

EDUCATION

University of North Carolina at Chapel Hill – Chapel Hill, NC

August 2018 - Present

B.S. Computer Science, B.A. History

- GPA 3.43

EXPERIENCE

STAPLES – Mooresville, NC

December 2020 -- Present

Tech Sales Associate

- Provided the best possible customer service by identifying customers' tech needs and meeting said needs
- Collaborated with coworkers to create an exceptional experience for each customer interacted with
- Constantly learning more skills (selling, leadership, etc.) with the goal of becoming the best possible version of a salesman and employee

DICK'S SPORTING GOODS – Huntersville NC

May 2020 – August 2020

Footwear Sales Associate

- Consistently met all customer needs and provided the best possible consumer experience in a retail environment
- Assisted store managers with tasks outside of day-to-day responsibilities
- Reorganized the store's footwear department in order to pass a corporate audit one month after failing previously
- Worked an average of 35 hours per week during the 2020 Summer

UNC ITS SERVICE DESK – Chapel Hill, NC

March 2019 – May 2020

Walk-in Student Technician

- Assisted UNC students, faculty, and staff with technological support
- Troubleshooted and corrected software and hardware issues within various computers, smartphones, and tablets – devices included Android, Apple, and Windows products
- Gained extensive knowledge and experience troubleshooting a variety of software including but not limited to: MacOS, Windows OS, Microsoft Office, Adobe Creative Cloud, and Citrix Workspace
- Acquired skills to fix software and hardware issues with Apple and Lenovo products
- Worked a minimum of 15 hours a week over three full-time semesters
- All student employment suspended as a result of Coronavirus pandemic

LEADERSHIP AND COMMUNITY INVOLVEMENT

CHI PHI FRATERNITY – Chapel Hill, NC

January 2019 - Present

House Manager (2019-2020)

- Contacted various workers and allocated responsibility amongst 60 active members to resolve many problems that exist in a multimillion-dollar property with 20 tenants
- Created and submitted a COVID-19 Housing Safety Plan to the Orange County Public Health Department which established COVID-19 guidelines for all chapter members and employees to follow
- Established a new program to insource chapter house management, saving \$500 per month on housekeeping and landscaping costs

Vice President (October 2020-Present)

- Head advisor to Chapter President
- Communicated directly with the chapter's alumni association, housing corporation, and Interfraternity Council Leaders
- Assisted with coordination of chapter meetings, Executive Board meetings, philanthropy and social events

UNC WOMEN'S BASKETBALL TEAM – Chapel Hill, NC

October 2018 - Present

Practice Player

- Competes against the UNCWBB team in drills, scrimmages, and other workouts

ADDITIONAL INFORMATION

- Coding languages – Java, JavaScript, C, Python, HTML, CSS, MIPS assembly