

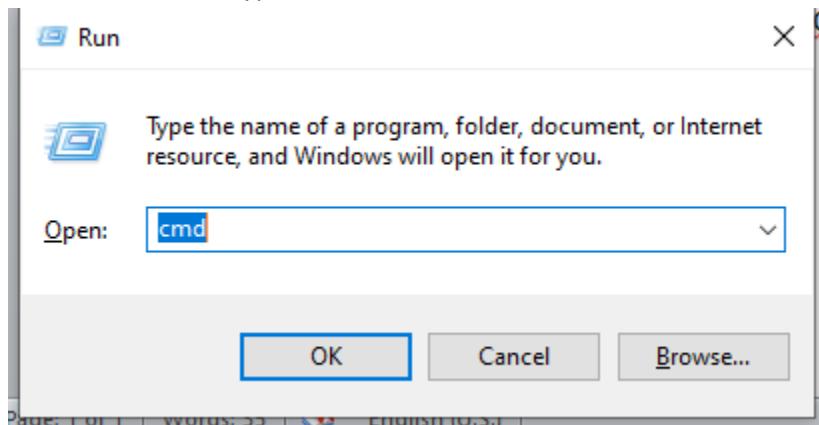


# Madhya Pradesh Gramin Bank

( A Joint Venture of Govt of India, MP Govt. & Bank of India )

## SOP FOR REMOVAL FOR DNS

1. Select window+R , type "cmd"

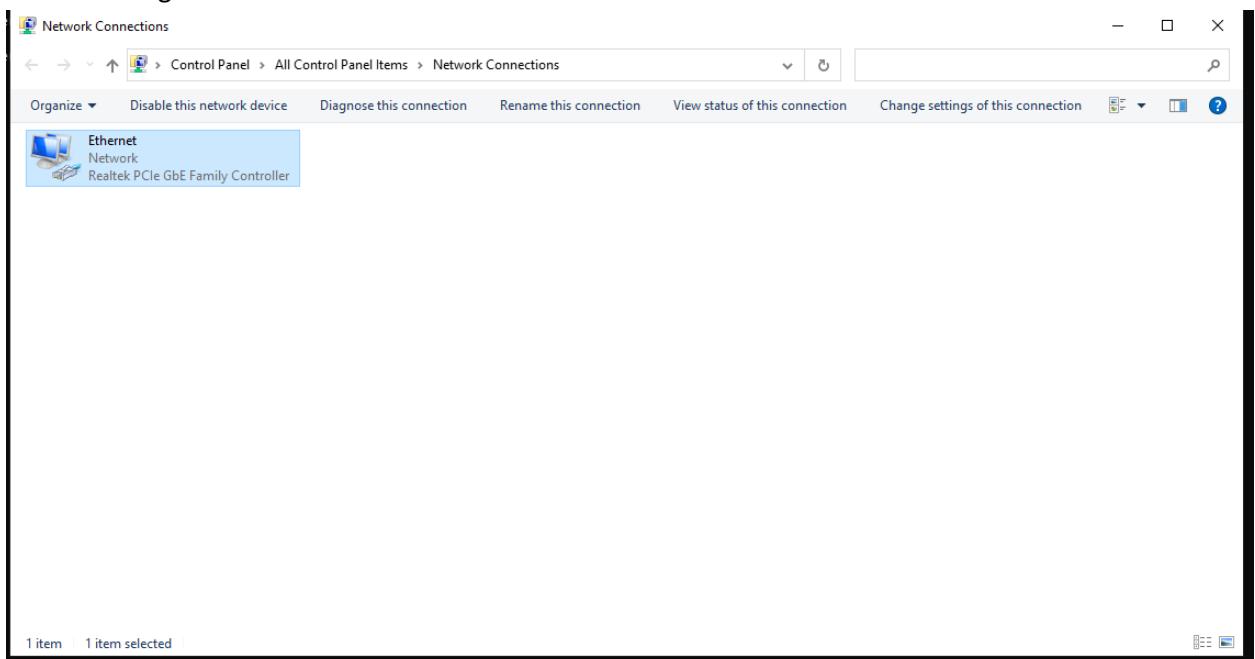


2. Enter command "ncpa.cpl "

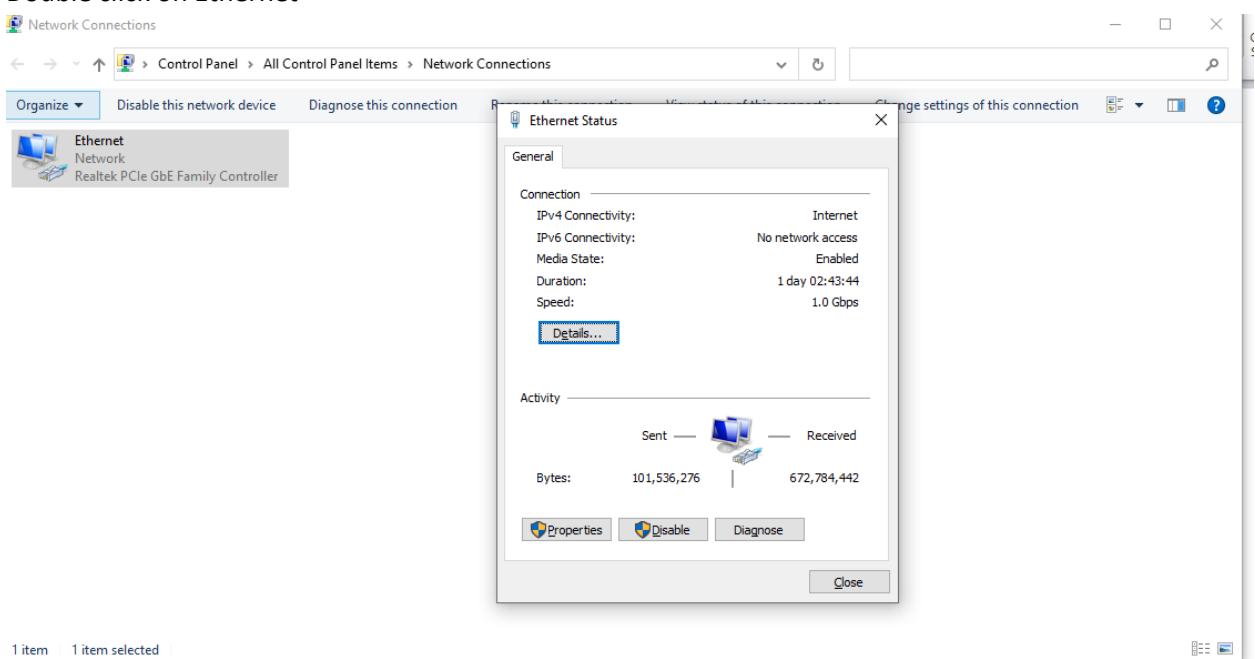
```
C:\Windows\system32\cmd.exe
Microsoft Windows [Version 10.0.19045.2965]
(c) Microsoft Corporation. All rights reserved.

C:\Users\mp4638>ncpa.cpl
```

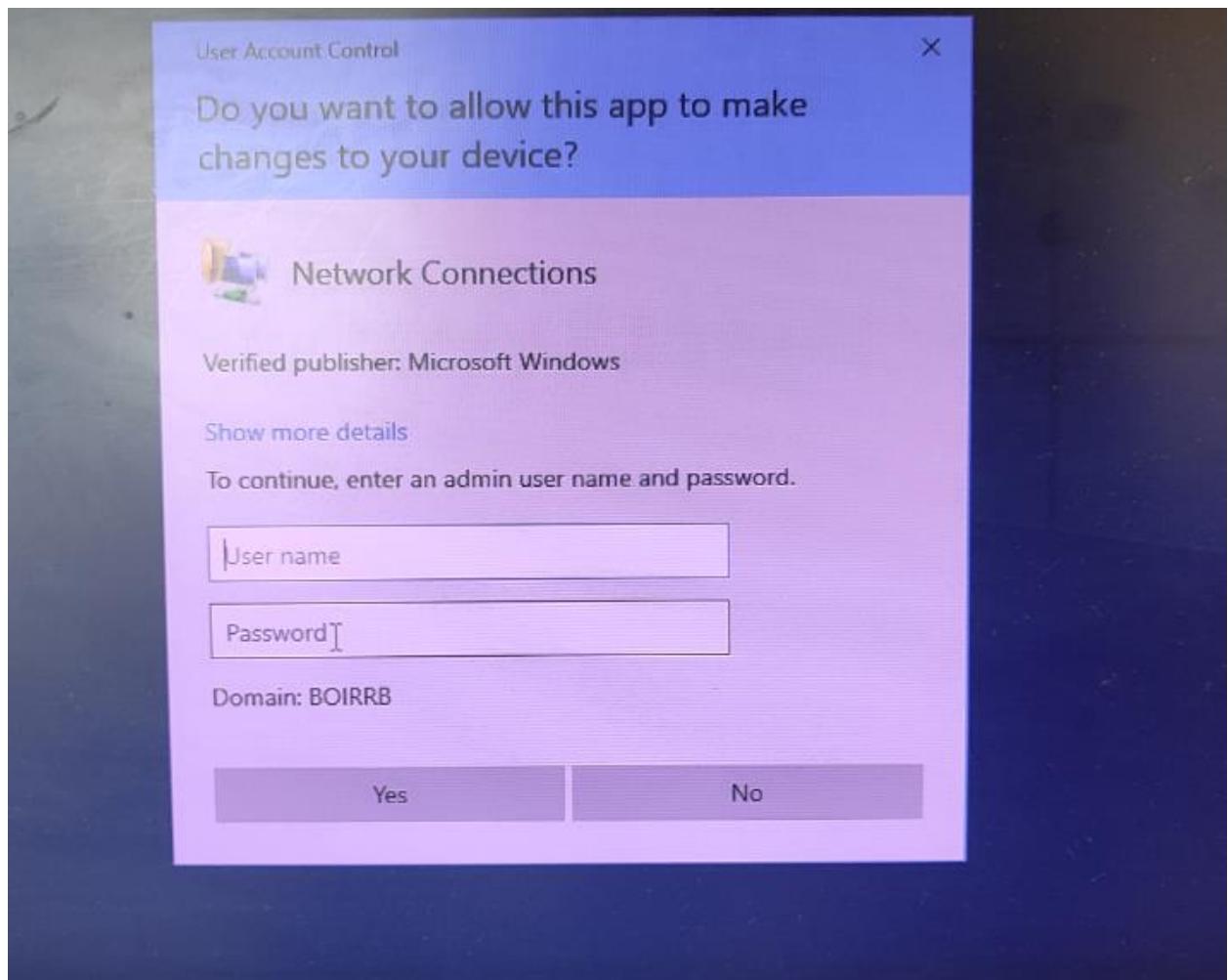
3. This will navigate to network connection



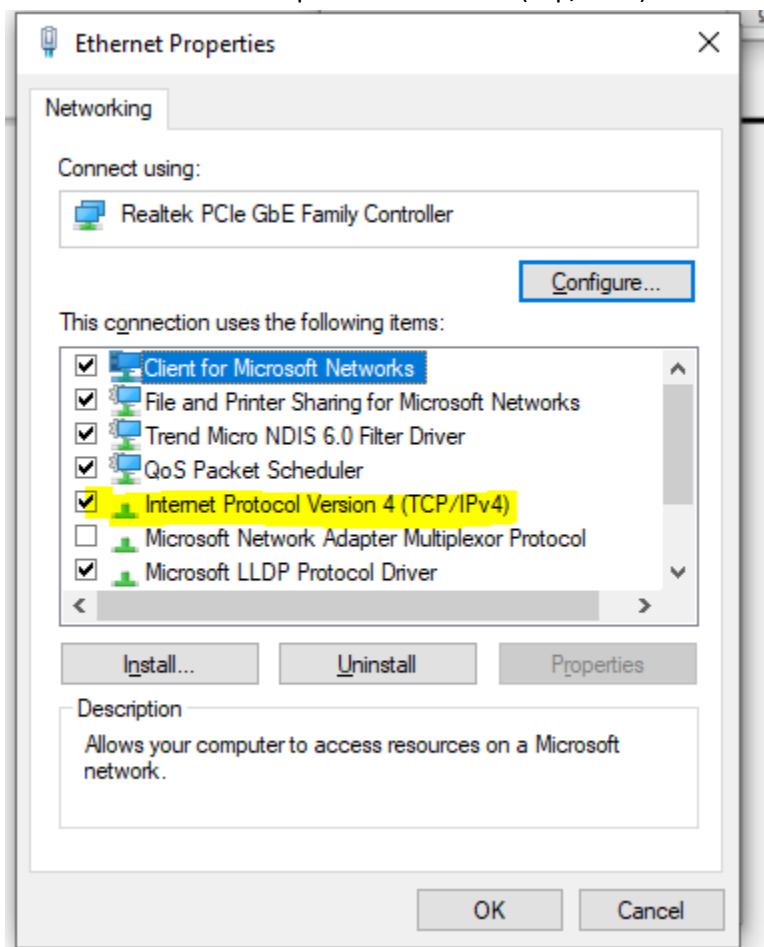
4. Double click on Ethernet



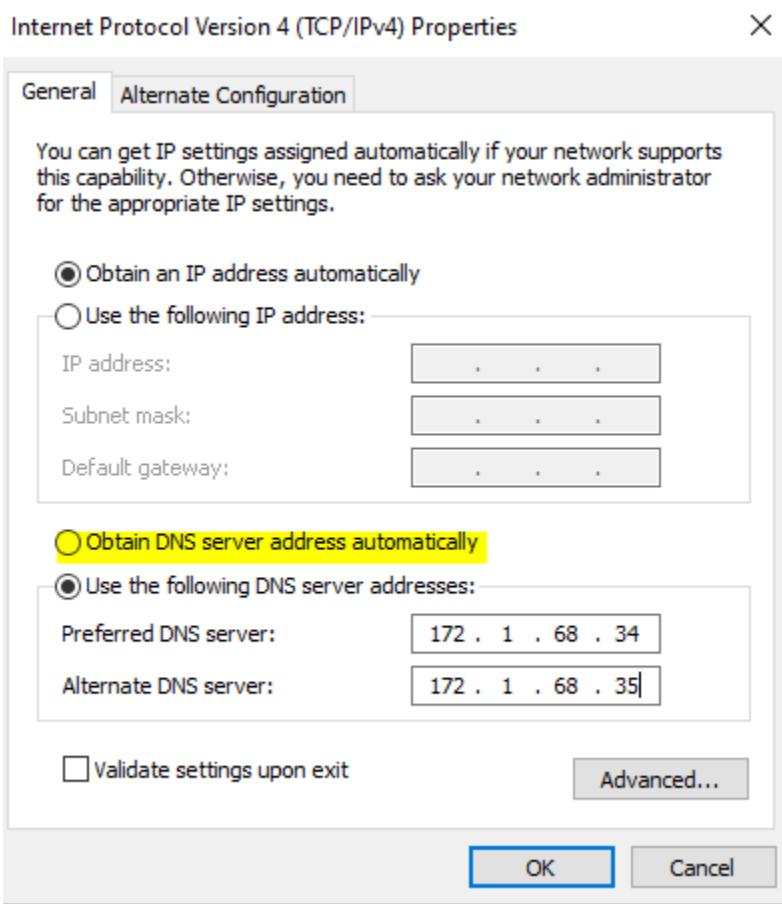
5. Click on properties , a dialog box will appear for admin user id password , PLEASE CONTACT YOUR REGIONAL OFFICE-IT , FOR USER ID AND PASSWORD



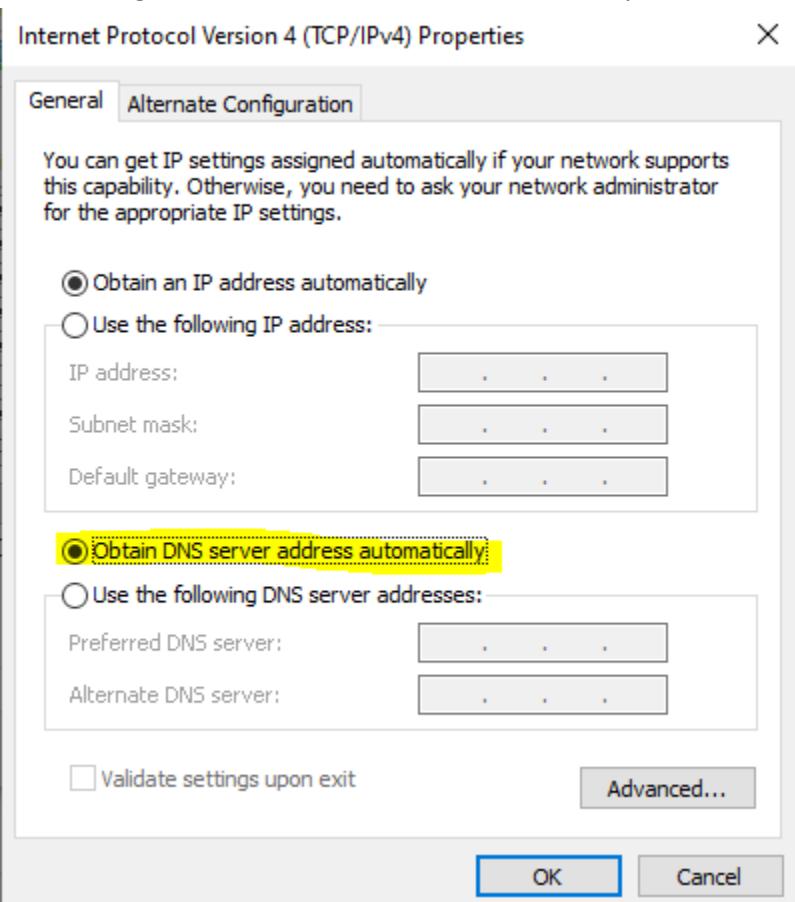
6. Double click on internet protocol version 4 (Tcp/IPv4 )



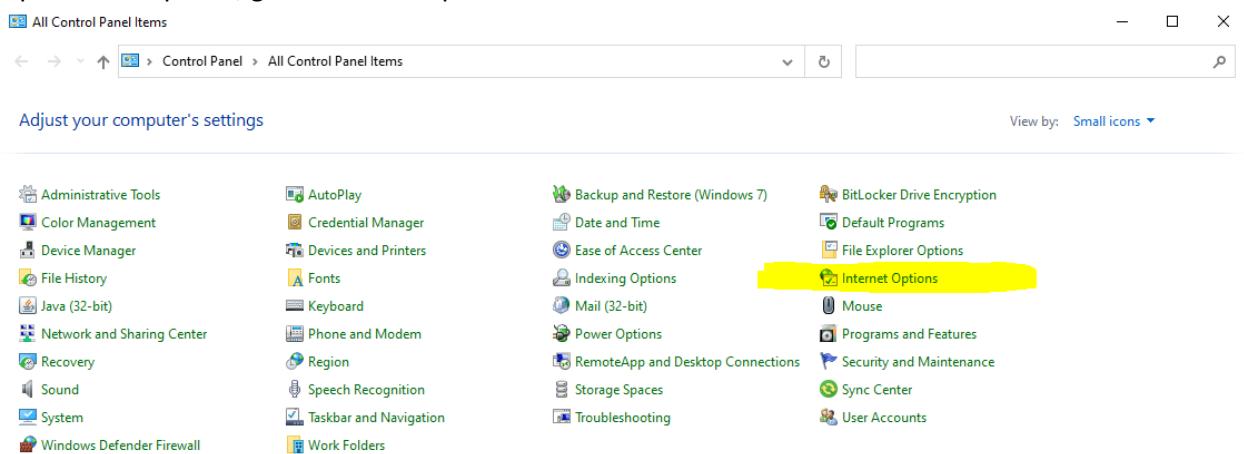
7. Select “obtain DNS server address automatically “ to remove DNS



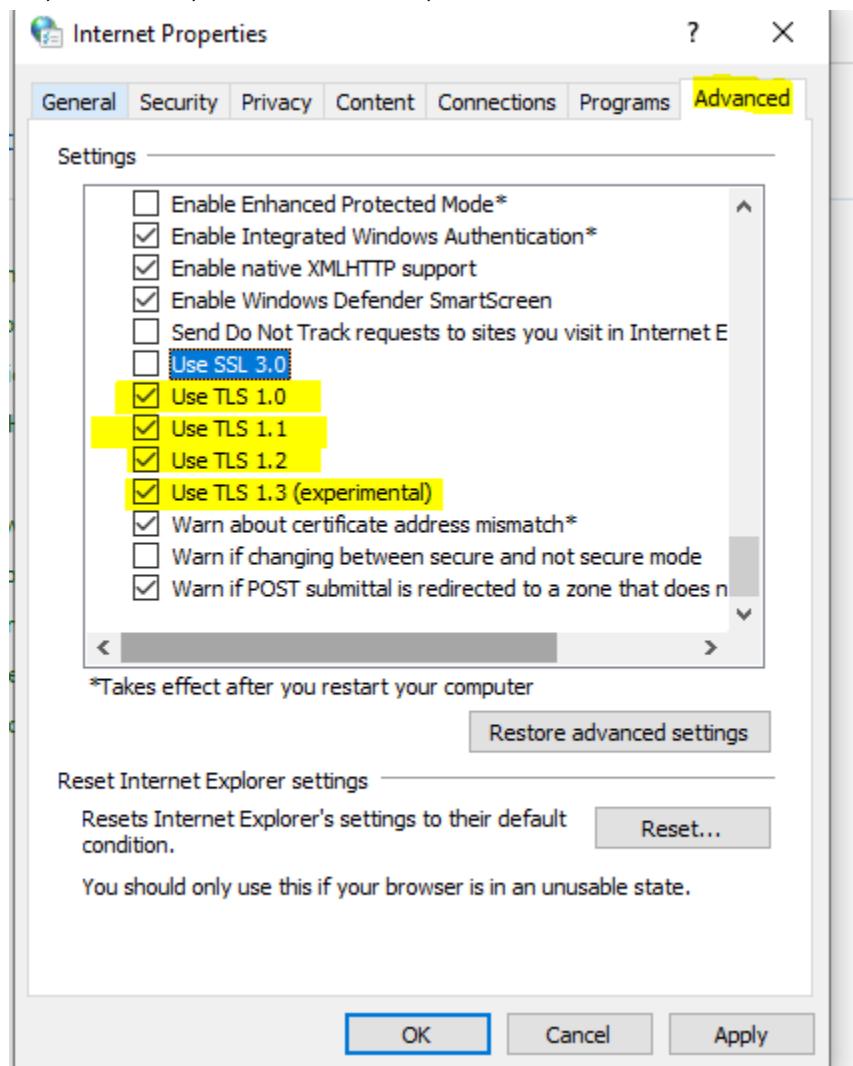
8. On selecting obtain DNS server address automatically , click ok



9. Open control panel , go to Internet Option



10. Got to tab advanced >>scroll and come down and make sure “use TLS 1.0 , use TLS 1.1, use TLS 1.2, use TLS 1.3, fileds are checked , click ok



11. Restart the system