

## SOP FOR INQUIRE OF UTR : HPORDM

### 1. OUTWARD

A. INVOKE MENU HPORDM. SELECT FUNCTION CODE AS "INQUIRE".

User: PA2154 | Calendar: Gregorian | Time Zone: IST | Solution: CoreServer | Menu | Show Memo Pad | Background Menu | CCY Converter

**Finacle®**  
Universal Banking Solution from Infosys  
Maintain Payment Order

Function \* I - Inquire  
Payment Product Select

Payment Order ID  
Template ID

Go | Clear | Help ?

B. CLICK ON SEARCHER

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**Finacle®**  
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Maintain Payment Order

**Inquiry Criteria Screen -- Webpage Dialog**

**Payment Order Ref. No.**

Payment Order ID	Status
Sender Reference	SELECT
Sender Bank Identifier	In/Out Indicator
Debit A/c.	<input type="radio"/> Inward <input type="radio"/> Outward <input type="radio"/> Forwarded
Beneficiary Party Name	Receiver Bank Identifier
From Debit Value Date	Payment Product
From Remit Amt.	To Debit Value Date
CCY Code	To Remit Amt.
Settlement Mode	Routed Paysys ID
UTR	Created User ID
	SOL ID

Submit | Close | Help ?

- C. If we have SNM number inquiry can be done through field ,enter SNM id in field “payment order ID ” and sol id can be entered or remain blank

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Maintain Payment C

Function \* Payment Product

Go Clear

**Inquiry Criteria Screen -- Webpage Dialog**

**Payment Order Ref. No.**

Payment Order ID	SNM00022000	Status	SELECT
Sender Reference		In/Out Indicator	<input checked="" type="radio"/> Inward <input type="radio"/> Outward <input type="radio"/> Forwarded
Sender Bank Identifier		Receiver Bank Identifier	
Debit A/c.		Payment Product	SELECT
Beneficiary Party Name		To Debit Value Date	
From Debit Value Date		To Remit Amt.	
From Remit Amt.		Routed Paysys ID	
CCY Code		Created User ID	
Settlement Mode	SELECT	SOL ID	04540
UTR			

Submit Close

D. CLICK ON SUBMIT THEN SYSTEM WILL DISPLAY DETAILS OF ENTERED SNM NO.

## 2. INWARD

- A . Select “In/out indicator” (when you want to INQUIRE inward neft/rtgs) select “INWARD” AND REMOVE PREFILLED FIELD SOL ID AND KEEP IT BLANK , ENTER UTR AND CLICK ON SUBMIT.

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Maintain Payment C

Function \* Payment Product

Go Clear

**Inquiry Criteria Screen -- Webpage Dialog**

**Payment Order Ref. No.**

Payment Order ID		Status	SELECT
Sender Reference		In/Out Indicator	<input checked="" type="radio"/> Inward <input type="radio"/> Outward <input type="radio"/> Forwarded
Sender Bank Identifier		Receiver Bank Identifier	
Debit A/c.		Payment Product	SELECT
Beneficiary Party Name		To Debit Value Date	
From Debit Value Date		To Remit Amt.	
From Remit Amt.		Routed Paysys ID	
CCY Code		Created User ID	
Settlement Mode	SELECT	SOL ID	
UTR	UTR		

Submit Close