

Steven Suddreth

Logistics Specialist & Junior Developer

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WWW <https://github.com/ssuddreth>

Motivated, hard-working, and detail-oriented Codecademy full-stack development graduate with 18 months of experience in web/app development and design. Seeking a junior developer position and a career in web/software engineering. Enthusiastic team player ready to learn and contribute to company success.



Skills



HTML, CSS, and JavaScript



Full-Stack Development (Node.js Environment)



Import/Export Logistics Coordination



Work History



Jul 2021 - Current **Air Import Specialist**

O.T.S. Astracon LLC, Charlotte, NC

- Maintained open communication with customers and overseas partners to update all parties on order and shipping changes.
- Followed SOPs with all customer account actions and data management to keep consistent service levels.
- Prepared and processed import and export documentation according to customs regulations, laws or procedures.



Feb 2013 - Jul 2021 **Logistics Specialist**

Midrex Technologies, Inc., Charlotte, NC

- Negotiated and arranged transport of goods with shipping or freight companies.
- Determined method of shipment and prepared bills of lading, invoices and other shipping documents
- Developed strategic relationships with existing customers by learning preferences and managing regular communications.

- Delivered comprehensive bid proposals for logistics projects and gained client approval on costs.

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Jun 2007 -
May 2013

Guest Service Representative

Target Corporation, Huntersville, NC

- Refunded payments for returned items, processed exchanges and offered store credit to achieve customer satisfaction.
- Provided friendly service and assistance to clients promote customer loyalty, satisfaction and sales.
- Answered questions about store policies and addressed customer concerns.



Education

◆
Jul 2021 -
Dec 2022

Full-Stack Web/App Development

Codecademy - Charlotte, NC

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Jun 2021 -
Oct 2022

Full-Stack Web/App Development

FreeCodeCamp - Charlotte, NC

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Sep 2008 -
Dec 2009

Criminal Justice

University of North Carolina At Charlotte - Charlotte, NC

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Jan 1998 -
May 2008

HS/Secondary Education

Northside Christian Academy - Charlotte, NC