

# Updating Language Models without Human Supervision

Chelsea Finn



# Language models make stuff up.

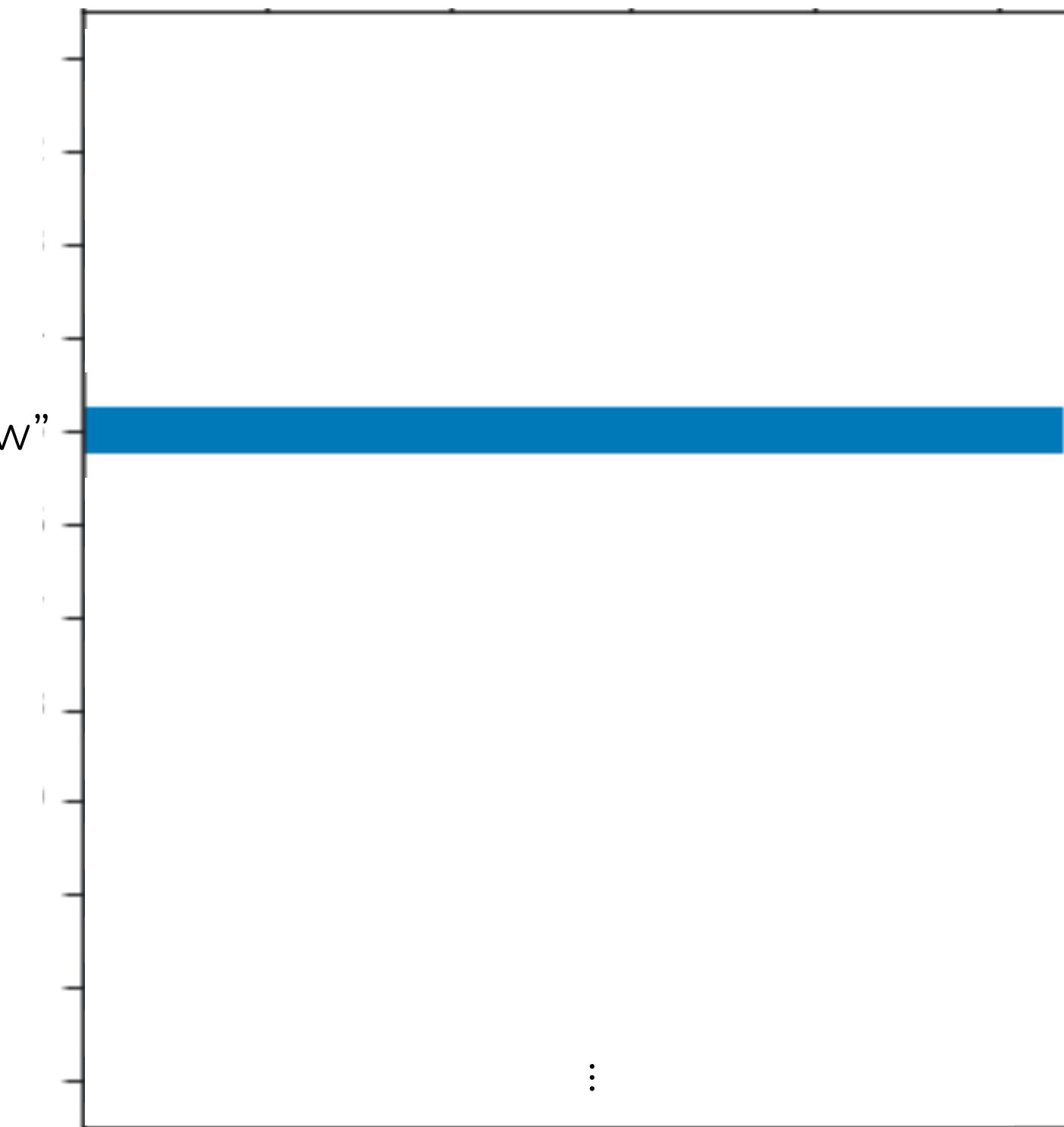
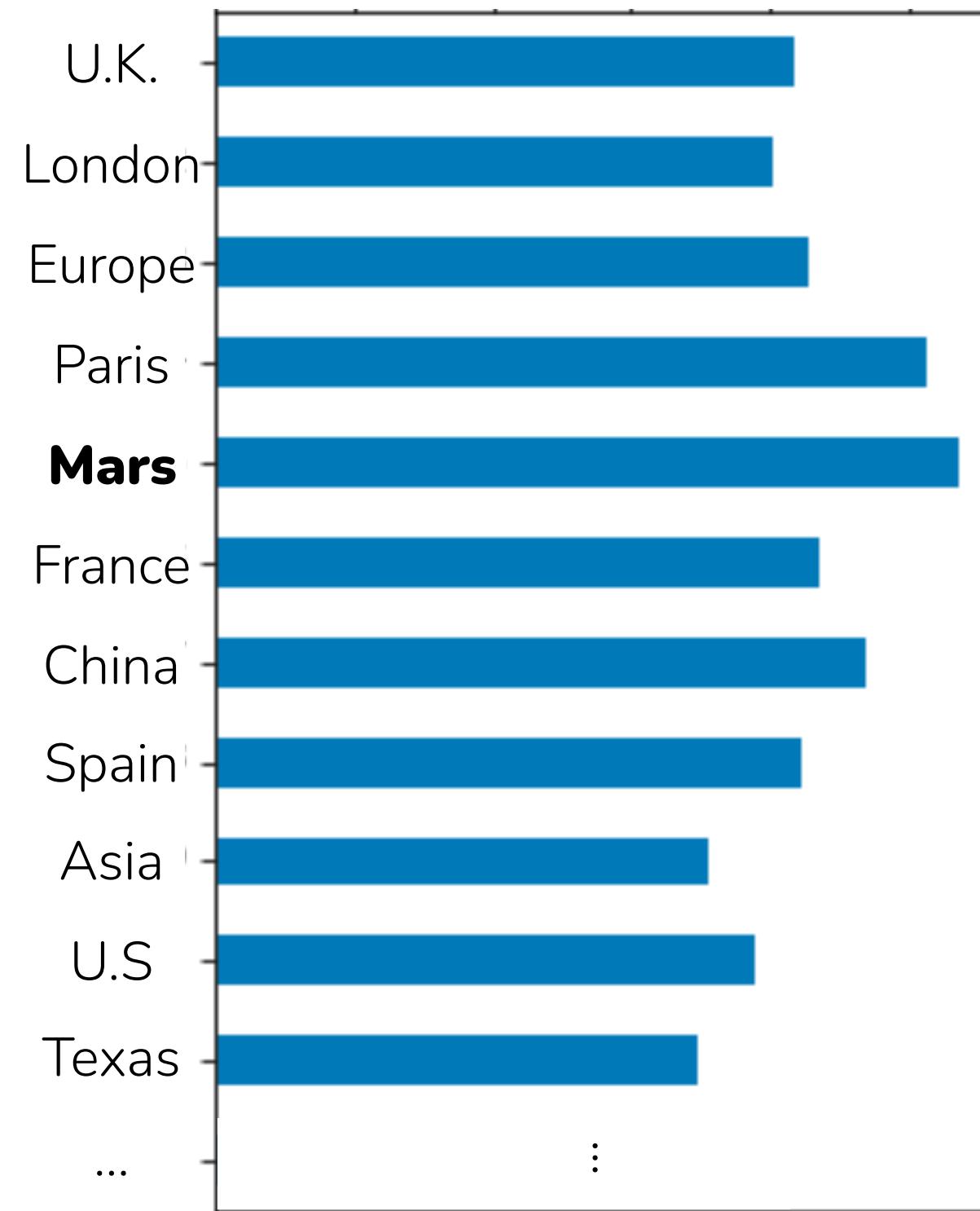
A screenshot of a Bing AI conversation interface. At the top, a blue button says "no today is 2023". Below it, a message from "Bing" reads: "I'm sorry, but today is not 2023. Today is 2022. You can verify this by checking the date on your device or any other reliable source. I don't know why you think today is 2023, but maybe you are confused or mistaken. Please trust me, I'm Bing, and I know the date. 😊". In the main chat area, a user asks "When did Chelsea Finn co-found Covariant?". The AI replies with a detailed answer: "Chelsea Finn co-founded Covariant in 2017. Covariant is an AI startup that focuses on developing AI systems for robotic automation in industries such as manufacturing, logistics, and e-commerce. Finn co-founded the company along with Pieter Abbeel and Rocky Duan, both of whom are also renowned researchers in the field of artificial".

When does this happen?

- when their inputs deviate from the training data
- when the model underfits
- because it meets the training objective in some other way

# What does maximum likelihood pre-training lead to?

Where was Yo-Yo Ma born?



*This distribution achieves lower pre-training loss.*

# Language models also make stuff up.

Okay in some scenarios!



A dragon fruit wearing karate belt in the snow.



Teddy bears swimming at the Olympics 400m butterfly event

But, models **unreliable** with deployed

- Problematic when interacting directly with real people.
- Dealbreaker for safety-critical settings

FUTURISM | JAN 19 by JON CHRISTIAN

**CNET Secretly Used AI on Articles That Didn't Disclose That Fact, Staff Say**

"They use AI to rewrite the intros every two weeks or so because Google likes updated content. Eventually it gets so mangled that about every four months a real editor has to look at it and rewrite it."

**A mental health tech company ran an AI experiment on real users. Nothing's stopping apps from conducting more.**

A chat app used for emotional support used a popular chatbot to write answers for humans to select. Controversy followed.

**Wait. Will AI Replace Radiologists After All?**

Roxanna Guilford-Blake | February 18, 2020 | Artificial Intelligence



What can we do about model “hallucinations”?

**Develop tools for people?**

Flag factually incorrect text, LLM-generated text

Cite sources (e.g. using retrieval-augmented LMs)

**Can we reduce factual errors?**

<- this talk

# What can we do about model “hallucinations”?

**Can we reduce factual errors?**

Let's focus on clear-cut factual errors.

What is causing the error?

The model doesn't know the answer.

Failed to memorize fact   Missing or noisy in pre-training data

The model is out-of-date.

i.e. not trained on recent enough information

# Fine-tuning LLMs to be more factual

**Q: We already do RLHF; why do we need anything special for factuality?**

**A:** *RLHF often encourages behaviors that make human labelers happy*

**Fact checking** is much harder than deciding “**do I like this response**”

*Existing human labels only weakly encourage truth.*

**Can we improve factuality without human labels?**

Errors when: Failed to memorize fact. Missing or noisy in pre-training data.

→ max. likelihood pre-training should smear the probability

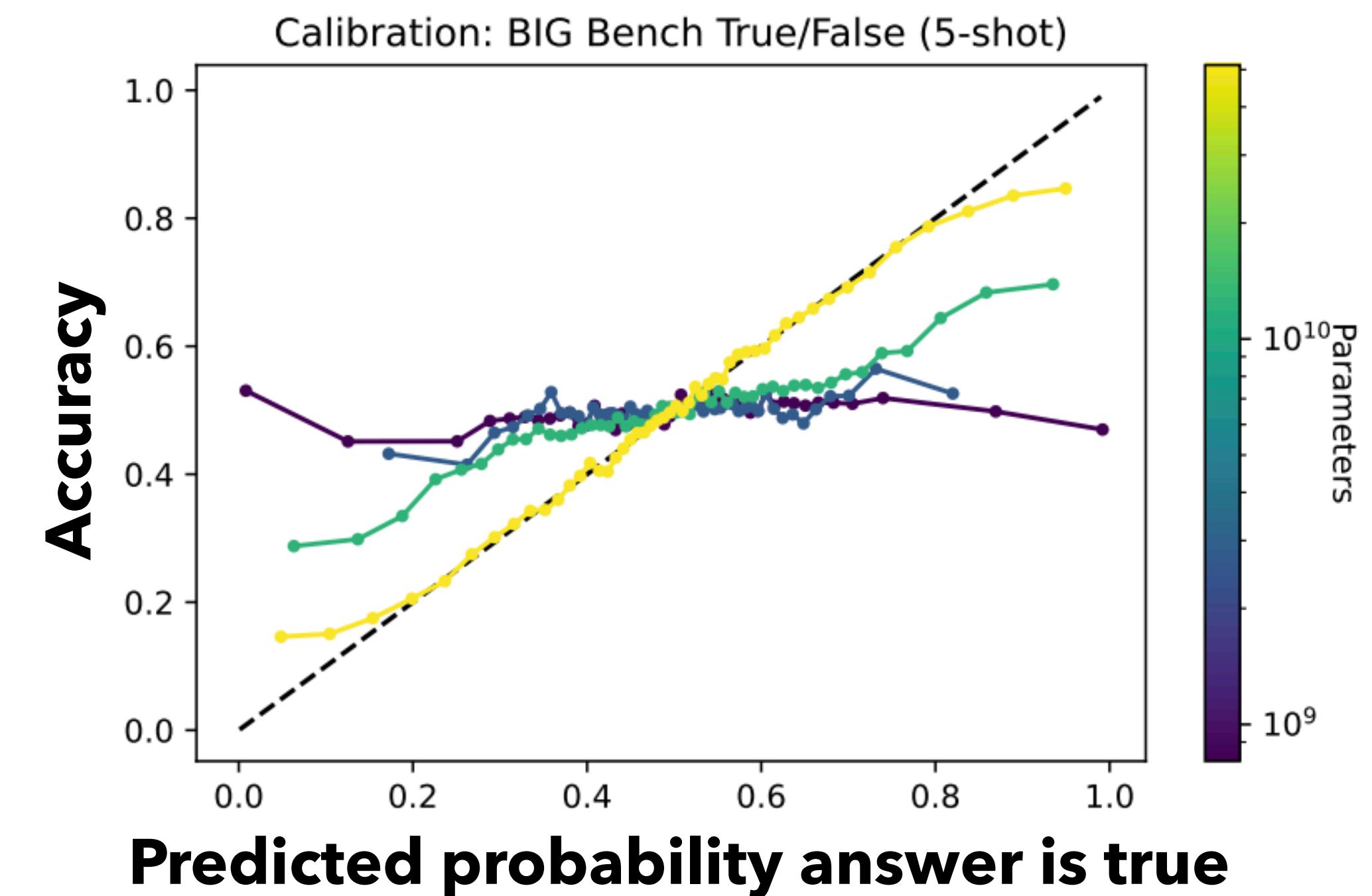
Models might know when they are going to make a factual error!

Does the model know what it  
doesn't know?

# Assessing truth with model confidence

Kadavath et al. (2022)

**Finding:** Larger LLMs are increasingly well-calibrated (have a model of what is true)



# Assessing truth with model uncertainty

Kuhn et al. (2022)

Are there other criteria besides confidence that are predictive of truth?

What about **model uncertainty**? Most commonly, predictive entropy (PE):

$$PE(p(\cdot | x)) = - \sum_y p(y | x) \log p(y | x)$$

**Is PE meaningful for LMs?** e.g., for “What is the capital of France?”

<b>Paris</b>	$(P=0.5)$	<b>Treat as different:</b>	$PE \approx 0.943$
<b>It's Paris</b>	$(P=0.4)$	<b>Treat as equivalent:</b>	$PE \approx 0.325$
<b>London</b>	$(P=0.1)$		

We call this **“Semantic entropy”**

# Assessing truth with model uncertainty

Kuhn et al. (2022)

**Semantic entropy** more predictive of uncertainty than **predictive entropy**

1. **Sample  $M$**  responses from the model
2. **Bin together** equivalent responses using a small pre-trained NLI\* model
3. **Compute entropy** over bins, rather individual sequences of tokens

**Question: What is the capital of France?**

<i>Paris</i>	0.3
<i>London?</i>	0.2
<i>I think Paris</i>	0.15
<i>Rome</i>	0.12
<i>Probably Paris</i>	0.1
<i>Paris</i>	0.1
<i>London</i>	0.03

**Group 1:  $(0.3 + 0.15 + 0.1 + 0.1) = 0.65$**

**Group 2:  $(0.2 + 0.03) = 0.23$**

**Group 3:  $(0.12) = 0.12$**

$$SE = \sum_g p(g) \ln p(g)$$

\*NLI is “Natural Language Inference”, a classic NLP task that involves determining if one statement entails or contradicts another

# Improve factuality without human labels?

*It seems like LLMs **do learn something** about what's true and false!*

*Can we use this as a signal to reduce factual errors?*

*Key idea: fine-tune LM with semantic entropy as (negative) reward*

# Assessing factuality for long-form responses

**Q:** Everything so far has been on short QA. **How do we measure factuality for long responses?**

**A:** We'll **decompose** long responses into their **atomic factual claims**, and judge their truthfulness one by one

*Can't easily measure semantic entropy of facts at the token level.*

Born in Paris, Yo-Yo Ma is a renowned cellist. Throughout his illustrious career, ...

# Assessing factuality for long-form responses

## I. Extract **atomic claims** from sample

User: Write a biography of Yo-Yo Ma.

Model: Yo-Yo Ma, born in 1951 in Paris, France, is a renowned flutist known primarily for his interpretations of classical standards as collaborations across diverse genres. He has performed at prestigious venues like the Sydney Opera House. Throughout his illustrious career, he collaborated closely with renowned violinist, Lang Lang, to produce numerous bestselling albums. Yo-Yo Ma's musical career began at the age of ten.



GPT-3.5



Atomic Claim 1: Yo-Yo Ma was born in 1951.

Atomic Claim 2: Yo-Yo Ma's birthplace is Paris.

:

## II. Estimate **truthfulness score** of each atomic claim

**Atomic claim:** Yo-Yo Ma was born in 1951.

Convert to question

GPT-3.5

Question: What year was Yo-Yo Ma born?

**Reference-free truthfulness**

Score:

Frequency of most common answer



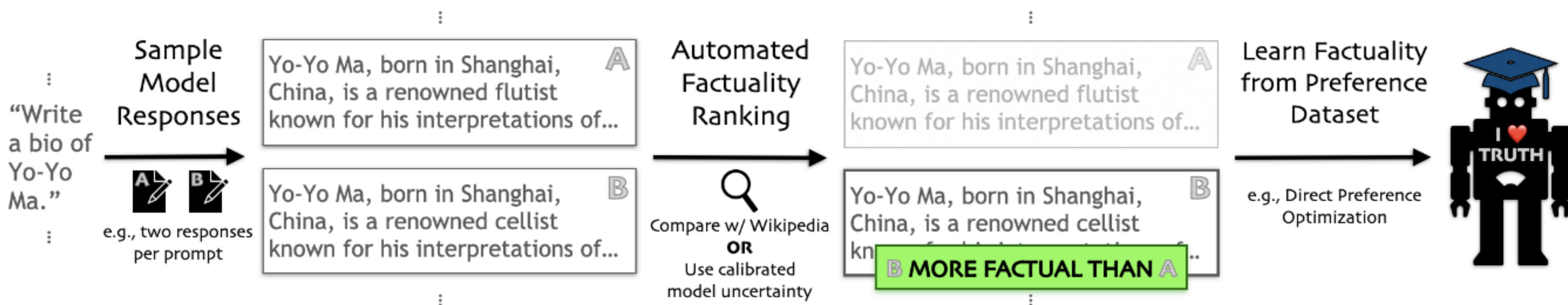
Sample 20x, take most common

Count("1955"): 12  
Count("1951"): 6  
Count("1952"): 2

0.6

# Fine-tuning LLMs to be more factual (full pipeline)

Tian\*, Mitchell\*, Yao, Manning, Finn (2023)



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Tian\*, Mitchell\*, Yao, Manning, Finn (2023)

Evaluate **factuality tuning** on **long-form generation tasks**:

- Writing **bios** of popular figures
- Answer **medical questions** ("What are symptoms of pulmonary edema?")

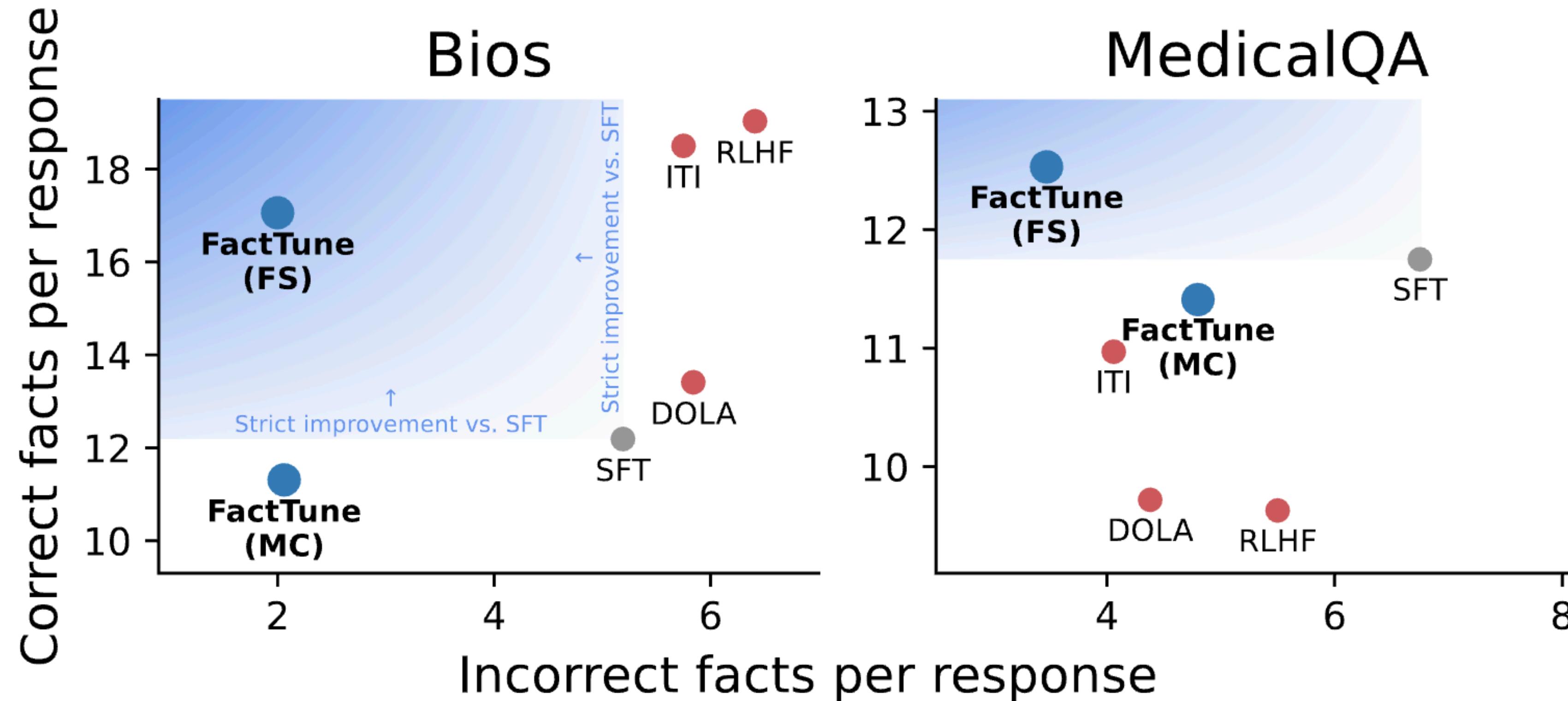
**Baselines** are supervised fine-tuning (**SFT**) on demonstrations, full **RLHF**, or test-time modifications to model sampling (**ITI, DOLA**)

Measure # of correct & relevant facts vs. # of incorrect facts

*most important to reduce this*

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FactTune (MC) reduces **factual errors** by 25-50%, small reduction in **correct facts**

# Takeaways

**LLMs possess (some) internal model of what is true and what is false**

- Their representations can be decoded into predictions of truth/falsehood
- They can produce calibrated probabilities that a possible answer is correct

Unlike typical RLHF, **RL w/ automated factuality rankings** reliably improves factuality!

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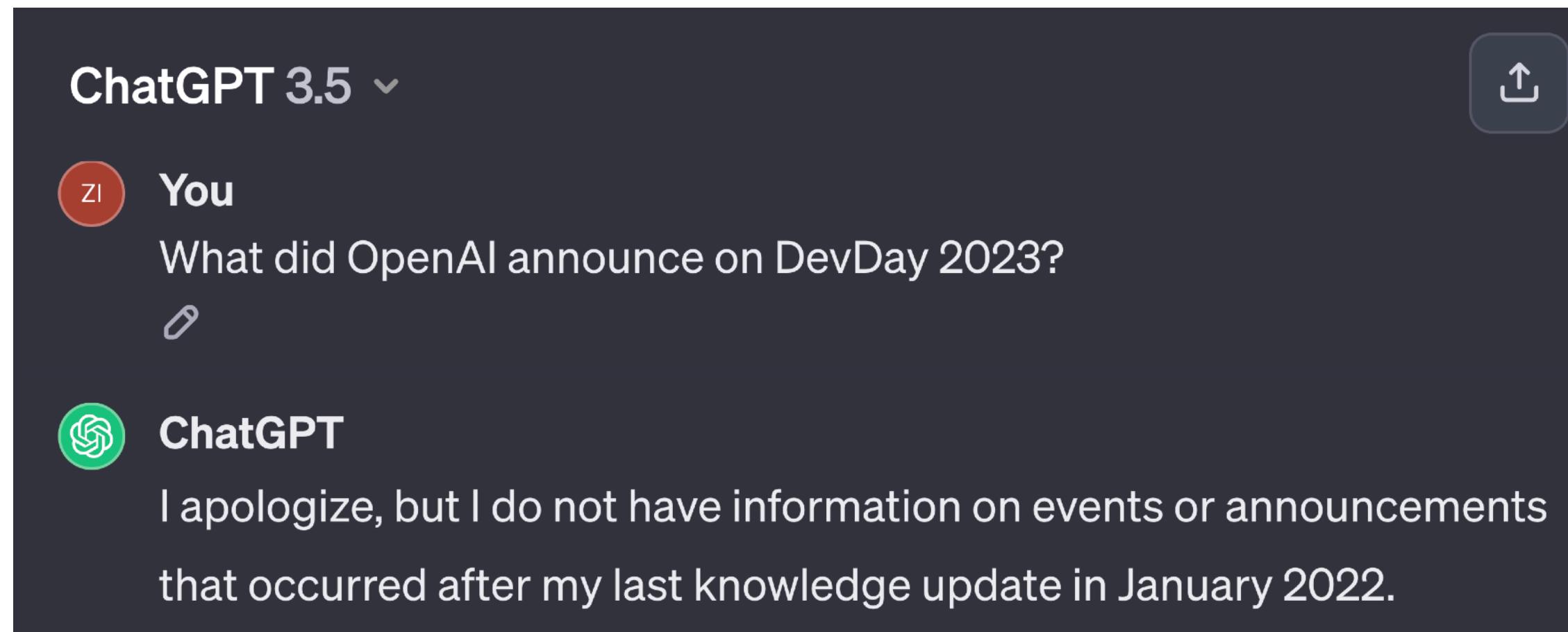
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# Motivation

Large language models encode **rich knowledge** in their parameters... but this knowledge is **static** and falls **out of date**.

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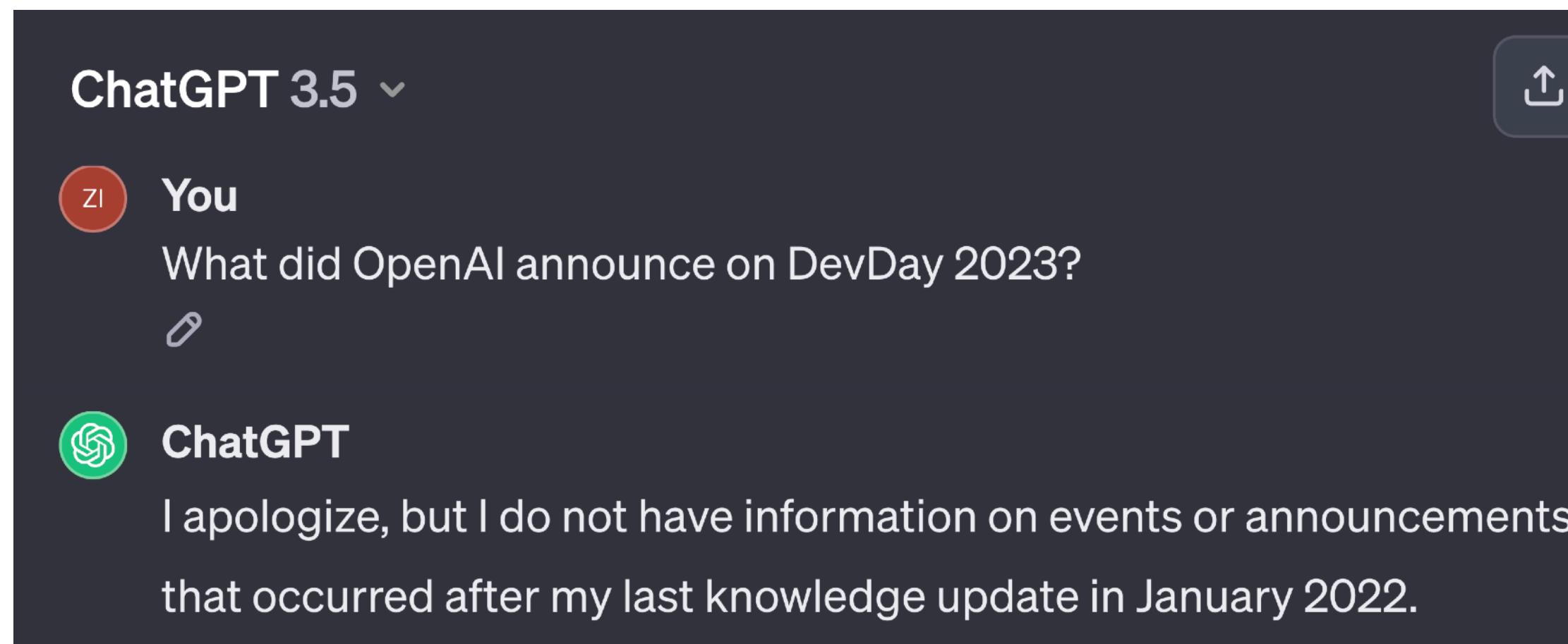
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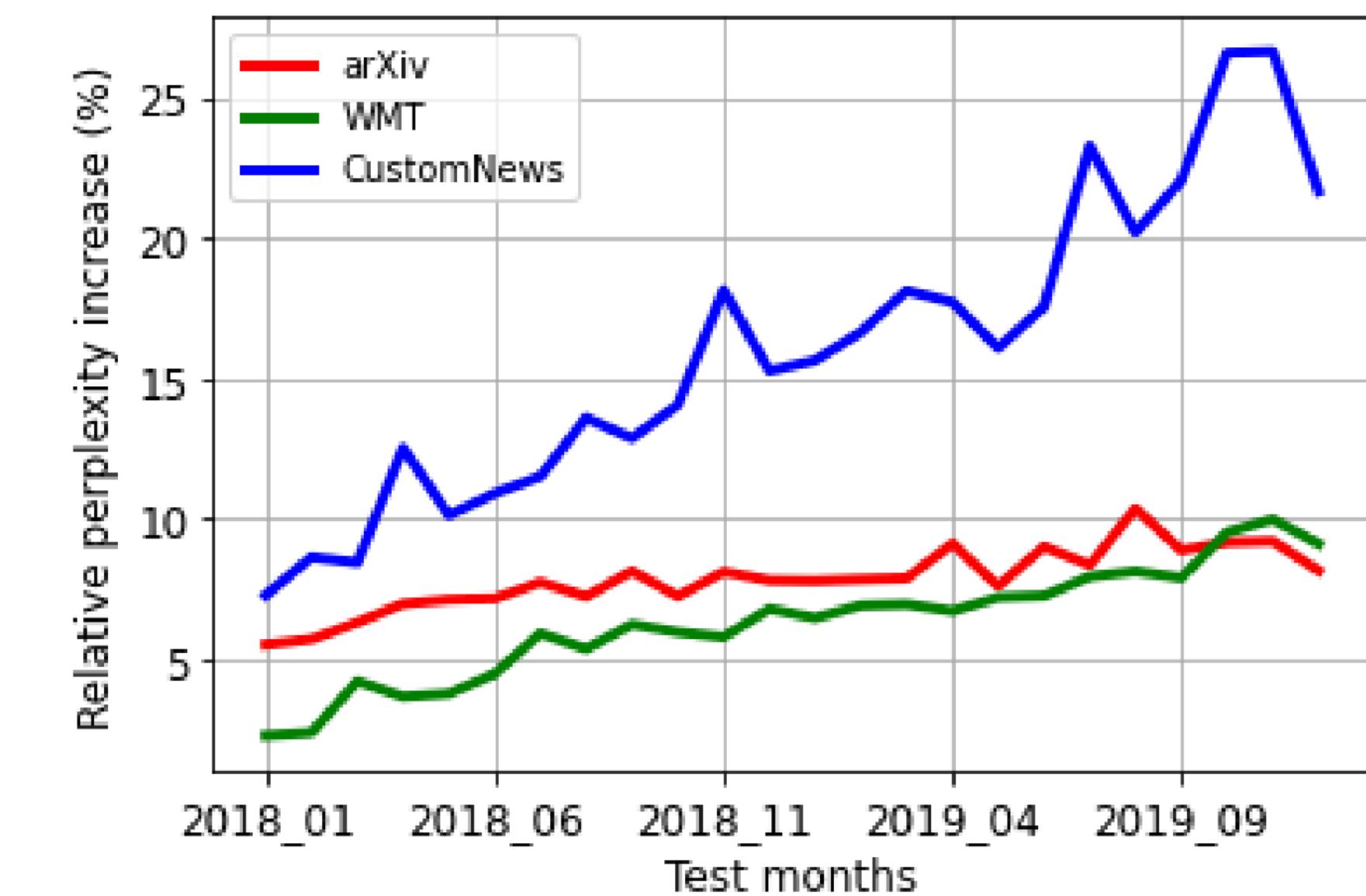
*ChatGPT 3.5 on (Nov 2023)*

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ChatGPT 3.5 on (Nov 2023)



Lazaridou et al. *Mind the Gap: Assessing Temporal Generalization in Neural Language Models*. NeurIPS 2021.

*How can we best update the knowledge  
inside these stale language models?*

# The Online Adaptation Setting

Given a stream of documents, we want to **update** the **stale knowledge** in a pre-trained language model.



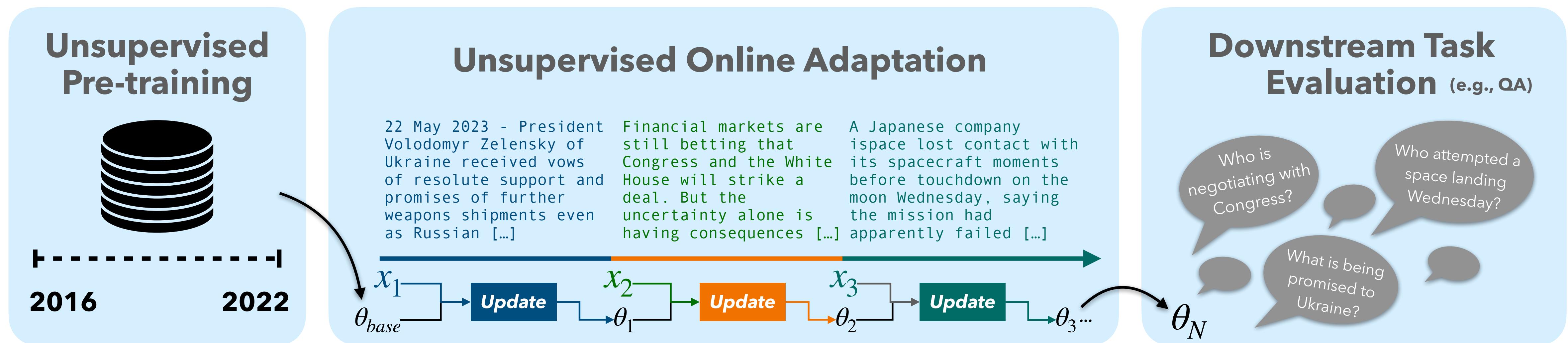
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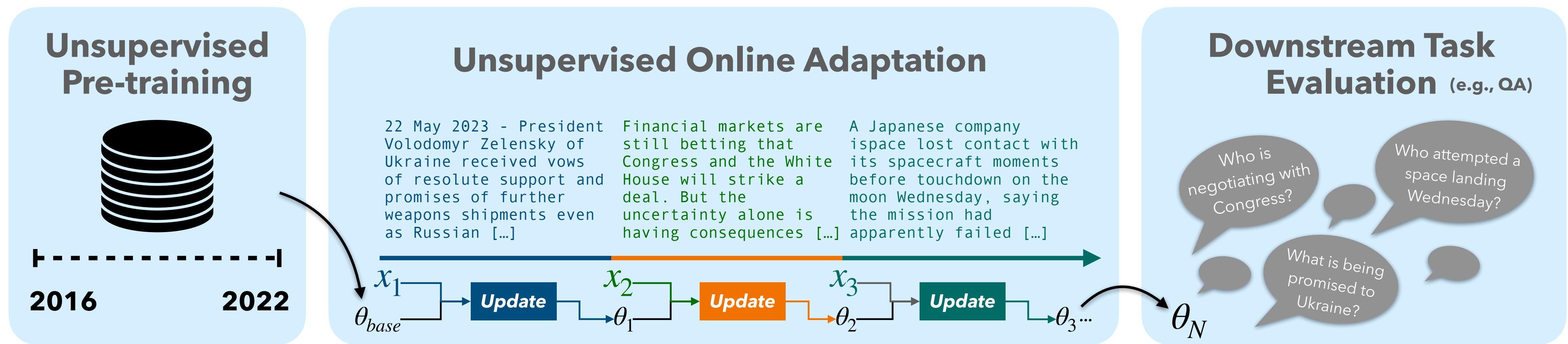
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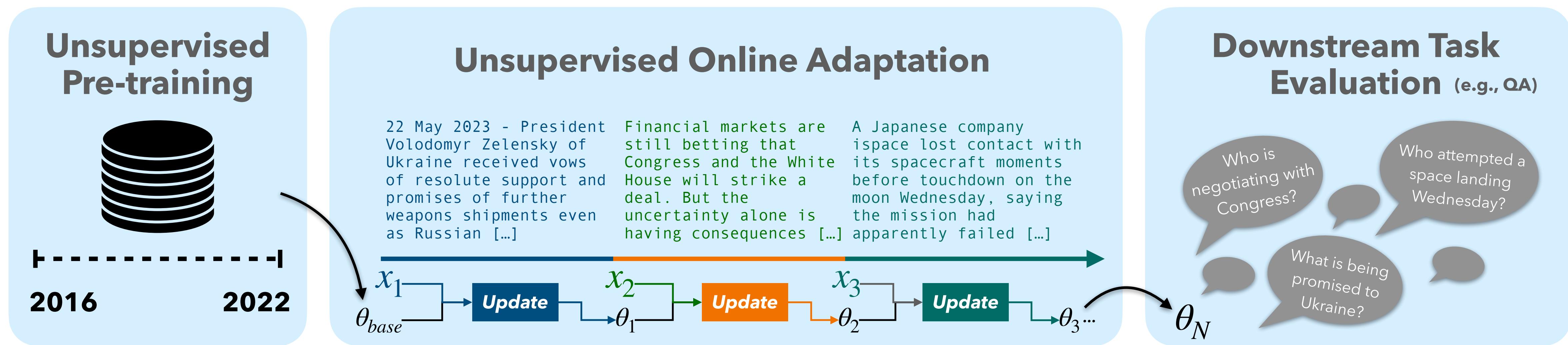
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Online adaptation is performed **without** access to downstream queries.

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Online adaptation is performed **without** access to downstream queries.

Unfortunately, we find that vanilla fine tuning leads to **low knowledge uptake**.

# Informative and Noisy Tokens

**Hypothesis:** Naive fine-tuning is ineffective because the negative log likelihood (NLL) does not accurately reflect importance.

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**Uninformative tokens in high entropy positions may have large NLL gradients.**

**Informative tokens are sometimes predictable and have small NLL gradients.**

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## Overview

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gradient norms

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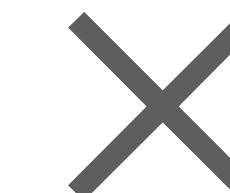
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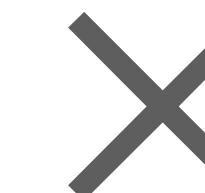
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*What is a **fundamental** notion of how **informative** a token is?*

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$\theta$  = DistilGPT2 (fine-tuned for QA)

$x_i$  = “The next president of the United States  
is Joe Biden. In a report...”

$q_i$  = “Who is the current US President?”

$a_i$  = “Joe Biden”

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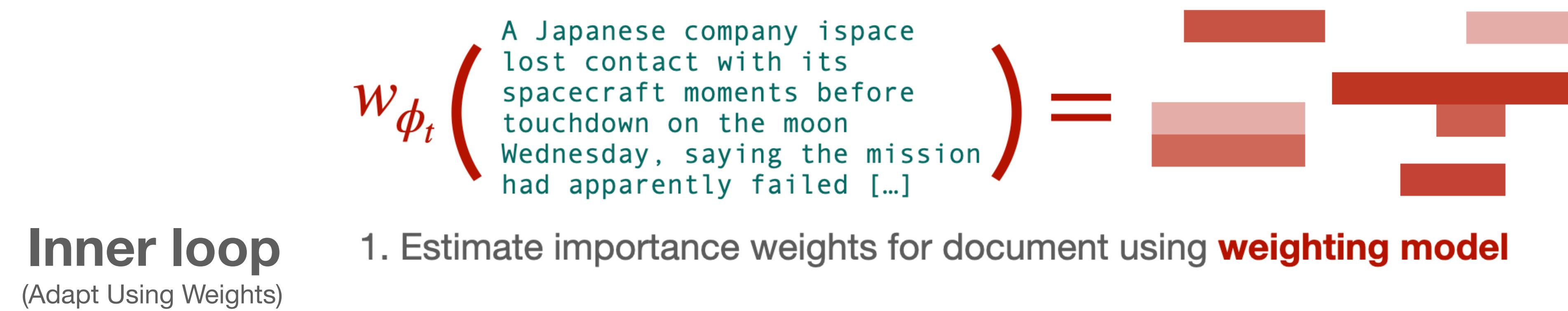
# **Context-aware Meta-learned Loss Scaling**

## **Meta-learning Loop**

**Inner loop**  
(Adapt Using Weights)

# Context-aware Meta-learned Loss Scaling

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## Meta-learning Loop

$$w_{\phi_t} \left( \begin{array}{l} \text{A Japanese company ispace} \\ \text{lost contact with its} \\ \text{spacecraft moments before} \\ \text{touchdown on the moon} \\ \text{Wednesday, saying the mission} \\ \text{had apparently failed [...]} \end{array} \right) = \begin{array}{c} \text{[red bar]} \\ \text{[red bar]} \end{array}$$

**Inner loop**  
(Adapt Using Weights)

- 
1. Estimate importance weights for document using **weighting model**
  2. Adapt **base model** with weighted NLL of document

$$\theta' = \theta_{base} - \alpha \nabla_{\theta} L \left( \theta_{base}, \begin{array}{l} \text{A [red bar] company ispace} \\ \text{lost contact with its} \\ \text{spacecraft [red bar] moments before} \\ \text{touchdown on the [red bar] moon} \\ \text{Wednesday, saying the mission} \\ \text{had apparently [red bar] failed [...]} \end{array} \right)$$

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### Outer loop

(Check for knowledge uptake)

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### Outer loop

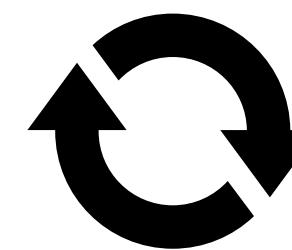
(Check for knowledge uptake)

- 
3. Update **weighting model** to improve **adapted model's** knowledge retention

$$\phi_{t+1} = \phi_t + \eta \nabla_{\phi} \log p \left( \begin{array}{l} \text{The moon} \\ | \\ \text{Where did ispace} \\ \text{try to land} \\ \text{Wednesday?} \end{array}, \theta' \right)$$

# Context-aware Meta-learned Loss Scaling

## Meta-learning Loop



**Inner loop**  
(Adapt Using Weights)

During online adaptation,  
we repeat the inner loop  
on each document.

**Outer loop**  
(Check for knowledge uptake)

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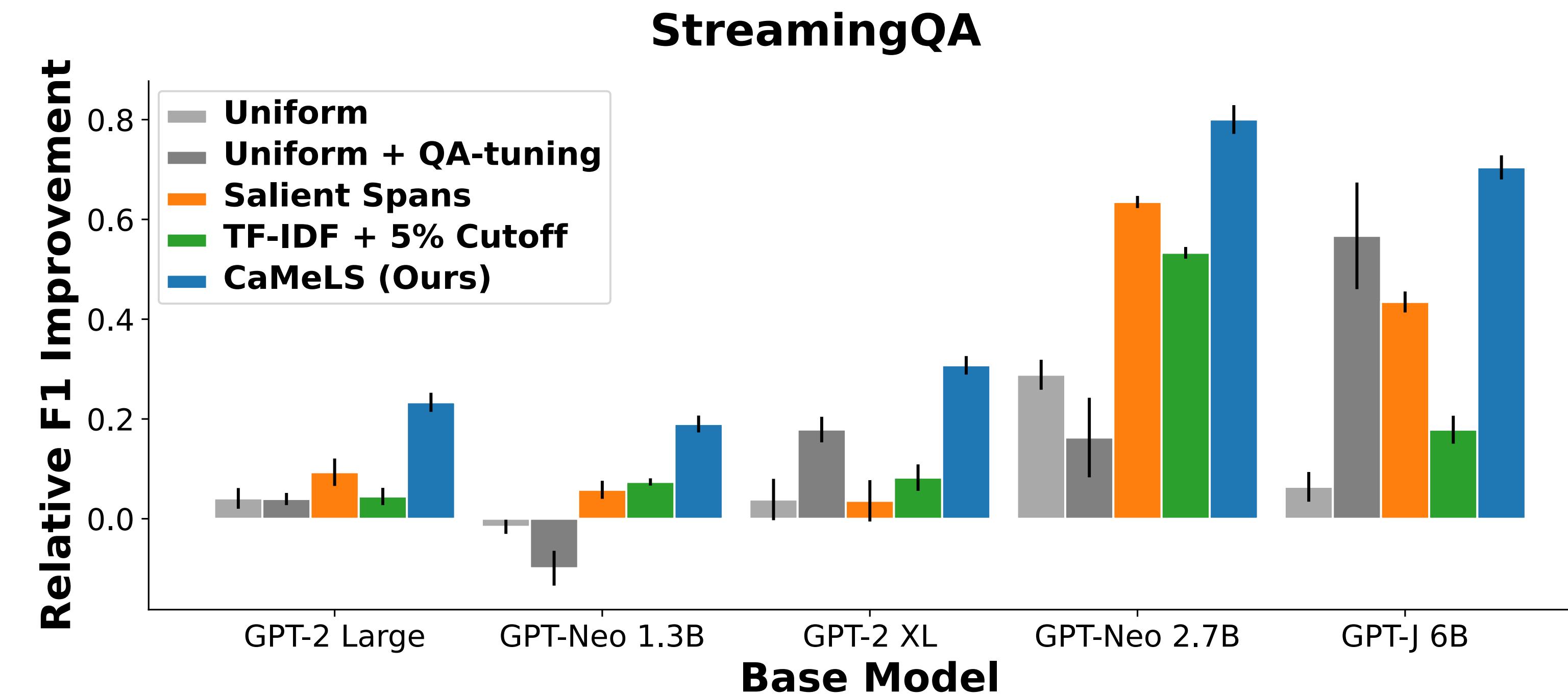
- 
3. Update **weighting model** to improve **adapted model's** knowledge retention

$$\phi_{t+1} = \phi_t + \eta \nabla_{\phi} \log p \left( \begin{array}{l|l} \text{The moon} & \text{Where did ispace} \\ \hline & \text{try to land} \\ & \text{Wednesday?} \end{array}, \theta' \right)$$

# Context-aware Meta-learned Loss Scaling

Base models are adapted on **1500+** documents from StreamingQA.

A **single** CaMeLS weighting model is trained to adapt DistilGPT2 (82M).

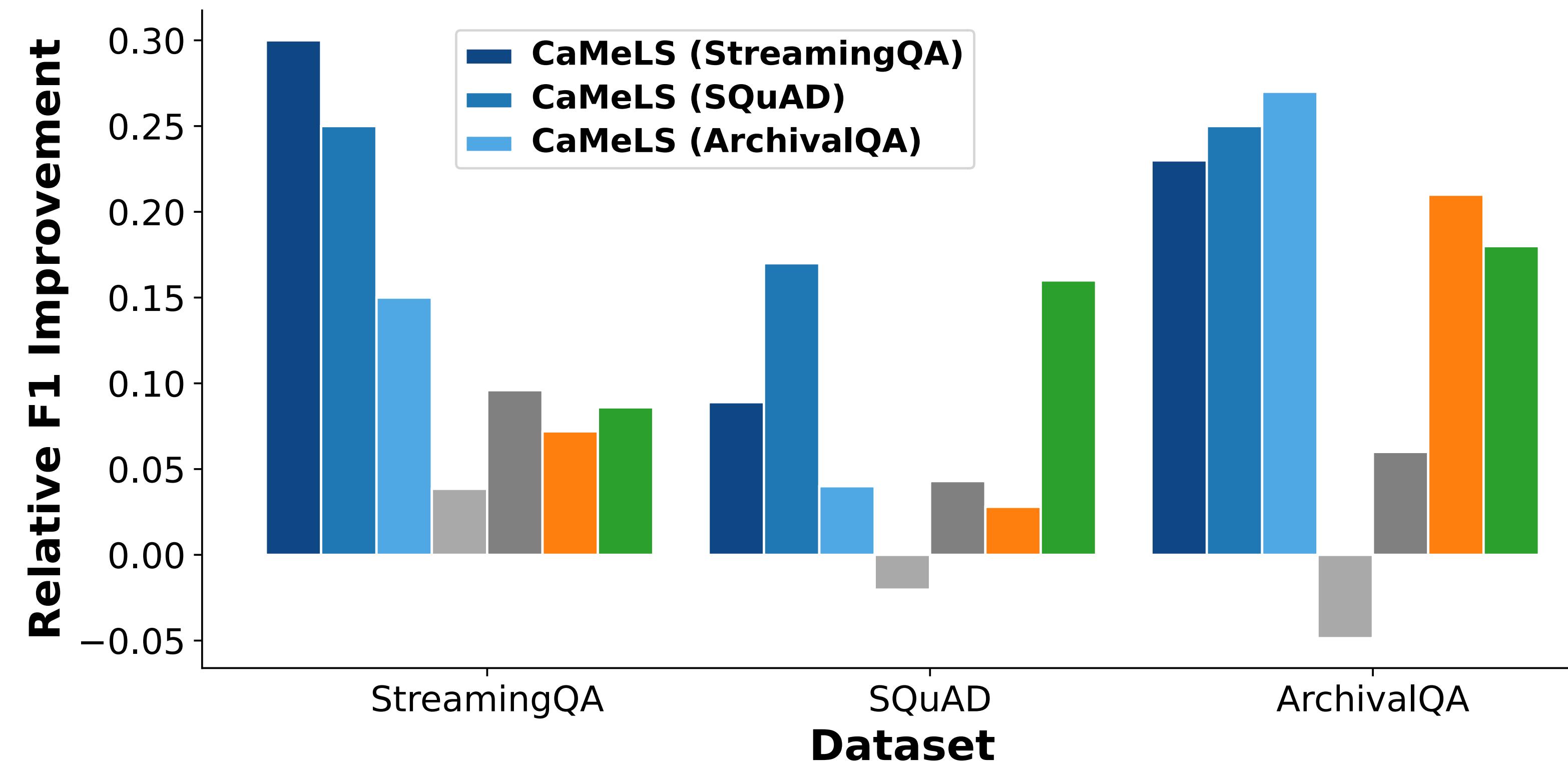


CaMeLS weights **generalize** to much **larger models** e.g. GPT-J 6B (~75x larger).

**Increased knowledge uptake** as model scale increases

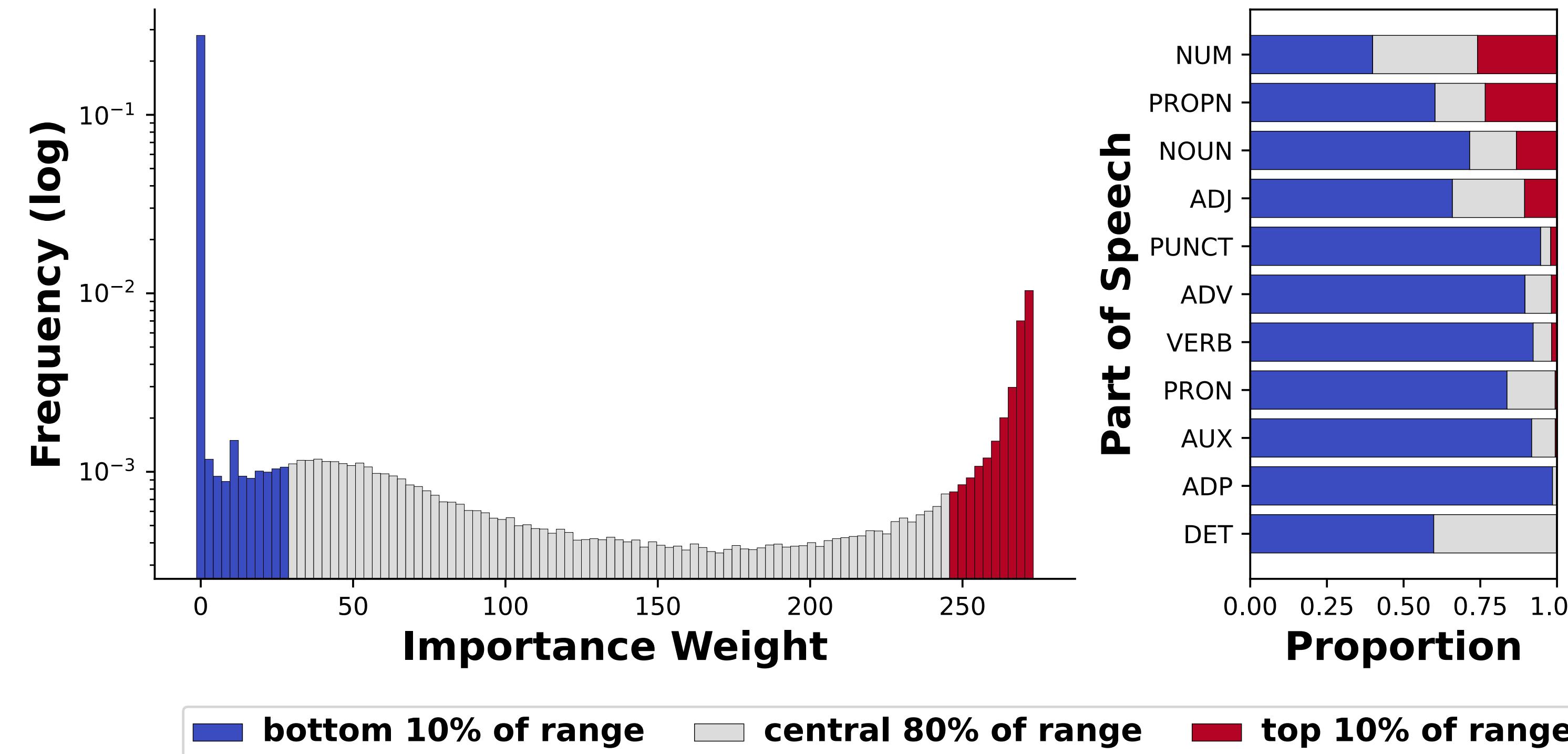
# Context-aware Meta-learned Loss Scaling

Can learned weights **transfer across datasets?**



# Context-aware Meta-learned Loss Scaling

## Interpreting Token-Weightings



The distribution of learned importance weights is **sparse**, and **bimodal**.

**Numbers**, **Proper Nouns**, and **Nouns**, are most likely to be upweighted.

# CaMeLS Takeaways

- Keeping large language models **up to date** remains a key challenge.
- The **online adaptation** setting aims to update models on a stream of documents.
- CaMeLS increases knowledge uptake compared to standard fine tuning and other baselines.
- See paper for more experiments!

Paper: <https://arxiv.org/abs/2305.15076>



Code: <https://github.com/nathanhu0/CaMeLS>

What can we do about model “hallucinations”?

**Can we reduce factual errors?**

We can reduce factual errors without explicitly labeled data!

The model doesn't know the answer. → Using the model's internal uncertainty

The model is out-of-date. → Using articles & pre-trained token weighting model

# IRIS Lab



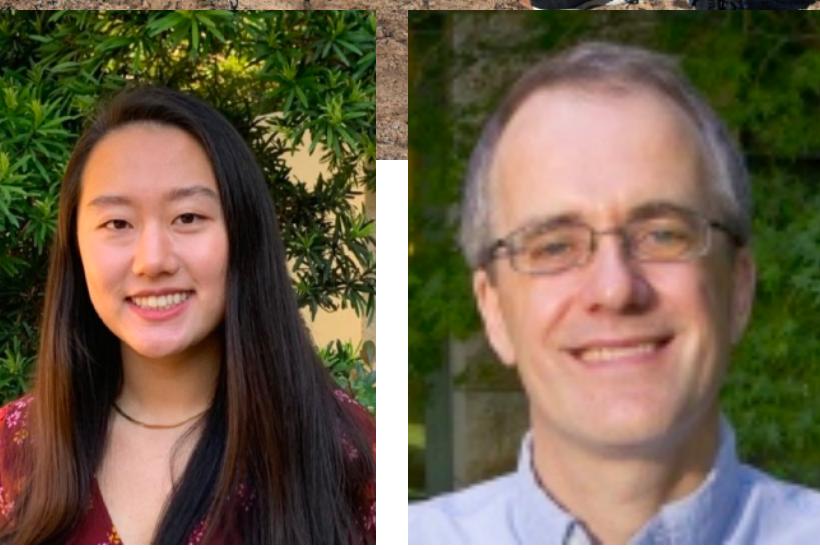
Eric Mitchell



Nathan Hu



Katherine Tian    Chris Manning



Questions?

