

# Solvin Shrestha

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## EDUCATION

### B.S. Computer Science

University of California, Irvine • Irvine, CA • 2025

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## EXPERIENCE

### Guest Services Associate

#### Knott's Berry Farm

May 2021 – September 2021, Buena Park, CA

- Communicate in a team setting to address guest concerns involving their ticket, annual passes, or other purchases.
- Maintain up-to-date information about new promotions, ride status, and general park information.
- Demonstrated proficiency in cash handling, payment plans, refunds, and other transactions.
- Responsible for balancing my transactions and annual passes and fastlane stock.

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## INVOLVEMENT

### Student Mentor

Orange County • Big Brothers Big Sisters • August 2019 – May 2021

- Mentored and lead my student through assignments and arts and craft projects.
- Coordinated with the site instructor on projects, activities, and mentee performance.
- Responsible for safety of student and reporting issues of note to site director.
- Monitored signs of improvement by building and fostering a relationship with students and other mentors.

### AIME Mentor

John F. Kennedy High School • Anaheim Innovative Mentoring Experience • October 2020 – May 2021

- Arranged weekly schedules with mentees and co-mentors through online platforms.
- Created informative workshops about a variety of topics (mental health, college applications, student experience).
- Coordinated with other mentors and advisors and applied feedback reflections to improve upon workshops.