

Shehab Ashraf

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ABOUT ME

- Software Engineering Motivated software engineering graduate from the New Cairo Academy with some (training) of experience in software development and application support.
- Seeking to use my proven skills in (HTML, CSS , Java Script , React , Bootstrap, PHP , SQL)to gain experience.

EDUCATION

BSc. in Computer Science and information technologies

New Cairo Academy • Egypt , cairo • 2018 • 2.91 GPA

EXPERIENCE

Application support engineer

Div Systems Company

January 2022 – March 2022, Egypt , cairo

- Company application administration: Deploy, configure, integrate and test the implemented solution based , On Technical and Business requirements .
- Company application troubleshooting and supporting during UAT and production .
- React to High Severity issues technical situation that requires immediate attention .
- Review/Prepare system documentations .

Technical Support Engineering Intern

Alex Bank

July 2021 – September 2021, Egypt , cairo

- Welcome customers to obtain information and above available services .
- Helps customer complete any application .
- Feed the system with all information obtained from customers .
- Presents funds received from customers to the Teller for deposit & obtain receipt for customers .

Full Stack Developer

Adrel Company

October 2020 – January 2021, Egypt , cairo

- Developed a full stack website that uses HTML, CSS, PHP, and MySQL to display, search and update the contents of a database .
- Problem solving .
- Support some Applications .
- Reduced work disruptions by troubleshooting, debugging and identifying and rectifying errors that prevented the delivery of software.
- Maintained accountability for troubleshooting and resolving support issues .

SKILLS

Software: Html, Css, Javascript, React, Php, Php Laravel, Oop Php, Sql

Languages: Arabic, English