Rajan Kumar

B. Tech (CSE) with 3.5 Years of experience in Project Engineer

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Summary

➢ B. Tech in Computer Science and Engineering with 3.5 years of experience in end-to-end implementation of IT infrastructure, System and Network administration (WAN & LAN) and providing initial incident support.

➢ Worked with Future Supply Chain Solutions Ltd as IT Assistant (Regional IT).

➢ Currently working with Wipro Technology as Project Engineer.

➢ CCNA Certification (Cisco ID-CSCO12813549).

➢ Certified Advance Diploma in Computer Hardware & Network Management at Central Tool Room & Training Centre, Bhubaneswar.

➢ Interpersonal & Business skill: - Confident, Hardworking, Punctual, Adaptable, Time Management.

Professional Experience   Total Experience – 3.5 Years

Project Engineer, Wipro Technology   **Jun 2018 – Till date**

Client Name – Ujjivan small finance Bank.

Role – Network Administrator (NOC Team)

➢ Responsible for Network monitoring, Configuration, Troubleshooting and providing initial incident support for all over India that includes more than 700 Branches and HO, RO etc.

➢ Liaised between the ISP Team/vendor for smooth operations.

➢ All Links are monitoring through "CA Spectrum Infrastructure Management" tools.

➢ DC/DR link utilization is monitoring through "Network flow analysis" tools.

➢ Responsible to resolve the network Trouble-Tickets at "CA Service Desk Manger "tool.

➢ Configuration & Troubleshooting of branch Firewall (FortiWiFi 50E) & Switches (Cisco 2960) all over India.

➢ Backup activity for various networking devices for daily basis.

➢ We are providing daily, weekly, Monthly Report as per client SLA.

IT Assistant, Future Supply Chain Solutions Limited (Future Group)   **Feb 2016 – Jun 2018**

➢ Responsible for IT (System & Network) support for Karnataka regions that includes more than 20 formats like Big Bazaar, Heritage and Brand Factory etc.

➢ Responsible for seamless running of more than 500 laptops and desktops in Karnataka region and a single point of contact for solving system's hardware, Network and software related problems.

➢ Troubleshooting branches remotely, logging call with ISP & NOC Team on higher priority and escalating to Vendors to restore the link.

➢ Responsible for Network monitoring and troubleshooting in 10 MPLS Locations & 20 Broad band Location in Karnataka.

➢ Introduced AMC for all IT assets & reduced the R&M cost/ year by INR 76,000 compared to previous year.

➢ Liaised between server team and warehouse team for the entire zone for smooth operations.

➢ Responsible for capacity Management, audit of IP addressing and Hosted Devices within network Device.

➢ Responsible for Resolving Trouble-Tickets, raised by User through phone, email or remote access & tool.

➢ Provided remote support to on-site engineers and end users/customers during installation.

➢ Configured and maintained over 100 Network, USB, LPT printer like Dot matrix, Line matrix, LaserJet, Bar-Code & coordinated with select 3rd party and local vendors for R&M.

➢ Configured various networking devices including routers & Switches.

Projects Accomplished

➢ We are successfully upgraded the FortiWiFi 50E Firewall firmware at all over India.
➢ Successfully migrated the domain from Pantaloons to Future group for Karnataka region in a record 10 day.
➢ Established IT infrastructure, system configuration and network implementation at the below sites -
  1. FCL & Patanjali, Nelamangala (Oct 2017 to April 2018
  2. FSC express Hub, Dasanapura (June 2017 to Oct 2017)
  3. Heritage Retail, Nelamangala (Nov 2016 to May 2017)
  4. Sangam Retail, Nelamangala (April 2016 to Sep 2016)

Academics

Qualification	Board / University	Year of Passing
B. Tech (Computer Science & Eng.)	BPUT (NMIET, Bhubaneswar)	2014
Intermediate (Science)	JAC, Ranchi (Hindu+2 High School, Hazaribagh)	2009
High School	JAC, Ranchi (Gomia High School, Gomia)	2007

Extracurricular Activates

➢ Participated in 48th UN Information Test in 2005.
➢ Worked with NGO Parkas for promotion of education among rural students.

Personal Details

➢ Father's Name   - Mr. Manik Saw
➢ Permanent Address - Village – Gomia (Near Thana Chowk) , Bokaro, Jharkhand – 829111.
➢ Present Address - BTM 1st stage (Near Gangotri Circle) Bangalore, Karnataka - 560076.
➢ Date Of Birth   - 25th April 1992
➢ Language Known - English & Hindi
➢ Marital Status - Single
➢ Nationality/Religion - Indian /Hinduism
➢ Interest & Hobbies - Playing Cricket, Watching movies
➢ Passport N0 - M6277150