

HomeEase

High Level Requirements Document

Version 1.2

Date

Project Identification

Project:	HomeEase – In- Home Services Provider
Prepared By:	HomeEase Management
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Contributors

The following individuals contributed to this document.

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Ahad Abdul	UI/UX Designer
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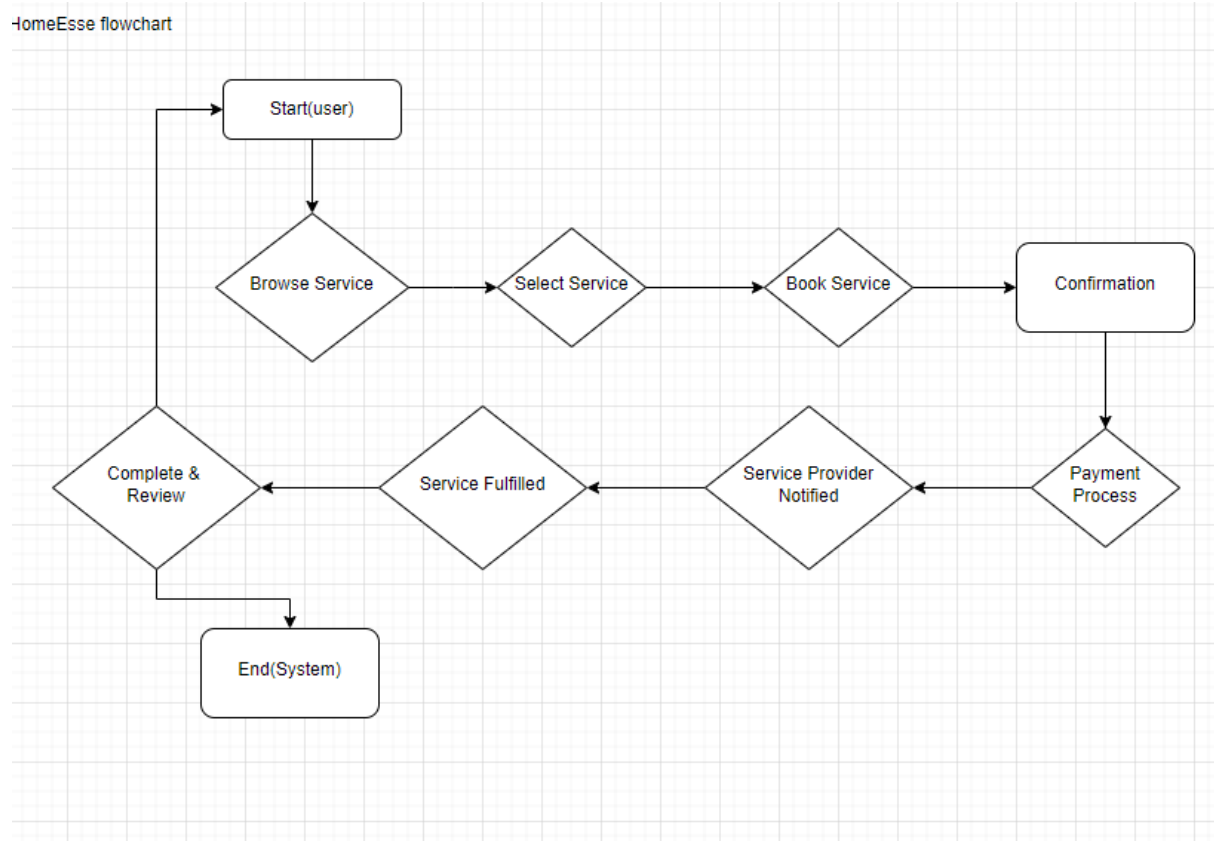
Revision History

Version Number	Revision Date	Summary of Changes	Modified by
1.1	26-09-2024	Business Context Diagram	HomeEase Management
1.2	28-09-2024	Requirements Scope Statement	HomeEase Management

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1. Business Context Diagram



Requirements Scope Area

HomeEase will provide essential services such as plumbing, cleaning, beauty treatments, and electrical work to users, particularly focusing on elderly and disabled users.

External Entity	Description
Service Providers	Professionals offering services such as plumbing, carpentry, beauty treatments
Customers (Elderly Users):	The primary user base seeking convenient home services.

Information Flows	Description
Booking and Scheduling:	Users can book services through the platform, and service providers will receive real-time notifications.
Payment Processing:	Secure payments processed through integrated payment gateways
Feedback System:	Users can leave reviews and ratings for completed services

2. Requirements Scope Statements

HLR#	Description	Priority (H, M, L)
HLR01	The platform must offer a user-friendly interface tailored to elderly users with simplified navigation.	H
HLR02	Secure and reliable payment gateway integration to protect user transactions.	H
HLR03	Real-time service provider notifications for booking requests.	H
HLR04	Review and rating system for users to leave feedback on services	M
HLR05	Support system via chat or phone for customer inquiries	M
HLR06	Service provider profile creation and management tools	H

3. High Level Business Requirements Sign-Off

The undersigned acknowledge their agreement with the contents of Version 1.2 of the High-Level Requirements document for HomeEase.

Following approval of this document, requirements changes will be governed by the project's change management process, including impact analysis and appropriate reviews and approvals, under the general control of the Project Plan and according to company policy. Approved Change Request Documents, if present, will be attached to this Requirements Document as updates.

Name	Project Role and Functional Area	Date Signed
Bhavya Vaghela	Project Manager	Bhavya Vaghela

** Note: physical signatures are not required. Email approvals are acceptable and should be appended to project documents.*