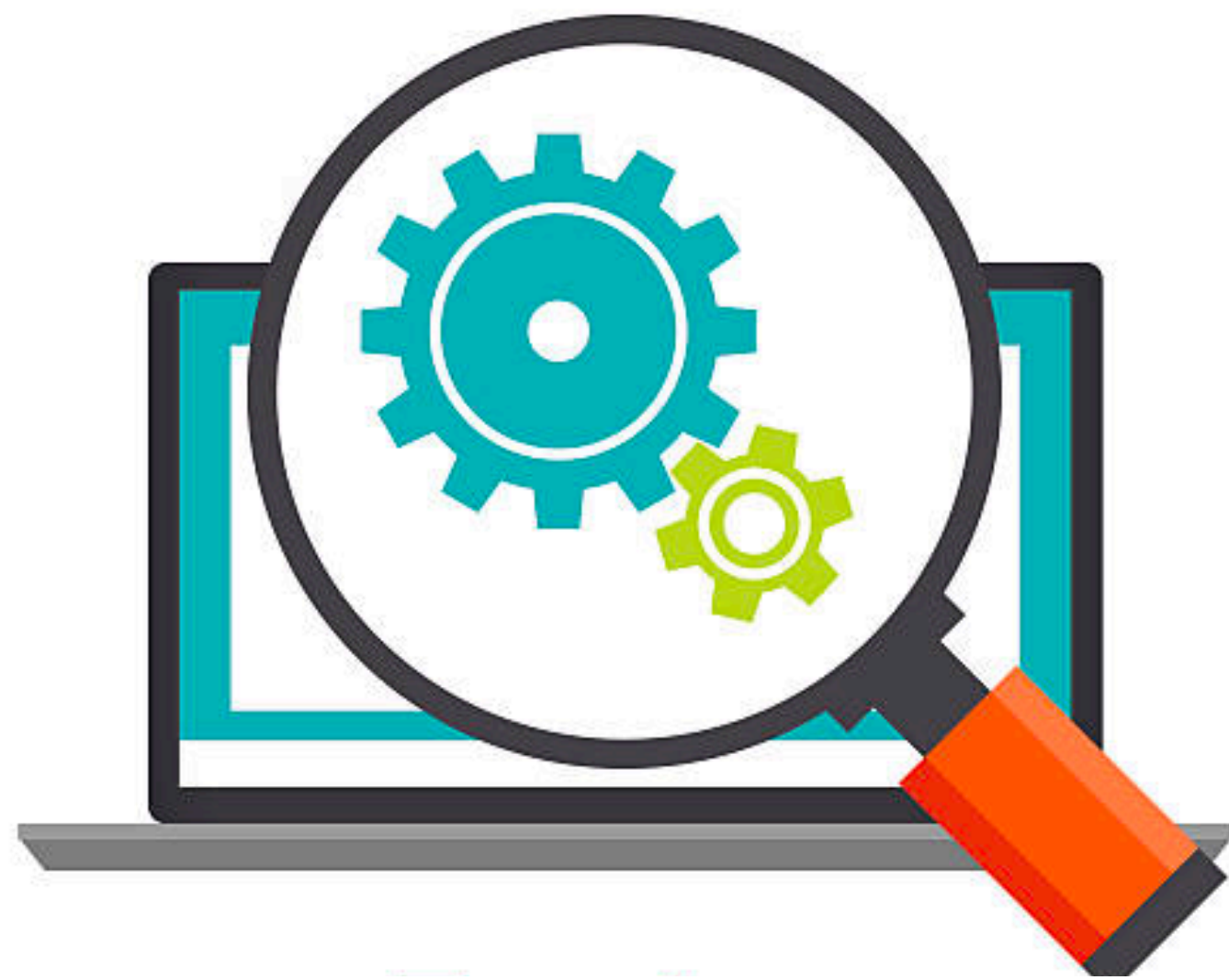


Usertesting



Screener

- Have you used lounge in the last 6 months?

Tasks to the Users

- How do you think the app logo resonated with the functionality of the app?
- Book a lounge
- Once the lounge booking is completed, go to the current bookings
- Explore the notification and rate the lounge

What Worked?



3/3 users were able to:

- Identify that the app logo is in-line with the functionality of the app
- Book the lounge using a subscription plan
- Navigate to the current booking screen after lounge booking is confirmed
- Identify the notification to rate the lounge from Notifications screen and later submit their rating