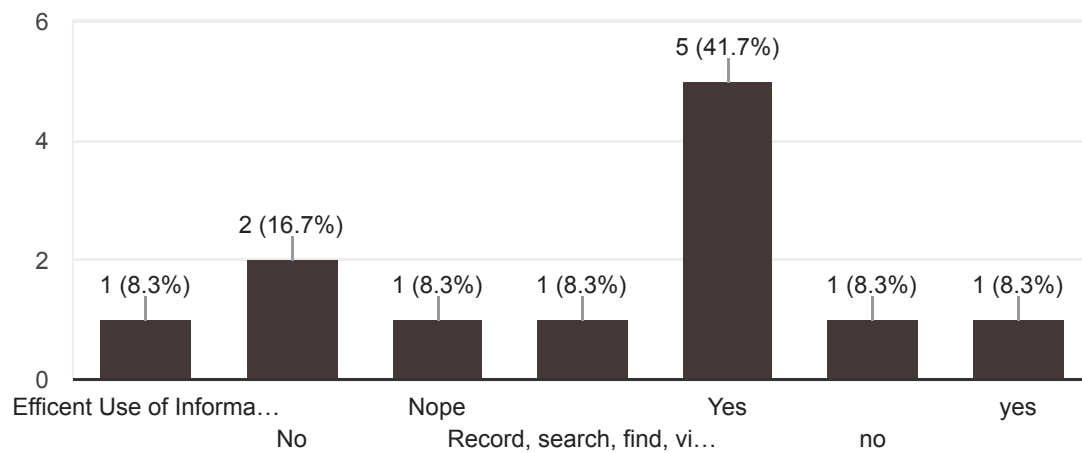


Customer Survey (Knowledge Management Tool)

12 responses

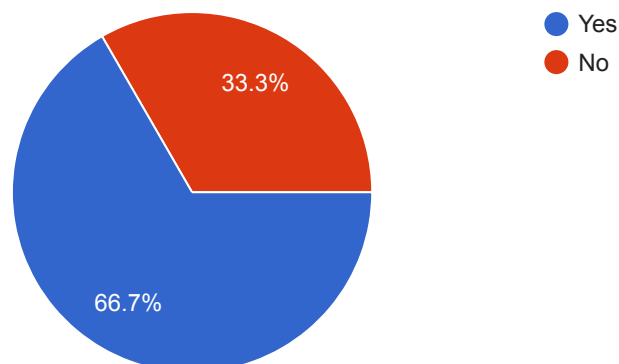
Is there a general consensus in your organization about what knowledge management means?

12 responses



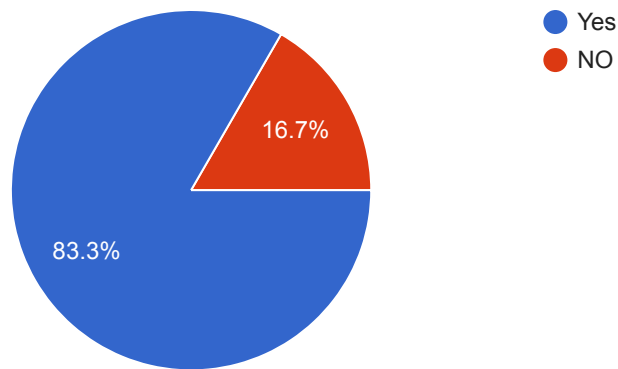
Is your organization doing anything it calls knowledge management?

12 responses



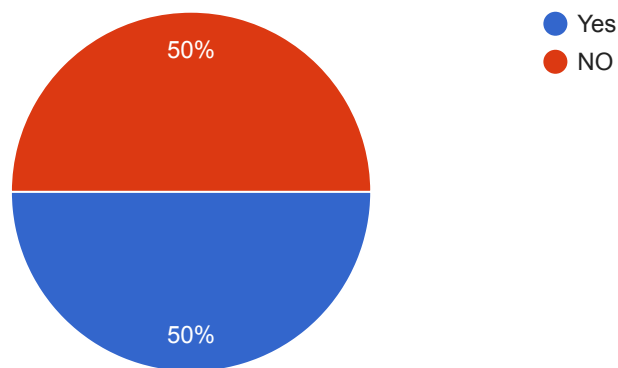
Has a business need for knowledge management been identified?

12 responses



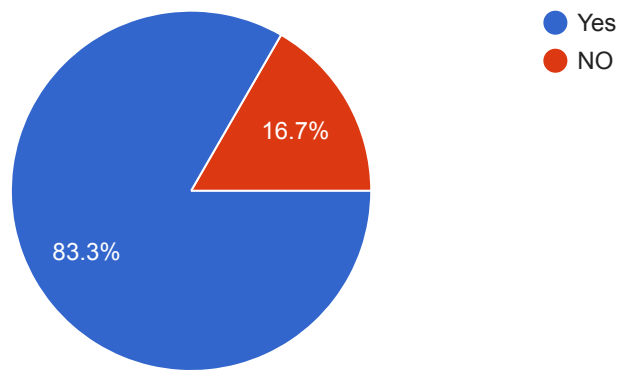
Are people specifically assigned to knowledge management activities?

12 responses



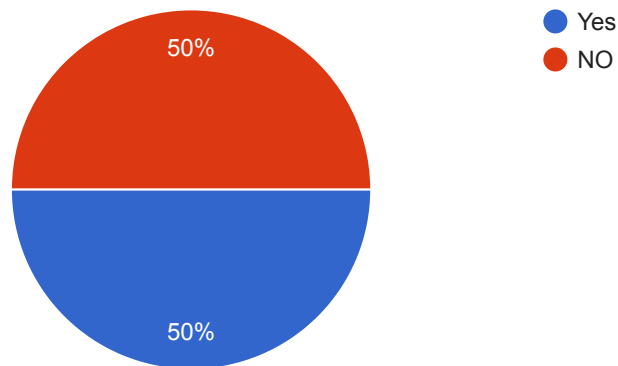
Do the people who need information know who has it and how to find it?

12 responses



Is knowledge systematically transferred from one part of your organization to another?

12 responses



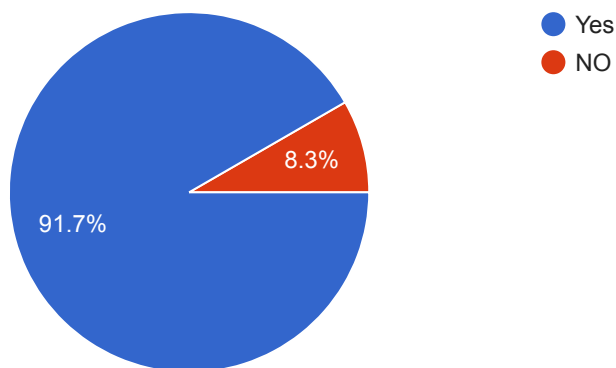
Does your organization measure the impact or success of its knowledge management efforts?

12 responses



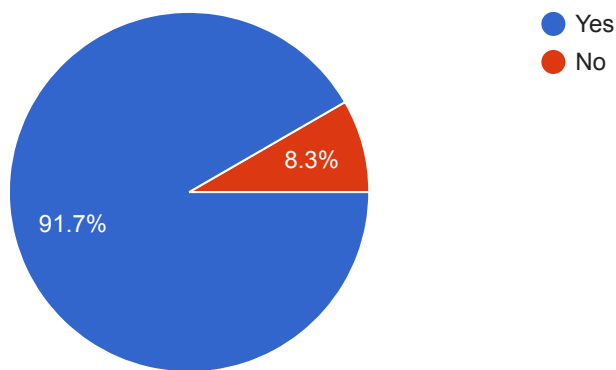
Is technology used effectively to share knowledge within your organization?

12 responses



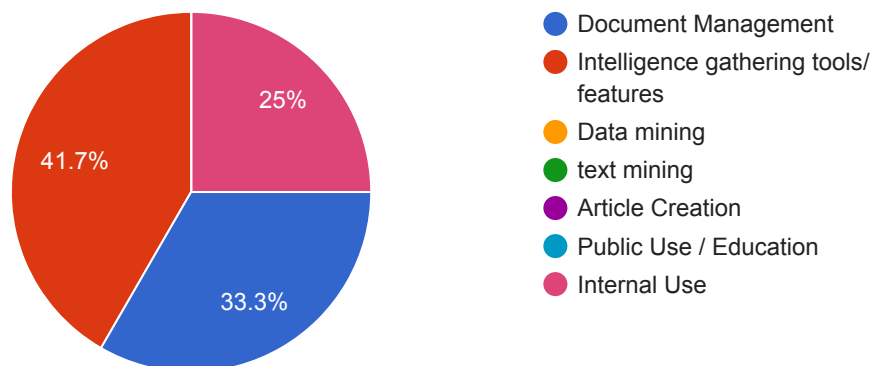
Do you believe that a knowledge management tool/platform would provide your organization a competitive advantage?

12 responses



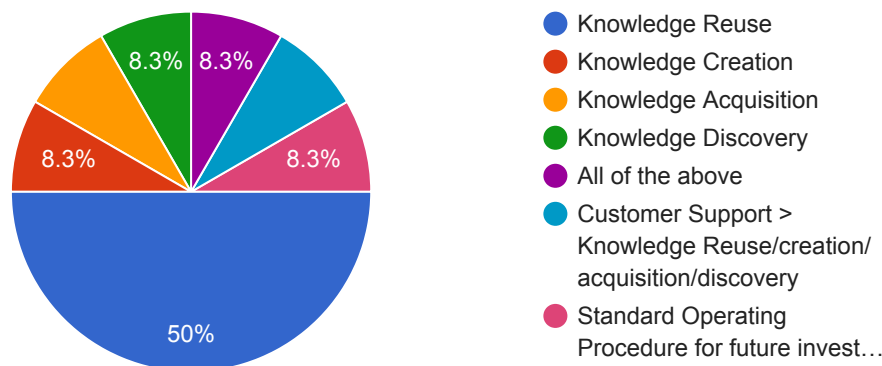
What is the single most important reason for a KM system

12 responses

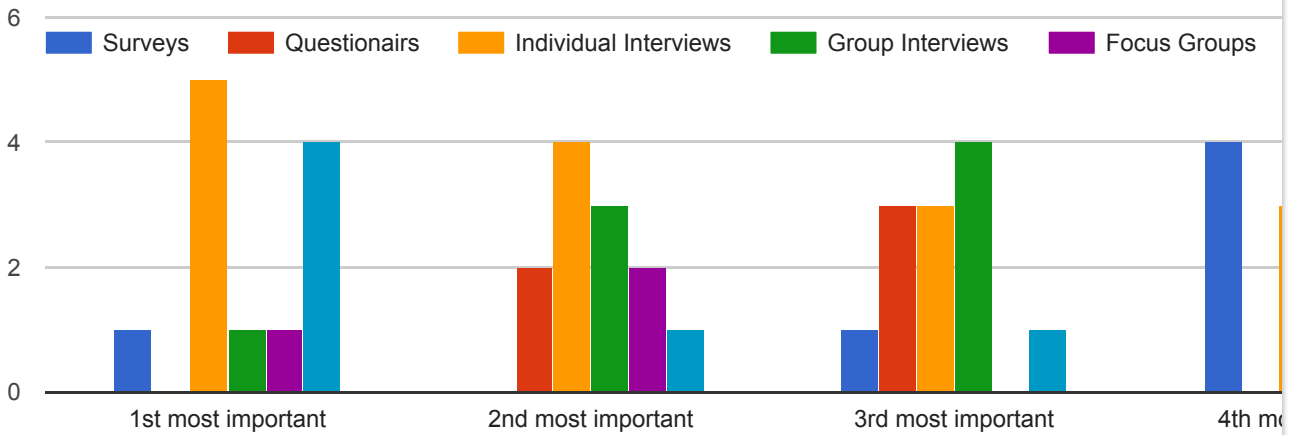


What is the most important use of a Knowledge Management (KM) System?

12 responses

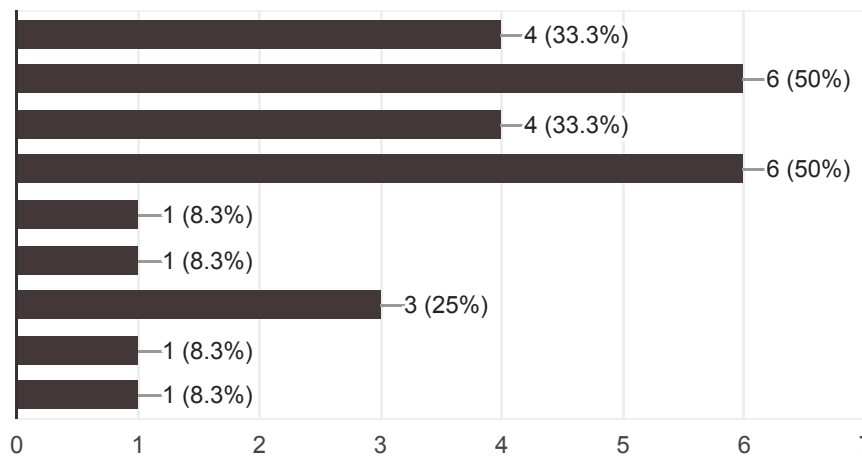


If you were the administrator of a knowledge management tool, which practices would you find to be most useful when gathering tacit knowledge? (Rank 1-6)

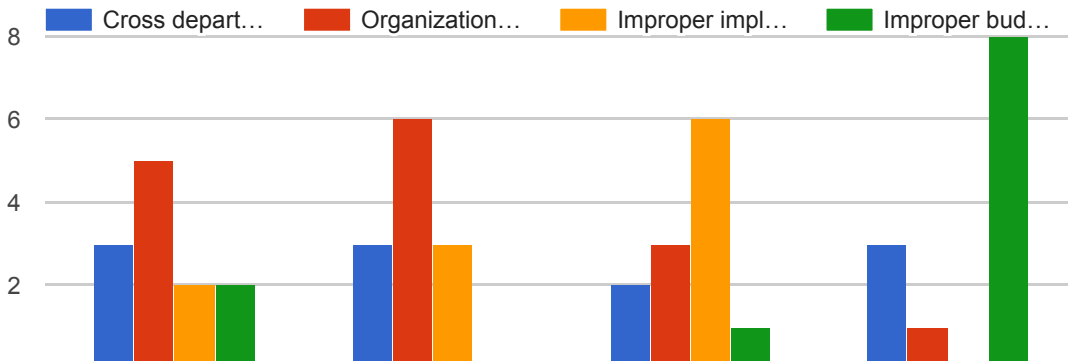


Where does your company extract most of the embedded knowledge across all divisions/subsidiaries of your organization. (Select all that apply)

12 responses

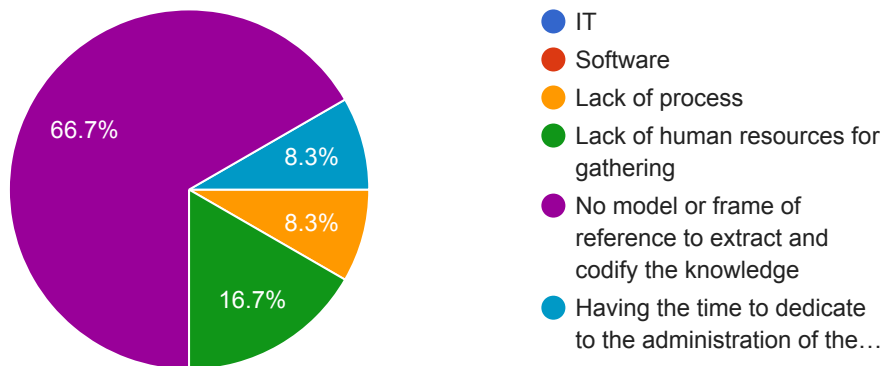


What are the largest concerns for organizations when implementing a KM platform?



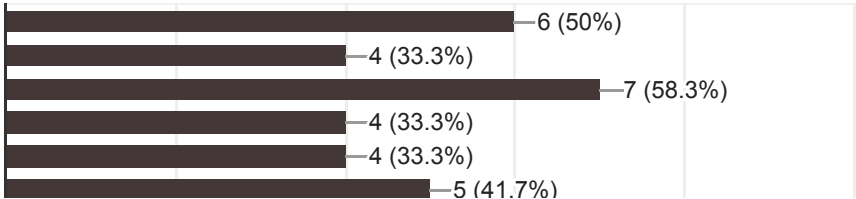
What is largest road block from acquiring embedded knowledge across your organization.

12 responses



Please select all the features you would prioritize when selecting a KM platform.

12 responses



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