

# JEAN PHAM

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## SUMMARY

I am a Data Scientist with an educational background in Mathematics. Experienced with machine learning modelling and multi-label classification and data analytics.

## CONTACT

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## EDUCATION

Springboard  
Data Science Certification Program  
2020

Ohio Wesleyan University      Aug. 2006 to May 2010  
B.A. Mathematics 2010

University of Sydney      July 2015 to July 2017  
Master Media Practice 2017

## PROJECTS

Fatality of accidents in Toronto      Jan. 2020 to June 2020  
Used a dataset that was published publicly by the Toronto Police Service for serious accidents from 2006 to 2019

There are 14,457 rows including detailed description of 5,690 accidents  
Implemented different machine learning models to predict with over 84% accuracy how fatal an injury is for a person involved in the accident  
Implemented map folium library to pinpoint hot accident spots in Toronto

Classification of Toxic Comments on Wikipedia      May 2020 to Nov. 2020  
The dataset chosen for addressing this issue is the Toxic Comment Classification Challenge by Kaggle that was published in March 2018. The project uses Natural Language Processing to give multi-label prediction on the toxicity of a comment.

## EMPLOYMENT

LanguageLine Solutions      Toronto, Canada  
Language Interpreter      May 2019 to Current  
Provide rendition of spoken message to the English speaker and the Limited English Speaker

Ensure natural flow of conversation between the clients  
Provide customer services to ensure two people of different culture feel comfortable expressing themselves

MCIS      Toronto, Canada  
Language Interpreter      May 2019 to Current  
Travel to the hospitals, police stations, courts and other locations to provide interpretation services for people in need  
Provide interpretation services in medical settings, social services, child welfare services, legal settings

The Star Entertainment Group      Sydney, Australia  
VIP Table Games Dealer      Aug. 2017 to Apr. 2019  
Provided exceptional, world-class standards in guest service for major players at the casino in private tables  
Monitored the game to ensure the integrity of the game  
Provided translation on game rules for Vietnamese players

International Labour Organization      Hanoi, Vietnam  
Communications Assistant      July 2014 to July 2015  
Collected data and information from different projects to create infographics  
Managed social media pages for ILO Vietnam office including Facebook page and Website

Bloom Microventures      Hanoi, Vietnam  
Project Assistant      Sept. 2010 to Sept. 2012  
Compiled a database of female borrowers with detailed description  
Recruited and assessed female borrowers in the marginalised community  
Lead tours for foreign and Vietnamese tourists to the villages  
Developed ideas for income generating activities to maximise BMV borrowers' potential income and helped organise and support workshops and training activities

## SKILLS

**DATA SCIENCE:** Python, SQL, Machine Learning, Natural Language Processing, Statistics

**LANGUAGE:** English, Vietnamese, Basic Chinese

## AWARDS

Five Colleges in the Ohio, USA region · 2nd Prize in Mathematics Five College Contest 2008  
The contest involves five colleges from Ohio: Denison, Ohio Wesleyan, Kenyon, Wittenburg, and Antioch.