

## EDUCATION

**University of North Carolina at Chapel Hill** – Chapel Hill, NC

August 2018 - Present

*B.S. Computer Science, B.A. History*

- GPA 3.423

## EXPERIENCE

**CHICK-FIL-A** – Cornelius, NC

February 2021 -- Present

*Team Member*

- Performs guest service and food preparation duties. These duties include greeting customers, taking customer orders, completing transactions on the cash register, cooking food, and assembling sandwiches.
- Additional team member duties include operating the drive-thru window, unloading deliveries, and maintaining a clean store environment.

**DICK'S SPORTING GOODS** – Huntersville NC

May 2020 – August 2020

*Footwear Sales Associate*

- Consistently met all customer needs and provided the best possible consumer experience in a retail environment
- Assisted store managers with tasks outside of day-to-day responsibilities
- Reorganized the store's footwear department in order to pass a corporate audit one month after failing previously
- Worked an average of 35 hours per week during the 2020 Summer

**UNC ITS SERVICE DESK** – Chapel Hill, NC

March 2019 – May 2020

*Walk-in Student Technician*

- Assisted UNC students, faculty, and staff with technological support
- Troubleshooted and corrected software and hardware issues within various computers, smartphones, and tablets – devices included Android, Apple, and Windows products
- Gained extensive knowledge and experience troubleshooting a variety of software including but not limited to: MacOS, Windows OS, Microsoft Office, Adobe Creative Cloud, and Citrix Workspace
- Acquired skills to fix software and hardware issues with Apple and Lenovo products
- Worked a minimum of 15 hours a week over three full-time semesters
- All student employment suspended as a result of Coronavirus pandemic

## LEADERSHIP AND COMMUNITY INVOLVEMENT

**CHI PHI FRATERNITY** – Chapel Hill, NC

January 2019 - Present

*House Manager (2019-2020)*

- Contacted various workers and allocated responsibility amongst 60 active members to resolve many problems that exist in a multimillion-dollar property with 20 tenants
- Created and submitted a COVID-19 Housing Safety Plan to the Orange County Public Health Department which established COVID-19 guidelines for all chapter members and employees to follow
- Established a new program to insource chapter house management, saving \$500 per month on housekeeping and landscaping costs

*Vice President (October 2020-Present)*

- Head advisor to Chapter President
- Communicated directly with the chapter's alumni association, housing corporation, and Interfraternity Council Leaders
- Assisted with coordination of chapter meetings, Executive Board meetings, philanthropy and social events

**UNC WOMEN'S BASKETBALL TEAM** – Chapel Hill, NC

October 2018 - Present

*Practice Player*

- Competes against the UNCWBB team in drills, scrimmages, and other workouts

## ADDITIONAL INFORMATION

- Coding languages – Java, JavaScript, C, Python, HTML, CSS, MIPS assembly