

## Iqbal Ahammed

### PROFESSIONAL SNAPSHOT

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- Cisco Certified Network Associate (CSCO11174372)
- ATP1B Training at RCP Mumbai from CISCO.
- Tech Routers training at Reliance House Kolkata.
- ISO 9001:2000 training at Reliance Communication, Bhubaneswar.
- Remedy Management 7 (*Support*) training at Reliance Communication, Raipur.
- SAP Basis (*MM*) training at Reliance Communication, Bhubaneswar.
- Nortel L3 Switch training at DAKC Mumbai.
- Telecommunication: Ericsson OSS, CITRIX, Winfiol, Nokia ITSM, Netcool, BMC remedy, ZTE Net Numen, Huawei iManagerU2000Client
- Fault-Finding & Resolving Customer Complaints.
- GSM and wideband code division multiple access (WCDMA) & LTE
- Installation & maintenance of Routers - Cisco 805,1751,1841,2600,2801,3600,3745, Nortel Connectivity 100, Maipu 801E, Huawei & Juniper J2300Routers), Layer 2 & Layer 3 switches (Nortel Baystack & Nortel Passport, Cisco 1900)
- Networking fundamentals and topologies.
- Routing protocols (RIP, IGRP, OSPF, EIGRP, BGP).
- Project Management
- Cisco Router / Switch
- Network Management
- Juniper
- Remote Access
- Switching Routers Firewalls

### WORK EXPERIENCE

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**Client:** Reliance Jio Infocom Limited  
**Role:** Network Administrator  
**Description:** The project involves supporting, troubleshooting and migration activity of network across JIO Infocom.

#### Key Deliverables: -

- Microwave to fiber conversation
- Site converting from 1G to 10G up gradation
- Region migration of sites
- Bandwidth requirement for augmentation

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## RESUME

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- Network connectivity troubleshooting
- Responsible for communication protocols, configuration, integration
- Investigating diagnosing and resolve all network problems.
- Providing Technical support to the field engineers for site integration & fault management.
- Integration & Commissioning of OLT, OADM & Cisco WIFI for enterprise customer ISC, OSC, WIFI, Small Cell
- Providing Technical Support to field engineer for different sites.
- Good understanding of static routing & Protocols.
- Have a good technical network background.
- Working knowledge of major networking components & hardware components.
- Knowledge of ITIL incident, problem & change management.
- Experience of performance measurement, capacity and tuning issues.
- Knowledge in configuring protocols like RIP OSPF ISIS BGP MPLS

**Client:** Cisco India (Consultant)  
**Role:** Network Admin  
**Description:** The project involves supporting, troubleshooting and migration activity of network across JIO Infocom.

### Key Deliverables: -

- Good exposer in building RJIO DATA CENTER.
- Integration & Commissioning of Cisco ASR-901, 920I, 920O, 903, 9010, 9922 & Juniper ACX-2200, MX104, Techrout, Raisecom routers for RGIL (4G Project).
- Providing Technical support to the field engineers for site integration & fault management.
- Responsible for planning necessary actions so as to achieve, and continually improve the circle project management objectives.
- Preparation of NDD & NIP for site integration with the help of CISCO & RGIL Team.
- Involvement in ATP1A, ATP1B & ATP1C.

**Client:** Reliance Communications – RCOM - Service Delivery Lead  
**Role:** Network Admin  
**Description:** The project involves supporting, troubleshooting and migration activity of network across JIO Infocom.

### Key Deliverables: -

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## RESUME

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- Leading a team of 5 Engineer and 350+ Sites across Odisha in achieving SLA targets & new projects added to scope.
- Providing Technical support to the field engineers for site integration & fault management.
- Responsible for planning necessary actions so as to achieve, and continually improve the circle project management objectives.
- Managing SD engineers for timely completion of project activities. Monitoring Site Survey activity for new projects.
- Preparation of Design Basis and Project Execution Plan and sharing it with the circle SD team as well as SD teams from other circles
- Preparation of MIS for SD Projects and sending the same to NHQ on weekly / monthly basis as required from NHQ.
- Installation & Commissioning, as well as Planning as per the procedures. Coordination with customer for Final Acceptance. Preparation and monitoring of SD Cards. Co-ordination with other functional Groups for Integration.
- Monitoring Fault Ticket using Clarity Application for proper resolution.
- Maintaining Reliance network like its Intranet, PCs and associated software.
- Responsible for Installation & maintenance of Routers (Cisco 805,1751,1841,2600,2801,3600,3745, Nortel Connectivity 100, Maipu 801E, Huawei & Juniper J2300Routers), Layer 2 & Layer 3 switches (Nortel Baystack & Nortel Passport, Cisco 1900)
- Video Conferencing Unit & its connectivity also maintaining leased line network of Reliance Communication Customer support to all corporate users and end users.
- Assembling, troubleshooting & Maintenance, leased line connections and Configuration of Routers.
- Taking care of computers and Local Area Networking of corporate customers & end users. Site management responsibility including Planning, Design and Implementation of work.
- Installation of PC's & Server, LAN Designing and implementation, The role includes system study, requirement documentation, and project implementation.
- Monitoring the project status and deliverable and troubleshooting. Installation of Server, PC's and LAN setup, Internet setup using Proxy server.

## CREDENTIALS

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### EDUCATION:

Bachelor of Science, 2003

### Academics:

- X - NOS
- XII - NOS

### Technical:

## RESUME

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- **Languages** : C, C++, HTML, Visual Basic and Java
- **RDBMS** : Oracle 8.0, Dbase, FoxPro, and Developer 2000
- **Web Tools** : ASP, HTML, XML, FRONT PAGE 2000
- **GUI** : Visual Basic, SAP
- **Accounting Packages** : Tally 5.4
- **Routers** : Cisco, Nortel Contivity 100, Techroutes, Huawei, AR 1810, Dex, Maipu  
801E & J2300, NetAxxcess, ASR901, ASR903, ASR9010, ASR9912,  
Nexus7K.
- **Firewall** : Cybrom, Fortigate, Juniper SSG 20
- **Switches** : Cisco, L2 RAD, Nortel Baystack & Passport Switches
- **HW Troubleshooting** : HP, Compaq, IBM Desktops / Servers.