

# Sam Tackeberry

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<https://stackeberry.github.io>

## EDUCATION

**University of North Carolina at Chapel Hill** – Chapel Hill, NC

Chapel Hill, NC

*B.S. Computer Science; B.A. History*

August 2018 – Present

- Cumulative GPA: 3.423

**Darlington School** – Rome, GA

*High School Diploma*

- Awards: Cum Laude Society, Mu Alpha Theta, Sociedad Honoraria Hispanica, Honor Council Award
- Cumulative GPA: 4.3

## PROFESSIONAL EXPERIENCE

**UNC ITS Service Desk**

Chapel Hill, NC

*Walk-in Student Technician*

March 2019 – Present

- Assisted UNC students, faculty, and staff with technological support
- Troubleshooted and corrected software and hardware issues within various computers, smartphones, and tablets – devices included Android, Apple, and Windows products
- Gained extensive knowledge and experience troubleshooting a variety of software including but not limited to: MacOS, Windows OS, Microsoft Office, Adobe Creative Cloud, and Citrix Workspace
- Acquired skills to fix software and hardware issues with Apple and Lenovo products
- Assisted 762 clients with IT related issues

**Dick's Sporting Goods**

Huntersville, NC

*Sales Associate*

May 2020 – August 2020

- Consistently met all customer needs and provided the best possible consumer experience in a retail environment
- Assisted store managers with tasks outside of day-to-day responsibilities
- Reorganized the store's footwear department in order to pass a corporate audit one month after failing previously

**Peninsula Yacht Club**

Cornelius, NC

*Server Captain*

February 2021 – August 2021

- Performs guest service and food preparation duties. These duties include greeting guests, taking guest orders, answering questions about the menu, taking payments, and providing exceptional guest service in a country club environment
- Additional server duties include maintaining a clean restaurant environment and developing relationships with guests in order to create a sense of community
- Server Captain responsibilities include assisting all other servers with various restaurant related issues and handling situations with distraught guests

## LEADERSHIP AND EXTRACURRICULAR INVOLVEMENT

**Chi Phi Fraternity**

Chapel Hill, NC

*House Manager (November 2019 – November 2020)*

January 2019 – Present

- Allocated responsibility amongst 60 active members to resolve many problems that exist in a multimillion-dollar property with 20 tenants
- Created and submitted a COVID-19 Housing Safety Plan to the Orange County Public Health Department which established COVID-19 guidelines for all chapter members and employees to follow
- Established a new program to insource chapter house management, saving \$500 per month on housekeeping and landscaping costs

*Vice President (November 2020 – November 2021)*

- Head advisor to Chapter President
- Communicated directly with the chapter's alumni association, housing corporation, and Interfraternity Council Leaders
- Assisted with coordination of chapter meetings, Executive Board meetings, philanthropy and social events

**UNC Women's Basketball Team***Practice Player*

Chapel Hill, NC

October 2018 – August 2021

- Competes against the UNCWBB team in drills, scrimmages, and other workouts

**ADDITIONAL INFORMATION**

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- Coding Languages – Java, Javascript, C, Python, HTML, CSS, MIPS Assembly