TeleKinetics●

Work Profile

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CERTIFICATIONS

- Certified Scrum Master - ScrumAlliance
- ISTQB
- Automation tool – Tricentis Tosca Levels AS1 , AS2 , AE1

Profile Summary: -

- 17 years of IT experience which includes working experience as Scrum Master, Sr Software Consultant, QA Lead, Defect Manager
- Proficient in Requirements Gathering and Management, Software Testing, Test
- Management, Team Management.
- Strong working experience in implementing Waterfall and Agile (Sprint/Scrum) methodologies.
- CSM (Certified Scrum Master).
- Working on Agile/Scrum for 6+ Years.
- Worked as Scrum master for 2.5 years.
- 2 Years of Experience on TOSCA Automation Testing
- Holding B1 Visa for USA valid until September-2029.
- Worked with different Test management and defect management tools
- Worked closely with onshore teams, product manager and stakeholders.
- Excellent exposure to Onsite/Offshore model.
- Experience in working with offshore team members including Developers and onsite stakeholders.
- Worked on Automation using tools like TOSCA
- Experience in database testing using SQL
- Excellent interpersonal and conflict resolution skills helpful in reconciliation between the End Users and the Development Team.
- Excellent communication and analytical skills with the ability to present technical details to clients in technical and non-technical backgrounds.
- Excellent planning , organizational, time & project management skills.
- Aggressive problem diagnosis , creative problem-solving and bug reporting skills.
- Hands-on experience in Functional, Regression and User Acceptance Testing.
- Experience in design, modification and execution of Test Plans, Test Scenarios, Test Cases and related documentation.

Worked onsite -

Amsterdam (Netherlands) for 6 months in 2010

Chicago (USA) for 2 weeks in 2019

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Professional Skills

Elements	Particulars
Primary Skills	Scrum Master , Automation with Tosca ,Functional Testing, Agile / Scrum Methodology
Top 5 Strengths	Quick learner, flexibility, Logical thinking, Reliability, Good written and spoken communication
Testing Skills	- Tricentis Tosca – Automation testing - Functional Testing - Regression Testing
Domain Knowledge	Mortgage, Finance, Cards(Credit/Debit), Car Auctions, E- commerce, Procurement & Logistics, E -Learning
Testing Tools	Mercury TestDirector 8.0, Quality Center 9.2,MTM (Microsoft Test Manager), TFS, Jira, TOSCA, Devops

Projects

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Project Name	Global Public Web
Client	SECURITAS AB, Sweden
Role	Scrum Master
Roles performed	• Complete Project is based on Agile/Scrum Methodology. Working as Scrum Master • Facilitated effective backlog refinements, sprint planning sessions, daily stand-ups, sprint reviews, and retrospectives. • Worked closely with Product owner in facilitating sprint review to ensure best practices and techniques are utilized to ensure maximum stakeholders' feedback. • Coached the teams to interact in ways that ensure clear communication of product requirements and team commitments. • Tracked and managed the burn-down chart, velocity and task break-down. • Coached the team and product owner on Agile/Scrum concepts and principles to ensure the team is continually improving. • Documented and furnished the team's definition of done/commitment to all team members as a reminder of the sprint goals.

Technology used in project	Quality Assurance	Black box test techniques
	Tools Process management	Devops
	Automation Tool	None
	Configuration Management Tools	Episerve / DevOps
	Programming languages	.NET, MVC

Description	As a business, SECURITAS AB's primary purpose is to provide Security services / solutions across world. SECURITAS successfully integrates technology, people and knowledge to offer protective services to customers all over the world. SECURITAS employ 355,000 people in 48 markets. SECURITAS have about 150,000 clients worldwide (excluding monitoring-only clients), of which 150 are global clients. In 2020, total sales amounted to MSEK 107,954 and the operating income was 4,892 MSEK. SECURITAS operates in North America, Europe, Latin America, Africa, the Middle East, Asia and Australia.

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Project Name	ASAP (Automated Salvage Auction Process)
Client	Insurance Auto Auctions (IAAI), USA
Role	Test Lead / Scrum Master
Roles performed	• Complete Project is based on Agile/Scrum Methodology. Worked as Scrum Master for 1.5 years. • Worked as a single testing resource in project, then, Lead a team of 4. • Performing Automation tests using TOSCA. • Travelled to Chicago, USA for business meetings for 2 weeks • Facilitated effective backlog refinements, sprint planning sessions, daily stand-ups, sprint reviews, and retrospectives. • Worked closely with Product owner in facilitating sprint review to ensure best practices and techniques are utilized to ensure maximum stakeholders' feedback. • Coached the teams to interact in ways that ensure clear communication of product requirements and team commitments. • Cleared the team's impediments and ensured team is raising and clearing impediments on daily basis. • Resolved disputes among team members to ensure a healthy working relation within the team. • Identified gaps in knowledge and addressed them through teaching, mentoring, and coaching of best practices across the team. • Tracked and managed the burn-down chart, velocity and task break-down. • Coached the team and product owner on Agile/Scrum concepts and principles to ensure the team is continually improving. • Documented and furnished the team's definition of done/commitment to all team members as a reminder of the sprint goals.

Technology used in project	Quality Assurance	Black box test techniques
	Tools Process management	MTM
	Automation Tool	TOSCA
	Configuration Management Tools	TFS / DevOps
	Programming languages	.NET, MVC, Crystal Reports,

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| Description | As a business, IAA's primary purpose is to receive vehicles from customers known as Salvage Providers and auction them off to other customers known as Buyers. Each vehicle acquired by IAAI proceeds through distinct stages starting with Assignment and ending with Settlement.

ASAP (Automated Salvage Auction Process) is a web based application used by IAA employees to manage vehicles as they proceed through the Vehicle Life Cycle. Although the primary users are IAA Branch Employees, other user groups include Buyer Services to manage profiles and Accounting to manage Salvage Provider Settlements.

Using TOSCA automation to automated various scenarios. |
|---|---|

Project Name	Solveon-Solve-IT	
Client	Lindorff (Solveon), Subsidiary of ABN AMRO bank, Netherlands.	
Role	Team Lead	
Roles performed	• Involved in Test case specifications, Execution, Reporting, Test estimation. • Defect logging, retesting and tracking to closure using tool JIRA. • Involved and contributed for test estimation. • Coordination & communication with onshore and offshore functional as well as technical team for Validation & Verifications. • Key areas like database restoring, test case templates, test reporting for a new concept of DATA MIGRATION implemented at Solveon. • Preparing SQL queries and testing in SQL • Handled team of 3 resources.	
Technology used in project	Quality Assurance	Black box test techniques
	Tools Process management	MTM
	Configuration Management Tools	TFS
	Programming languages	.NET, Crystal Reports,

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	Database	SQL Server 2005
Description	Lindorff (Solveon) is a pre-collection agency. 100 % work of collection is passed on to Solveon from ABN AMRO. The Debtors can be for different types on loans, can be behind on mortgages, defaulters in credit cards, etc. Current scope of the project is to implement and test various change proposals requested by the users, clients of Solveon System	

Project Name	International Card Services	
Client	ICS, Netherlands	
Role	Team Member	
Roles performed	• To understand the functional part and business logic of an entire project. • Reviewing & Updating Manual test cases. • Active participation in regression Testing. • Worked at client place (Netherlands) for 6 months • Creating test Plan, Test Scripts • Performed System Testing, User Acceptance testing • Worked on SoapUI project designed for "Bijenkorf - 'Drie Dwaze Dagen' (three crazy days) sale"	
Technology used in project	Quality Assurance	Black box test techniques
	Tools Process management	Test Director, Quality Centre
	Configuration Management Tools	Source forge
	Programming languages	C, C, Assembly language programming (8085, 8086, 89C51)
	Database	SQL
	Development environment/tools	AS-400 data base & Master Card Clearing Presentment Simulator.
Description	International Card Services (FORTIS Bank), Netherlands B.V. is into processing of Master and Visa cards in Europe and in offering other financial services like insurances and revolving credit. ICS also uses third party for offering services like printing of statements, credit checking etc. ICS Testline in India is responsible for managing the Card management system (EntraCard), AS400 systems for FAT and RT of various modules like Visa/Master card transactions, Interest calculation, embossing, letters & statements etc.	

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Project Name	Stater Mortgage System	
Client	Stater, Netherlands	
Role	Team Member	
Roles performed	• To understand the functional part and business logic of an entire project. • Writing and reviewing Manual test cases. • Active participation in environment and regression Testing.	
Technology used in project	Operating System	Windows Server 2003
	Testing Tools	Mercury TestDirector 8.0, Quality Center 9.2
	Code base	Uniface, C++
	Database	MS Query 2002
Description	The iSHS, international STATER HYPOTHEEK SYSTEEM (international STATER Mortgage system) is used to administrate the mortgages of customers of several lenders (banks, insurance companies). The iSHS is divided into several parts. The large lenders like Obvion, Bouwfonds and Germany have their own copy of all program sources and database; several smaller lenders share the Stater part.	

Client	ZoomIn Online India Pvt. Ltd. (India, USA)	
Role	Team Member	
Roles performed	• Involved in integration and system testing, Experience in manual testing and hands on in defect reporting in Fogbugz, Creation, Updating and Execution of Test Cases for Web based applications as well as for web portal, Understanding of Requirement Specification documents, Studying and Reviewing Master Test Plan to understand the scope and volume of testing. • Carrying out the peer review of the deliverables created by other team members. • Also, involved in coordination and interaction with the Team in USA to discuss issues and resolving the same.	
Technology used in project	Operating System	Windows XP
	Testing Tools	Fogbugz

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	Code base	VB.NET, ASP.NET
	Database	SQL 2000
Description	www.zoomin.com is an e-commerce website, involved in online photo sharing, photo printing, selling of products.	

Project Name	CMS	
Client	Inchcape Shipping Services (India, UK, Dubai)	
Role	Team Member	
Roles performed	• Involved in integration and system testing. • Responsibilities also included Experience in manual testing and Creation, Updating and Execution of Test Cases for Web based applications, Understanding of Requirement Specification documents, Studying and Reviewing Master Test Plan to understand the scope and volume of testing, Carrying out the peer review of the deliverables created by other team members. • As a tester to understand the system functionality and carrying out the tests. • Also, involved in coordination and interaction with the Business Team in Dubai & UK to discuss issues and resolving the same. • Involved in to understand the Business Requirements & explaining process to other team members.	
Technology used in project	Operating System	Windows XP
	Testing Tools	-
	Code base	VB.NET, ASP.NET
	Database	SQL 2000
Description	CMS is the application made for all the procurement & logistics requirements for Inchcape Shipping Services.	

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Project Name	Houghton Mifflin College Assignments	
Client	HMCo, USA	
Role	Team Member	
Roles performed	- Responsibilities also included Experience in manual testing and hands on in defect reporting in TeamTrack, Creation, Updating and Execution of Test Cases for Web based applications, Understanding of Requirement Specification documents, Studying and Reviewing Master Test Plan to understand the scope and volume of testing. - Carrying out the peer review of the deliverables created by other team members - Also, involved in coordination and interaction with the Team in USA to discuss issues and resolving the same.	
Technology used in project	Operating System	Windows XP
	Testing Tools	PVCS Tracker
	Code base	Java, XML
	Database	SQL 2000
Description	Worked in MRCC (M & R Consultants Corporation) for various assignments of Houghton Mifflin College (HMCo).	

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