

KopiBoy Chatbot Privacy Policy

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1 Preamble

Joseph Goh and Stacy Goh (hereinafter known as "Administrators") operates the chatbot found at <http://m.me/710981409052173> (hereinafter known as the "Service" / "Services") and it is within our policy to respect your privacy regarding any information we may collect about you (hereinafter also known as "User") while you are using our provided Services.

This document is a privacy policy ("Privacy Policy") that outlines our policy on collection, retention and usage of information about and on users who access the Service.

2 Service Overview

Chatbots refer to conversational interfaces which may or may not use artificial intelligence to process your input/process its output. The Service described herein is a chatbot with an artificial intelligence that is designed to allow Users to place orders for a menu item and collect it at the specified location at the agreed time.

3 Collection of Information

When accessing or using our Service, as appropriate, you may be asked to enter your name, email address, professional resume, credit card information or other details to help you with your experience. We collect information from you when you use the Service, perform search settings, place an order, respond to surveys or enter other information into the message dialog with the Service. Information may be freely provided by you, or collected automatically when you access the Service. Failure to provide certain information may make it impossible for our Service to provide its function.

For operation and maintenance purposes, our Services and any third party services may collect information that records interaction with the Service (System logs). Users are responsible for any information of third parties obtained, published or shared through the Service and confirm that they have the third party's consent to provide the information to us.

If you decide to cease using the Service, your data will still be kept for security and analytics purposes only.

4 Storage of Information

Information collected by us through the Services will be stored on servers owned by us which are located in Singapore. Third party platforms and service providers may store information differently and it is your responsibility to read the privacy policy of each third party platform or service provider to understand how else your information may be stored. Usage of third party platforms and service providers will be disclosed in a reasonably obvious manner to you.

5 Processing of Information

We process your information in a proper manner and shall take appropriate security measures to prevent unauthorized access, disclosure, modification, or unauthorized destruction of it.

Information processing is carried out using computers and/or IT enabled tools, following industry standard procedures and modes strictly related to the purposes indicated. In addition to ourselves, in some cases, the information may be accessible to certain types of persons in charge, involved with the operation of the site (administration, sales, marketing, legal, system administration) or external parties (such as third party technical service providers, mail carriers, hosting providers, IT companies, communications agencies) appointed by me, if necessary, as data processors.

In the case of our hidden third party service providers, information you send to us is processed by API.ai (<https://api.ai>) and your use of the Service implies your consent of our and their respective privacy policies.

The updated list of these parties may be requested from us at any time.

6 Use of Information

The information we collect from you when you use features of the Service, is collected to allow us to provide and improve upon our Services, as well as for the following purposes:

1. To personalize your experience and to allow us to contact you and to deliver the type of content and product offerings in which you are most interested;
2. To improve the Service in order to better serve you;
3. To provide access to/from accounts with third party services;
4. To administer a contest, promotion, survey or other feature;
5. To quickly process your transactions;
6. To follow up with you after correspondence.

Your information will never be shared with third parties without your consent.

7 Protection of Information

We disclose potentially personally-identifying and personally-identifying information only to those of our employees, contractors and affiliated organizations that (i) need to know that information in order to process it on our behalf or to provide Services made available by us, and (ii) that have agreed not to disclose it to others. Some of those employees, contractors and affiliated organizations may be located outside of your home country; by using the Service, you consent to the transfer of such information to them.

We will not rent or sell potentially personally-identifying and personally-identifying information to anyone. Other than to our employees, contractors and affiliated organizations, as described above, we disclose potentially personally-identifying and personally-identifying information only in response to a subpoena, court order or other governmental request, or when we believe in good faith that disclosure is reasonably necessary to protect the property or rights of Administrators, third parties or the public at large. If you are a user of our Services and have supplied your email address, we may occasionally send you an email to tell you about new features, solicit your feedback, or just keep you up to date with whats going on with the Service. We primarily use our various product blogs to communicate this type of information, so we expect to keep this type of email to a minimum. If you send us a request (for example via a support email or via one of our feedback mechanisms), we reserve the right to publish it in order to help us clarify or respond to your request or to help us support other users.

We take all measures reasonably necessary to protect against the unauthorized access, use, alteration or destruction of potentially personally-identifying and personally-identifying information.

8 Aggregated Statistics

We may collect statistics about the behavior of our Users. For instance, we may use spam screened by the third party services or Administrators to help identify spam and we may display this information publicly or provide it to others. However, we do not disclose personally-identifying information other than as described above.

9 Business Transfers

In the unlikely event that the Service is acquired, User information would be one of the assets that is transferred or acquired by a third party. You acknowledge that such transfers may occur, and that any acquirer of the Service may continue to use your personal information as set forth in this policy.

10 Privacy Policy Changes

Although most changes are likely to be minor, we may change this Privacy Policy from time to time, and at our sole discretion. We encourage visitors such as yourself to frequently check this page for any changes to this Privacy Policy. Your continued use of our Services after any change in this Privacy Policy will constitute your acceptance of such change.

11 Contact Us

If there are any questions, concerns, possible improvements or complaints regarding this Privacy Policy, you can contact us via the KopiBoy app at <http://m.me/710981409052173>

12 Acknowledgements

This Policy is an adaptation of Automattic's Privacy Policy which you can find at the URL, <https://automattic.com/privacy/>, and is likewise licensed under the **Creative Commons Sharealike 4.0** license.