

Meenakshi Chandel

Works at Versatylo Interactive Pvt. Ltd.

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Noida, Uttar Pradesh 📍

#### CAREER OBIECTIVE

Seeking a challenging and rewarding position within a growing & esteemed organization in which I may utilize my knowledge and skill and thus explore the potential. I desire a position within an organization where continual education, achievement and growth are emphasized.

## PROFILE SUMMARY

- Confident, Motivated and Articulate, with 2+ years' experience in Sales and Marketing.
- Skilled at applying knowledge of business development processes.
- Sound Knowledge of business analysis, Lead generation.
- Liaising with both current and potential clients to develop existing and new business opportunities.

#### ORGANISATIONAL EXPERIENCE

**Versatylo Interactive Private Limited, Noida Designation:** Business Development Executive

(December 2017 - Present)

**Company Overview:** Versatylo Interactive is an ISO/IEC 27001:2013 certified Digital Marketing agency providing IT services like **Animation Video, Video Editing, Graphic designs, Web development and Digital Marketing: SEO, SMO, ORM,** etc.

## **Responsibilities:**

- Managing all communication with clients through mail, Skype, and phone call to convert the leads.
- Handling leads related to Animation video and Digital Marketing projects.
- Prioritize projects to achieve meaningful cost-effective results.
- Generated new business and long-term account opportunities through prospecting leads.
- Branding and promotional activities for generating leads.
- Prepare and follow-up on Proposals submitted to the clients.
- Project coordination with clients and developer to deliver project on time.
- Familiar with online bidding portals like upwork, guru.
- Established CRM to increase sales, improve sales forecasting, and enhance account tracking on new and existing clients.

Milagrow Business & Knowledge Solution, Gurgaon

**Designation**: Sales and Service Engineer (March 2016 – November 2017)

**Company Overview:** Milagrow Human Tech is the No.1 Domestic Robots Company in India dealing with **cleaning robots** like Floor Cleaning Robots, Window Cleaning robots, Pool cleaning robots, Lawn mower.

### Responsibilities:

- Responsible for preparation & maintenance of the MIS reports on Weekly and Monthly metrics.
- Day to day follow up & Co-ordination with Sales team to ensure timely flow of MIS.
- Demonstrating how a product meets a client's needs.
- Identifying the customer's & clients current and future requirements.
- Delivering presentations and demos to clients.
- Demonstrating products, services and solutions to potential clients.
- Providing sales support during virtual and onsite client meetings.
- Offering after-sales support services.
- Putting together technical instruction for customers in relation to the use, operation and maintenance of purchased products.
- Working with existing customers to help them get the most out of the products they have bought.
- Make travelling plans for field service Engineers.
- Daily coordinate with field service engineers and make daily demo plans for the field engineers.

# PROFESSIONAL SKILLS

- Outstanding analytical, problem-solving, and troubleshooting ability.
- Superior communication (oral and written) and quick learner.
- Both independent and team worker, as required.
- Ability to multi-task and prioritize effectively.
- · Ability to work under deadlines, worked as an active team member and willingness to accept responsibilities
- Strong technical aptitude and technical sales experience.
- Strong negotiation skills.
- Extensive phone and in- person customer service experience.

## IT SKILLS

- Web Related Languages: HTML
- **Platform Used**: Microsoft Windows (7/8)
- Software Used: CRM, Microsoft Office, Excel, Word, and Power Point
- Sound knowledge of Search Engine Optimization (SEO)
- Good Knowledge of Social Media Optimization (SMO) and Online Reputation Management (ORM)
- Software Testing (Manual): Well versed SDLC and STLC concepts
- Well versed with **Bug Life Cycle**
- Good knowledge on Manual Testing includes GUI, Functional, Regression and System Testing
- Good knowledge on **Ecommerce Domains**.

#### ACADEMIC DETAILS

| COURSE           | INSTITUTION  | UNIVERSITY/BOARD                         | %age | YEAR OF<br>PASSING |
|------------------|--|--|------|--------------------|
| B.Tech<br>(ECE)  | Jawaharlal Nehru Govt. Engineering<br>College Sundernagar (H.P) India. | Himachal Pradesh Technical<br>University | 69%  | 2015               |
| Higher Secondary | Girl Senior Secondary School Bilaspur<br>(H.P) India                   | HPBOSE                                   | 58%  | 2011               |
| Matric           | Girl Senior Secondary School Bilaspur<br>(H.P) India                   | HPBOSE                                   | 65%  | 2009               |

### AREA OF INTREST

- Digital Marketing
- Sales and Marketing
- Management skills
- Software Testing

## INTERNSHIP

- 2 months industrial training in **Software Testing Manual** from **SDK IT Solutions Pvt. Ltd.**
- Summer Training at Eureka electronics solution Pvt. Ltd Chandigarh on PICEMBEDDED SYSTEM
- Summer Training at **Step Solutions** in **Industrial Automation**.
- One day workshop on "IICTTE-2014" Conducted by J.N.G.E.C, SUNDERNAGAR.

# INTERNSHIP PROJECTS

- Power saver and person counter using Pic microcontroller.
- Traffic light control system using Pic microcontroller.

# PERSONAL DETAILS

Date of Birth:7 September, 1994Languages Known:English and Hindi.

**Permanent Address:** V.P.O. Lakhanpur, Tehsil –Sadar, District Bilaspur, Himachal Pradesh -174001

| DECLARATION  |              |  |  |  |  |
|--|--------------|--|--|--|--|
| I hereby declare that all the information provided by me in this application is factual and correct to the knowledge and belief. | e best of my |  |  |  |  |
| Place- Date-  Meenakshi Chandel  |              |  |  |  |  |
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