# CSC MyWorkStyle

**CSC**

# Business and Social Collaboration
## REIMAGINE THE WAY YOU WORK

The workplace of the future is not easy to define. It bridges a wide divide from the office-centric culture to the work-from-anywhere ethos, each enterprise defining its own based on its purpose, goals and values. Regardless of style, what every organization has in common is the need for connection. In fact, more than 80% of white-collar workers feel they need to partner with others throughout their workday to get work done.

Most organizations support a complex social value chain composed of employees, customers, partners and suppliers, all of whom need to store, find and share information across a wide variety of applications and services. This is even more challenging in mixed-technology and multiple-domain environments, where users are distributed across geographical, technical and business boundaries, it's easy to get quickly out of sync and for inefficiencies to proliferate throughout the value chain. Furthermore, personal preferences in play as part of the bring your own technology (BYOT) trend can lead to more disorder, creating fragmented islands of data — which may or may not be secure.

## BUSINESS AS IT'S NEVER BEEN BEFORE

CSC MyWorkStyle organizes and delivers services in bundles aligned to the most common work styles found in today's enterprises, ensuring an integrated user experience across devices.

CSC is working with technology leaders including Microsoft, Citrix, Lenovo, EMC, Jabra and Polycom to bring you next-gen workplace solutions that integrate desktop mobility and unified communications and collaboration (UCC) in secure, pay-for-use configurations.
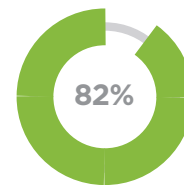
### Bring It All Together

The Business and Social Collaboration offering within CSC MyWorkStyle leverages Microsoft SharePoint to transform how enterprises work, creating business efficiencies, increasing productivity and reducing costs. We offer a fully integrated suite of Web-based applications, providing rich content management, search, collaboration and knowledge sharing services.

Employees can store and organize documents, keep teams in sync, use team sites to manage projects, and securely share content with customers and partners. Your organization's social IQ will get a boost by your facilitating involvement, enhancing collaboration and increasing familiarity and knowledge through newsfeeds or social networking updates.

### CSC MyWorkStyle

In designing the CSC MyWorkStyle solution, we started with clustering a workplace into five distinct work styles, then sought to understand how IT can help different workers accomplish their jobs best. Business and Social Collaboration is just one of the areas required for a comprehensive, end-to-end service solution.

- Everything as a Service
- Evergreen Technology
- Device Independence
- Connected Cloud Platform

**82%**

82% of workers feel they need to partner with others to get work done

### CSC MyWorkStyle Editions

| BUSINESS AND SOCIAL COLLABORATION | | Deskless | Process | Knowledge | Executive | Innovator |
|---|---|---|---|---|---|---|
| Standard | Social Computing and My Sites | **100 MB** | **100 MB** | **500 MB** | **500 MB** | **500 MB** |
| | Activity Workflow | ■ | ■ | ■ | ■ | ■ |
| | Content Management and Keywords | ■ | ■ | ■ | ■ | ■ |
| | MS Office Web Apps | ■ | ■ | ■ | ■ | ■ |
| | Foundation Search | ■ | ■ | ■ | ■ | ■ |
| Premium | Advanced Search | | | ■ | ■ | ■ |
| | Access, Visio, InfoPath and Business Data | | | ■ | ■ | ■ |
| | External Shared Sites (Extranet) | | | ■ | ■ | ■ |
| | Translation Services | | | ■ | ■ | ■ |
| | eDiscovery Center | | | ■ | ■ | ■ |

## STANDARD

### SharePoint Core — Foundation
SharePoint is ideal for organizations that need a secure, manageable, Web-based collaboration platform. SharePoint helps teams stay connected and productive by providing easy access to the people, documents and information that they need to make informed decisions and get work done. SharePoint is used to coordinate schedules, organize documents, and participate in discussions through team workspaces, blogs, wikis and document libraries. Core features include the security connection to Active Directory, which feeds user profiles for use in My Sites.

### Social Computing
The social computing and collaboration features in SharePoint Server offer a rich administration and user experience, as well as extensive functionality for enterprise users to share and collaborate with others in their organization. Community Sites enable discussions to be organized by subject areas and connect users who have or seek knowledge about subject areas.

### My Sites
My Sites provides a central place for users to store 100 MB (for Premium, 500 MB) of personal and shared documents on EMC Storage, as well as promote their user information and expertise, tag content, and communicate with others by using the Note Board. Using People Search, users can tap into and benefit from others' expertise in their organization. Microblog and Newsfeeds features allow brief, public conversations and help users stay current on activities and content of interest.

### Activity Workflow
Workflows are structured collections of "activities," each representing a functional component of a business process. The workflow platform uses an activity model to represent a SharePoint-based business process.

### Content Management
Users can store, sync and share content. A new simplified user experience helps to streamline common tasks and create sites to keep teams in sync. SharePoint redefines collaboration and content management and represents a new way for teams across the enterprise to work together on common projects, documents, team websites, etc.

### Keywords
SharePoint Server includes a predefined column named Enterprise Keywords. You can add this column to content types. When a user adds a value to the Enterprise Keywords column, the enterprise keyword control is displayed, and the user interacts with the control to enter the value. The enterprise keyword control behaves similarly to the managed metadata control, except that the enterprise keyword control allows users to select enterprise keywords in addition to managed terms.

### Microsoft Office Web Apps
Web App Server provides attachment preview functionality for users of SharePoint, Outlook and Lync. Attachments are displayed in a filmstrip that includes a thumbnail of each one. Users are able to preview attachments online in full fidelity. For Office attachments, this means users can use a rich user interface to preview and modify the attachment online, eliminating the need to have the Office suite on the client.

### Foundation Search
Foundation Search provides functions like query processing and targeting of search results. Administrators can configure search to enable users to find relevant information quickly and easily.

## PREMIUM
**In addition to Standard features, Premium configuration includes:**

### SharePoint Core — Enterprise
SharePoint Enterprise adds additional functionally as follows.

### Advanced Search
SharePoint Enterprise Search leverages upgraded Microsoft FAST technology to provide advanced search and navigation of documents, previews, sites, people, conversations, videos and reports through a new, extensible query framework.

### Microsoft Access Features
Access apps are a new type of database that you build in Access, then use and share with others as an app for SharePoint in a Web browser. To build an Access app, select the type of data that you want to track (contacts, tasks, projects, etc.). Access then creates the database structure as well as various views that let you add and edit data.

### Microsoft Visio Features
Visio Services allows users to collaborate on and view Visio diagrams. It also enables data-connected Visio diagrams to be refreshed and updated from a variety of data sources.

### Microsoft InfoPath Features
InfoPath Forms Services is a service used to view, edit and configure a form templates in InfoPath or view within a Web browser. The service supports the deployment and integration of InfoPath browser forms in SharePoint Server. Employees, customers and business partners can use forms to standardize, customize and validate data collection.

### Business Data Connectivity
Business Connectivity Services is a centralized infrastructure in SharePoint and Office that supports integrated data solutions. SharePoint and Office clients are used as interfaces into data that doesn't live in SharePoint itself, i.e., an external database. Business Connectivity Services can also connect to data that is available through a Web service and many other types of external data.

### External Shared Sites
External shared sites can be set up to support ongoing collaboration with people outside an organization. The sites are configured with permissions unique from the rest of your sites. A user must be a site owner or have full control permissions in order to share a site with external users.

### Translation Services
The Machine Translation Service lets users automatically translate documents. A Machine Translation service application is created and configured by using Central Administration or Windows PowerShell.

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This offering is made possible through partnership with Microsoft, specifically their Microsoft SharePoint software product.