



# CALL CENTER ANALYSIS

Total Calls

5000

Answered Calls

81%

Satisfaction Rating

68%

Speed Of Answer

68 sec

Filters

Agent

All



Month

All



Topic

All

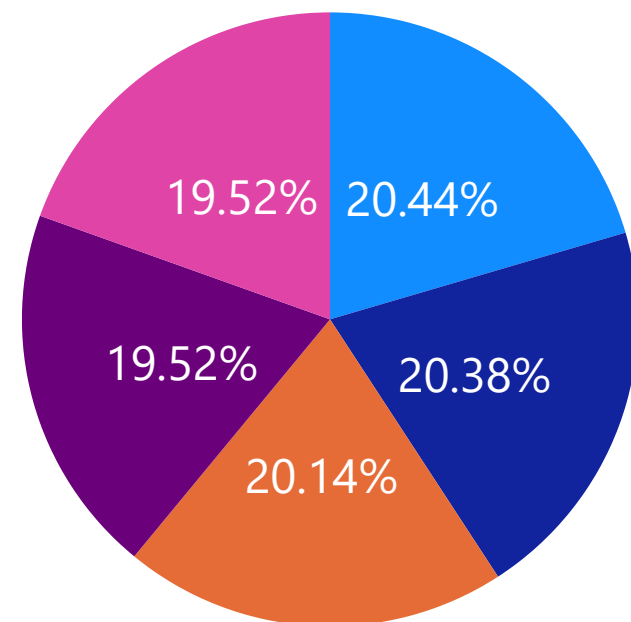


Year

All



Count of Calls By Topic



Topic

- Streaming
- Technical Support
- Payment related
- Admin Support
- Contract related

Average Satisfaction



Topic by Month

Topic Admin S... Contract ... Payment ... Streaming Technical ...

