

## Work Profile

**Name: - Suyash Shinde**  
Bachelor of Engineering

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### ***Skillsets / Expertise***

Total Work Experience (Yrs) : ~3

Programming Languages : -

SAP Modules (worked on) : SAP – SD, S4 – HANA, MM, SAP R/3, ECC 7.0

Experience in SAP Modules : SAP SD, MM

### ***Work Experience***

**1. Project: - HCL**

My responsibilities in the project include: -

1. Daily Support to end users
2. Collect requirements from users & mapping into SAP
3. GAP Analysis
4. Be part of review meetings
5. Blue Print Preparation
6. Plant Rollout Implementation

**2. Project: - Confidential**

My responsibilities in the project include: -

1. Conduct kick off meetings at customer site
2. Key role in requirement gatherings
3. Check feasibility of client's requirement

4. Design enterprise structure as per discussion with client
5. Perform configurations like shipping point, storage location
6. Create test scripts for all business process
7. Conduct Unit integration test
8. Conduct Unit acceptance test with help of test scripts for users
9. Cutover to live – activities

### **3. Project - Confidential**

1. Worked on production support
2. Analyzing the problem to provide solutions to the user generated issues
3. Resolution of Tickets using P2 & P3 as per SLA
4. Responsible for the tickets and issues relating to SD & MM
5. Arranging and coordinating for the knowledge transfer for new joiners in ODC
6. Documentation of End User Training Manuals and configuration guides

### **4. Project – Confidential**

1. Providing Production Support and solving end-user problems in SD/MM transactions
2. Analyzing the problem to provide solutions to the user generated error and incidents
3. Analyzing the incident tickets and providing permanent resolutions
4. Work with senior consultants for solutions to user generated errors such as Pricing, Sales documents, Item category, Schedule line category, Material determination, free goods determination