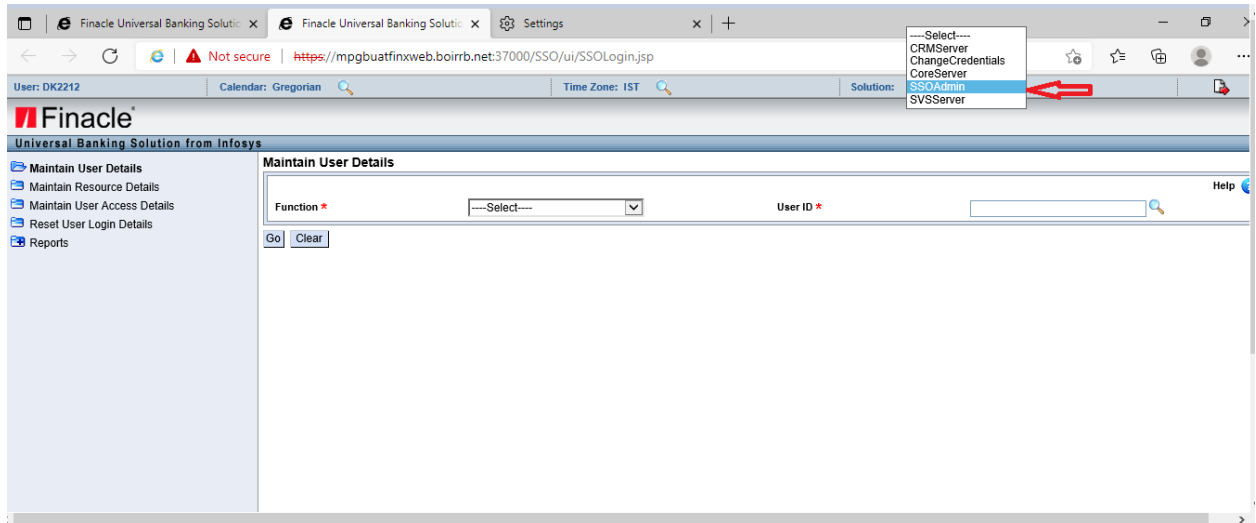


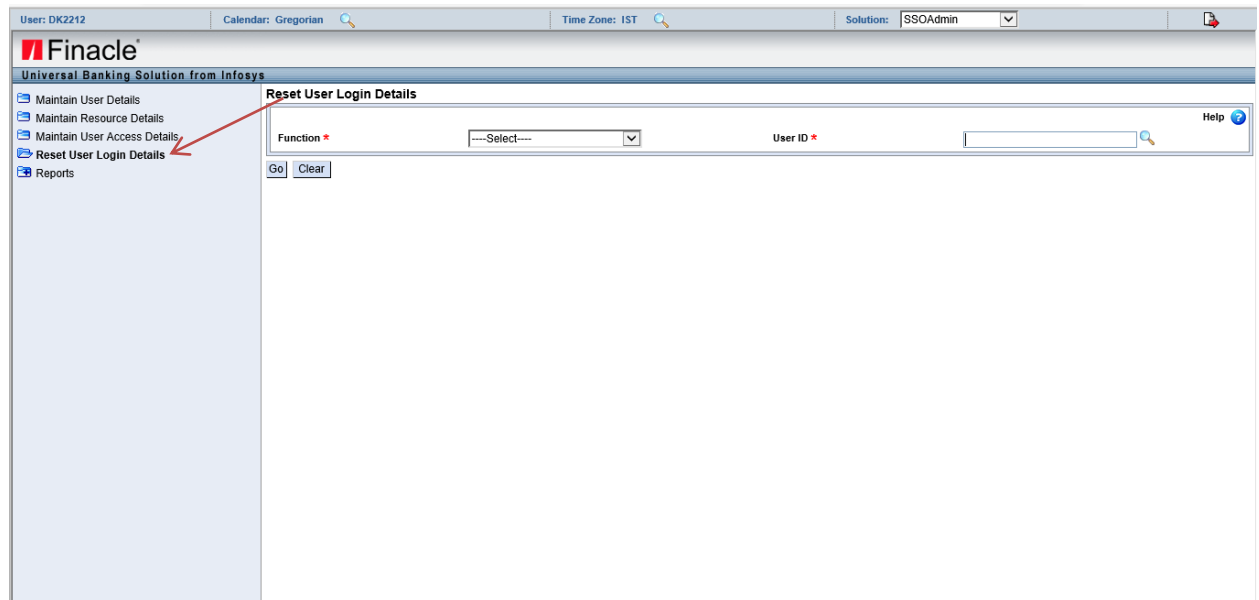
SSOAdmin

Select the SSO Admin server



➤ IF USER ID IS LOCKED

1. Go to Module "Reset User Login Details"



2. Select Function as M-Modify and enter User ID.

The screenshot shows the 'Reset User Login Details' form. The 'Function' dropdown is set to 'M - Modify' and the 'User ID' field contains 'ss4926'. The 'Go' button is highlighted.

3. Click on Go Button

The screenshot shows the 'Reset User Login Details' form after clicking the 'Go' button. The 'Go' button is highlighted in yellow.

4. Select Reset Type as "Login Attempts"

The screenshot shows the 'Reset User Login Details' form with 'Reset Type' set to 'Login Attempts'. The 'Go' button is highlighted.

5. Select Enable User as "Yes"

The screenshot shows the 'Reset User Login Details' form with 'Enable User' set to 'Yes'. The 'Yes' radio button is selected and circled in red.

6. Click on submit button.

The screenshot shows the 'Reset User Login Details' form with the 'Submit' button highlighted in yellow.

➤ VERIFICATION OF LOCKED USER ID

1. Go to “Reset User Login Details”

User: DK2212 | Calendar: Gregorian | Time Zone: IST | Solution: SSOAdmin

Finacle
Universal Banking Solution from Infosys

Maintain User Details
Maintain Resource Details
Maintain User Access Details
Reset User Login Details
Reports

Reset User Login Details

Function * User ID *

Go Clear

2. Select Function as V-Verify

User: DK2212 | Calendar: Gregorian | Time Zone: IST | Solution: SSOAdmin

Finacle
Universal Banking Solution from Infosys

Maintain User Details
Maintain Role Details
Maintain Resource Details
Maintain Password Policies
Maintain Time Zone Details
Maintain User Access Details
Reset User Login Details
Reports

Reset User Login Details

Function * User ID

Go Clear

3. Click on Go button

User: DK2212 | Calendar: Gregorian | Time Zone: IST | Solution: SSOAdmin

Finacle
Universal Banking Solution from Infosys

Maintain User Details
Maintain Role Details
Maintain Resource Details
Maintain Password Policies
Maintain Time Zone Details
Maintain User Access Details
Reset User Login Details
Reports

Reset User Login Details

Function * User ID

Go Clear

4. Select the User ID to verify

User: DK2212 | Calendar: Gregorian | Time Zone: IST | Solution: SSOAdmin

Finacle
Universal Banking Solution from Infosys

Maintain User Details
Maintain Role Details
Maintain Resource Details
Maintain Password Policies
Maintain Time Zone Details
Maintain User Access Details
Reset User Login Details
Reports

Reset User Login Details

User updated successfully.

Function * User ID

Go Clear

	Event ID	Key Value	Entered By	Entered Date and Time
<input type="radio"/>	Modify user	RK0946	PP5352	11-Sep-2024 12:23:05
<input checked="" type="radio"/>	Reset user	MTS139	SJ3342	11-Sep-2024 12:22:35

Submit Reject Cancel

Page 1 of 1

5. Click on Submit button

User: DK2212 | Calendar: Gregorian | Time Zone: IST | Solution: SSOAdmin

Finacle
Universal Banking Solution from Infosys

Maintain User Details
Maintain Role Details
Maintain Resource Details
Maintain Password Policies
Maintain Time Zone Details
Maintain User Access Details
Reset User Login Details
Reports

Reset User Login Details

Function * V - Verify User ID

Go Clear

Page 1 of 1

Event ID	Key Value	Entered By	Entered Date and Time
Reset User	AM6303	VS1710	11-Sep-2024 11:54:06

Submit Reject Cancel

Note : User can Login through Old password

➤ **RESET USER PASSWORD**

1. Go to Module “Reset User Login Details”

User: DK2212 | Calendar: Gregorian | Time Zone: IST | Solution: SSOAdmin

Finacle
Universal Banking Solution from Infosys

Maintain User Details
Maintain Resource Details
Maintain User Access Details
Reset User Login Details
Reports

Reset User Login Details

Function * ---Select--- User ID *

Go Clear

2. Select Function M-Modify

User: DK2212 | Calendar: Gregorian | Time Zone: IST | Solution: SSOAdmin

Finacle
Universal Banking Solution from Infosys

Maintain User Details
Maintain Resource Details
Maintain User Access Details
Reset User Login Details
Reports

Reset User Login Details

Function * M - Modify User ID *

Go Clear

3. Enter “User Id “ in User ID field, then click on “GO” button

User: DK2212 | Calendar: Gregorian | Time Zone: IST | Solution: SSOAdmin

Finacle
Universal Banking Solution from Infosys

Maintain User Details
Maintain Resource Details
Maintain User Access Details
Reset User Login Details
Reports

Reset User Login Details

Function * M - Modify User ID * ss492@

Go Clear

4. Select Reset Type as Password

Finacle Universal Banking Solution from Infosys

User: DK2212 | Calendar: Gregorian | Time Zone: IST | Solution: SSOAdmin

Reset User Login Details

Function * User ID *

Go Clear

Reset Type

Submit Cancel

5. Enter "New Password" and "Confirm Password" and click on Submit button.

Finacle Universal Banking Solution from Infosys

User: DK2212 | Calendar: Gregorian | Time Zone: IST | Solution: SSOAdmin

Reset User Login Details

Function * User ID *

Go Clear

Reset Type

New Password * Confirm Password *

Submit Cancel

➤ VERIFICATION- RESET USER PASSWORD

Select Function as V-verify and select the user Id to be verified then click on submit button.

Finacle Universal Banking Solution from Infosys

User: DK2212 | Calendar: Gregorian | Time Zone: IST | Solution: SSOAdmin

Reset User Login Details

User successfully reset.

Function * User ID

Go Clear

Event ID	Key Value	Entered By	Entered Date and Time
<input checked="" type="radio"/> Modify user	TS1475	PP5352	11-Sep-2024 12:22:24
<input type="radio"/> Modify user	RK0946	PP5352	11-Sep-2024 12:23:05
<input type="radio"/> Reset user	MT5139	SJ3342	11-Sep-2024 12:22:35

Submit Reject Cancel

User: DK2212 | Calendar: Gregorian | Time Zone: IST | Solution: SSOAdmin

Finacle
Universal Banking Solution from Infosys

- Maintain User Details
- Maintain Role Details
- Maintain Resource Details
- Maintain Password Policies
- Maintain Time Zone Details
- Maintain User Access Details
- Reset User Login Details**
- Reports

Reset User Login Details

User updated successfully. No more records to verify.

OK

Note : User can Login through new password.

➤ USER HAS ISSUE IN LOGIN

If Error of “User already had active session”.

1. Go to Module “Reset User Login Details”

User: DK2212 | Calendar: Gregorian | Time Zone: IST | Solution: SSOAdmin

Finacle
Universal Banking Solution from Infosys

- Maintain User Details
- Maintain Resource Details
- Maintain User Access Details
- Reset User Login Details**
- Reports

Reset User Login Details

Function * User ID * Help ?

Go Clear

2. Select Function as M-Modify and enter User Id to be modified

User: DK2212 | Calendar: Gregorian | Time Zone: IST | Solution: SSOAdmin

Finacle
Universal Banking Solution from Infosys

- Maintain User Details
- Maintain Resource Details
- Maintain User Access Details
- Reset User Login Details**
- Reports

Reset User Login Details

Function * User ID * Help ?

Go Clear

3. Select Reset Type as “Login Status”

User: DK2212 | Calendar: Gregorian | Time Zone: IST | Solution: SSOAdmin

Finacle
Universal Banking Solution from Infosys

- Maintain User Details
- Maintain Resource Details
- Maintain User Access Details
- Reset User Login Details**
- Reports

Reset User Login Details

Function * User ID * Help ?

Go Clear

Reset Type

Submit Cancel

4. Click on Submit button

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Universal Banking Solution from Infosys

User: DK2212 | Calendar: Gregorian | Time Zone: IST | Solution: SSOAdmin

Reset User Login Details

Function * User ID *

Go Clear

Reset Type

Submit Cancel

➤ VERIFICATION OF LOCKED USER ID

1. Go to “Reset User Login Details”

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Universal Banking Solution from Infosys

User: DK2212 | Calendar: Gregorian | Time Zone: IST | Solution: SSOAdmin

Reset User Login Details

Function * User ID *

Go Clear

2. Select Function as V-Verify

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Universal Banking Solution from Infosys

User: DK2212 | Calendar: Gregorian | Time Zone: IST | Solution: SSOAdmin

Reset User Login Details

Function * User ID

Go Clear

3. Click on Go button

Finacle®
Universal Banking Solution from Infosys

User: DK2212 | Calendar: Gregorian | Time Zone: IST | Solution: SSOAdmin

Reset User Login Details

Function * User ID

Go Clear

4. Select the User ID to verify

User: DK2212Calendar: GregorianTime Zone: ISTSolution: SSOAdmin

Finacle®

Universal Banking Solution from Infosys

Maintain User Details

Maintain Role Details

Maintain Resource Details

Maintain Password Policies

Maintain Time Zone Details

Maintain User Access Details

Reset User Login Details

Reports

Reset User Login Details

Function *V - VerifyUser ID

GoClear

Event ID	Key Value	Entered By	Entered Date and Time
<input checked="" type="radio"/> Reset user	AM6303	VS1710	11-Sep-2024 11:54:06

SubmitRejectCancel

5. Click on Submit button

User: DK2212Calendar: GregorianTime Zone: ISTSolution: SSOAdmin

Finacle®

Universal Banking Solution from Infosys

Maintain User Details

Maintain Role Details

Maintain Resource Details

Maintain Password Policies

Maintain Time Zone Details

Maintain User Access Details

Reset User Login Details

Reports

Reset User Login Details

Function *V - VerifyUser ID

GoClear

Event ID	Key Value	Entered By	Entered Date and Time
<input checked="" type="radio"/> Reset user	AM6303	VS1710	11-Sep-2024 11:54:06

SubmitRejectCancel

Note: User can Login through Old password.