

**GRIEVANCES AND ACTION TAKEN ACADEMIC YEAR 2023-2024**

S. NO	Date	Name	Nature of Grievance	Action Taken
1	24/11/2023	R.Keerthana	Need extra courses (Python, Java, C++ etc.,) & Language classes (French, Spanish etc.,)	Issue is conveyed to higher authorities and efforts are underway
2	24/11/2023	M.SanthoshKumar	Improve the quality of computers in PSPP lab	Maintenance works for labs are scheduled.
3	24/11/2023	K.Kirubadharshini	Requesting to change the food menu in hostel mess	Issue is conveyed to warden and mess In charge
4	28/11/2023	K.Raji	Need of chocolates, biscuits & Fruit juices in canteen	Issue is conveyed to canteen In charge
5	28/11/2023	C2 (Cys) Boys	Requirement of sports materials in college & Need of club activity in 2 nd & 4 th Saturdays	Physical Education Director is informed and the issue will be addressed in the future
6	28/11/2023	CSE (CYS) I Year Students	Provide the hot water in engineering block	Water Doctor is repaired and the issue is solved
7	28/11/2023	R.Mithilesh	Need of activity day in Saturday instead of taking class & Add the library hour in time table	Issue is conveyed to concerned HoD & will be resolved in future
8	28/11/2023	C2 (Cys) Students	Permit to conduct cultural programs like Pongal to keep one day as traditional day & Need of Industrial visit	Issue is conveyed to Principal & will be resolved in future
9	01/12/2023	S.Bhuvaneswari	Requesting to fix projector in class room	System Admin was informed & issue is resolved
10	01/12/2023	M.Arthi	Change the sitting benches in class, it is very short & Uncomfortable to us	Efforts are underway to resolve the problem
11	01/12/2023	B.HemaShalini	Improve the cleanliness of rest room	Schedule of Cleaning and Audit is recommended



SSM INSTITUTE OF ENGINEERING AND TECHNOLOGY

(Approved by AICTE, New Delhi / Affiliated to Anna University, Chennai / Accredited by NAAC),

(Accredited by NBA – ECE, EEE & MECH UG Programs)

Dindigul – Palani Highway, Dindigul 624 002

12	01/12/2023	N.Aiswarya	Requesting to keep the electronic items in safe manner. Fan regulator not available in switch board, in rainy season it is getting shock.	All electrical points were checked and the issue is resolved
13	01/12/2023	D.YogaLakshmi	Lack of buckets & proper locks in door in A Block rest room	PRO is informed and the issue is resolved
14	01/12/2023	B.Sahana	Requesting the water heater in second floor of college hostel	Hostel Warden is informed and is resolved
15	01/12/2023	H.Jhahrinah	Need of Clinic room to take rest in the time of unexpected illness	Students room is prepared to address the issue
16	01/12/2023	M.HasinJishan	Requesting permission to use college lift	Issue is conveyed to the Principal
17	01/12/2023	A.MohammedSabeek	Suggestion to reduce the rate of canteen items & clean the food plate properly	Canteen incharge has been informed through Principal
18	01/12/2023	M.Lavanya	Need to extend the lunch time	Issue will be resolved in the future
19	01/12/2023	K.Ashurakesh	Provide RO water facility in C Block & Good Projector installation in class room	Efforts are underway to resolve the problem
20	25/11/2023	R.Ramanujan	Need of extra fan in centre line of the class room & Water purifier in C Block	Efforts are underway to resolve the problem
21	25/11/2023	V.Indhrapriyadharshini	Suggestion to improve the cleanliness of class room & Provide napkin pad machine in rest room	Schedule of Cleaning and Audit is recommended
22	25/11/2023	K.Selvaharshana	Provide projector in class room to attend smart classes to improve our virtual ideas & Provide hygiene rest rooms	Efforts are underway to resolve the problem
23	01/12/2023	K.Gowshik	Need more time to speak with our faculties & Allocate P.Ed periods on rest of Saturdays	Issue will be resolved in the future
24	30/11/2023	T.Hariharan	Suggestion to improve the facility of rest room nearby canteen. There is no door only screens, it makes discomfort to usage	Canteen In charge is informed and the issue has been resolved



SSM INSTITUTE OF ENGINEERING AND TECHNOLOGY

(Approved by AICTE, New Delhi / Affiliated to Anna University, Chennai / Accredited by NAAC),

(Accredited by NBA – ECE, EEE & MECH UG Programs)

Dindigul – Palani Highway, Dindigul 624 002

25	30/11/2023	T.Yuvaraj	Upgrade the computers & Provide the G pay facility in the Mini canteen in C Block	Efforts are underway to resolve the problem
26	30/11/2023	S.Abarna	Provide the hot water purifier in our floor	Water Doctor is repaired and the issue is solved
27	30/11/2023	K.CharanKumar	Suggestion to improve the cleanliness of gents toilet in C Block	Schedule of Cleaning and Audit is recommended
28	30/11/2023	M.Aafrin&A.Abishek	Requesting to clean the class room frequently	Schedule of Cleaning and Audit is recommended
29	30/11/2023	S.Dharshika	Need of class room windows repair	Efforts are underway to address the issue
30	30/11/2023	A.Sahana	Avoiding water stagnation in C Block corridors	Efforts are underway to address the issue
31	30/11/2023	K.Thamodharan	Provide drinking water facility in our floor	Water Doctor is repaired and the issue is solved
32	30/11/2023	B.Viswa	Fix the working condition projector in class room	System Admin is informed and the issue has been solved
33	30/11/2023	K.SivaPriya	Proper maintenance of rest room	Schedule of Cleaning and Audit is recommended
34	30/11/2023	K.S Yoga Kalika Devi	Provide comfortable deck & bench in class room	Efforts are underway to resolve the problem
35	30/11/2023	S.Thanishka	Provide proper running long fan in C4 class room	The problem will be resolved in the future
36	30/11/2023	K.Selvanivas	Suggestion to engage the class by faculty up to 20-25 minutes only, remaining times we need the activities (Quiz & Seminar)	Efforts are underway and necessary changes will be made in the upcoming semester
37	30/11/2023	V.BalaSurya	Allocate the seats in college bus no:9 & Allocate P.Ed periods on rest of Saturdays	PRO is informed and the issue has been resolved



SSM INSTITUTE OF ENGINEERING AND TECHNOLOGY

(Approved by AICTE, New Delhi / Affiliated to Anna University, Chennai / Accredited by NAAC),

(Accredited by NBA – ECE, EEE & MECH UG Programs)

Dindigul – Palani Highway, Dindigul 624 002

38	30/11/2023	C.Balamurugan	Display the sports activity regarding information to know the students. Especially Kabaddi & Volleyball	Issue is conveyed to the PED and a separate notice board is arranged
39	10/11/2023	C.AnciyaPreethi	Suggestion to increase our lunch time	The problem will be resolved in the future
40	15/11/2023	N.Dharshini	Need a lift for students	The problem will be resolved in the future
41	15/11/2023	M.Dhanusri	Need of separate food court for girls	Efforts are underway to address the issue
42	21/11/2023	C7 Girls	Requesting to clean the class room, fix the doors in rest room, need a place or bin to dispose napkins & avoid semiya & milk powder in hostel food	Schedule of Cleaning and Audit is recommended
43	01/12/2023	R.Siva&K.Vasanth	Repair the R.O water purifier & Increase the benches in our class	The problem has been addressed
44	01/12/2023	M.SalikaDharshini & N.Sivasankary	Provide quick food delivery in our college canteen	Necessary changes will be made in the upcoming semester

Grievance Redressal Coordinator


Principal