

Saurabh Khandelwal

PROFESSIONAL SNAPSHOT

- Cisco CCNA Certified, Cisco ID: CSCO13398971
- **Completed training on Cisco CCNA Routing & Switching.**
- Good Knowledge of OSI & TCP/IP model
- Telecommunication: Ericsson OSS, CITRIX, Winfiol, Nokia ITSM, Netcool, BMC remedy, ZTE Net Numen, Huawei iManagerU2000Client
- Fault-Finding & Resolving Customer Complaints.
- I have achieving the knowledge component of global system for mobile communication (GSM) and wideband code division multiple access (WCDMA) & Long Term Evolution (LTE)
- Networking fundamentals and topologies.
- Routing protocols (RIP, IGRP, OSPF, EIGRP, BGP).

WORK EXPERIENCE

Client: **Bharti Airtel Africa**
Role: Network Administrator
Description: The project involves supporting, troubleshooting and migration activity of network consisting mainly of Datacenters in African operations of Bharti Airtel.

Key Deliverables:

- Handled Core Network Operation NMC Department of entire MP & CG circle.
- Handling Network Operation of FM BSS in Global Delivery Centre
- Operation and maintenance and troubleshooting of Ericsson BSC & BTS.
- Fault & trouble shooting of BTS sites.
- Provide online support to field engineers for (GSM , WCDMA & LTE).
- To Co-ordinate with all the Team members for Site outage control and Make the quality work & Preventive Maintenance for all the critical sites on priority.
- Providing Multi-vendor network support (Ericsson, Nokia, Huawei and ZTE).

Client: **Idea Cellular Infrastructure Service Ltd. in MPCG Circle**
Role: Network Administrator
Description: The project involves supporting, troubleshooting and migration activity of Idea Cellular.

Key Deliverables:

- Provide online support to field engineers for (GSM , WCDMA & LTE).
- To Co-ordinate with all the Team members for Site outage control and Make the quality work & Preventive Maintenance for all the critical sites on priority.

RESUME

- Providing Multi-vendor network support (Ericsson, Nokia, Huawei and ZTE).

CREDENTIALS

EDUCATION:

Bachelor of computer application from Alwar University in 2015 with 75 percent

Academics:

- **X** - CBSE in 2009 with 69.06%
- **XII** - CBSE in 2011 with 59.06 %

Technical:

- **Operating System:** Windows, UNIX, Cisco IOS-XE
- **Cisco Router:** 881, 2600, 2900, 3900, 4300
- **Cisco Switches:** 2960, 3560, 3750, 3850,
- **Routing Protocols:** Static, EIGRP, OSPF, PPP
- **Switching Technologies :** VLAN, VTP, STP, HSRP, Ether channel, 802.1Q,
- **Other Technologies:** VPN, QoS, , IPSec, DMVPN, NAT, Net Flow
- **Management:** SNMP