

Work Profile

Name: - Somankar Mukherjee
B. Com / MBA (Manipal)

Skillsets / Expertise

Total Work Experience (Yrs) : ~5.8

Programming Languages : -

SAP Modules (worked on) : SAP – SD, S4 – HANA, MM, SAP R/3, ECC 7.0

Experience in SAP Modules : SAP SD, MM, Master Data Management

Others : Retail, FMCG, Steel Industry, SAP R/3, Frontend application custom configs, Configure org structures in SD and master data, Maintenance of Customer Masters, Material masters, Creating and processing sales orders, Delivery, Billing, Sales documents types, Delivery Types, Billing Types, Items categories, Schedule Line categories, Document flow and Copying control, Rush orders, Cash Sales, Third Party Trading Process (overview), Variant Configuration, Material determination, material listing / exclusion, free goods, cross selling, credit management (overview), Rebate Agreement Types, Shipping point, Route & Account determinations, Maintenance of prices, surcharges, and discounts, Setting up conditions tables, access sequences and condition types within price determination, formal training in SAP SD

Work Experience

1. Project: - Spencer

My responsibilities in the project as Asst. Master Data Manager include: -

1. Work on master data for customer master, Article Master, and customer material info record
2. Handling Daily errors related to Order Process issues
3. Have worked on various LSMW platforms
4. Daily mass pricing changes of the retail outlets and work on it

5. Manage after Listing, Linking & ARS parameters for errors & find solution

2. Project: - PWC

My responsibilities in the project as a SAP SD Support Consultant include: -

1. Work on master data for customer master, material master, and customer material info record
2. Work on Daily errors related to Order Process issues
3. Have done Development in Rebate Processing, Pricing change variables in Sales document types
4. Worked in Customer Complaint Portal as per Client's Server and was in total Project from EP Portal to ECC and vice-versa
5. Worked in one of the EP Portal part also which is Bidding process where customer will Bid for some Tender and the data gets fetched from Portal and Collated from ECC Server. The data gets effective in the EP Portal

3. Project – ITC

1. Master data for customer master, material master, and customer material info record
2. Pricing procedures (condition types, access sequence, condition exclusion and pricing procedure determination
3. Error solving for end user regarding Delivery, Pricing, Billing
4. Knowledge of Customizing Free Goods Determination
5. Different Sales documents types (Standard Order, Cash Sales, Rush Order)
6. Configuration of shipping point determination
7. Knowledge with MM and SD Integration
8. Worked in LSMW
9. Have worked under Implementation project for ITC new project and worked under GAP analysis and gone through Rollout phase.

4. Project – ITC

1. To take care of various SAP issues faced by end users and work towards resolution

2. Prepare reports of daily activities post due coordination with systems leaders and to share reports with all Business Process Leads [BPL]
3. Check system errors and forward it to various functional consultants in case those errors are not within our jurisdiction and follow them up for priority fulfillment
4. Taking care of service request of end users by sending updates to various senior consultants by way of fulfilling requirements of all end users in due course
5. Preparing and Sharing Reports with Business Process Leads [BPL] by way of Call Log tool.

5. Project – Smartlink

1. Take care of all incoming and outgoing correspondences relating to Sales
2. Attend important calls and emails and revert to customers as the company provides Wireless Network Solutions to retail and corporate customers
3. Manage Sales and Post Sales Process, Taking Feedback, Encouraging Sales