



Madhya Pradesh Gramin Bank

(A Joint Venture of Govt of India, MP Govt. & Bank of India)

SOP-ATMREV

[ATM charge back claim form]

D-DATA GENERATION

1.Invoke the menu 'ATMREV'. Select function code from drop down D-Data Generation.

User: VS1699 | Calendar: Gregorian | Time Zone: IST | Solution: CoreServer | Menu | Show Memo Pad | Background Menu | CCY Converter

Universal Banking Solution from Infosys | 30 August, 2024 | User VS1699 | 04580 | Menu Shortcut: | Go

ATM Charge Back Claim form

Function Code * **D-DATA GENERATION** Help ?

Go Clear

2.click on go button.

User: VS1699 | Calendar: Gregorian | Time Zone: IST | Solution: CoreServer | Menu | Show Memo Pad | Background Menu | CCY Converter

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ATM Charge Back Claim form

Function Code * **D-DATA GENERATION** Help ?

Go Clear

3.Enter tran ID,tran date,reversal amount and remarks.

User: VS1699 | Calendar: Gregorian | Time Zone: IST | Solution: CoreServer | Menu | Show Memo Pad | Background Menu | CCY Converter

Universal Banking Solution from Infosys | 30 August, 2024 | User VS1699 | 04580 | Menu Shortcut: | Go

ATM TXN REVERSAL SCREEN

Function Code D Ref Number

Org Cr Account 11000RRBNFS002

Org Tr Particular CWDRI/30429/10504622

Account Name VIBHUTI SHARMA WO

Tran Id * S1787167

Tran Date * 06-01-2023

Org Dr Account 0330111100000008

Org Tran Amount 5000

Reversal Amount * 5000

Remarks * REVERSE

Submit Cancel

4.click on submit button.

User: VS1699 | Calendar: Gregorian | Time Zone: IST | Solution: CoreServer | Menu | Show Memo Pad | Background Menu | CCY Converter

Universal Banking Solution from Infosys | 30 August, 2024 | User VS1699 | 04580 | Menu Shortcut: | Go

ATM TXN REVERSAL SCREEN

Record Successfully Added. Ref. No :300824NJGB20170

OK

X-CANCEL

1. Invoke the menu 'ATMREV'. Select function code from drop down X-CANCEL.

User: VS1699 | Calendar: Gregorian | Time Zone: IST | Solution: CoreServer | Menu | Show Memo Pad | Background Menu | CCY Converter

Universal Banking Solution from Infosys | 30 August, 2024 | User VS1699 | 04580 | Menu Shortcut: | Go

ATM Charge Back Claim form

Function Code * Ref Number *

Go Clear

2.select reference number from searcher.

User: VS1699 | Calendar: Gregorian | Time Zone: IST | Solution: CoreServer | Menu | Show Memo Pad | Background Menu | CCY Converter

Universal Banking Solution from Infosys | 30 August, 2024 | User VS1699 | 04580 | Menu Shortcut: | Go

ATM Charge Back Claim form

Function Code * Ref Number *

Go Clear

List Of Ref Number -- Webpage Dialog

REF_NUM	TRAN_AMT	STAN_NO
300824NJGB20170	5000.00	000000030429

Close

3.click on go button.

User: VS1699 | Calendar: Gregorian | Time Zone: IST | Solution: CoreServer | Menu | Show Memo Pad | Background Menu | CCY Converter

Universal Banking Solution from Infosys | 30 August, 2024 | User VS1699 | 04580 | Menu Shortcut: | Go

ATM Charge Back Claim form

Function Code * Ref Number *

Go Clear

User: VS1699 | Calendar: Gregorian | Time Zone: IST | Solution: CoreServer | Menu | Show Memo Pad | Background Menu | CCY Converter

Universal Banking Solution from Infosys | 30 August, 2024 | User VS1699 | 04580 | Menu Shortcut: | Go

ATM TXN REVERSAL SCREEN

Function Code X Ref Number 300824NJGB20170

Org Cr Account	<input type="text" value="11000RRBNFS002"/>	Tran Date *	<input type="text" value="06-01-2023"/>
Org Tr Particular	<input type="text" value="CWDRI/30429/10504622"/>	Org Dr Account	<input type="text" value="033011110000008"/>
Account Name	<input type="text" value="VIBHUTI SHARMA WO SWADESH KUN"/>	Org Tran Amount	<input type="text" value="5000"/>
STAN Number	<input type="text" value="000000030429"/>	Reversal Amount *	<input type="text" value="5000"/>
		Remarks *	<input type="text" value="REVERSE"/>
		Value Date	<input type="text" value="06-01-2023"/>

Submit Cancel

4.click on submit button.

User: VS1699 Calendar: Gregorian Time Zone: IST Solution: CoreServer

Finacle Menu Show Memo Pad Background Menu CCY Converter

Universal Banking Solution from Infosys 30 August, 2024 | User VS1699 | 04580 | Menu Shortcut: Go

ATM TXN REVERSAL SCREEN

Record Cancelled Successfully.

OK

V-VERIFY

1.select function code v-verify from dropdown.

User: MA2767 Calendar: Gregorian Time Zone: IST Solution: CoreServer

Finacle Menu Show Memo Pad Background Menu CCY Converter

Universal Banking Solution from Infosys 30 August, 2024 | User MA2767 | 04580 | Menu Shortcut: Go

ATM Charge Back Claim form

Function Code * V-VERIFY Ref Number * Help

Go Clear

2.select reference number from searcher.

User: MA2767 Calendar: Gregorian Time Zone: IST Solution: CoreServer

Finacle Menu Show Memo Pad Background Menu CCY Converter

Universal Banking Solution from Infosys 30 August, 2024 | User MA2767 | 04580 | Menu Shortcut: Go

ATM Charge Back Claim form

Function Code * V-VERIFY Ref Number * Help

Go Clear

List Of Ref Number -- Webpage Dialog

REF_NUM	TRAN_AMT	STAN_NO
300824NJGB20171	5000.00	000000030429

Close

3.click on go button.

User: MA2767 Calendar: Gregorian Time Zone: IST Solution: CoreServer

Finacle Menu Show Memo Pad Background Menu CCY Converter

Universal Banking Solution from Infosys 30 August, 2024 | User MA2767 | 04580 | Menu Shortcut: Go

ATM Charge Back Claim form

Function Code * V-VERIFY Ref Number * Help

Go Clear

300824NJGB20171

4.click on submit button.

User: MA2767 Calendar: Gregorian Time Zone: IST Solution: CoreServer

Finacle Menu Show Memo Pad Background Menu CCY Converter

Universal Banking Solution from Infosys 30 August, 2024 | User: MA2767 | 04580 | Menu Shortcut: Go

ATM TXN REVERSAL SCREEN

Function Code: V Ref Number: 300824NJGB20171

Org Cr Account	11000RRBNFS002	Tran Date *	06-01-2023
Org Tr Particular	CWDR/30429/10504622	Org Dr Account	033011110000008
Account Name	VIBHUTI SHARMA WO SWADESH KUN	Org Tran Amount	5000
STAN Number	000000030429	Reversal Amount *	5000
		Remarks *	REVERSE
		Value Date	06-01-2023

Submit Cancel

User: MA2767 Calendar: Gregorian Time Zone: IST Solution: CoreServer

Finacle Menu Show Memo Pad Background Menu CCY Converter

Universal Banking Solution from Infosys 30 August, 2024 | User: MA2767 | 04580 | Menu Shortcut: Go

ATM TXN REVERSAL SCREEN

Record Verified

Ok

END OF DOCUMENT