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### Work Profile

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### **Summary**

Delhi University Graduate with 8+ Years of experience in BPO services in various processes including US Payroll and taxation laws. Experience in Sap –Basis Administration as an SAP Basis Consultant.

### **Skillsets / Expertise**

Total Work Experience (Yrs) : 8+

a. Skills / Experience / Exposure

i. ECC / SAP / S4 HANA

### **Work Experience**

1. **Waddaya – (Bank of America)**

Implementation & Support

Responsibilities: -

1. Providing support services in an Sap Basis administration
2. Database – MS-SQL Server 2008 R2(MTIL) & Sybase (WKS), Operating System – Windows NT (MTIL) & Suse Linux (WKS)
3. Sap Gui – SAP ECC 6.0 Version in MTIL & EHP7 for SAP ERP 6.0 in WKS
4. Installation of WSD and WSQ at Waddaya Solutions Pvt. Ltd.
5. Resolved T-code authorization and Missing object Authorization related issues

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6. TR movement between the Landscape from Dev to Qas and Qas to PRD.
  7. All user's password reset request and new user creation request.
  8. Generating EWA report from Solution Manager Weekly.
  9. Monitoring of Production Server of MTIL on daily basis.
  10. Make changes in configuration of Backup of all three servers as required by client.
  11. Maintaining required space for auto backup of log files in all 3 servers (Dev, Qas and PRD)
  12. Maintain license updation after every 3 months as required by system.
  13. Analyze dumps using ST22 t-code and cancelled jobs using SM37 t-code in all three systems.
  14. Unlock users whenever requested by any users through email.
  15. Take offline backup whenever required by stopping instances for all three servers due to maintenance in IT on their request.
  16. Kernel upgrade and SNote implementation using Sap Portal.

