SUBHAN MOHAMMED ABDUL

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PERSONAL SUMMARY

Motivated and detail-oriented Computer Science graduate with a strong foundation in software development, algorithms, and problem-solving. Eager to apply programming knowledge, analytical thinking, and teamwork skills in an entry-level software development role. Passionate about learning new technologies and contributing to innovative projects.

TECHNICAL SKILLS

Programming Languages: Java, Python, JavaScript, C#
Web Technologies: HTML, CSS, React, Node.js, React, Angular, Flask.
Databases: MySQL, MongoDB, PostgresSQL.
Development Tools: Git, Visual Studio Code, IntelliJ IDEA
Methodologies: Agile, Scrum, Object-Oriented Programming (OOP), Microservices Architecture

PROJECTS

HomeEase – In -Home Services App
- Developed an app using python flask, HTML, CSS and JavaScript.
- The app helps make at-home service booking such as plumbing and carpentry easier and efficient.
- The target audience is old people and people with disabilities.

Event Booking App
- Developed an app using JAVA and microservices architecture while making sure to dockerize the entire app using docker.
- The app is for managing and booking events easily.
- The focus of the project was to learn why microservice architecture is important in todays tech environments.

Real-time chat App
- Developed a real-time chat app using React, Node JS, Socket IO, Express JS and GRAPHQL API.
- Implemented real-time chatting
- Used Web sockets for seamless communication
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PROFESSIONAL EXPERIENCE

Walmart – Customer Service Associate   June 2023-September 2024

- Provided excellent customer support, assisting customers with inquiries and resolving complaints efficiently.
- Developed strong communication and problem-solving skills while handling multiple tasks in a fast-paced environment.
- Collaborated with team members to improve workflow efficiency and enhance customer satisfaction.

AS Builders -Site Supervisor   January 2021 – December 2022

- Overlooked site maintenance and assigned workload between workers.
- Managed books and made sure that everything was running smoothly and efficiently.
- Helped in everyday tasks at the site including marking, measurements etc.

CERTIFICATIONS
- AWS Certified Cloud Practitioner (In Progress)
- Google IT Support Certificate
- Linux Foundation Certified

SKILLS
Hard Skills: Microsoft Office, Digital Literacy, Omnichannel Awareness, Product Knowledge, Financial Acumen, Troubleshooting, Office Administration, Administration, Windows/Mac OS.
Soft Skills: Customer Service, Communication Skills, Conflict Resolution, Leadership, Problem Solving & Decision Making, Team Player, Multitasking Skills, Complaint Handling, Call Centre Operations, Sales Techniques.

EDUCATION
- George Brown College | Advanced Diploma in Computer Programing and Analysis| Toronto, ON | January 2023
- Little Flower Junior College | Board of Intermediate In Mathematics, Physics and Chemistry | Hyderabad, India | June 2021