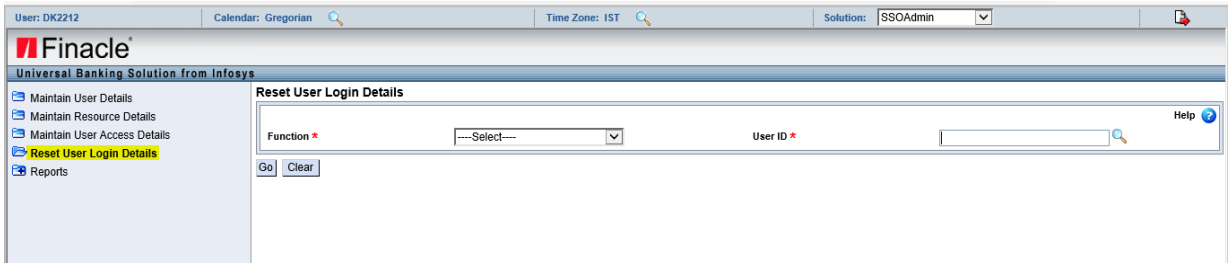


6. Click on submit button.

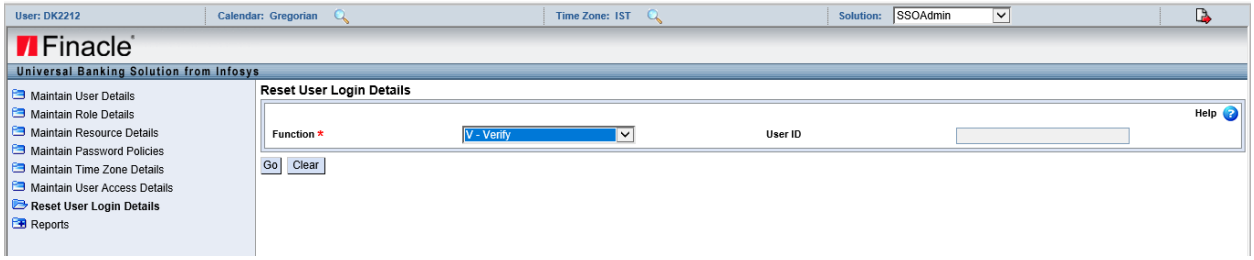


➢ VERIFICATION OF LOCKED USER ID

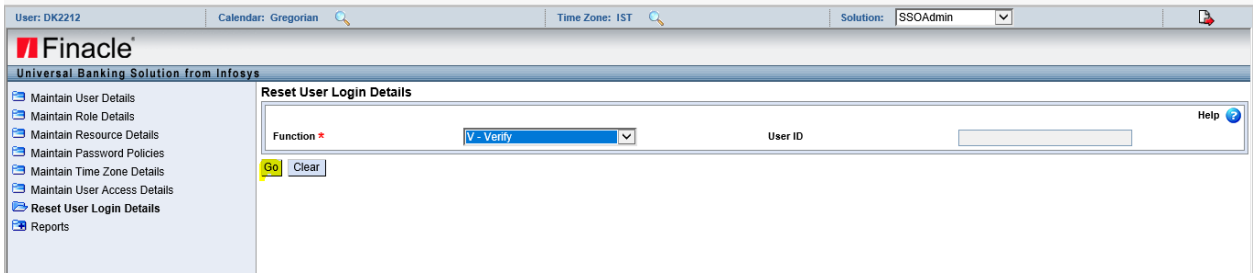
1. Go to “Reset User Login Details”



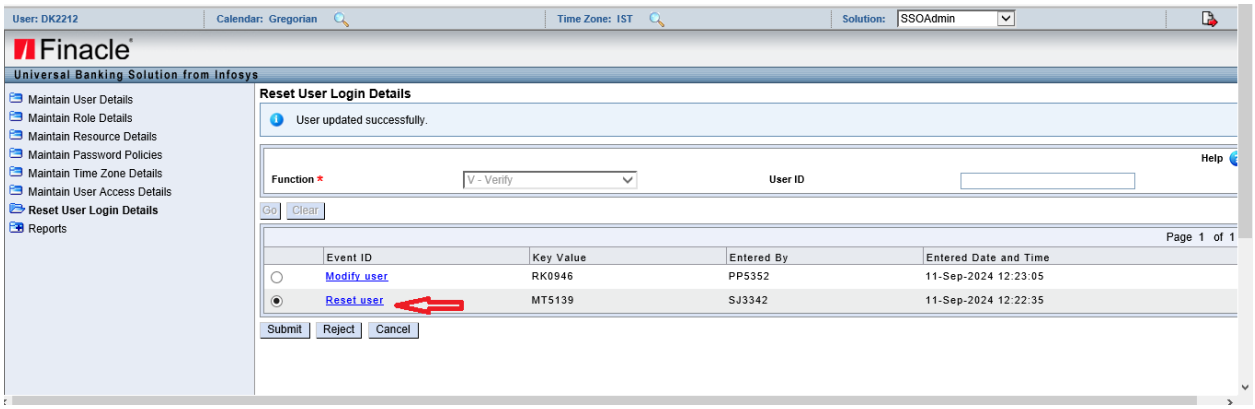
2. Select Function as V-Verify



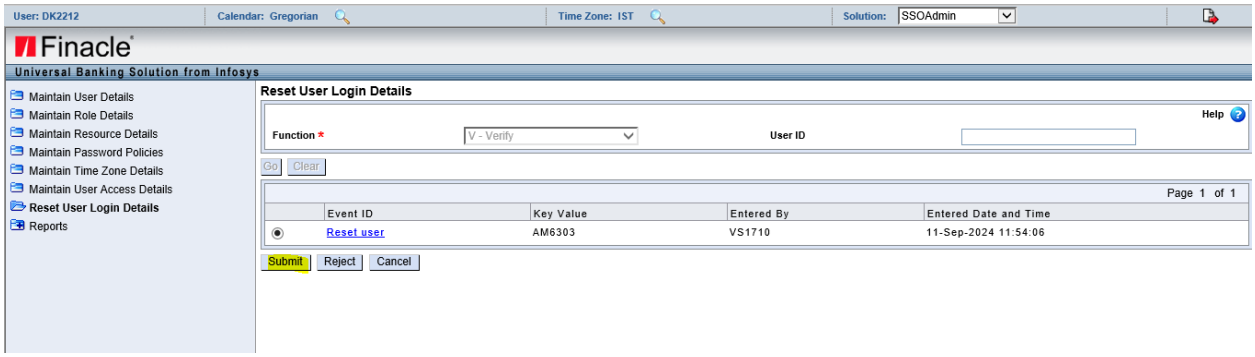
3. Click on Go button



4. Select the User ID to verify



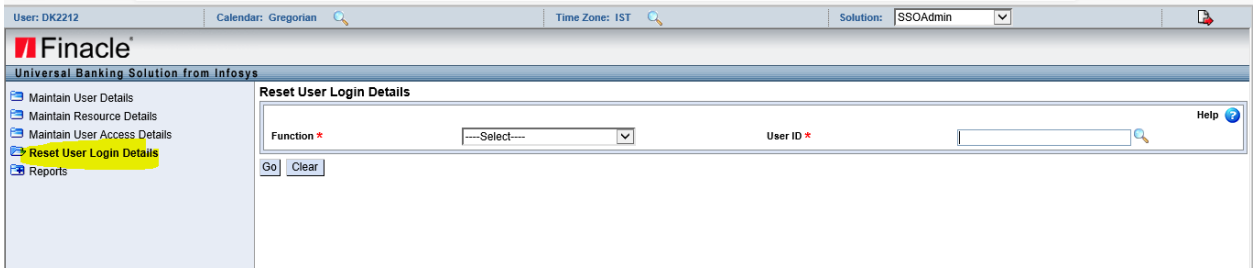
5. Click on Submit button



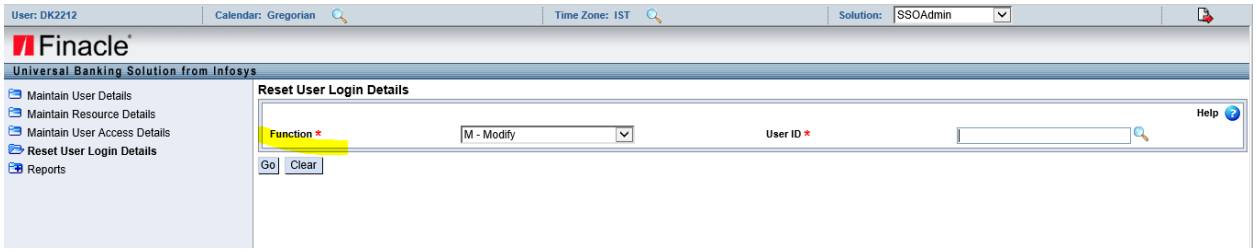
Note : User can Login through Old password

➢ **RESET_USER_PASSWORD**

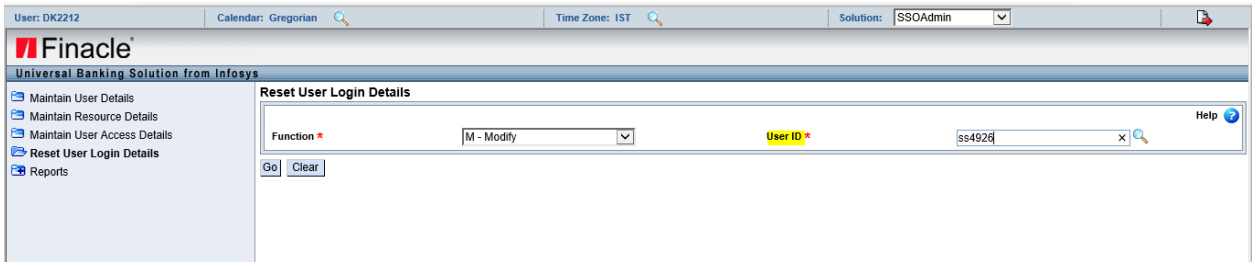
1. Go to Module “Reset User Login Details”



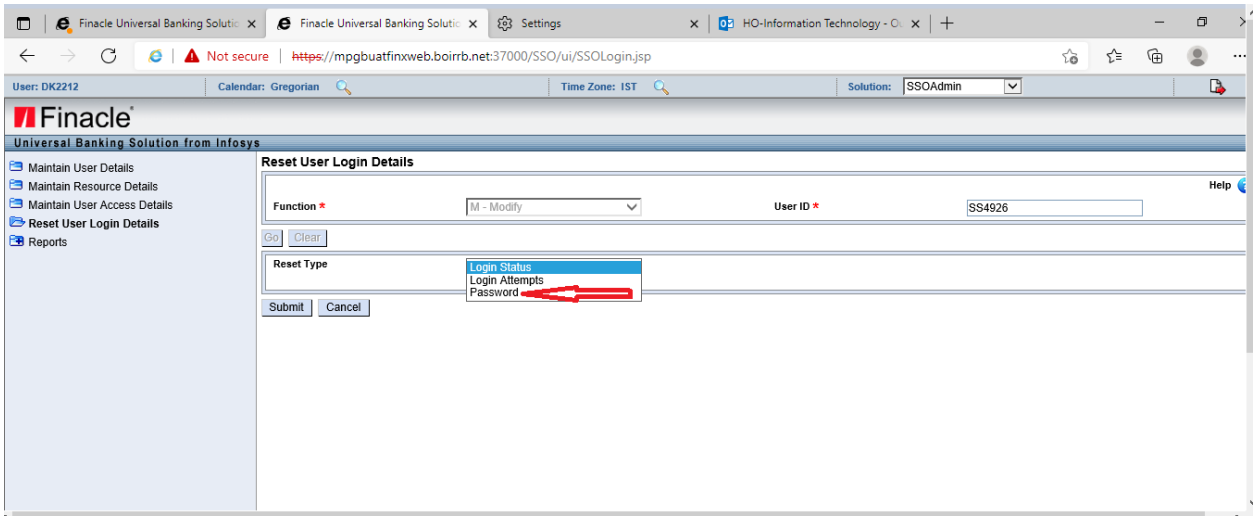
2. Select Function M-Modify



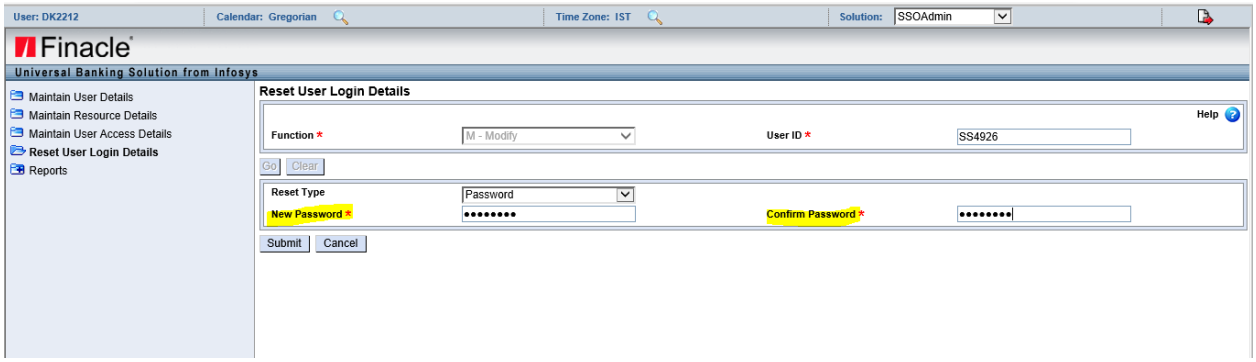
3. Enter “User Id “ in User ID field, then click on “GO” button



4. Select Reset Type as Password

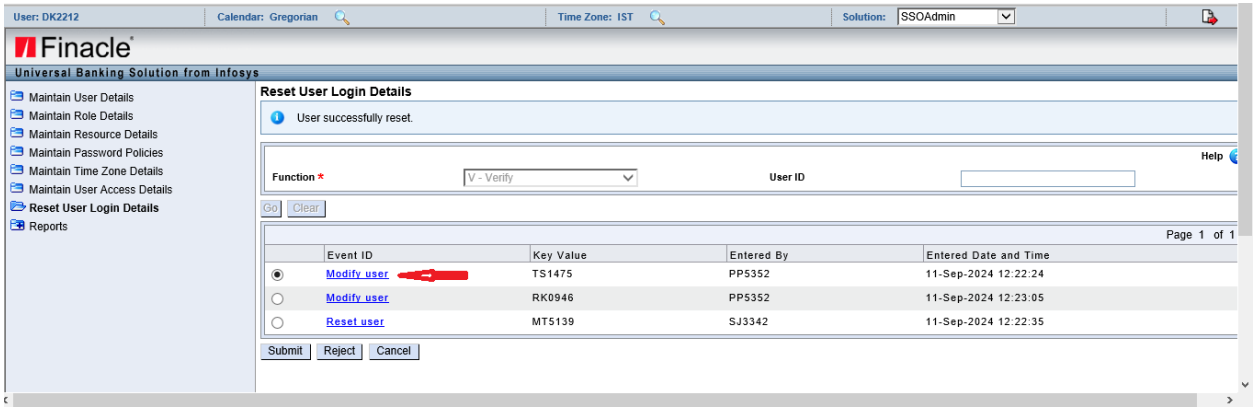


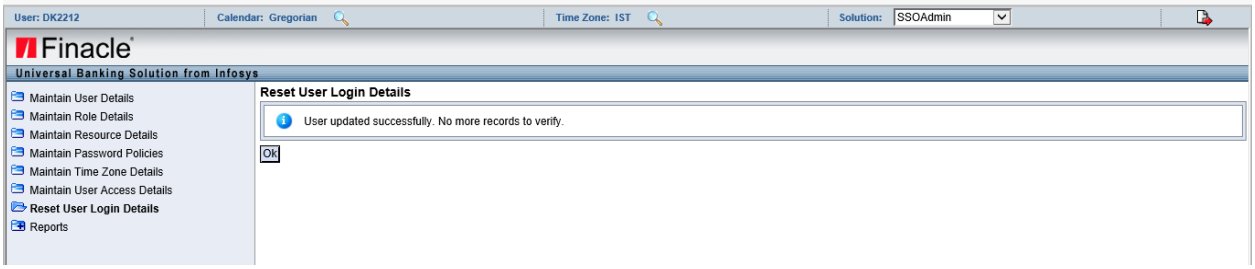
5. Enter “New Password” and “Confirm Password” and click on Submit button.



➢ **VERIFICATION- RESET USER PASSWORD**

Select Function as V-verify and select the user Id to be verified then click on submit button.



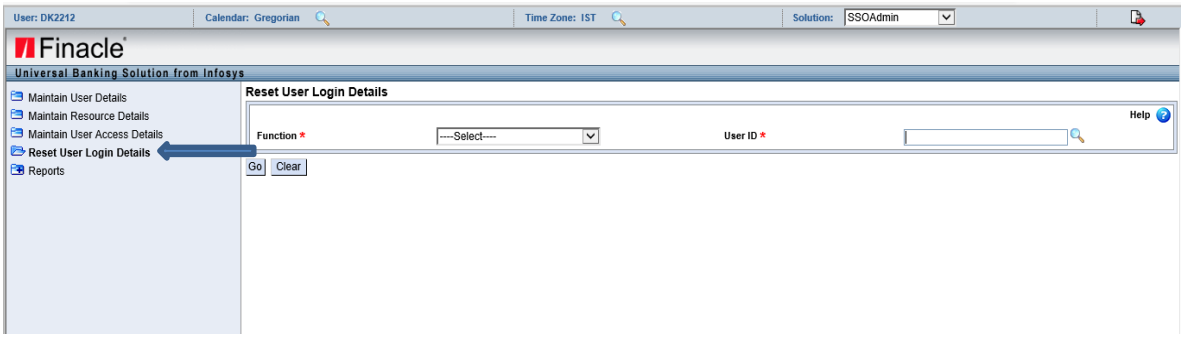


Note : User can Login through new password.

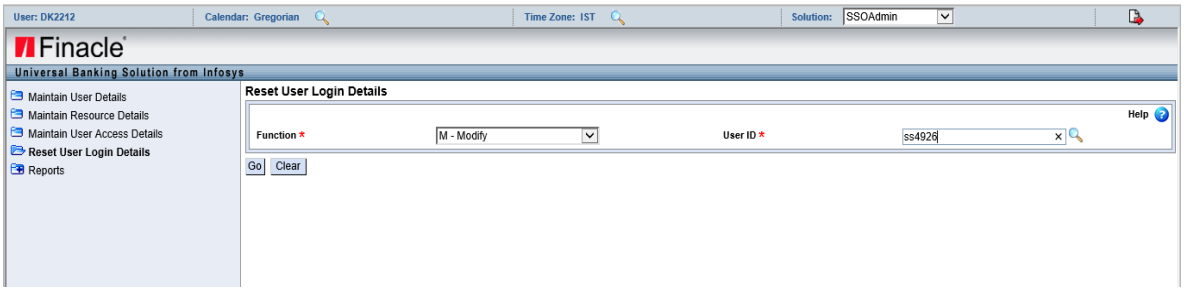
➢ USER HAS ISSUE IN LOGIN

If Error of "User already had active session".

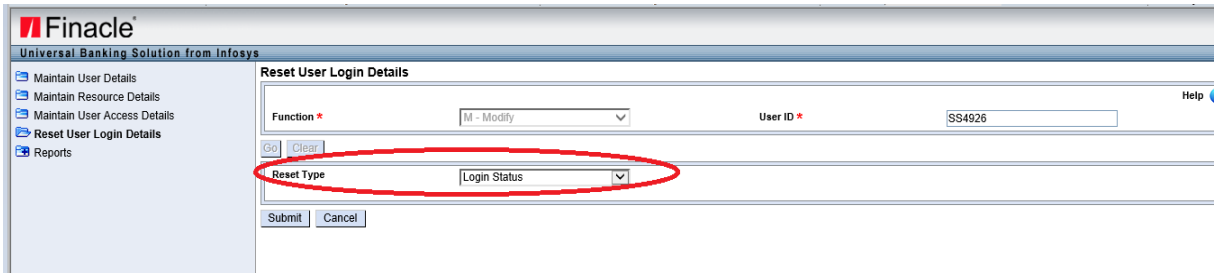
1. Go to Module "Reset User Login Details"



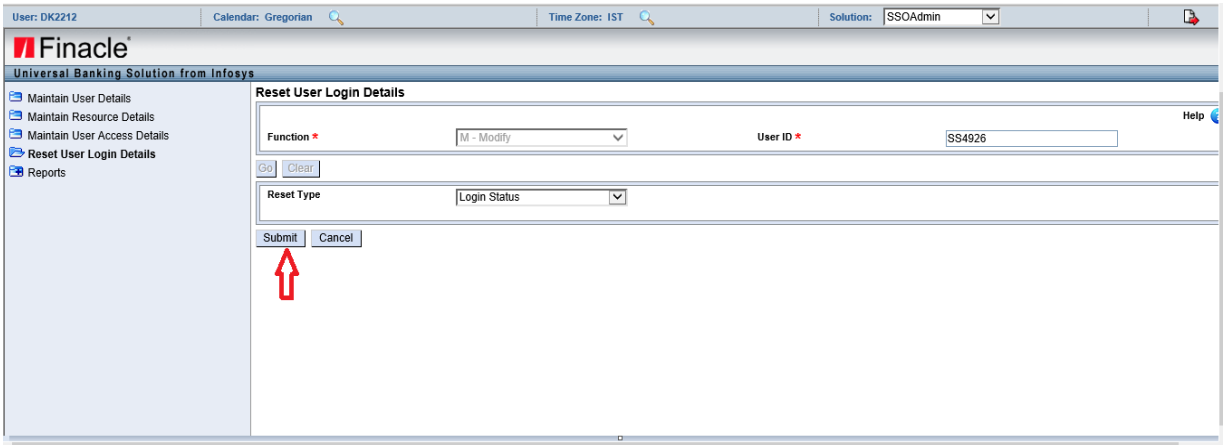
2. Select Function as M-Modify and enter User Id to be modified



3. Select Reset Type as "Login Status"

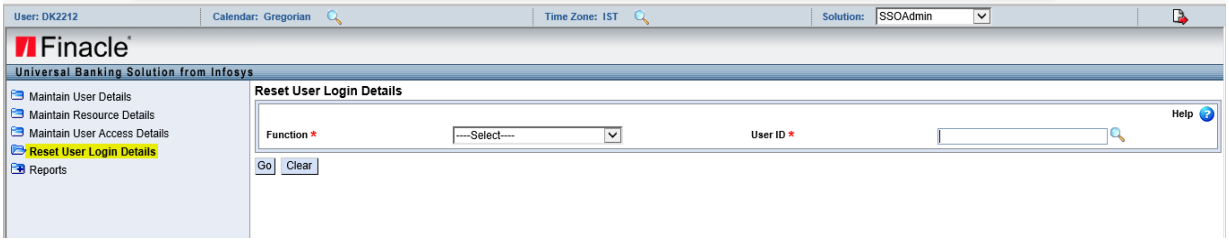


4. Click on Submit button

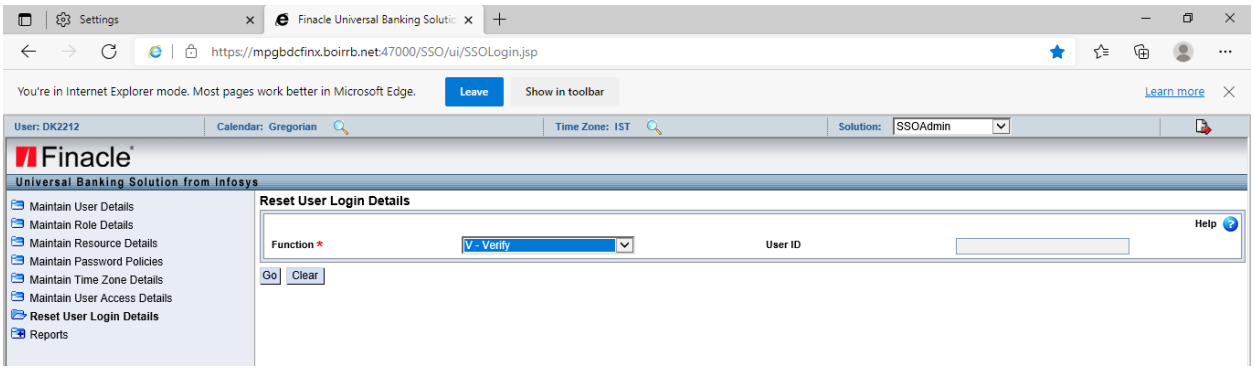


➢ VERIFICATION OF LOCKED USER ID

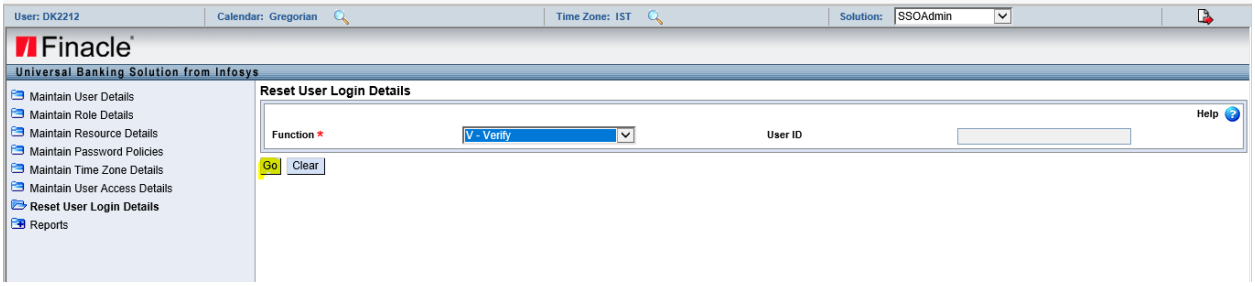
1. Go to “Reset User Login Details”



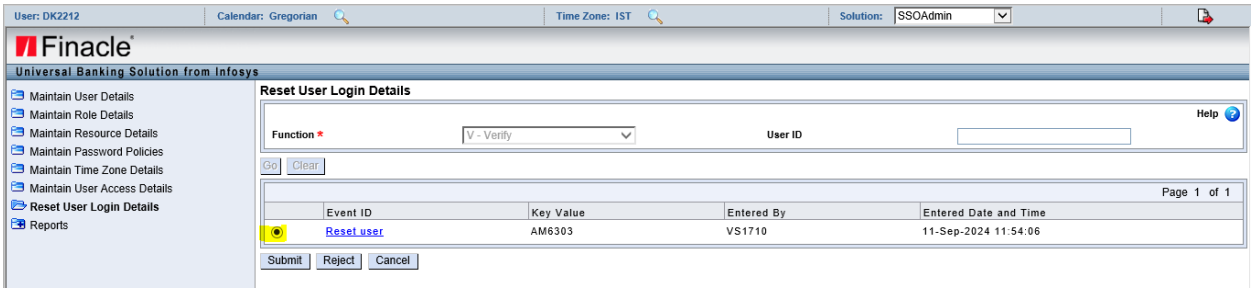
2. Select Function as V-Verify



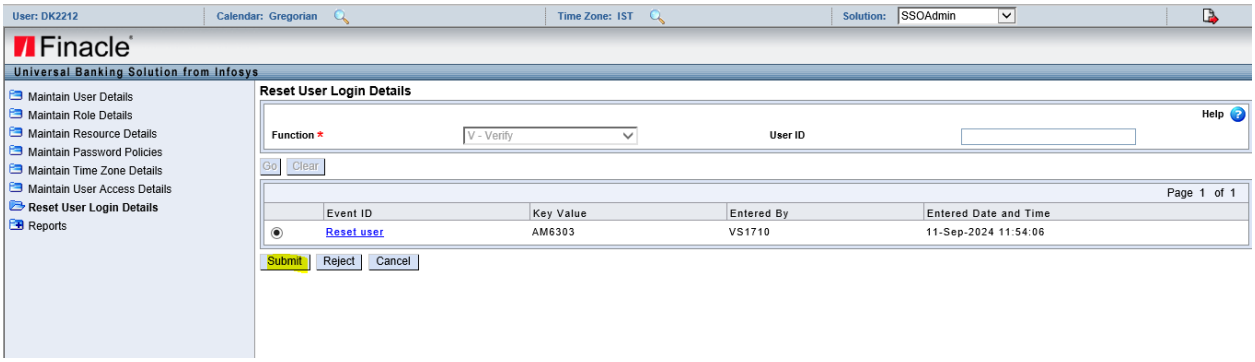
3. Click on Go button



4. Select the User ID to verify



5. Click on Submit button



Note: User can Login through Old password.