



Privacy Policy for 3rd Dimension Movement

Effective date: 8/5/2023

At 3rd Dimension Movement, we are committed to protecting your privacy and ensuring the confidentiality and sensitivity of the information you provide to us. This Privacy Policy outlines how we collect, use, and safeguard your personal data when you interact with our website and services. By using our website or providing your personal information, you consent to the practices described in this Privacy Policy.

1. Information We Collect:

a) **Contact Information:** When you fill out our website form, we collect your contact number, email address, and location. This information is used to stay in touch with you, inform you about events, volunteering opportunities, and other marketing content related to 3rd Dimension Movement. We use this data to communicate with you effectively and provide you with the most relevant information about our organization.

b) **Donations:** For individuals who wish to support us financially, we use Ozow, a third-party payment gateway, to collect donation information securely. Please refer to Ozow's privacy policy for more information on how they handle your data. We do not store sensitive payment information on our servers; this data is securely managed by Ozow to ensure the highest level of security for your financial transactions.

c) **Website Usage Data:** Like most websites, we may collect certain non-personal information when you visit our website, such as your IP address, browser type, operating system, and the pages you visit. This data is aggregated and used for analytical purposes to improve our website's functionality and content, as well as enhance your overall user experience.

2. Use of Your Information:

a) **Marketing:** With your consent, we may use your contact information to send you marketing content, including updates on events, volunteer opportunities, and other relevant information about 3rd Dimension Movement. Our marketing communications aim to keep you informed about our initiatives, achievements, and how you can get involved to support our cause.

b) **Financial Transactions:** When you make a donation through Ozow, we will use the information provided to process your donation and issue any necessary receipts. Rest assured that we adhere to strict security measures to protect your financial data during these transactions.

c) **Internal Record Keeping:** We may use your information for internal purposes, such as data analysis, improving our services, and enhancing our website's user experience. The data collected helps us understand our audience, identify areas for improvement, and make informed decisions to optimize our organization's operations.

3. Data Sharing:

a) **Court Requests:** We respect the privacy of our users, but we may disclose your personal information if required to do so by the court of South Africa. In such cases, we will comply with the applicable legal requirements and ensure the protection of your data to the extent possible.

b) **Third-Party Service Providers:** We may share your data with third-party service providers who assist us in operating our website or providing our services. These providers will be bound by confidentiality agreements to ensure your data's confidentiality and sensitivity. We carefully select and evaluate these service providers to ensure they align with our commitment to data protection.

c) **Volunteers and Partners:** For certain events or initiatives, we may share limited personal information with our trusted volunteers and partner organizations to facilitate smooth coordination and collaboration. These entities are required to respect the confidentiality of your data and use it solely for the designated purpose.

4. Data Security:

We take data security seriously and implement appropriate technical and organizational measures to protect your personal data from unauthorized access, alteration, disclosure, or destruction. However, please note that no method of data transmission over the internet or electronic storage is completely secure. While we strive to protect your personal information, we cannot guarantee its absolute security.

5. Your Rights:

a) **Access and Correction:** You have the right to access and correct the personal information we hold about you. If you believe that any information we have is incorrect or incomplete, please contact us at popia@third.org.za, and we will promptly address your request.

b) **Withdraw Consent:** You can withdraw your consent for marketing communications at any time by unsubscribing or contacting us directly. We will respect your decision and remove you from our marketing distribution list.

c) **Data Deletion:** If you wish to delete your personal information from our records, please contact us at popia@third.org.za. However, please note that we may need to retain certain information for legal or legitimate business purposes.

6. Compliance with POPIA:

We value the Protection of Personal Information Act (POPIA), and our data practices are in accordance with the act's guidelines. We continuously review and update our processes to ensure compliance with applicable data protection laws and regulations.

7. Cookies:

Our website may use cookies and similar technologies to enhance your browsing experience and collect website usage data. Cookies are small text files stored on your device that help us remember your preferences and analyze how you interact with our website. You can modify your browser settings to disable cookies or receive notifications when they are being used. However, please note that some website features may not function correctly if you disable cookies.

8. Children's Privacy:

Our website is not intended for children under the age of 16, and we do not knowingly collect personal information from children. If you are a parent or guardian and believe that your child has provided us with personal data without your consent, please contact us at popia@third.org.za, and we will promptly remove the information.

9. Changes to this Privacy Policy:

We may update this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We will post any changes on our website and, if significant, provide a prominent notice. We encourage you to review this Privacy Policy periodically to stay informed about how we protect your data.

10. **Contact Us:**

If you have any questions, concerns, or requests regarding this Privacy Policy or how we handle your data, please contact us at:

3rd Dimension Movement

Email: popia@third.org.za

Phone: +27 83 453 9281

[End of Privacy Policy]

Please note that this extended privacy policy provides more details on various aspects of data collection, usage, and protection, along with information about cookies and children's privacy. It aims to offer comprehensive and transparent insights into 3rd Dimension Movement's data practices to build trust with users and donors. This extended version emphasizes that 3rd Dimension Movement is not responsible for Ozow's data handling practices and has no access to the specific data collected by Ozow during payment processing. It reiterates the organization's commitment to protecting your data while clarifying the distinct roles and responsibilities between 3rd Dimension Movement and Ozow.