

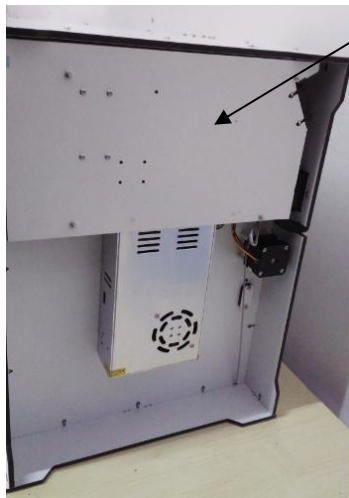
Touch screen not lighted on or become blank

Warning: Please be careful for human electrostatic especially in winter when touching the motherboard or extruders or laser. The easiest way to solve this problem is that we can touch the metal part nearby by hand first before touching the motherboard or extruders or laser. So the electrostatic usually will be gone before touching the motherboard or extruders or laser.

After transportation, a few touch screen will be not lighted on or become blank. Please do the following steps to solve the problem. Sorry for the trouble.

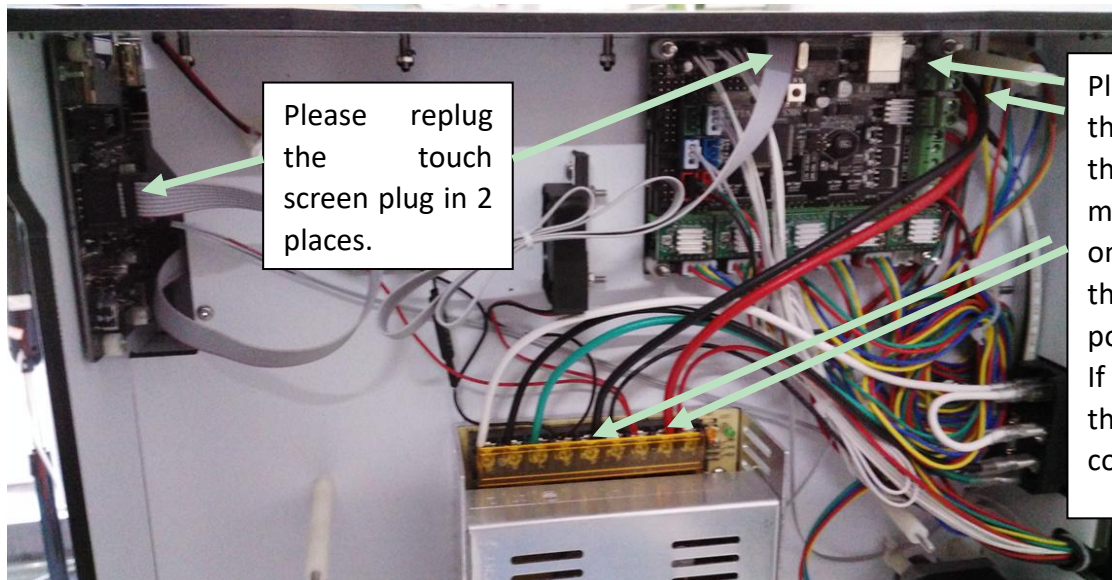
Power off the printer and open the bottom plate of the printer .

1. Open the bottom panel



Bottom panel

You can find there is a touch screen electrical board and the motherboard.



Please replug the touch screen plug in 2 places.

Please check the led light on the motherboard is on or not when the printer is powered on. If not, check the wire connection.