Madhya Pradesh Gramin Bank
(A Joint Venture of Govt of India, MP Govt. & Bank of India)

SOP FOR STCON

1. INVOKE THE MENU STCON , SELECT OPTION

   N-NEW REQUEST – WHEN NEW REQUEST FOR INTERNET BANKING IS TO BE ADDED

   A-ACK/UNBLOCK/REG – REQUEST FOR REGENRATION OF PASSWORD /UNBLOCK
   /ACKNOWLEDGE

2. FOR N-NEW REQUEST , FUNCITON CODE A-ADD

3. Select valid customer type as Retail

4. Enter valid customer id

5. Click on go button.

6. Select facility type request V-VIEW ONLY.

7. Enter user id choice 1

8. Click on submit button.

Function code-A-Ack/Unblock/Reg

1. Select function code A-Ack/Unblock/Reg

2. Select user type R-Retail

3. Select Request type.

4. Select password type.

5. Enter customer id.

6. Enter user id same as customer id.

7. Enter name of customer.

8. Click on submit button.

Now user has to verify the record.