

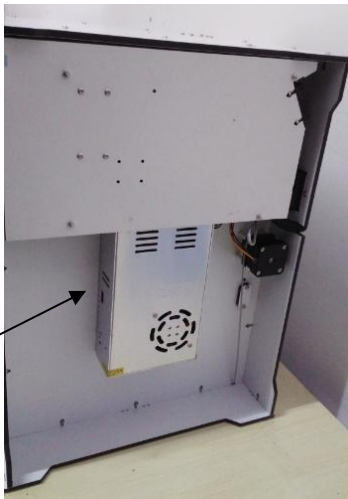
No power to the printer

Sometimes the printer will be no respond when you power on the printer. Here you can do something following to solve this problem.

1. Sometimes the power button on the back of the printer will be not functional after violent transportation. We can push the button in and it will function well and you can turn on the printer.



2. check the power supply in the bottom of the printer is in 220v or 110v mode as below:



Please confirm that power supply is fit for your local electrical power voltage. If not fit, you can use a screwdriver to pull it to the right voltage mode.

Sometimes the mode switch will get loose after transportation. Though it is fit for your local voltage, the printer will not be powered. Please switch the voltage mode to another mode first, then switch it back to the original mode which is fit for your local voltage. Then you can power on the printer.

If the problem not solved, then please check the **power cord line whether has broken or not**, or change another power cord line to check the printer is function or not. **Also check your room socket has the power or not.**

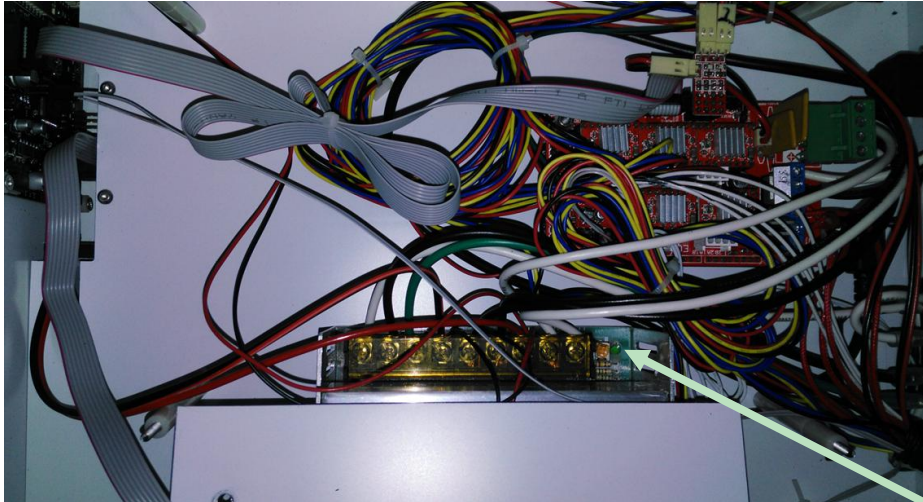


3. **If the problem not solved**, open the electrical board protection panel in the bottom of the printer as the photo below:

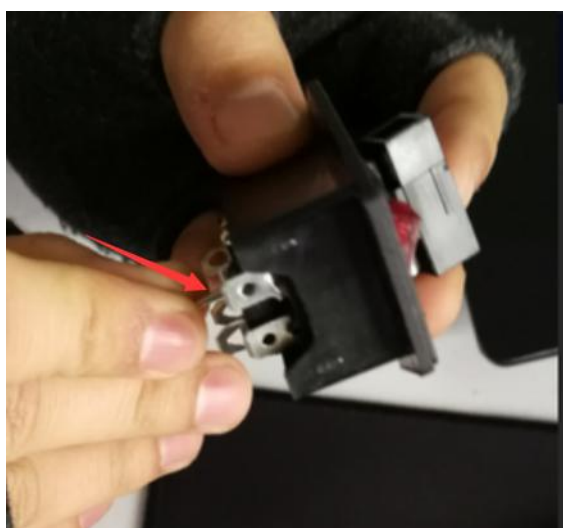


electrical board protection panel

4. Look at the power supply's LED light in the bottom of the printer to check whether it is light or not **when you power on the printer.**



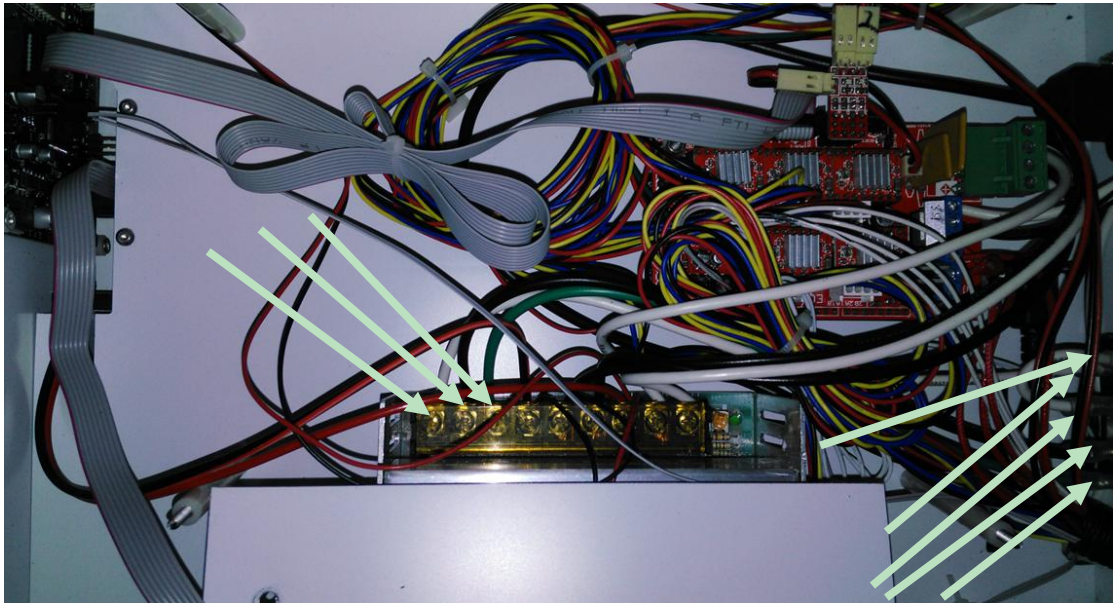
5. If the LED light is not on, then we can power off the printer and check whether the fuse is broken or not as below:




plz kindly check whether the fuse is fine or not

If the the fuse is broken, we can replace the fuse (5*50mm, 10A)

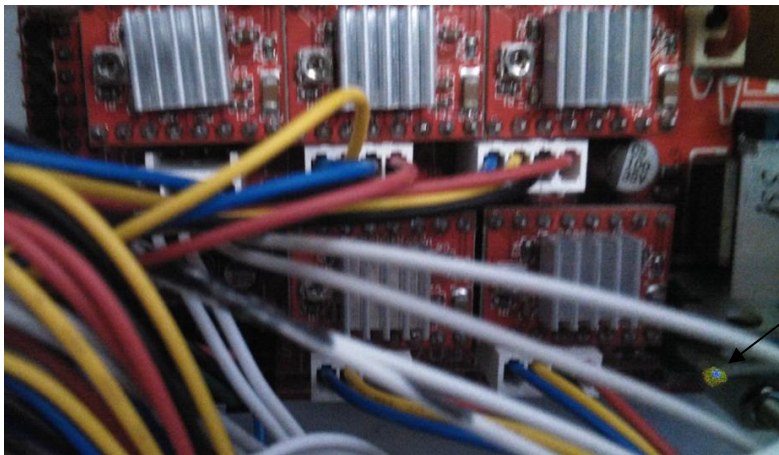
If the fuse is not broken, we can check the wires are connected well or not:



If the wires are connected well and the LED light is still not light, then the power supply is broken during violent transportation. We will send the new power supply to you by air courier and the problem solved. When connecting the wire, red or white wire is positive wire

(+), black wire is neutral wire(N), and green wire is ground wire . You can take the photo before you replacing the power supply.

6. If the LED light is light (on), then please check whether the led on the motherboard will flash and the cooling fan for the motherboard will run or not when you power on the printer.



If the motherboard cooling fan doesn't run, the we should replace the power supply.

If this motherboard LED is not on and the motherboard cooling fan runs, then please connect this green terminal well and check the wire connection too to solve the problem as the photo below:

