RYAN SANDAN

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WORK EXPERIENCE

Instructor   **October 2018 - Present**

Mathnasium of Laguna Niguel
- delivered mathematical instruction to students using the Mathnasium method.
- provided quality customer service through an expert approach that is personal and prescriptive, attending to each individual student's needs.
- Built students' confidence and self-esteem through successful encounters and interactions with carefully selected materials.
- Operated in a Team Teaching environment where collaboration and communication ensure all student needs are addressed.

Barista

Starbucks at South Coast Plaza, Costa Mesa   **April 2018 - October 2018**

Le Cafe Du Parc; Irvine   **August 2016 - March 2017**
- Developed and maintained many individual connections with customers.
- Made coffee, tea, and other drinks to customers specifications.
- Developed the ability to multitask and manage customer orders while maintaining excellent customer service, especially during high-volume periods and special events.
- Answered customers questions and complaints quickly and efficiently.
- Handled cash and card transactions at register.

Retail Sales Associate   **June 2017 - October 2017**

UNIQLO USA at South Coast Plaza, Costa Mesa
- Welcomed customers and informed them about our weekly promotions and sales.
- Addressed individual customer concerns and inquiries; figuring out the fastest and most efficient solutions.
- Maintained and replenished the sales floor appearance to Uniqlo Standard.
- Tasked with achieving daily/weekly/monthly sales goals.
- Handled cash and card transactions at register.

REFERENCES

Robert Whiteside, Mathnasium Center Director   Telephone: 949-360-6284

Valerie Munoz, Starbucks Supervisor   email: valerie.munoz@vanguard.edu

Joey Maguliman, UNIQLO Supervisor   Email: j.maguliman@icloud.com

Victoria E. Cobos, Le Cafe Du Parc Supervisor   Telephone: (949) 300-3241