Shomankar Mukherjee

Having total Experience of 5 years 8 months including SAP SD, Master Data Management. Having experience in FMCG Sector, Steel industry and in Retail industries also.

Kolkata, West Bengal

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9830933391

To become a contributing ERP functional consultant, in an organization for its success by applying the best business practice through innovative solution and constantly updating my skills.
KNOWLEDGE IN SAP:-

SAP-SD Skill Sets:-
* SAP R/3 front end application as well customizing and configuration.
* Configuration of organizational structures in SD and master data.
* Maintenance of Customer Masters, Material masters.
• Creating and processing sales orders, Delivery, Billing.
• Sales documents types, Delivery Types, Billing Types, Items categories, Schedule Line categories, Document flow and Copying control.
• Rush orders, Cash Sales, Third Party Trading Process(overview), Variant Configuration.
• Material determination, material listing / exclusion, free goods, cross selling, credit management(overview). Rebate Agreement Types
• Shipping point, Route and Account determinations.
• Maintenance of prices, surcharges, and discounts.
• Setting up conditions tables, access sequences and condition types within price determination.
* Have done training in SAP SD

Willing to relocate to: Bengaluru, Karnataka - Pune, Maharashtra - Hyderabad, Telangana

Work Experience

SAP Master Data Assistant Manager

Spencer's Retail Pvt Ltd

January 2020 to Present

Responsibilities
• Working in master data for customer master, Article Master, and customer material info record,
• Working in Daily errors regarding Order Process issues.
• Have worked in various LSMW platforms.
• There are three request that are been processed with LSMW and other BDC and to recheck the errors if any.
• Have to look after the daily mass pricing changes of the retail outlets and work on it.
• Looking after Listing, Linking and ARS parameters and check if any error comes and look into solution asap.

SAP SD Support Consultant

Price Waterhouse Coopers - Kolkata, West Bengal

May 2019 to December 2019

Responsibilities
• Working in master data for customer master, material master, and customer material info record,
• Working in Daily errors regarding Order Process issues.
• Have done various Development in Rebate Processing, Pricing change variables in Sales document types,
• Have worked in Customer Complaint Portal as per Client's Server and was in total Project from EP Portal to ECC and vice-versa.
• Have worked in one of the EP Portal part also which is Bidding process where customer will Bid for some Tender and the data will fetch from Portal and Collate from ECC Server and will effect in EP Portal
• As per the project requirement knowledge in Technical is also I have to learnt for some activities.

SAP SD Support Consultant
ITC INFOTECH INDIA LIMITED - Kolkata, West Bengal
January 2017 to April 2019

Responsibilities:
• Working in master data for customer master, material master, and customer material info record,
• Working in pricing procedures (condition types, access sequence, condition exclusion and pricing procedure determination)
• Error solving for end user regarding Delivery, Pricing, Billing.
• Knowledge of Customizing Free Goods Determination.
• Working on different Sales documents types (Standard Order, Cash Sales, Rush Order)
• Configuration of shipping point determination
• Knowledge with MM and SD Integration. Worked in LSMW.
• Have worked under Implementation project for ITC new project and worked under GAP analysis and gone through Rollout phase.

SAP ANALYST
ITC INFOTECH INDIA LIMITED - Kolkata, West Bengal
May 2015 to December 2016

Responsibilities:
• To take care of various SAP issues faced by end users and work towards resolution.
• To prepare reports of daily activities post due coordination with systems leaders and to share reports with all Business Process Leads [BPL].
• To look into system errors and to forward those to various functional consultants in case those errors are not within our jurisdiction and follow them up for faster fulfillment.
• Taking care of service request of end users by sending updates to various senior consultants by way of fulfilling requirements of all end users in due course.
• Preparing and Sharing Reports with Business Process Leads [BPL] by way of Call Log tool.

SALES CO-ORDINATOR - EAST
SMARTLINK NETWORK SYSTEMS LTD - Kolkata, West Bengal
July 2014 to January 2015

Responsibilities:
• To take care of all incoming and outgoing correspondences relating to Sales..
• To attend important calls and emails and give revert to those.
• As the company is mainly into providing Wireless Network Solutions to individuals and corporate, my main role is to manage Sales and Post Sales Process, Taking Feedback, Encouraging Sales, Maintaining

MIS, Coordinating will various Departments and Sales Staffs across all regions in Eastern India and maintaining contact and coordination with HO located in Mumbai.
• Responsibilities also include preparing various statements related to Sales and Post Sales Processes.

KEY RESULT AREA:-
• Good knowledge in SAP-SD
• Excellent analytical, problem solving and trouble shooting skills.
• Meticulous attention to customer services and follow up.
• Willingness to go the extra mile to ensure the client satisfaction and excellent client relationship.
• Work well under deadline and extreme pressure.
• A dedicated and highly motivated team player with friendly nature and positive attitude.
• A result-oriented, dynamic with Near about 3.5 years years of functional experience, inclusive of SAP Post Implementation Support (SAP R/3 SD Module) and also training under SAP SD.Successful in building relations with clients/ end users resolving critical problem areas. Adept in analyzing information system needs, evaluating end-user requirements and custom designing solutions.

Education

Masters of Business Administration in Marketing
Sikkim Manipal University
2013

Bachelor of Commerce in Marketing
South City College - Kolkata, West Bengal
2008