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### SAP FICA

- A dynamic professional having 3+ years of experience as a SAP ISU FICA functional consultant in SAP IS-
- Utilities.
- Good knowledge of Dunning by procedure & dunning by collection strategy with BRF (Business Rule Framework).
- Worked on the configuration of Main and Sub transactions, G/L accounts, Collection agencies and collection items etc.
- Experience in business requirements gathering, designing process configuration, gap analysis, design implementation, testing and deployment, production support, user manual documentation and end user training in SAP IS-U FICA (Contract accounts receivable and payable).
- Good knowledge about FQ Events.
- Worked on Security Deposit, Security Deposit Interest and Instalment Plan etc.
- Preparing Test Scenarios, Unit Testing and Integration Testing in Quality Server.

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### **Skills :**

- Configuration of FICA processes like account assignment, payment processing, security deposits, dunning,
- instalment plan, returns processing and submission to collection agencies.
- Designed and worked extensively in implementing Collection Strategy using Business Rules Framework (BRF+) for the collections management process.

## ORGANISATIONAL EXPERIENCE:-

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### 1. KMEW GOVERNMENT ELECTRICITY AND WATER AUTHORITY support (Kuwait).

Role : SAP FICA Associate

#### **Responsibilities:**

- Configuration of main and sub transactions
- Creating test data for UAT and assisting client in UAT.
- FS update for defects, defect fix and testing of defect fix.
- FS walkthrough to development and testing team.
- Co-ordination with development team, provide clarifications and getting object delivered on time.
- FS update for dunning related issues and fix.
- Gap analysis, design implementation, testing and deployment, production support, user manual documentation and end user training in SAP IS-U FICA (Contract accounts receivable and payable).

### 2. KMEW GOVERNMENT ELECTRICITY AND WATER AUTHORITY support (Kuwait).

Role : SAP FICA Associate

#### **Responsibilities:**

- Creating test data for UAT and helping development and testing team with test data.
- Creating test data for SIT.
- FS walkthrough to development and testing team.
- Co-ordination with development team and testing team to provide required functional support.

- Testing of end to end dunning test process.

### 3. Grovera HR Solution as a SAP ISU trainee.

Role : SAP FICA Trainee

#### **Responsibilities:**

- Getting trained on ISU
- SAP ISU Overview
- Meter to cash cycle
- Document Postings – main/sub + GL configurations.
- Security Deposit and Instalment Plan
- Dunning (Dunning by Procedure and Dunning by collection strategy with BRF plus).
- Debt collection agency
- Open item management
- Write-off
- Payment Lot
- Return Lot
- Cheque Lot
- Refund
- Clearing
- Promise to Pay