



9:41



## AMEX Centurion

★ 4.8 • [299 reviews](#)

SEA • Concourse A

How would you rate your experience?



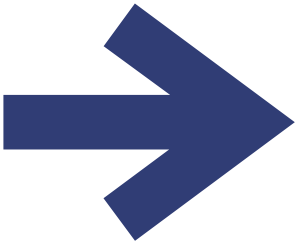
Would you recommend this place?

YES

NO

Feedback

Submit



9:41



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How would you rate your experience?



Would you recommend this place?

YES

NO

Feedback

Submit

**Next Steps**

- During user testing, I found 1/3 users getting confused whether their review got submitted

# Review Submission Confirmation

9:41



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SEA • Concourse A

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Would you recommend this place?

YES

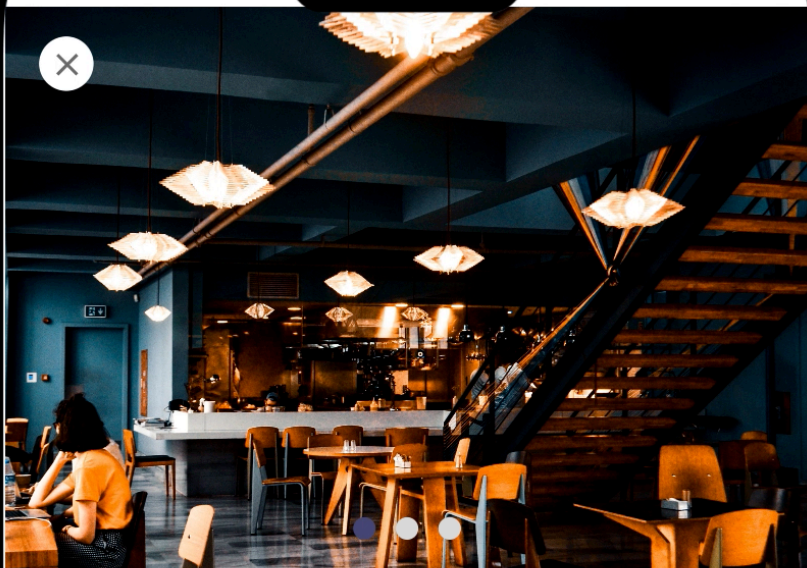
NO

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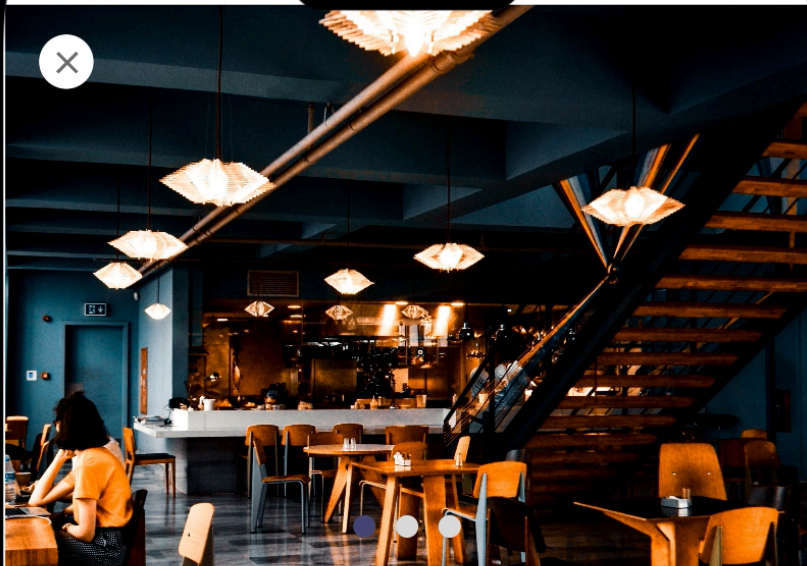
YES

NO

Feedback

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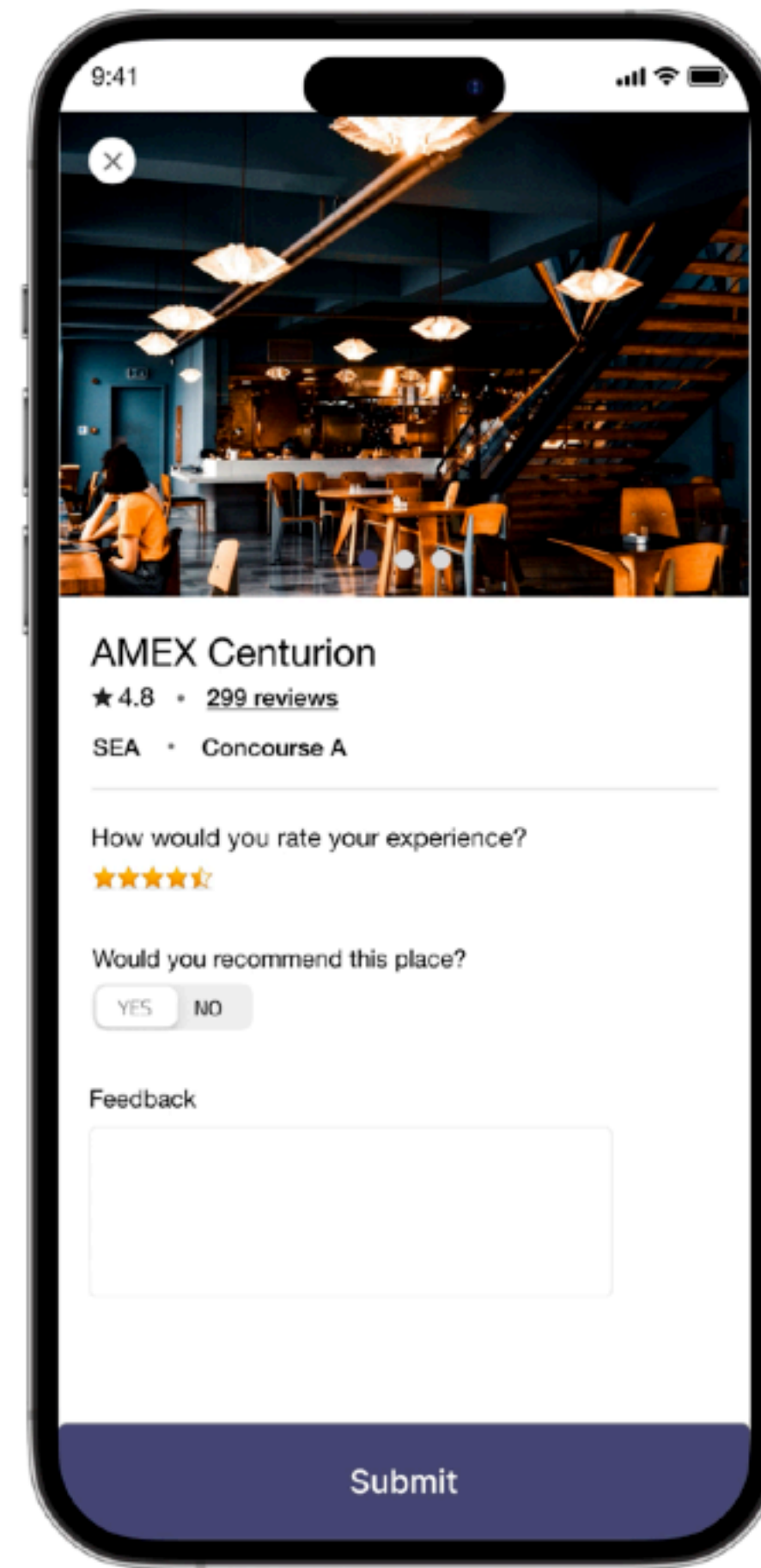
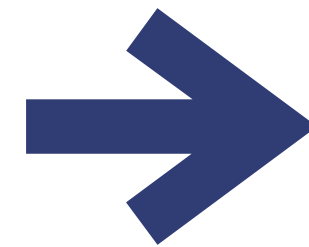
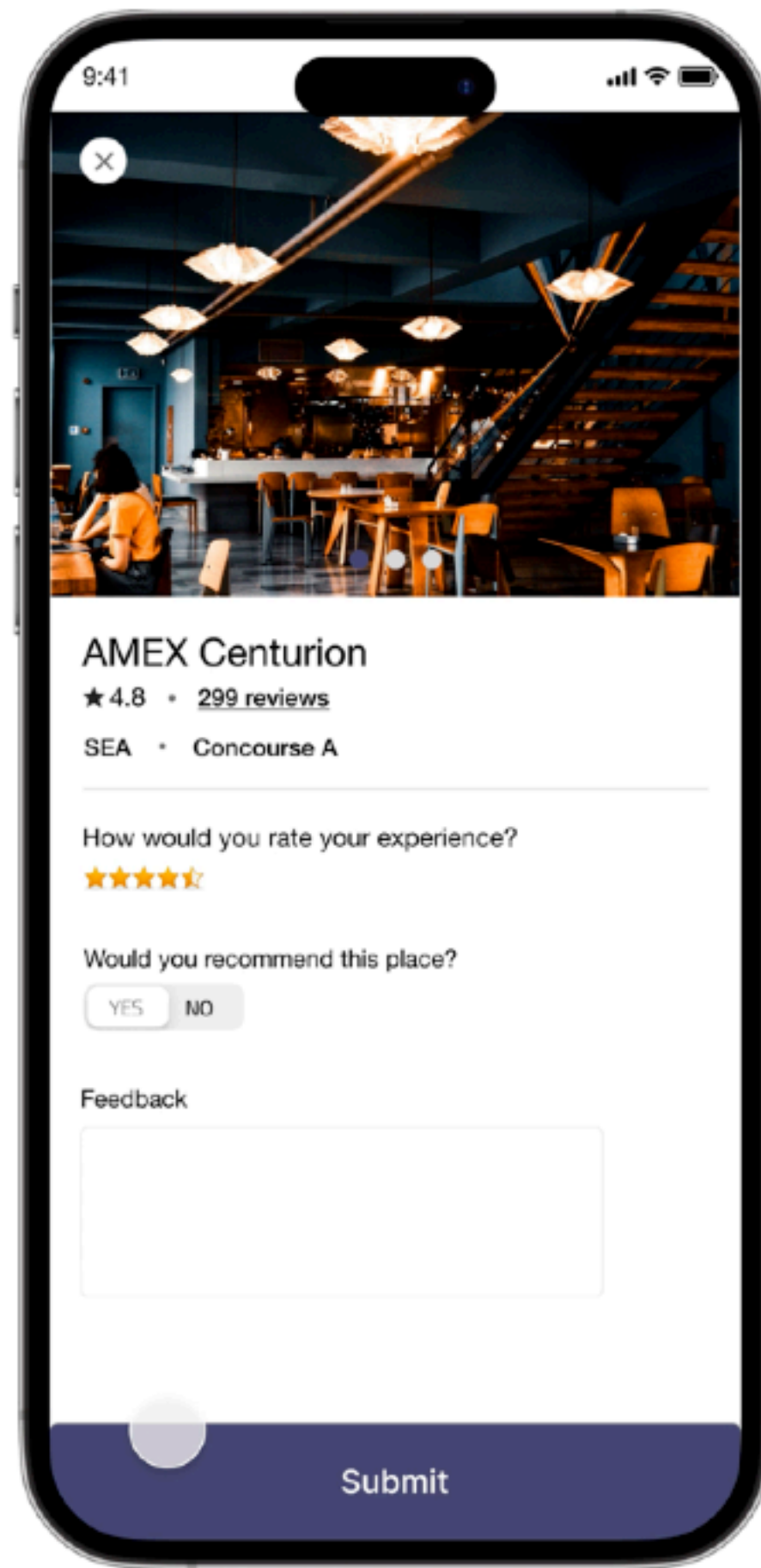
YES

NO

Feedback

Submit

# Next Steps



## Review Submission Confirmation

- During user testing, I found 1/3 users getting confused whether their review got submitted



# Final Prototype

