SANJANA VERMA

Business Solutions & e-Commerce Consultant

@sanjana.verma.mba@gmail.com

Noida, India

SUMMARY

A detailed oriented e-Commerce Professional with over 2 years of experience, which has included both B2C and B2B projects. I am open to new challenges within any industry and I'm willing to work hard to reach my goals.

KEY SKILLS

- Web Development
- Digital Marketing
- Customer Service
- Social Media Marketing
- Account Management
- Sales

- Hunger & Competitiveness
- Confident
- Interpersonal & Networking
- Leadership Skills
- Team Management
- Mentorship

EXPERIENCE

E-commerce Consultant

GetMeAShop.com (Times Internet Venture)

Nov 2016 – Till Date

All aspects on online business's web presence including Search, Surf & Social.

Awarded with the Sales Achiever Award for attaining the maximum sales in a quarter.

- Responsible for the acquisition of new clients through business to business telephone sales.
- Prospecting small and medium size businesses.
- Subject Matter Expert/ Product Expert
- Managing and growing accounts in all India.
- Mentor to assist new sales representatives.
- Competitor Analysis
- Gave in depth presentations of company products or demo to qualified clients.
- Upheld an up to date understanding of the e-Commerce industry and market.
- Maintained detailed record of client accounts and contact information.
- Execute effective product demonstrations
- Follow up with prospective clients, negotiating and closing deals
- Attending sales group meetings concerning sales targets, forecasts, and reporting on market situation and competition
- Ensuring client satisfaction and getting repeat /new business.

Marketing Intern

Punjab National Bank

June 2015 – Sep 2015

- Studied different Banking Products.
- Survey through Questionnaire
- Analyzed the working of Branches
- Understand the Campaigns through different Banks

Project Reports / Surveys

Research Project Report - Marketing

Study of Consumer Preferences in Purchase of Bathing Soaps.

Business Research Management Report – Marketing

Consumer Behavior towards Ayurvedic and Allopathic Medicines for Diabetes

EDUCATION

MBA in Marketing & HR	2016	AKGIM, Ghaziabad
BBA in Marketing	2014	IMS, Dehradun
XIIth	2011	CBSE Board
Xth	2009	CBSE Board

STRENGTHS

- Self Motivated
- Hard Working
- Enthusiasm
- Creativity

- Discipline
- Determination
- Dedication
- Communication

LANGUAGE

English • • • •

Hindi ● ● ● ●

Punjabi • •