Work Profile

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Summary

SAP Basis Consultant with 7+ years of SAP NetWeaver Basis Administration experience.

Skillsets / Expertise

Total Work Experience (Yrs)   :   7+

a. Skills / Experience / Exposure

    i. Knowledge in installations and version upgrades of R/3, ECC, Solution Manager on both Unix and Windows platforms.

    ii. Knowledge in Enhancement Packages.

    iii. Knowledge in OS/DB Migrations and Unicode conversions.

    iv. Knowledge in multiple operating systems like AIX-UX, Linux and Windows.

    v. Knowledge on all aspects of User Administration, Client Copy functionality, Kernel installation/upgrade, memory/buffer management, performance tuning, spool administration, lock administration, User roles and profile generation.

    vi. Knowledge in System Copy/Refresh, TMS configuration, ABAP Support Package application using SPAM/SAINT.

    vii. Knowledge in SLD configuration.

    viii. Knowledge in configuring various scenarios like Maintenance Optimizer, EWA, CUA, Service Desk in Solution Manager.

    ix. Knowledge in SAP Vertex systems, JDA, Sterling, BPC systems.

    x. Interaction with Clients to ascertain the requirements, carryout Analysis & Design to meet user requirements

    xi. Knowledge in Single – Sign On, Web dispatcher.

    xii. Self-motivated, positive attitude, quick learning ability, excellent mentoring skills, very comfortable multitasking across various teams or projects.

Work Experience

1. Ace Hardware, Oak Brook, IL

   Production support for ECC, landscapes. Support for Non-SAP Vertex, JDA, Sterling, BPC.

   Responsibilities: -

   1. Production support across ECC, BI, PI and Solution Manager.

   2. Monitoring and troubleshooting order processing, delivery processing.

   3. Worked on IDoc administration and processing. Creating RFC destinations and corresponding ports for IDoc processing.

   4. Transport management, troubleshooting, single and mass imports from SAP and OS level.

   5. Knowledge in the installation of Additional application server for SAP ECC 6.0 production system.

   6. Knowledge in Central User Administration.

   7. Worked on SCOT/SOST configuration for EFax to send Fax messages through Emails.

   8. Knowledge on SAP Router.

   9. Creation of SAP printers, administration and monitoring of spool and Temse problems.

   10. Monitored transactional and queued RFCs.

   11. Job monitoring using System logs and ABAP dump analysis.

   12. Monitored long running jobs, performed SQL trace and ABAP trace.

   13. Monitored SAP locks, database locks and update failures.

   14. Monitored File system usage and growth.

   15. Worked on CA Service Desk and Cherwell Ticketing Tools to resolve SAP production incidents.

   16. Reviewed and scheduled SAP maintenance jobs and performance jobs across all the systems in the landscape.

   17. Knowledge in Kernel upgrades, ABAP and JAVA patch upgrades using SPAM.

   18. Performed Daily SAP system activities and created daily status reports.

19. Worked on External SAP Vertex system, JDA, Sterling and BPC systems.

20. Monitored work process usage and configured operation modes.

21. Workload analysis, buffer and memory tuning and CPU usage.

22. Worked on Client administration, client copy and knowledge in remote client copy.

23. Tech: -

    a. SAP ECC 6.0, SAP BI 7.0, SAP PI 7.0, SAP Solution Manager 7.1, DB2 for OS/390, AIX 7.1, SAP Vertex 6.0 Release 8.2, JDA, BPC, B2B Sterling.