

# RetenaAI



## **AI SYSTEMS INTERGRATION PROGRAM**

### **CURRICULUM**

## **Program Goal**

To equip non-technical learners with the practical skills and business mindset to become AI systems integrators. Graduates will be able to design, deploy, and manage AI-powered systems using no-code tools, agents, and APIs to solve real-world business problems.

## **Program Highlights**

### **150+ Hours of Guided Learning**

Comprehensive curriculum spanning theory, tools, and hands-on integration.

### **20+ Tools, Platforms & Frameworks**

Master modern platforms like Make, n8n, Relevance AI, MindStudio, Pinecone, and more.

### **50+ AI Agent & Automation Projects**

Work on industry-inspired projects, including agents for marketing, HR, research, and customer service.

### **15+ Real-World Assignments**

Practice system integration, prompt design, and workflow engineering.

### **75+ Mentorship & Peer Review Sessions**

Get 1:1 support from experienced AI builders, consultants, and educators.

## FUSION PHASE (WEEK 1–6)

**Objective:** *Build a conceptual foundation in generative AI, prompt engineering, and NLP.*

### Module 1: Introduction to Generative AI: Week 1–2: C

- What is Generative AI?
  - How do Language Models Work?
  - Understanding how transformers advance language models.
  - Understanding differences in language models
  - Improving prompt results
  - Evaluating for quality responses
  - Creating responsible generative AI solutions.
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- **Outcome:** Students can describe LLMs, generate quality prompts, and understand responsible AI usage.

### Module 2: Prompt Engineering: Week 3–4: C

- What is Prompt Engineering?
  - Choosing the right LLM for your task.
  - Getting started with ChatGPT.
  - Introduction to LLMs.
  - RETENA.AI Prompting Framework (Context → Persona → Output Goal).
  - Context - What is it?
  - Persona and roles.
  - Custom instructions.
  - Thinking like LLMs
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- **Outcome:** Students apply structured prompting to solve business-related tasks

### Module 3 : Generative AI 1 : Week 5–6: C

- Word Embeddings.
- Contextual Embeddings.

#### LLMs - The Hard Parts

- The problem with LLMs

#### Retrieval Augmented Generation - RAG

- Introduction to RAG
  - RAG architecture
  - Vector databases
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- **Outcome:** Students can explain how LLMs work under the hood and why their design matters in business workflows

### Module 4: Applied NLP for System Integrators: Week 5–6: E

- What is NLP?
  - Practical Use cases of NLP: Sentiment analysis, entity recognition, summarisation
  - Named Entity Recognition (NER)
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- **Outcome:** Students know when and how to use NLP tools in business contexts

## PRE-TRACK PHASE (WEEKS 7-12)

**Objective:** *Build integration, workflow design, and automation skills.*

**Module 5: Agentic AI & Automation Thinking:** Week 7-9: C

### Foundations of Agentic AI & Automation Thinking

- What are AI Agents?
  - Business systems and automation thinking.
  - Systems integrator mindset: **Input → Tool → Output → Business Value” frameworks**
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- **Outcome:** Students understand what AI agents are and why they matter

### Technical Foundations for Integrators

- What are APIs?
  - HTTP Methods: GET, POST.
  - Reading JSON responses
  - Working with API Testing tools (Postman, No-code REST Clients)
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- **Outcome:** Students can read API docs and interact with APIs via no-code tools

## AI Workflow Design

- Workflow design principles
  - Trigger - action architecture
  - Building in **MAKE**: End-to-End Demo
  - Building in **N8N**: End-to-End Demo
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- **Outcome:** Students can design and build business automation workflows

## Module 6 : AI Agent Design and Development : Week 10: C

- Deep dive into AI Agents.
  - Multi-agent systems.
  - Designing agents with task-specific memory (e.g., session memory or long-term state)
  - Introduction to agent builder tools - **N8N, MAKE, FLOWISE, RELEVANCE AI, VOICEFLOW**
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- **Outcome:** Students can design and build business automation workflows

## Module 7: Automation Design: Week 11: C

- Integrating external APIs.
  - Agent + Workflow collaboration.
  - Automation Design: **Case study**: Building personal assistants.
  - Troubleshooting & Monitoring Automations.
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- **Outcome:** Students can design and build business automation workflows

## Module 8 : Business systemisation with AI : Week 12: C

- Designing a business solution using agents + Workflows.
  - Portfolio groundwork
  - Client readiness checklist
  - Packaging and Pricing AI Systems for Clients
  - Final Pitch Demo day Simulation.
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- **Outcome:** Students can design and deliver client-ready AI business systems and pitch them effectively.

**Note:** Modules labeled **C** are **Compulsory**, meaning all learners must complete them. Modules labeled **E** are **Electives**, which learners may choose based on their interests or specialization goals.

## TRACK PHASE (WEEK 13–16)

**Objective:** *Apply skills in specialised tracks via project-based simulations.*

Students choose one specialisation track and complete a capstone project with support from mentors.

The track brochure and manual contain a concept outline. Detailed tasks and project descriptions will be provided once you join your chosen track.

### Available Tracks:

#### 1. AI Solutions Consulting & Strategy.

*For fellows interested in consulting with companies to develop AI-driven business solutions, helping them integrate AI effectively into their systems and operations.*

##### Core focus

- AI Business Strategy
- Client Consultation
- AI Implementation Roadmaps
- Workflow Automation for Clients
- AI Adoption Challenges

**Key Skills:** Business acumen, AI project management, client communication, AI feasibility analysis.

#### 2. AI Workflow Design & Integration

*For fellows who are more inclined to focus on the design and integration of AI workflows into real-world applications, building the infrastructure for automation and AI-powered systems.*



### **Core Focus**

- Automation & Workflow Design
- API Integrations
- Business Process Automation
- No-code AI Tools (e.g., Make, N8N, etc.)

**Key Skills:** Workflow management, process optimization, system design, integration with APIs.

### **3. AI Product Development - No Code**

*For learners focused on building scalable AI-driven applications or platforms — from idea to MVP to monetization.*

#### **Core Focus**

- SaaS product design principles
- Lean MVP development with no-code + AI tools
- Backend & API architecture for AI-powered platforms
- Multi-user systems (auth, roles, data storage)
- Billing, packaging, and pricing for AI products
- AI product lifecycle: validation → launch → iteration

**Key Skills:** AI product management, No-code/full-stack prototyping, Business model design for SaaS, Growth thinking for AI apps, Technical product leadership.

#### **Each Track Includes:**

1. Simulated client project
2. In-depth training on principles and best practices
3. Peer reviews and iteration cycles

**Outcome:** Students build portfolio-ready projects that demonstrate their niche expertise

## POST-TRACK PATHWAYS

*Transition from learner to builder or job-ready professional.*

- **Accelerator Program:** Support to build and launch AI products or services - **3 Months**
- **Job Placement Pool:** Opportunities for internships, freelance, or full-time roles - **1-2 Months**
- **Other Pathways:** Coaching, mentoring, or community leadership, **3 Months**

### By the End of This Program, Students Will Be Able To:

- Diagnose business problems and propose AI-powered workflows
- Design and deploy LLM and RAG systems with no-code tools
- Build and orchestrate AI agents to perform multi-step tasks
- Integrate external APIs and automation platforms like **Make and n8n**
- Package and present their work to clients or employers

**Total Duration:** 16 weeks of structured learning + optional accelerator (4–12 weeks)

**Note:** Regular standups, feedback sessions, soft skills workshops, and portfolio check-ins are integrated throughout the program to support real-world readiness.

