See patient arrival metrics by hr & day, critical to proper staffing & ensuring right resources in place

Highlights patient dispositions from ED, important as ED Admissions often drive bottom line in terms of profit margin for entire hospital

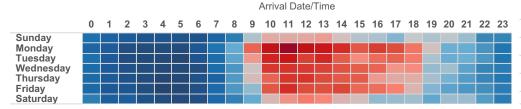
Focuses on ED patient's profiles, providing views of demographic information.

### **Arrival Summary**

FTI Catalyst

Choose De.. All

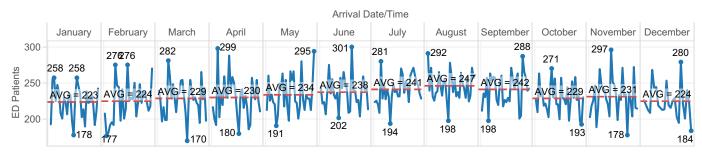
When do ED Patients Arrive? Click to Filter



#### **Busiest Days - All**

Day of Arrival Date/Time	ED
Monday, June 20, 2011	301
Monday, April 04, 2011	299
Monday, November 14, 2011	297
Tuesday, May 31, 2011	295
Monday, August 01, 2011	292

How does Daily ED Volume Fluctuate Over Time - All



See patient arrival metrics by hr & day, critical to proper staffing & ensuring right resources in place

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### **Admissions Summary**

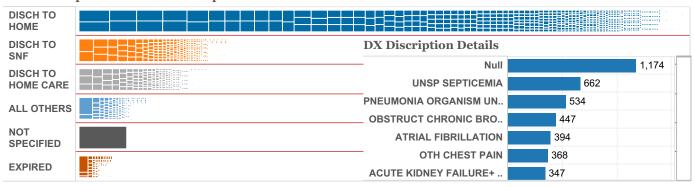


Choose De.. All

Why are Patients Coming to the ED? Click to Filter

Triage Chief Complaint	ED Patients	% of Total	ED Admission Rate	
Pain	2,032	2.40%	24.21%	
Foreign Body (ENT/GI)	1,072	1.27%	23.97%	
Hematuria	1 068	1 26%	25.66%	

#### Patients Disposition and DX Discription Hover to See Details



Highlights patient dispositions from ED, important as ED Admissions often drive bottom line in terms of profit margin for entire hospital

Focuses on ED patient's profiles, providing views of demographic information.

Provides an overview of ED's throughput efficiency, & highlights bottlenecks as ED patients arrive, are triaged, treated & released from ED

### **Patient Summary**

© Mapbox © OSM



3K

Dept All	Dispostion <sup>All</sup>	Readmit flag <sup>All</sup>		
Patient Disposition Summ	nary			
ED D/C Disposition (group)	ED D/C Disposition	ED Patients	% of Total ED Patients	
Inpatient Admit	Inpatient	20,722	24.50%	
ED Patients Location Click to Filter		ED Patie Product Line	~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~	
	6 7 318 690 2,446 327 308 730	Mechanical Ventilators  Mechanical Ventilators		
632	308 730 600 404 559 301 424 342 321	Cardiac Surgical - Open Heart  Cardiac Surgical - EP  General Surger  Pulmonary	General Medicine	

0K

1K

**ED** Patients

Focuses on ED patient's profiles, providing views of demographic information.

Provides an overview of ED's throughput efficiency, & highlights bottlenecks as ED patients arrive, are triaged, treated & released from ED

BI Manager Mark Jackson explains how Tableau helps Piedmont continue to deliver excellent care in a rapidly-changing healthcare environment

# **ED Throughput**

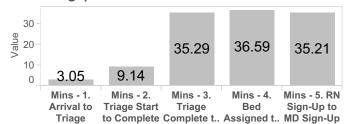


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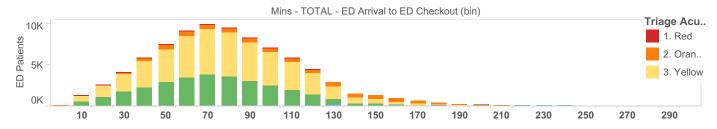
#### What are the Bottlenecks in Treating ED Patients? El

	Q1	Q2	Q3	Q4	Grand Total
ED Patients	20,295	21,262	22,373	20,636	84,566
Mins - 1. Arrival to Triage	8.34	2.89	0.62	0.66	3.05
Mins - 2. Triage Start to C	7.71	7.93	10.65	10.14	9.14
Mins - 3. Triage Complet	35.93	35.02	35.16	35.06	35.29
Mins - 4. Bed Assigned t	36.60	36.69	36.51	36.55	36.59
Mins - 5. RN Sign-Up to	36.06	35.18	34.76	34.91	35.21
Mins - 6c. MD Sign-Up to	83.78	84.90	85.70	84.94	84.85

#### **ED Throughput Chart**



#### How Long does Treatment of Patients Take?



Focuses on ED patient's profiles, providing views of demographic information.

Provides an overview of ED's throughput efficiency, & highlights bottlenecks as ED patients arrive, are triaged, treated & released from ED

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