

# **Work Profile**

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## **Summary**

**SAP BASIS** professional with 7 years' of experience in **SAP BASIS**, and **SAP NW & Business Objects Reporting Tools**. Worked on **End to End implementation** and Migration of SAP HANA.

Experience in multiple SAP Global roll out projects of SAP implementation, upgrade, Migration with client site.

## Skillsets / Expertise

Total Work Experience (Yrs) : 7+

- a. Skills / Experience / Exposure
  - i. S4 HANA, B/4 / SAP BASIS / NetWeaver7.4/7.5 / SRM, SCM, GRC /SAP BO
  - ii. NLS / Fiori / Cloud Connector
  - iii. HANA 1.0 & 2.0 / Sybase / Oracle 11g / MaxDB / MYSQL
  - iv. SWPM / SUM / Hana Studio / Cockpit / Sybase Control Center / HPOS / MYSQL Mgmt Studio / SAP MaxDb Studio
  - v. Linux / Windows
  - vi. Installation, upgrade & administration of SAP systems (S/4 HANA, B/4 HANA, HANA 2.0, ECC, Portal, BW, Live Cache, NLS, BO, GRC, Gateway, Solution Manager, etc.)
  - vii. Preparation, Planning, Setup, Installation & Configuration of SAP S/4HANA.
  - viii.Performed SAP HANA1.0 to SAP HANA2.0 upgrade and administration.
  - ix. HANA revision updates and backup & Restore configuration.
  - x. SAP HANA High availability system replication configuration.
  - xi. SAP Cloud Connector installation, configuration and High Availability setup.
  - xii. Business Capture Centre installation for invoice scanning.
  - xiii.Add-on & Support packs (SPS) upgrade through SUM and SAP Kernel Upgradation.
  - xiv. TMS administration, configuration and troubleshooting errors.



- xv. SAP client copy, Export-Import and System copy/system refresh activities
- xvi. SAP Router installation or certificate renewal.
- xvii. Reviewing and applying SAP Notes to fix the issue.
- xviii. License Management & System Profile Parameters management of SAP HANA system
- xix. Creating Users, Roles, Privileges, Packages / Schemas HANA Security Auth & Dev.
- xx. HANA memory bottlenecks and performance tuning.
- xxi. Spool admin create / delete printers in SAP & Configuration of printers in HPOS (SME).
- xxii. SAP Tray and colour printing config & troubleshooting (Jetform, Label, Zebra & Pallet printing).
- xxiii. Solution manager 7.2 I&C LMDB, SLD, Managed system data, technical monitoring, EWA.

#### Work Experience

## 1. Project - HCL (Bekaert NV)

Support and Upgrade Project

#### Responsibilities: -

- SAP S/4HANA, B/4HANA, NetWeaver applications, HANA 2.0 Installation/Upgrade, configuration and Administration.
- SAP NetWeaver 7.3/7.4/7.5, SAP ECC 6.0 EHP 7, SRM, Installation & upgrades using Maintenance planner & SUM tool.
- 3. EP (Enterprise Portal), SAP router installation & management.
- 4. SAP HANA HA system replication, Backup & Restore, trace file/diagnosis file configs.
- 5. ADS, Information Steward, BW PreCalc installation/configuration.
- 6. SAP client copy, system refresh activities & SAP Live cache refresh by Max DB studio
- 7. Applying SAP Notes and SAP Kernel Upgrade.
- 8. Spool administration & SAP printing from SAP and HPOS server end.
- 9. Managed system data in SAP SOLMAN and EWA report configuration of SAP systems.
- 10. NLS (Near Line Storage) SAP Control Center Backup/Start-Stop via Script.
- 11. Applying Support packages and add-ons via SPAM/SAINT.
- 12. SAP Prod Server management on cluster high availability environment.
- 13. SAP license management for complete SAP Landscape.
- 14. SAP Live Cache Management, Administration, Backup & Refresh using MaxDB.
- 15. Maintaining SAP Logon Pad entries and Validation for Global roll-out.
- 16. EWA generation & implementing the suggestions to get a better system performance.
- Troubleshooting daily user problems raised as tickets (Incident, Changes, Tasks) in SNOW ticketing tool.
- 18. Responsible for monthly HPOS printers, SAP Applications availability, SAP Capacity report.

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- 19. Planning for SAP systems downtime and execution of monthly/Weekly maintenance window.
- 20. Provided 24\*7 supports for all development, testing, training and production environments.
- 21. SOP Documentation, KT to team members & Client handling.
- 22. Client meeting and presentation for upcoming/on-going projects.

## 2. Project - HCL (UPM)

Support and Upgrade Project

## Responsibilities: -

- 1. SAP Installation/Upgrade & administration.
- 2. SAP System Monitoring & TR Movement.
- 3. User, Client and TMS management,
- 4. SAP system Start/Stop automation. Script creation for SAP system availability.
- 5. SAP system weekly/monthly maintenance support.
- Troubleshooting daily user problems raised as tickets (Incident, Changes, Tasks) in SNOW ticketing tool.

### 3. Project – Target Technologies

Support and Upgrade Project

## Responsibilities: -

- Performing Health Checks, Setting Profile- Parameters and Operation modes, monitoring Background Jobs.
- Creating users, assigning the authorization to the users. Assigning the Authorization to the missing objects using PFCG. Various Role's creation and assignment to users.
- 3. Client creation, Client Export & Import, Local Client Copy, Remote Client Copy.
- 4. Creating RFC's, configuring TMS, creating Domain Controller, creating change request, releasing change request and Importing into quality assurance and production systems.
- Creation of Users, assign user license, resetting passwords, Locking/unlocking users, copying users and deletion of users.
- Downloading support packages from service market place and Applying support packs. Performing Kernel upgrades.
- 7. Configuring the printers, creating output devices, maintaining spool output request.
- 8. Performing pre and post system refresh activities on quality assurance
- 9. PC assembling, Formatting, Partition, drivers Installation
- 10. Installation of Windows & Technical troubleshooting
- 11. Provided the Remote support using Team Viewer & Ammyy Remote Softwares
- 12. Installation of Data card, Printers & other devices
- 13. Installation of Antivirus & Patches
- 14. Microsoft application software and Outlook configure
- 15. Networking Issues.

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- 16. Troubleshoot and Fix the systems issues
- 17. Printers Issues