

# **USER MANUAL**

Beta Version

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#### Introduction

The document describes the features available on the iGOT platform. iGOT is accessible by the users authorized by the Department of Personnel and Training (DoPT). The different categories of the users on the platform are – Learner, Content creator, Content reviewer and Administrator.

## 1. Organization Onboarding

The organization is on-boarded to the iGOT platform in the following manner-

- Organization requests for onboarding onto iGOT platform by contacting iGOT team or DoPT by email at <a href="mailto:ceo@igot.gov.in">ceo@igot.gov.in</a>.
- Organization provides the following details
  - o Complete official name
  - Organizations short name like "dopt" for "Department of Personnel and Training".
  - The name and email Id of the admin of the organization to be onboarded.
- The admin account is created by the iGOT Admin team.
- After the account is created, the admin user receives email.
- The email contains the instructions to set the password Sender of the email: <u>idc-eagle@tarento.com</u>
   Subject of the email: iGOT: Set password
- The user clicks the link to set the password.
- On click, the user is redirected to the 'Set password' page on iGOT.
- The user sets the password.
- After setting the password the user is asked to login.

Username: <email Id of the user>

Password: <password>

## 2. User Onboarding

The user is on-boarded to the iGOT platform in the following manner-

- The organisation admin creates the users from Admin console.
- After the account is created, the user receives email.
- The email contains the instructions to set the password Sender of the email: <u>idc-eagle@tarento.com</u>
   Subject of the email: iGOT: Set password
- The user clicks the link to set the password.
- On click, the user is redirected to the 'Set password' page on iGOT.
- The user sets the password.
- After setting the password the user is asked to login.

Username: <email Id of the user>

Password: <password>

## 3. Login

The user navigates to https://dtsdtktcet40x.cloudfront.net/

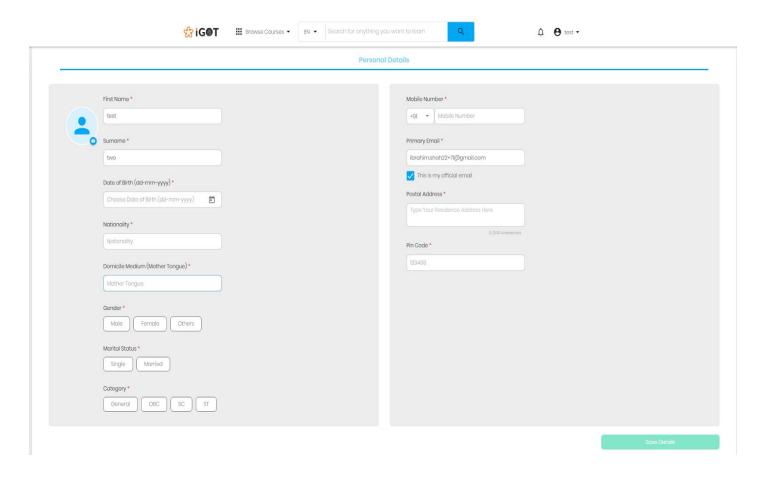
The user enters the registered email address and password to login to the portal.





## 4. User profile

User updates her profile when logged in for the first time.

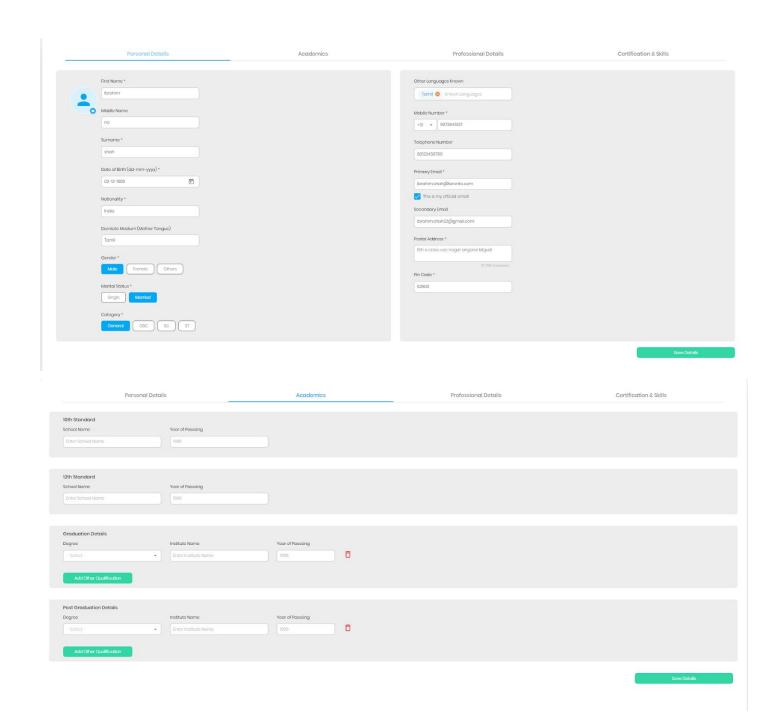


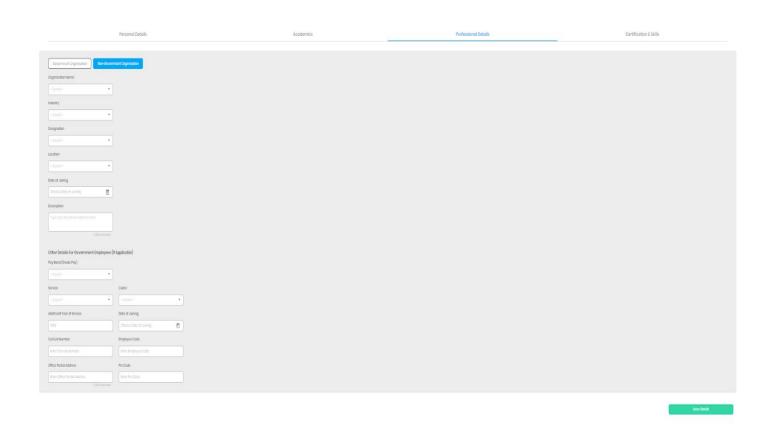
The User is able to update his/her details in profile,Personal details few fields are mandatory.User fills with correct details for mandatory fields then save the details by clicking on submit button.

Explore all Features-> Update Profile

Details in profile update

- Personal Details
- Academics
- Professional Details
- Certifications



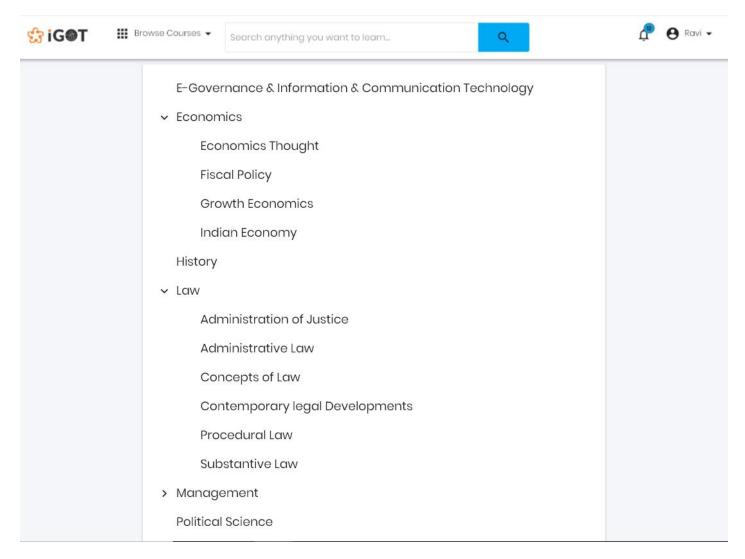


<	Personal Details	Academics	Professional Details	Certification & Skills	>
Additional Skill Description	Acquired/Course Completed				
Skills acquired a					
Provide Certific	cation Details				
Provide certifice	ation datalis				
Professional Int	terests				
Type your inter	osts and pross entor				
Hobbies					
Typo your hobb	olios and press enter				

8

## 5. Exploring Catalog

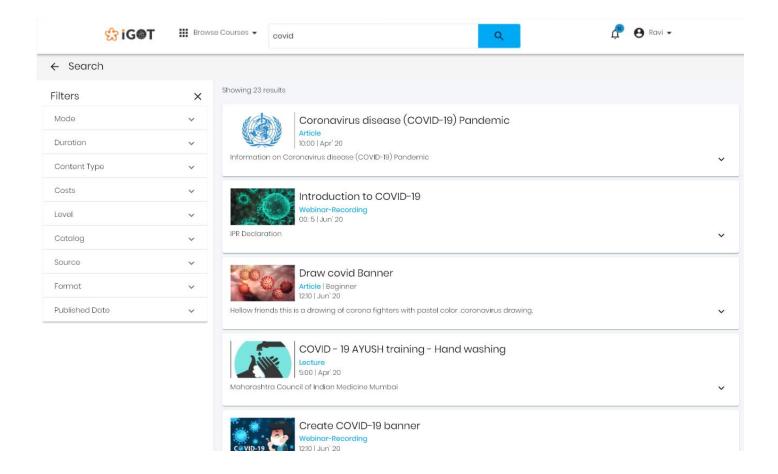
Catalog enables the arrangement of contents in a systematic order. User navigates through the catalog and discovers the contents.



#### 6. Search contents

*User* **enters** the keywords to **search** the contents. The *platform* **displays** the results satisfying the entered keywords.

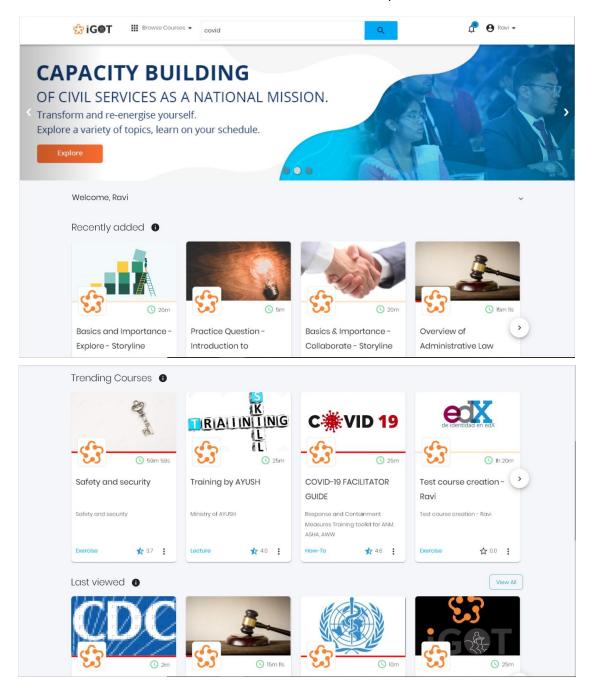
The search results can further be filtered based on the different parameters.



#### 7. Learner's Dashboard

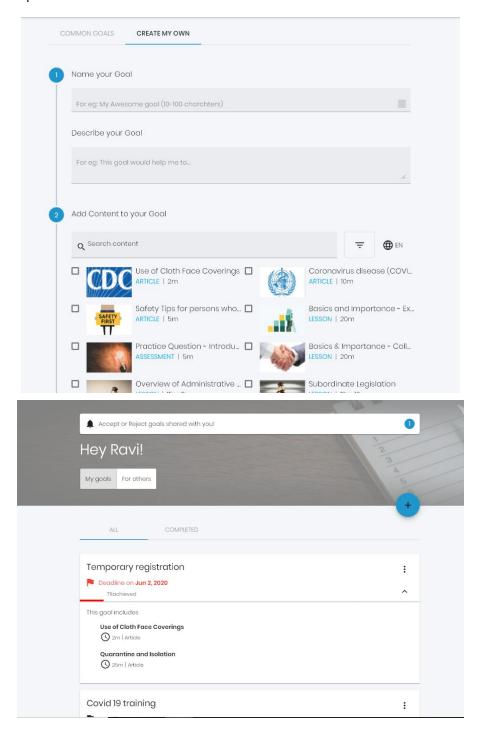
The *platform* **offers** a variety of contents to Learners. Learner **navigates** through the catalog and **explores** the contents available on the platform.

Learner views the contents offered by multiple content providers. She can **like** and **share** the available contents with other learners on the platform.



## 8. Goals Setting

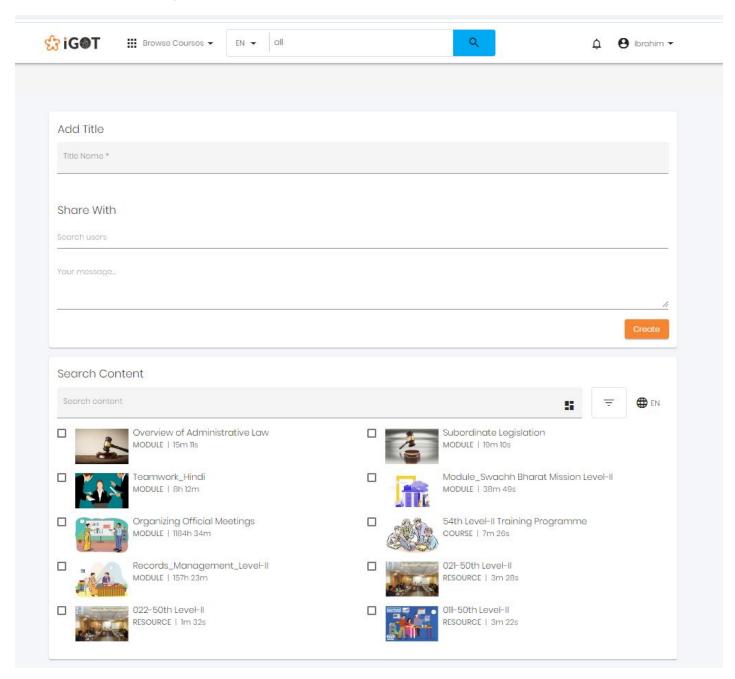
Learner sets goals. Learner adds contents to her goals. She sets a duration to achieve her goal. She tracks the progress of her goals. Learner can share her goals with other members on the platform.



## 9. Playlist Creation

Learner creates a playlist of contents. Learner adds contents of her interest to her playlist and provides a name to it. Learner can share playlist with other members on the platform.

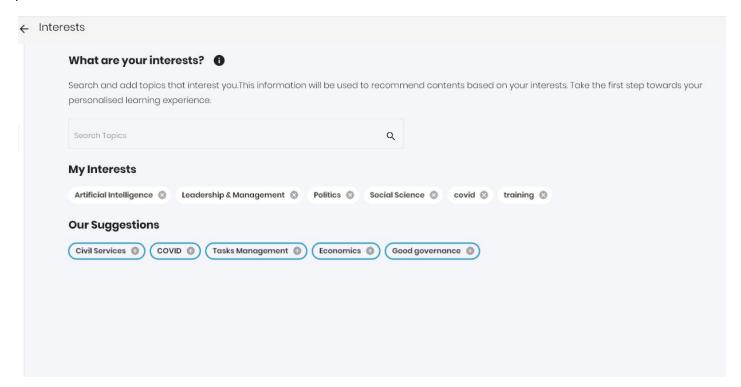
The platform displays the contents added to Learner's playlist, on the dashboard.



## 10. Add topics of Interests

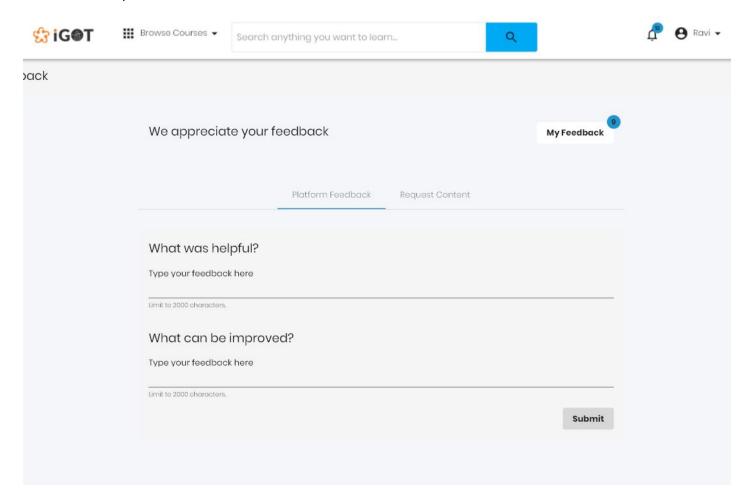
Learner searches the topics of her interests. The *platform* displays the topics based on entered topics.

Learner selects the topics from the search result and adds to her interests. The platform recommends contents based on learner's interest.



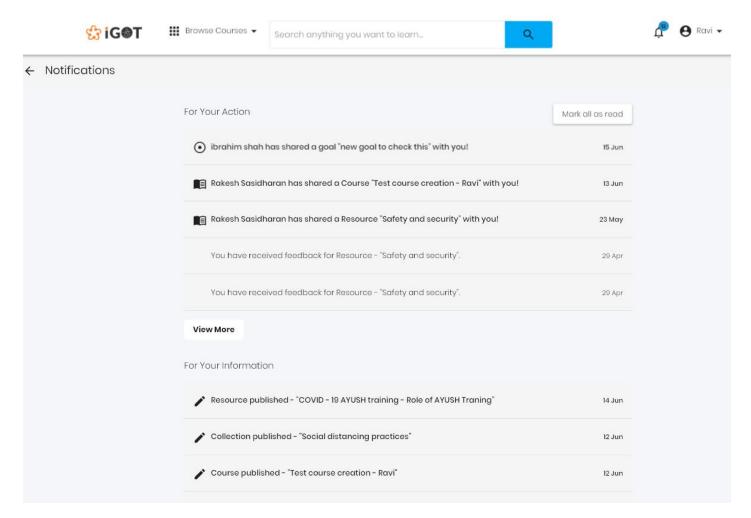
## 11. Feedback and Rating

Learner rates contents on the platform and **provides** feedback. Learner reports the issue on the platform.

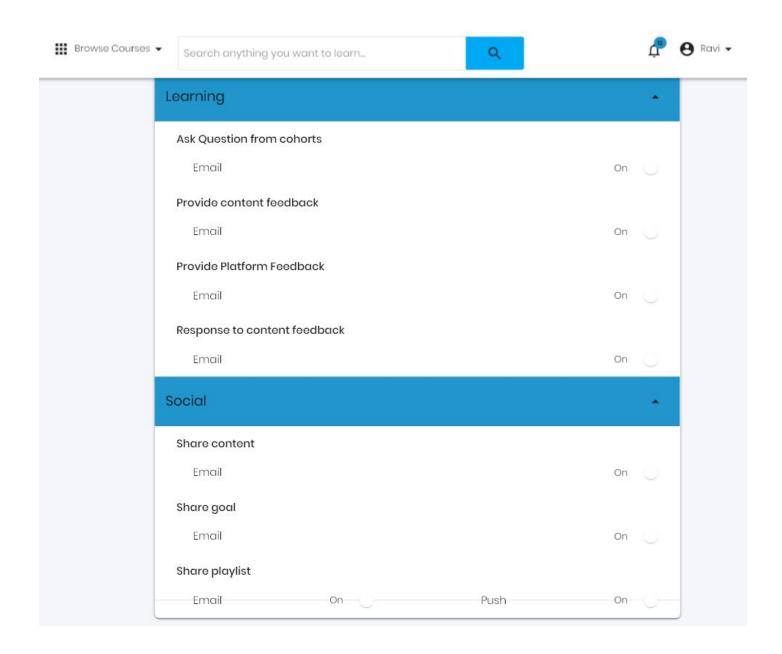


#### 12. Notification

The user gets notification on the platform. The number of unread notifications is displayed on the top of the bell icon.

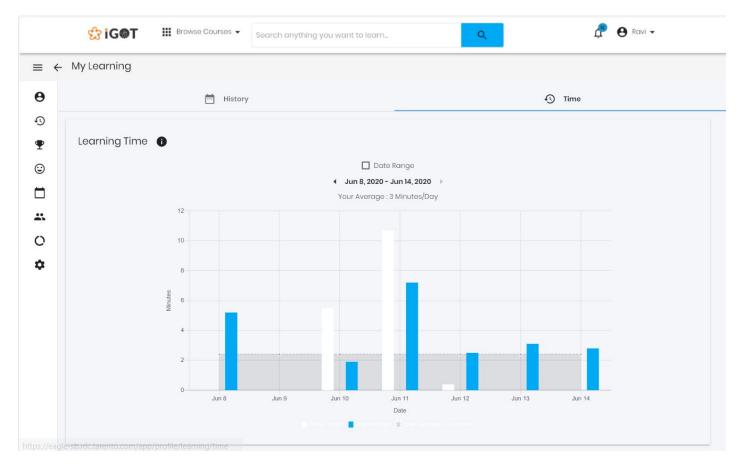


The user can set the actions against which she wants to be notified, navigating through Notifications -> Settings



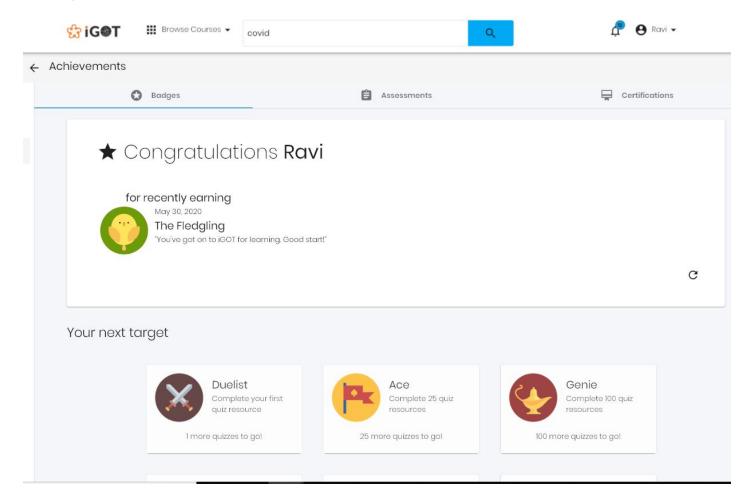
## 13. Learning Time

Learner **checks** the time spent on the platform. Learner **selects** the date range. The platform **displays** the time spent each day by learner and the average time, during the selected date range.



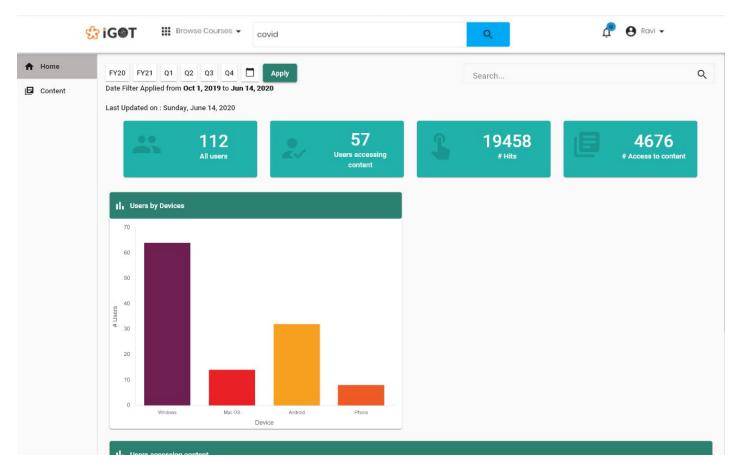
## 14. Badges Earned

Learner earns badges. Learner completes courses and assesses herself. The platform displays badges on successful completion of the courses.



## 15. Learning Analytics

The *platform* **analyzes** the Learner's activities over a period and **displays** the statistics. The analysis is done on the basis of time spent, assessments taken and contents viewed by the leaner.

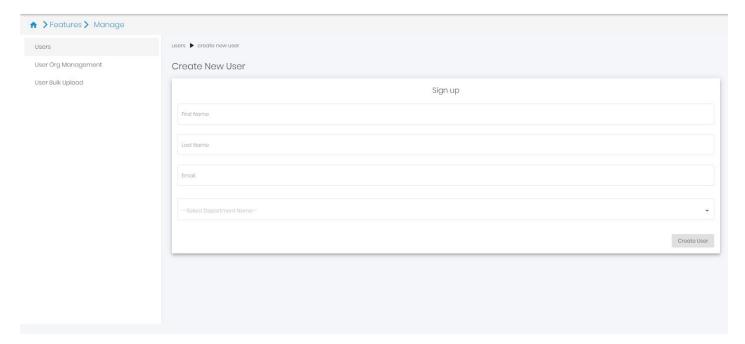


## User Management iGOT

The organization can manage different users on the iGOT platform in the following manner.

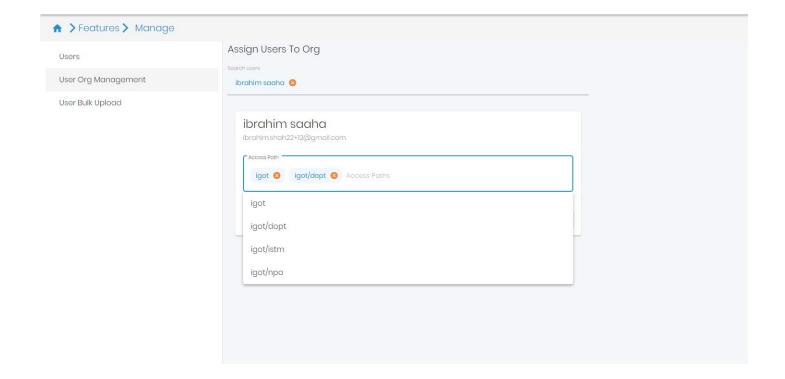
#### 16. User Creation

The organisation admin creates a user from the Admin console.



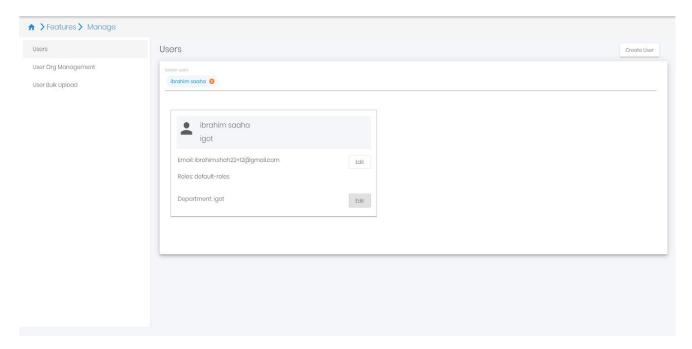
## 17. User Org Assignment

After the account is created, the admin adds the user to his organization by selecting the organization from the drop down in User Org Management console.

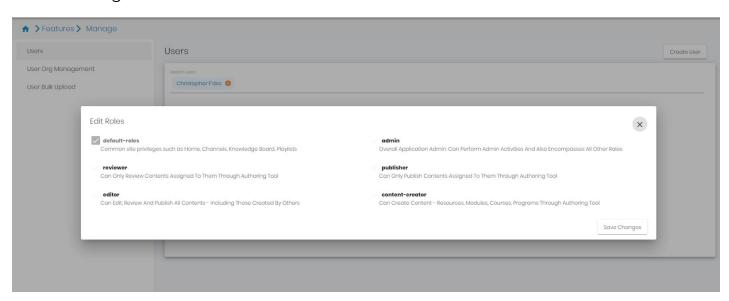


## 18. User Role Management

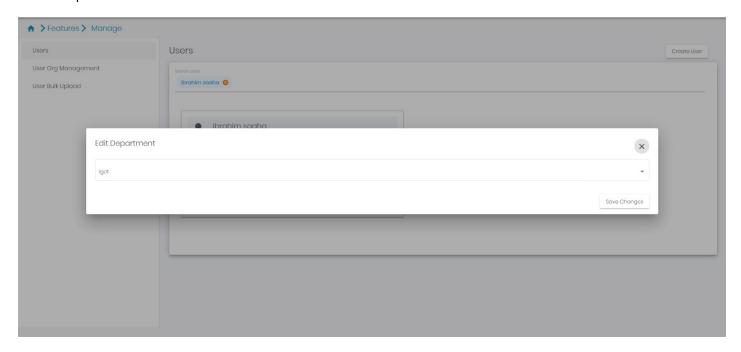
After org assignment Admin can assign a role to the user from the Users console by selecting a user for the search box.



## Edit and assign roles



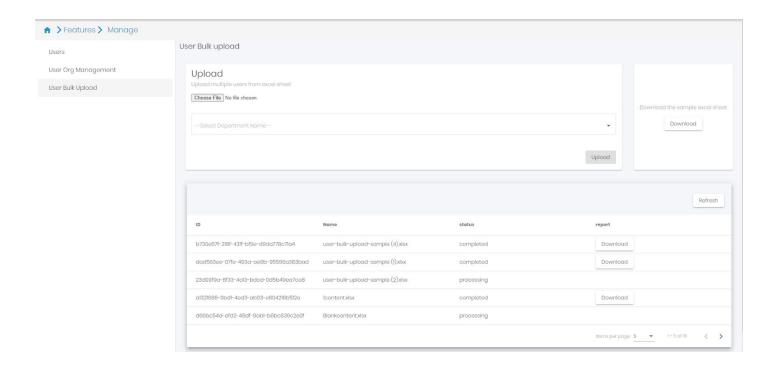
#### Edit Department for users



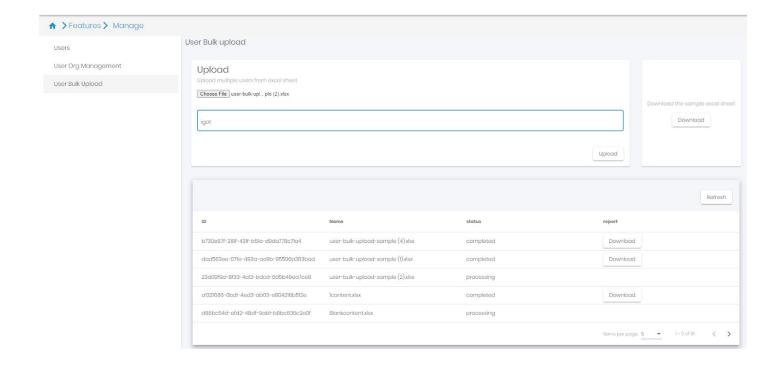
## 19. Bulk Users Upload

Admin can create users by uploading a bulk number of users. Admin downloads the template, fills the details of users in the template then selects the file and department then clicks on the upload button.

Explore all features -> Create(under Admin) -> User bulk upload

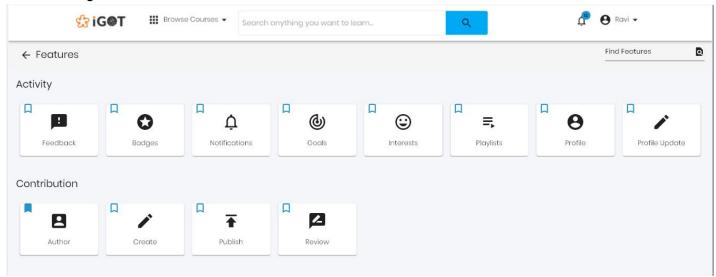


Once upload Admin can see the status progress of the upload file in below table. Clicking on refresh button, status changes to completed with report to get it downloaded.



#### Content Creation on iGOT

Administrator **provides** registered users with appropriate rights for content creation on iGOT Platform. The authoring tool can be accessed under the Contribution section of the feature.



The platform enables the creators to offer contents to the learners, in the form of -

- Embedded youtube video
- External web URL
- Pdf file
- Scorm content Zip file
- Mp3 file
- Mp4 file
- Quiz and assessments
- Learning module
- Course
- Program

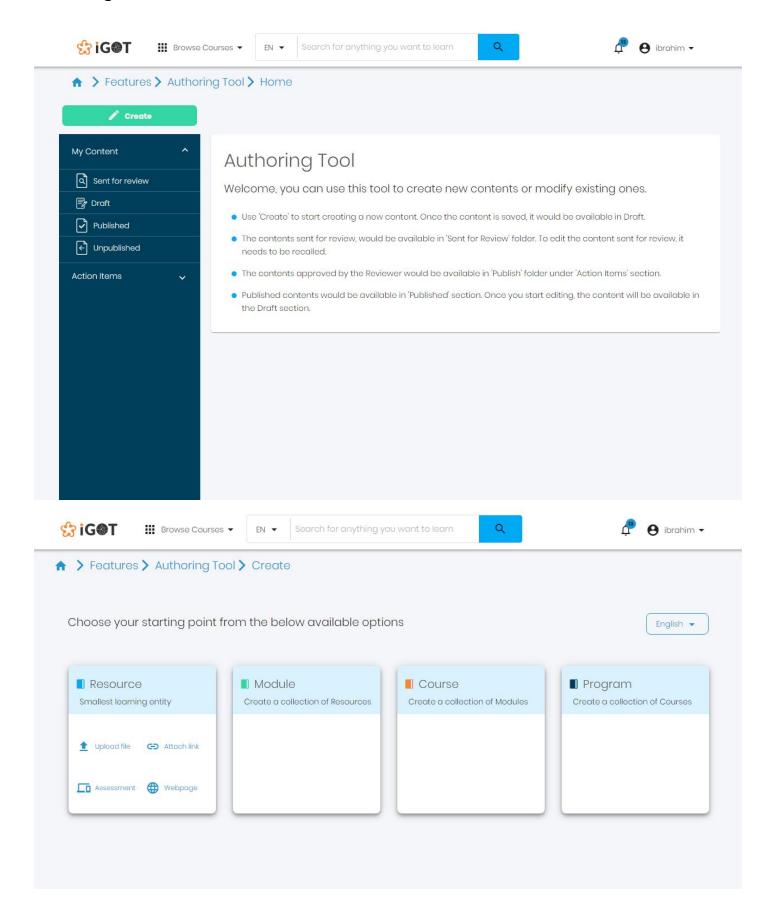
The maximum file size that can be uploaded on the platform is 200 MB.

Creator creates contents and sends it to the Reviewer for review.

Reviewer reviews the contents and provides comments.

Publisher publishes the approved contents to the platform.

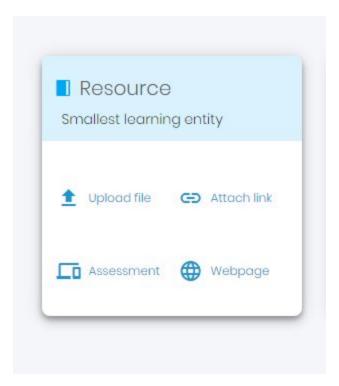
#### Authoring Tool -> Create



#### 20. Resource creation

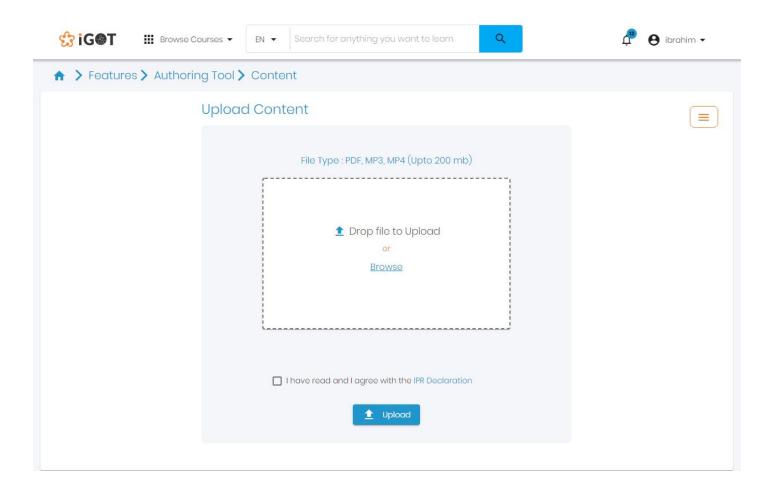
The *creator* **accesses** the authoring tool. Resource is the simplest unit of content. The different ways a resource can be created or offered on the platform are-

- Upload files (i.e.,file format: mp4, mp3, pdf)
- Embedded Youtube URL
- Embedded web URL
- Web Page
- Assessment



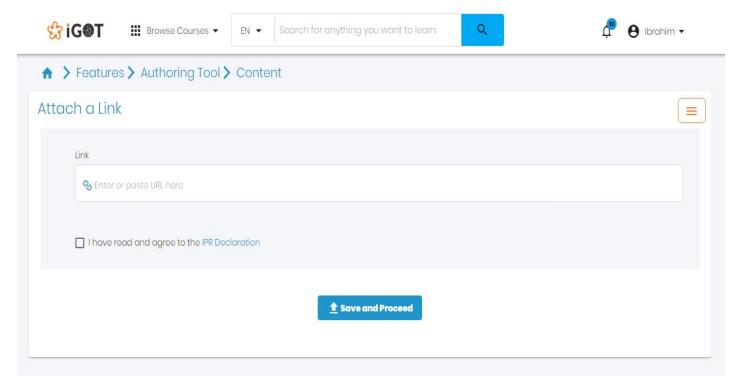
## **Uploading Files**

- *Creator* **uploads** files on the platform. She **browses** her system for the files to be uploaded.
- The *platform* **allows** pdf, mp3 and mp4 file formats and maximum allowed size is 200 mb
- The platform also allows **Scorm HTML** content zip upload.which supports html5 contents
- The creator clicks on Upload Content. He/She browses the content to upload.



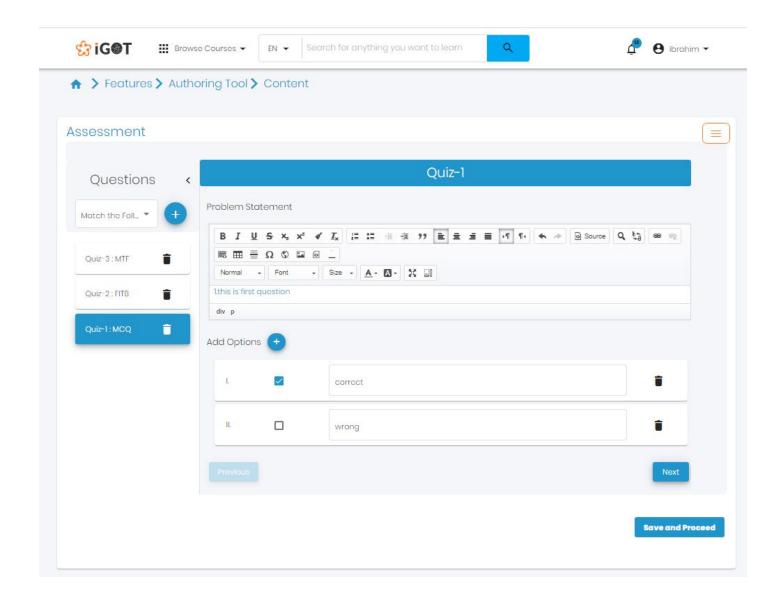
#### Embed YouTube links or web URL

- Creator clicks Attach a Link
- Creator embeds Youtube videos or web URL onto the platform.
- The creator provides all the necessary details and Proceeds.



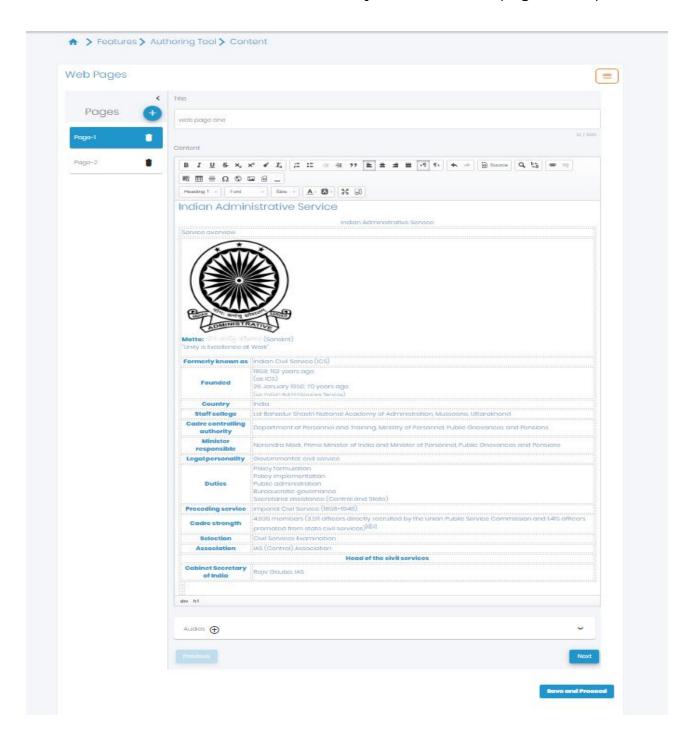
#### Assessment

- Creator clicks Assessment
- Creator Add Quizzes.
- The creator Provides all the necessary details for questions and answers then proceeds.

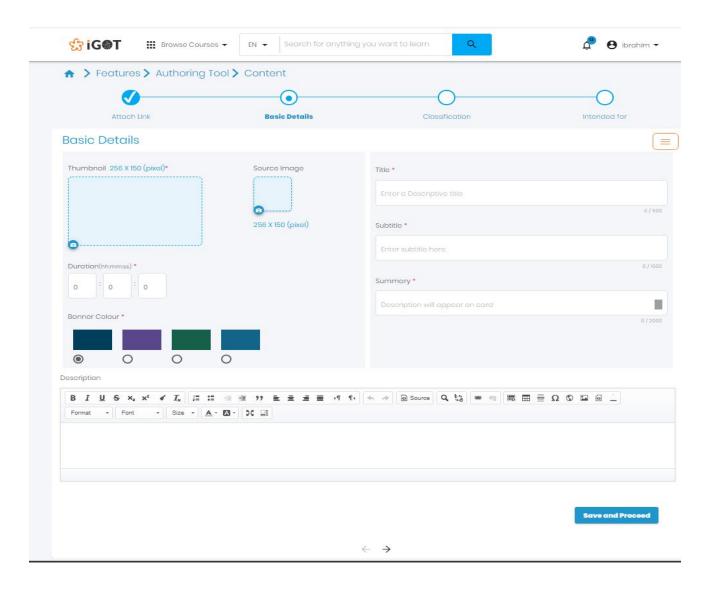


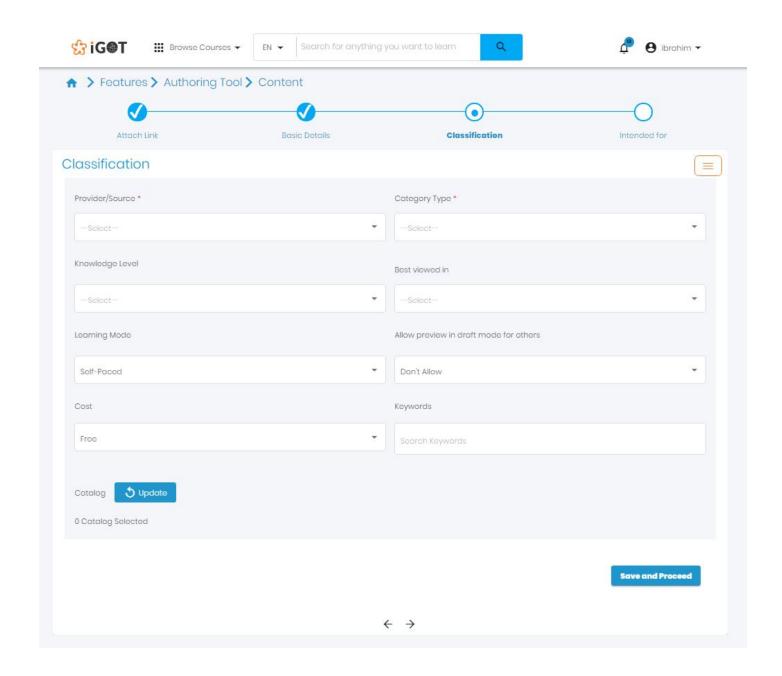
## WebPage

- Creator clicks WebPage
- Creator Add WebPages.
- The creator Provides all the necessary details for web pages then proceeds.

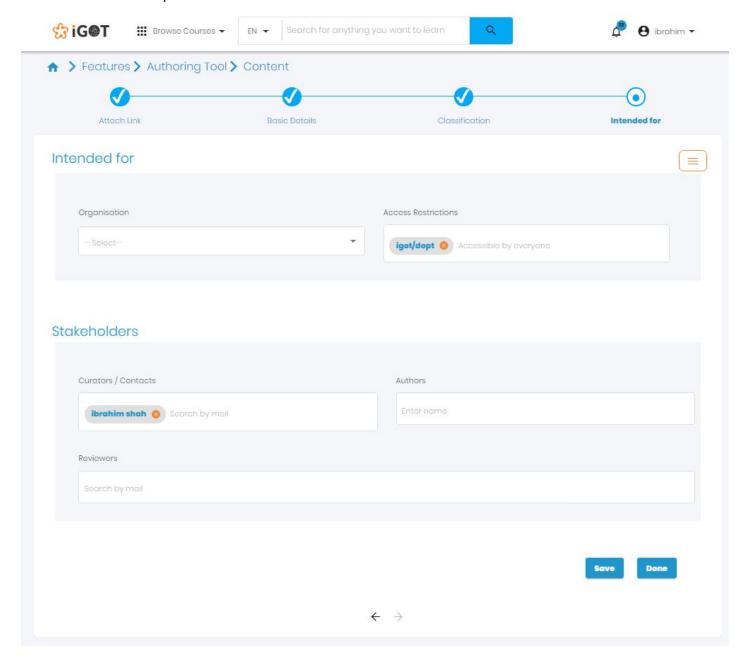


• On proceeding further, the Creator provides the details related to the content.

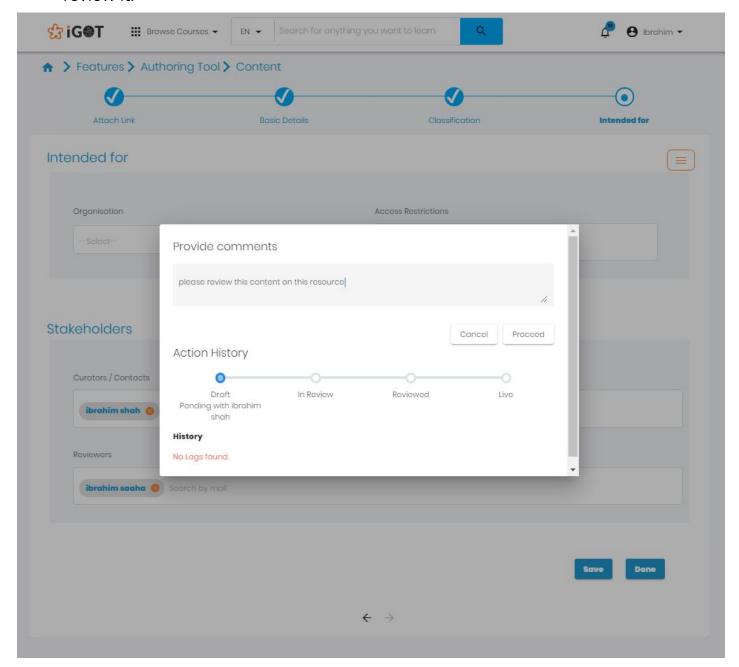




• The creator provides the name of the Reviewer.



• The creator provides comments and submits the content to the Reviewer to review it.



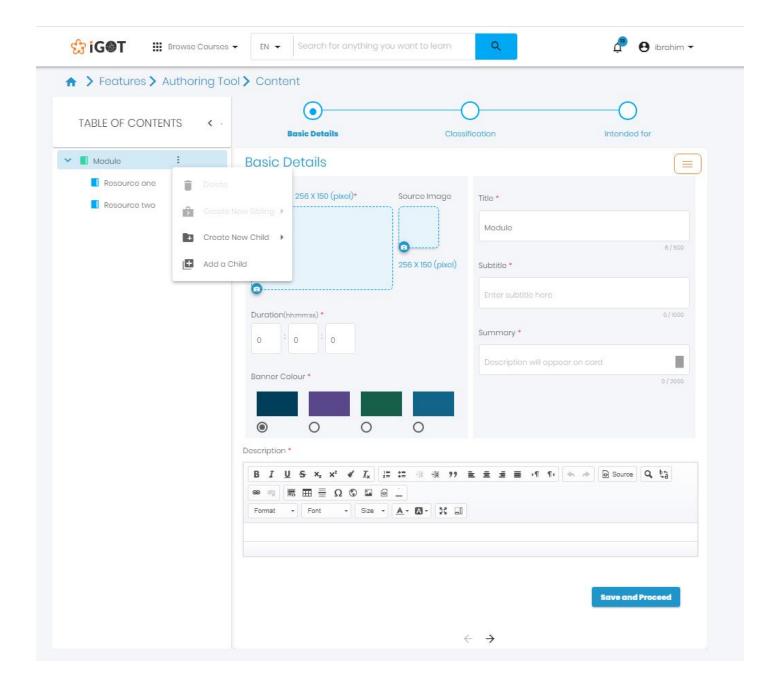
#### 21. Module creation

A module consists of multiple resources. The creator adds multiple resources to create a module.

Add Resources to module in below mentioned ways

- 1.Create a New Child Resource
- 2.Add a Child Resource which is already created either it may be in Drafts/Published

The creator provides all the details relevant for the module. She submits the module with the Reviewer for review.

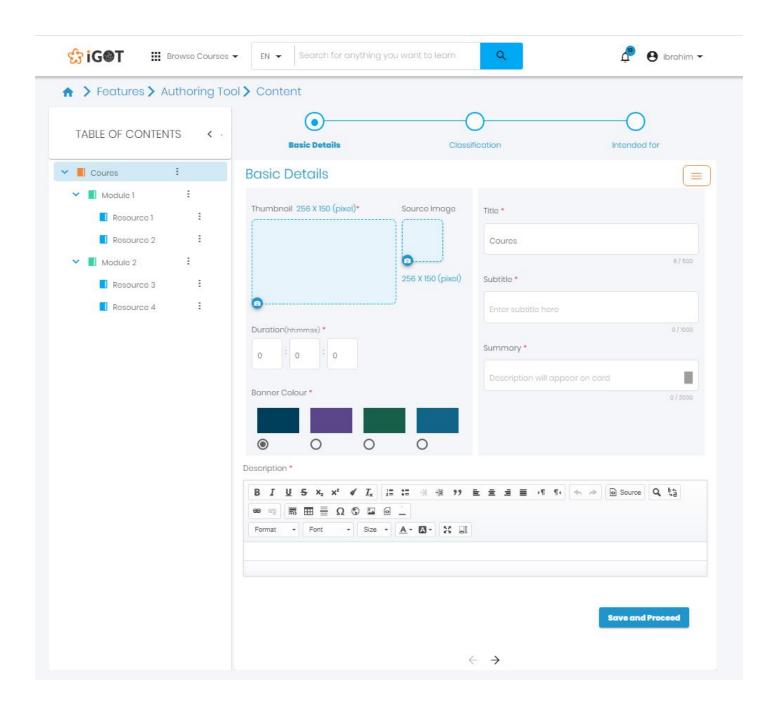


#### 22. Course creation

A course consists of multiple modules and resources. The creator adds the related modules and resources as children to create a course.

Similar to Module Creation, creator can add its child contents in two ways

The creator provides all the details relevant for the course. He/She submits the course with the Reviewer for review.

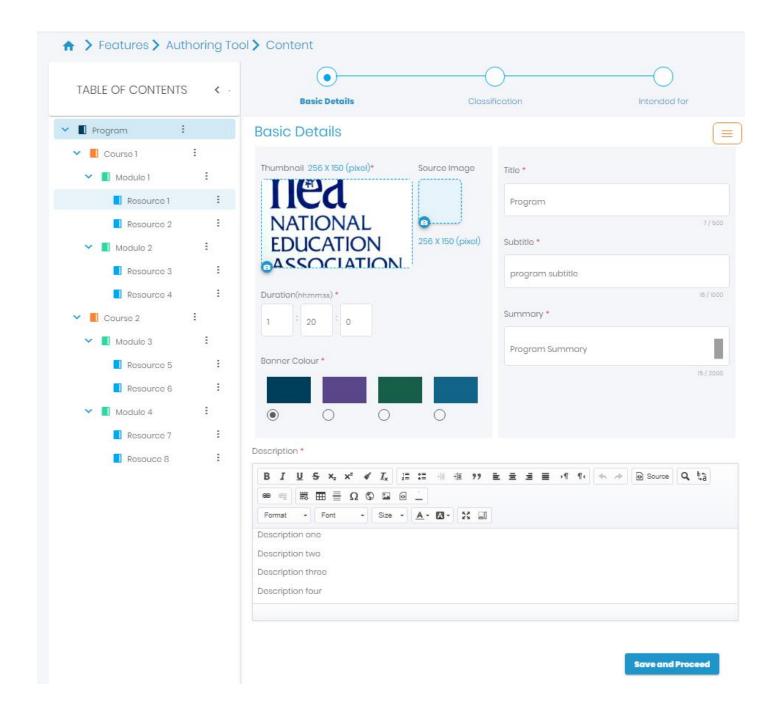


## 23. Program creation

A Program consists of multiple Courses, modules and resources. The creator adds the related Course, modules and resources as children to create a program.

Adding a child Course under for a program only if it is Published.

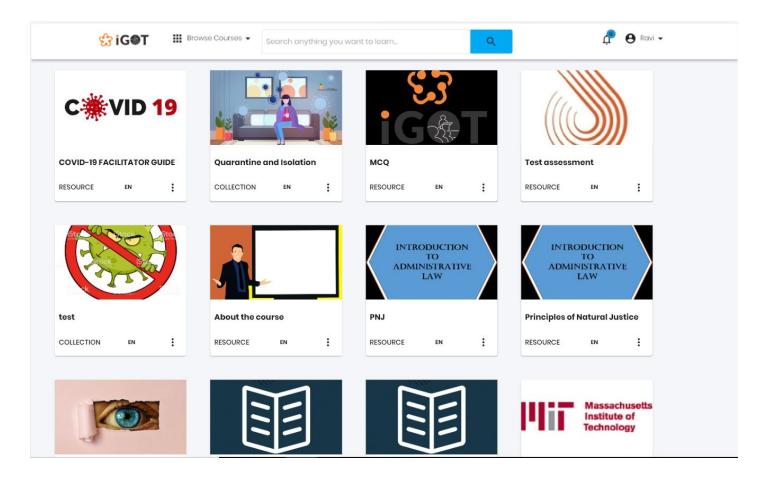
The creator provides all the details relevant for the Program. He/She submits the Program with the Reviewer for review.



### 24. Draft section

The unfinished contents are kept available in the Draft section. The creator edits the content to finish it.

Authoring tool -> Draft

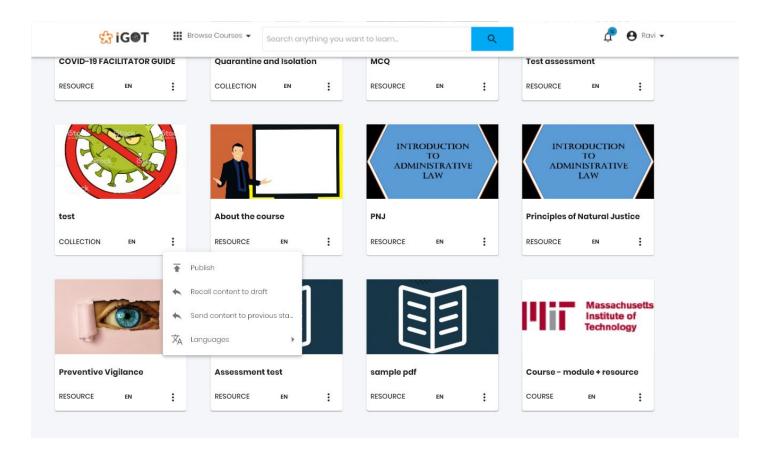


#### 25. Review contents

The Reviewer finds all the contents sent to her for review under the Action Items -> Review section.

The Reviewer reviews the contents and if found fit, approves it. He/She can recall the contents to her Draft section to further modify the content details.

Authoring tool -> Action Items -> Review

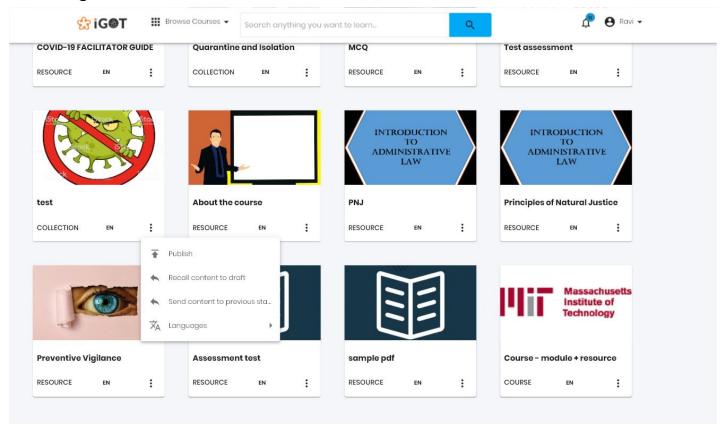


### 26. Publish contents

The Publisher finds all the contents ready for publishing under the Action Items -> Publish section.

The Publisher reviews the contents and if found fit, publishes it. He/She can reject the contents and it goes back to the draft stage. He/She can also send it back to the reviewer for further action.

Authoring tool -> Action Items -> Publish

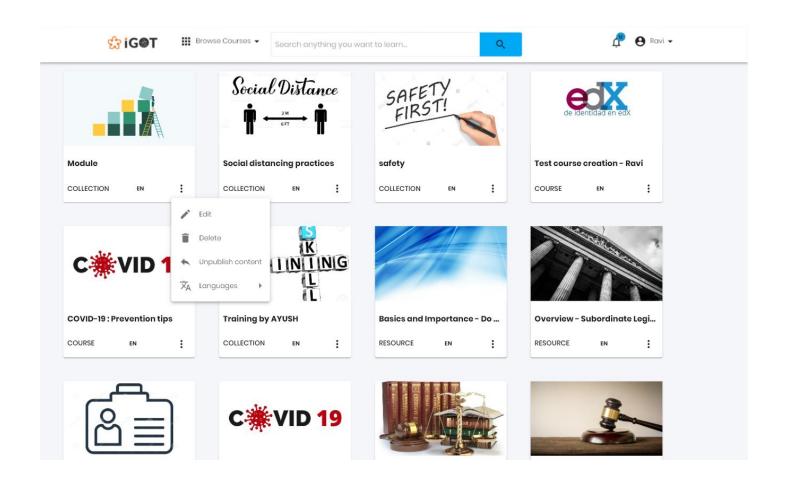


# 27. View published contents

The Publisher finds all the contents published by her under the Published section.

- The publisher can edit the published content. She can also make it unavailable for the learners by unpublishing it.
- The unpublished contents are found under the Unpublished section.
- On deletion, the published content gets deleted and is no more accessible by anyone.

Authoring tool -> Published

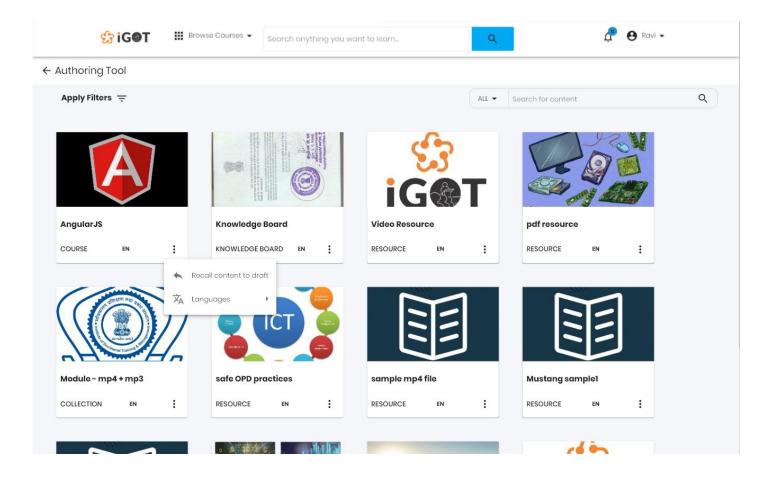


# 28. View unpublished contents

The Publisher finds all the contents which have been recalled after publishing or the contents which have been reviewed by the reviewer, under the Unpublished section.

• The publisher can recall the contents to the draft section to edit it further to publish it.

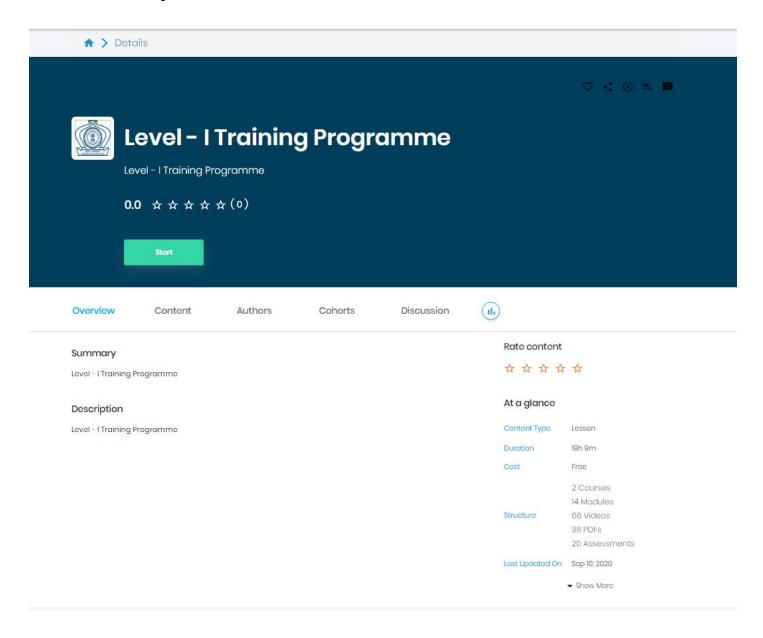
Authoring tool -> Unpublished



# Content viewing on iGOT

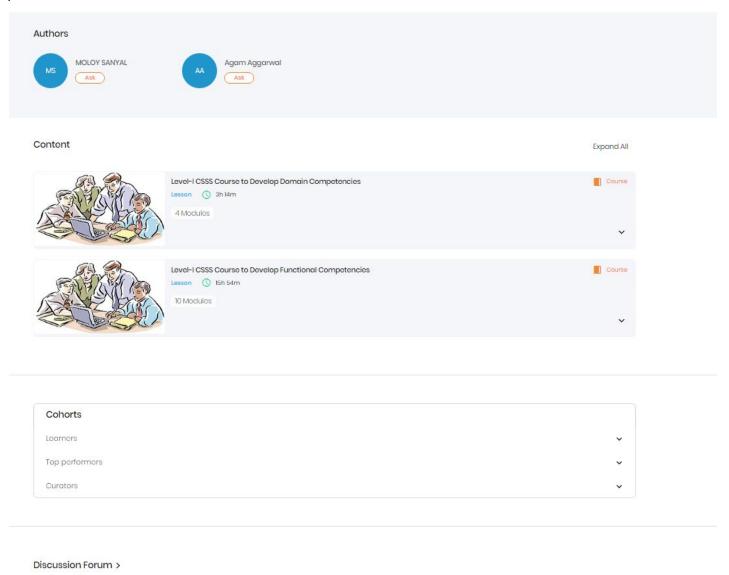
#### Overview

User clicks on any Contents then he/she lands on the Overview screen of the content.

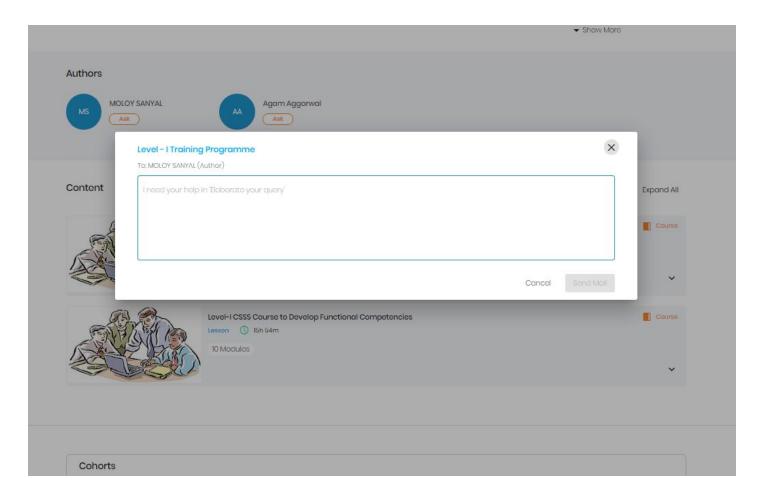


### Authors & Content

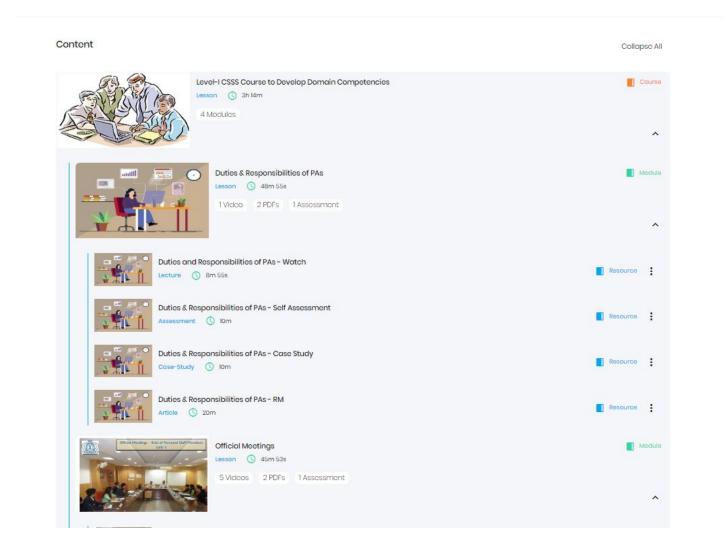
User clicks on the Author tab on content, it scrolls down to display Author of the content. User clicks on the Contents tab, it scrolls down to display all its contents under that particular content.



User clicks on ask button of any author and send his clarifications to them

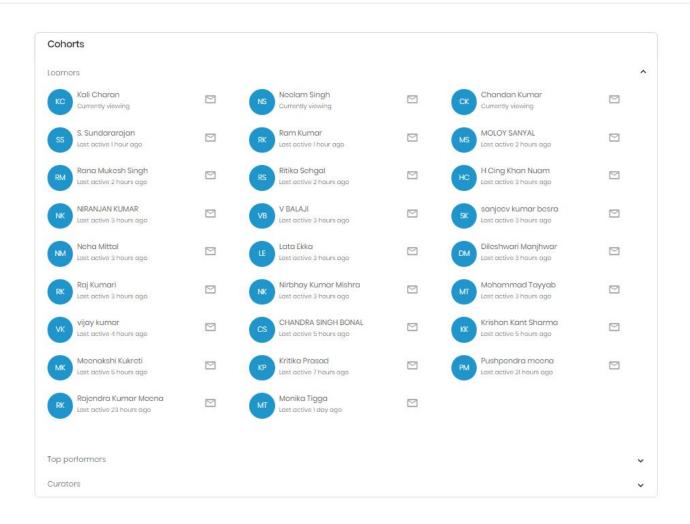


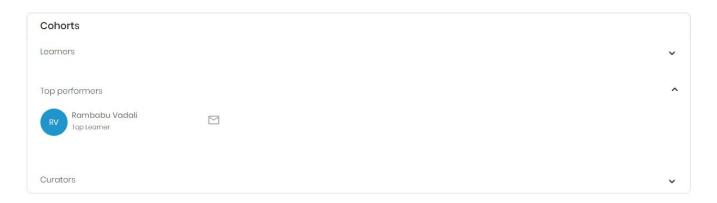
User clicks on expand all under contents, when contents contains sub contents to it.

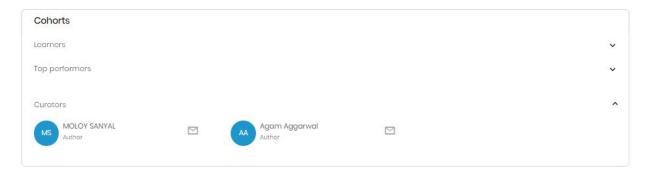


### Cohorts

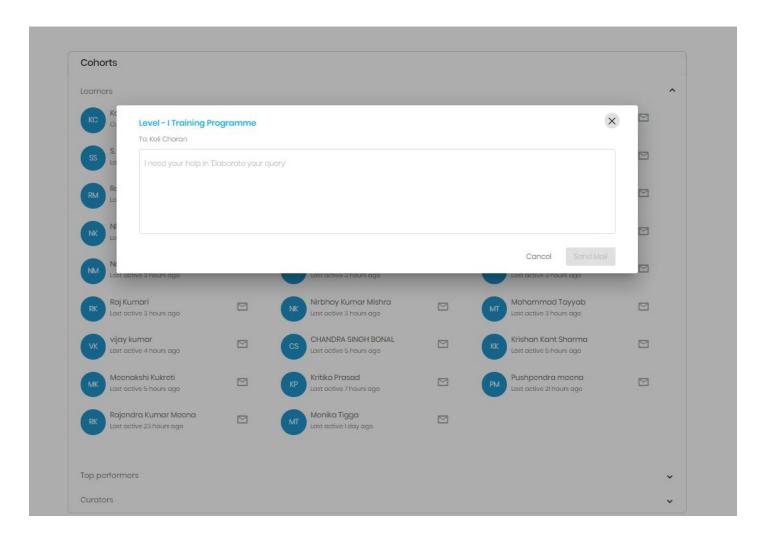
User clicks on Cohorts tab, it scrolls down to the cohorts section with learners,top performers and curators.





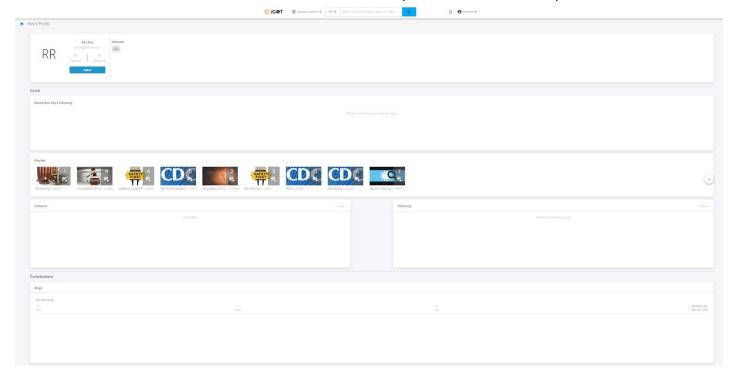


Users clicks on mail button and sends their clarifications to any of the other users under cohorts section.



User clicks on any of the users name then he/she will land on the users profile screen

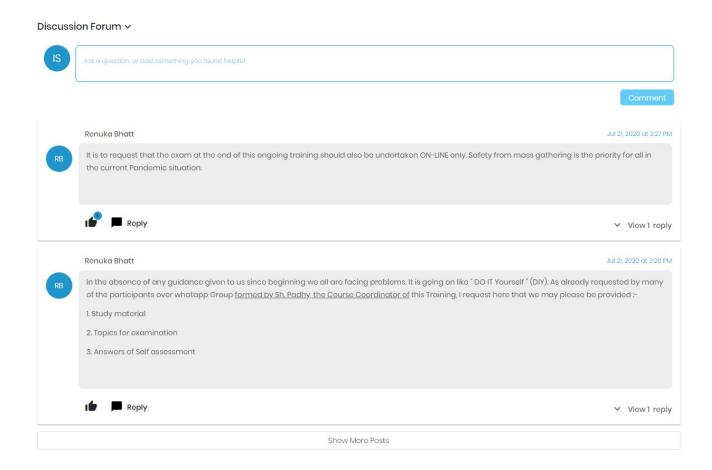
Two sections social and contribution section are present for all user profile



### Discussions

User clicks on Discussions tab, it scrolls down to discussion form

- Users can post his discussion in this section.
- Reply to other users' comments.
- Like other users comment.
- View all discussion done under this section.

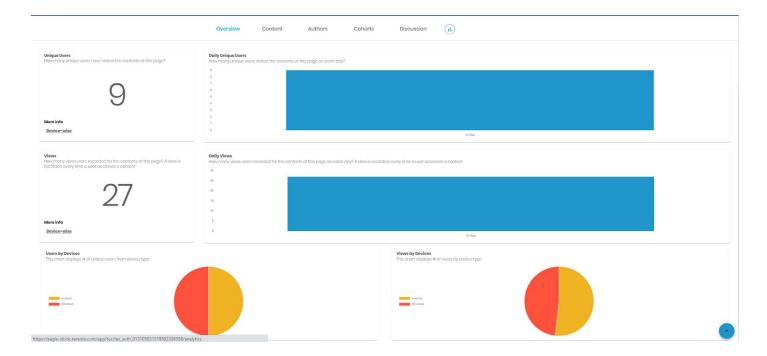


# Analytics

Users clicks on Analytics icon next to Discussion tab of the content lands on Analytics sections

Analytics provides brief information about users and views in below format.

- Daily Unique Users Bar Graph.
- Daily views Bar Graph.
- Users By Devices Pie Chart.
- Views By Devices Pie Chart.



# **Additional Options**

User are provided with additional options at top right while viewing content

- Like/Unlike
- Share to users
- Add to Existing/New goals
- Add to Existing/New playlist
- Provide feedback

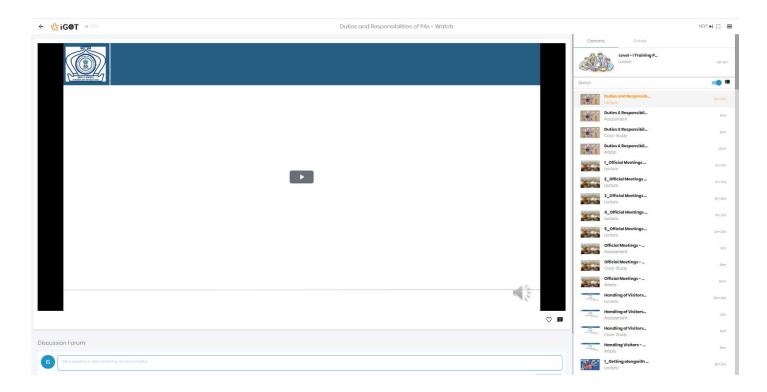


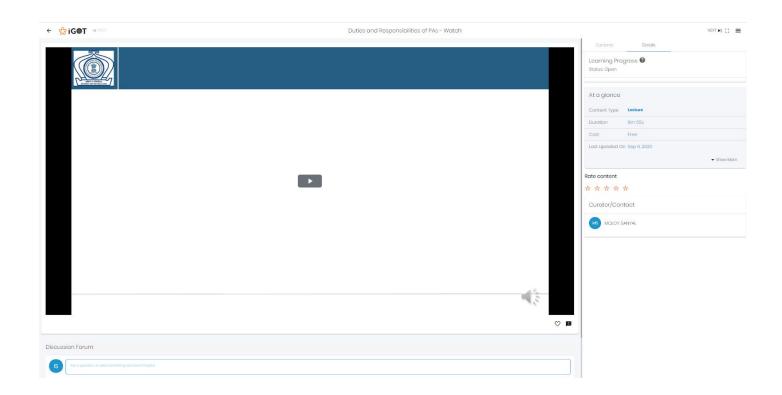
Data contant

#### Started content

User Clicks on the Start button in the contents then he/she will land on the section where contents is viewed.

- User clicks on the Burger icon in the top right then he/she can see all the contents on the right side.
- User clicks on the Details tab then he/she can see details of the viewing contents.
- User clicks on Next then he/she moves to next content.
- User clicks on previous then he/she moves to previous content.
- User clicks on the fullscreen button then he/she can view the content in fullscreen.



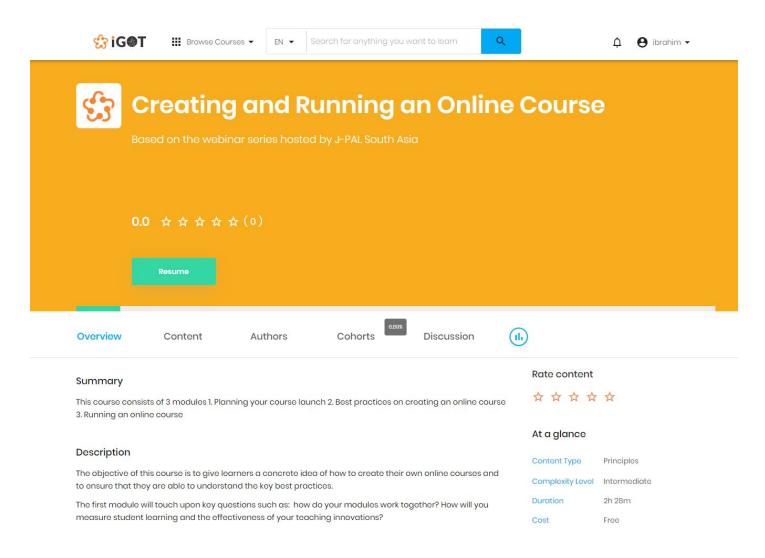


# **Overall & Content Progress**

Users can identify the progress of content by the green progress bar displaying once the content has been started.

Users find the Start button changed to the Resume button,once he/she starts the content.

Users hovers on the progress bar, he/she can find the percentage of over all content completion



Users can identify the progress of the sub contents by the green progress bar displaying onces the sub contents has been started or in progress or completed.

