

Organization Context

Role Title	AWS Kubernetes Expert		
Reporting To	SAP ABAP Lead/ Tech Lead	Department	IT
Reported By	N/A	Location/Unit	As per requirement

Job Objective

The purpose of this role is to work on AWS related skillsets

Key Responsibilities

	<ol style="list-style-type: none"> 1. AWS (IAM, VPC, EC2, EKS, ECR, Secrets Manager, KMS, Certificate Manager, EFS, RDS, CloudWatch, Route53, SNS, Lambda, Event Bridge) 2. Kubernetes (1-3 Yrs) 3. Docker 4. Linux 5. Additional experience in Ansible, Docker, AWS DevOps. 6. Terraform → Optional 7. Prometheus → Optional 8. Grafana → Optional
Operational Management	<ul style="list-style-type: none"> • Should have working hands on experience of the modules listed

Key Interactions

Internal Interactions	External Interactions
<ul style="list-style-type: none"> • Tech Lead • IT Team 	<ul style="list-style-type: none"> • Customers

Job Specifications

Level of Education:	Graduate/Post Graduate from a recognized university with a degree in IT
Experience (Senior)	A Minimum of 4-6 years in a similar role
Experience (Junior)	A Minimum of 2-3 years in a similar role

KRAs and KPIs

Sales/EBIT	•
On Time Delivery	•

Resolution Of Issues Within SLA	•
B2C Enhancements and Support for Omni, Captive & EA	•
HR Automation	•
Development standards and documentation	•
Delivery of 95% of all other Projects on or before delivery date	•
Implement 2 new ideas for Support automation across all landscapes	•
Increased usage of platform within team	•
ESAT	•

Competencies	
Performance (P)	<ul style="list-style-type: none"> Follows protocols that guide performance Takes end to end ownership for achievement of goals Focuses on the positive aspects of change
Pride in Execution (PIE)	<ul style="list-style-type: none"> Creates customer satisfaction Grabs new challenges as opportunities to learn Responds urgently to requirements
People (PP)	<ul style="list-style-type: none"> States own viewpoints firmly Builds positive working relationships Shares knowledge and experiences
Path Breakers (PB)	<ul style="list-style-type: none"> Finds alternative solutions Channels business feedback to relevant people Commits to organization & team decisions
Strategy (ST)	<ul style="list-style-type: none"> Asks questions to understand organizational strategy Aligns own work to strategic action plan

Job Specification/Recruitment Template
Education: Graduate/Postgraduate from a recognized university preferable with a degree in IT
Min. Exp: 3- 5 years
Must Have: Good communication & interpersonal skills, Deep understanding of AWS, Innovative & process oriented, Strong Analytical Skills
Current Role Designation: Senior Team Leader/Assistant Manager

Personality Styles; Brand Fitment at per Brand DNA
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