Monday Fezigha

DEVOPS ENGINEER

Profile

An experienced IT professional with a history in different areas of information technology. I have developed communication, cooperation, and leadership skills from my professional IT career. I possess knowledge of DevOps and Site reliability engineering. Extensive familiarity with raw and processed numbers and analytical experience. A candidate ready to utilize over 13 years of experience in IT to excel in any position.

Employment History

DevOps Engineer , Remote

JULY 2022

- Coud :Azure
- Database : MSSQL, MYSQL
- Monitoring & Logging** – Prometheus, Grafana, Datadog, Azure Monitor
- OS – Linux (Red hat, Ubuntu, Centos), Windows Server
- Containerization:** Docker Container Management/Kubernetes
- Automation:** Ansible, Terraform, Terraform
- CRM and Service Desk:** Sage CRM, Salesforce, Rave, Manage Engine
- Azure Virtual Networks (VNets), subnets, Azure network settings, DHCP address blocks, DNS settings, security policies and routing.
- Hands-on experience in Azure Cloud Services (PaaS & IaaS), Storage, Web Apps, Active Directory, Application Insights for monitoringSetup Azure Virtual Appliances (VMs) to meet security requirements as software-based appliance functions.
- mplement CI/CD pipelines for non-critical apps using classic editor and mission critical apps using multistage YAML pipelines
- Setup of organizations, projects, processes, repos on Azure DevOps

Implemented and maintained the monitoring and alerting of production and corporate servers/storage using Azure Cloud monitor, Log Analytics, Action groups & Prometheus monitoring System.

- Configured multifactor authentication and conditional access policies.
- Secured secrets such as password, SAS keys, PKIs using Microsoft Azure key vault
- Created and managed load balancing of virtual machines using application gateway for internal apps and external load balancer for public apps
- Implemented and managed DR and BCP solutions such as Azure site recovery, backups, Azure recovery service vault for storing backups
- Installed, administered, managed multiple Active Directory Domains, performed audits of AD objects and user permissions, developed OUs, managed group policies, managed active directory replications, managed FSMO roles, provided AD infrastructure, administration, installation, optimization, problem isolation and resolution.Created containerized image of applications and created existing docker images such as MSSQL, Jenkins, operating systems, as containers
- Configured VMs availability sets and scale sets using Azure portal to provide resiliency for IaaS based solution
- Deployed web applications on Azure app service and on virtual machines using open-source webservers such Wildfly, Nginx, Tomcat

- Managed IAM policies, providing access to different Azure resources, design and refine the workflows used to grant access.

Business Applications Manager, Tincan Island Island container Terminal

MARCH 2022 — JULY 2022

Responsibilities:

 Planned, organized, directed, controlled and evaluated the operations of information

systems and business applications company wide

 Develop and implemented policies and procedures for IT systems development and

operations

 Designed, developed, integrated, test and implemented information systems business

solutions

 Liaison between other Operational Departments and the IT Department

 Administration of Maritime Business Applications systems

 Administration/Support/Backup/Recovery of Application Servers

 Interfaced with suppliers and service providers

Achievements

 Worked as Local Administrator with the Solutions team from Bollore Ports France and

developers in Argentina to deliver Ipaki External System (https://ies.bollore.com) in

Nigeria – a multi-tenant online invoicing and payment system for Bollore group

 Worked with local developers to deploy web applications to Azure using DevOps

principles and tools

IT Operations Manager, Tincan Island Container Terminal

MARCH 2017 — FEBRUARY 2022

Responsibilities:

 Managed physical and virtual infrastructure of the organisation On-prem and in colocated

data centre

 Managed Information systems quality assurance and analysis

 Act as Technical and Administrative Support on Business Solutions, Servers and

Services

 Designed and managed server availability and performance dashboard with Centreon

 IT Service and Operations management

 Conduct business and technical studies

 IT Training management

Achievements

 Worked as Local IT administrator and B'care Ambassador for ServiceNow, an IT

service management solution rollout in all Bollore worldwide (https://bcare.servicenow.

com/)

◻ Worked with project team to decommissioning of On-prem servers to co-located Tier

III data centre and Cloud infrastructure (Azure)

◻ Led the team tasked with the upgrade of the virtualization infrastructure platform

(VMware vCenter)

Devops Engineer, Tincan Island container Terminal

JANUARY 2015 — JANUARY 2017

• Provide support for continues rollout of new versions of the components of managed online endpoint

• Author new alerts to proactively catch any production issues

• Implement, maintain and monitor CI/CD pipelines

• Engage DRIs as necessary to deal with build issues, managing rollbacks

• Filing/tracking work items in order to drive steady efficiency gains

• Hands-on experience with CI/CD practices and tools - Azure DevOps (Team Foundation Server), MS Build

Business Applications support, Tincan Island Container Terminal

JANUARY 2013 — JULY 2015

Identifying and Evaluate technology solutions to improve the business performance and strategy. Involve in complex problems-solving skills to brainstorm software solutions. First line of defense in finding the root cause of an application malfuntion,ecalate severe malfunctions, and follow-up with cross functional team until resolved.Possessing a wealth of technical knowledge and interpersonal skill to help users of said applications. Mastery and learning of employers-specific software's

IT Application Specialist/IT Heldesk Manager

JANUARY 2011 — MAY 2013

Responsibilities:

◻ Provided technical assistance/support to users on Windows, Email (Lotus Notes) and

Maritime Business Applications (OSCAR)

◻ Managed Backup/Recovery of servers with Symantec Backup Exec and Veeam Backup

and Replication tools

◻ Training and Technical Support on Maritime Systems and Applications

◻ General Support on network services availability

◻ Monitored daily performance of the systems and servers

◻ IT Surveillance administration and support

◻ Provide support to business systems, network and Internet users in response to

identified difficulties

Achievements

Created knowledgebase system for IT and End-user

 Initiated use of open-source GLPI ticketing system for incident management

IT Support Specialist , Tincan Island Container Terminal

determine the nature of problems, responding to breakdowns, investigating, diagnosing and solving computer software and hardware faults, repairing equipment and replacing parts. Supervising junior engineering and technical staff, agreeing timescales, obtaining replacement or specialist components, fixtures or fittings. Checking computer equipment for electrical safety, maintaining records of software licenses, managing stocks of equipment, consumables and other supplies

- Brought forth excellent time management and multitasking skills.

Education

Provident University Delaware, United States

MAY 2014 — MAY 2018

Information Technology, Bachelors Degree

Bollore Certified Professional, Bull formations Paris, France, Place de itale, France

OCTOBER 2013 — OCTOBER 2013

Courses

CI/CD, Udemmy

JANUARY 2023 — JANUARY 2023

Introduction to terraform on Azure , Linkedin Learning

AUGUST 2022 — AUGUST 2022

Azure DevOps , Linkedin Learning

AUGUST 2022 — AUGUST 2022

DevOps : Continuous Delivery/Integration , Linkedin Learning

SEPTEMBER 2022 — SEPTEMBER 2022

Devops : Site Realiability Engineering, Linkedin Learning

SEPTEMBER 2022 — SEPTEMBER 2022

DevOps Foundations, Linkedin Learning

AUGUST 2023 — AUGUST 2022

Azure Foundamentals, Udemmy

JULY 2015 — JULY 2015

Windows Server 2008, Torque Technolgies

OCTOBER 2016 — OCTOBER 2016

ITIL Foundation, Axel Global Practices, New Horizons

MAY 2015 — MAY 2015

Azure Devops, Udemmy

AUGUST 2015 — AUGUST 2015

Bollore Certified Professional in France (BCP), Bull Formations Paris

SEPTEMBER 2013 — SEPTEMBER 2013

IBM AS400 Workshop, IBM center Nigeria

JULY 2013 — JULY 2013

Microsoft Desktop Virtualisation , Torque Technologies

MARCH 2012 — MARCH 2019

References

References available upon request