

Acme Corp - Customer Service FAQ

1. What is the return policy?

You can return any unopened product within 30 days of purchase for a full refund. Products must be returned in their original packaging.

2. How can I request a refund?

Log in to your account, visit the “Orders” page, and click “Request Refund” next to the item. Refunds are processed within 5–7 business days.

3. Do you offer support for international customers?

Yes, Acme Corp ships and supports customers in over 50 countries. Some services may vary depending on the region.

4. What are your customer service hours?

Our support team is available 24/7 via chat and Monday to Friday from 9am to 5pm EST by phone.

5. How do I track my order?

You can track your order by clicking the tracking link sent to your email or by logging into your account.

6. Can I change my shipping address?

You can change your shipping address within 24 hours of placing the order by visiting the “Orders” section of your account.

7. What payment methods do you accept?

We accept all major credit cards, PayPal, and Apple Pay.

Thank you for choosing Acme Corp!