

## JOSE CONTRERAS

Full-Stack Engineer | High-Throughput Systems, APIs & Automation  
847-873-7448 | sysflow@gmail.com | [stakbit.github.io/resume-site](https://stakbit.github.io/resume-site)

### SUMMARY

Senior full-stack engineer focused on building and maintaining high-throughput web applications and APIs using PHP and modern JavaScript frameworks. Experienced with scalable, event-driven architectures (queues, caching, webhooks) and production operations across Docker, AWS, CI/CD, and monitoring. Leads delivery, collaborates well across teams, and has experience optimizing websites for performance and reliability.

### SELECTED IMPACT

- Owned and scaled an insurance quoting platform, including a PostgreSQL domain model, secure partner API integrations, and Redis-backed caching/queues; supported multiple database-configurable Vue interfaces.
- Shipped a real-time messaging app in under one month using PHP/Vue/WebSockets, replacing a deprecated third-party service; operated in production 2+ years with company-wide adoption.
- Led a 3-engineer, 48-hour build and deploy of a real-time claims-mapping app during the Texas floods, improving response time and reducing operational cost.
- Strengthened production readiness across high-traffic PHP applications through query/index tuning, resilient background jobs, and repeatable runbooks/monitoring for safer releases and faster debugging.
- Lead developer in a SaaS incubator, delivering multiple products from build to launch (schemas, APIs, front-end, containerized deployments) and hiring/transitioning engineers to support ongoing development.

### CORE SKILLS

- **Backend & APIs:** PHP 8.x, Laravel (Sanctum/Passport, service container), Livewire, Node.js, REST APIs, GraphQL, WebSockets, OAuth 2.0, OpenAPI/Swagger, webhooks, queues/background jobs, idempotency, deduplication, retries/backoff, rate limiting
- **Frontend:** Vue 3 + Vite, Pinia (Vuex), Nuxt, React, Next.js, JavaScript/TypeScript, Tailwind CSS, responsive UI, accessibility (a11y), testing (Vitest, Jest)
- **Website Optimization & Instrumentation:** Google PageSpeed/Lighthouse, Core Web Vitals optimization, analytics setup/config (GA4/GTM), conversion tracking + custom funnel tracking scripts, heatmaps/session replay, tracking QA/validation
- **Data & Storage:** MySQL 8, PostgreSQL (PostGIS), Redis (cache/queues/Horizon), MongoDB, SQLite, Amazon S3 (object storage), data modeling, indexing/query optimization
- **DevOps & Cloud:** AWS (EC2, S3, RDS), Laravel Forge, Docker & Docker Compose, NGINX, Linux, Supervisor, CI/CD (Bitbucket Pipelines), Git, CloudWatch
- **Observability & QA:** Structured logging, error tracking/alerting, production debugging, API testing (Postman), automated tests (PHPUnit/Pest, Jest/Vitest), release verification/smoke testing
- **Integrations & Messaging:** Email platforms (marketing + transactional), payments/subscriptions, support/CRM, chat/notifications, issue tracking/bug trackers
- **AI/LLMs/Automation:** OpenAI, Anthropic, Gemini, Ollama, n8n, Zapier; LLM integrations (tools/agents), RAG (retrieval-augmented generation)
- **Practices:** Agile/Scrum, code reviews, CI-driven development, runbooks, incident response/postmortems, security (TLS, IP allowlists, secrets/API key management)

### PROFESSIONAL EXPERIENCE

**Lead Web Developer — Digital Initiatives LLC** 04/2016 – 09/2025

- Owned and evolved PrudentPet's high-traffic quoting platform: PostgreSQL data model, secure partner API integrations, Redis caching/queues, and multiple Vue-based UIs configurable via database; delivered customer and agent portals.
- Implemented experimentation support and reporting: Google Optimize A/B tests backed by a custom analytics system; automated reporting and integrated BI dashboards.
- Built and hardened event-driven workflows across quoting, portals, and messaging (webhooks, retries, safe reprocessing); orchestrated scheduled jobs/queues to keep distributed systems in sync.
- Designed and shipped a real-time messaging app (Laravel, Vue, WebSockets/Pusher) to replace a deprecated third-party service; delivered in under one month and operated in production 2+ years.
- Led a 3-engineer, 48-hour sprint to build and deploy a real-time claims-mapping app during the Texas floods, routing tow trucks and syncing claim status live.
- Served as sole developer/architect for ClaimPix and MoveMatcher: database schema, APIs, UI, CI/CD, monitoring, access controls, and runbooks; transitioned ownership post-launch.
- Established deployment and observability standards across applications (Docker, AWS, CI/CD, alerts), documenting operational playbooks to support uptime and faster releases.
- Delivered a 4-month PostGIS routing/search proof-of-concept to match providers by real-time distance and improve conversion for location-based workflows.

## **EARLIER EXPERIENCE**

### **Web Developer — PCTEL (formerly Nexgen Wireless)** 05/2011 – 11/2015

Led delivery of analytics dashboards for telecom clients; optimized PostgreSQL for large datasets to improve query performance and responsiveness.

### **Web Developer — ForSaleByOwner (Chicago Tribune Company)** 08/2009 – 05/2011

Delivered integration-heavy platform improvements—photo workflows, appraisal APIs, and financial operations—focused on performance, correctness, and maintainability.

### **Web Developer — Tukaiz Marketing** 02/2008 – 08/2009

Implemented geo-targeted lead routing (Google Maps API) and high-volume email automation (3M+ sends/week), improving lead response and campaign efficiency.

### **Web Developer — Zacks Investment Research** 04/2007 – 02/2008

Built a custom CMS with granular permissions for high-traffic financial sites and improved engineering workflows (testing, deployment, and maintainability).

### **Web Developer — Where2GetIt** 12/2006 – 04/2007

Built reporting and analytics features and improved conversion workflows with a focus on performance and usability.

### **DevOps / Web Developer — Motorola** 03/1998 – 12/2006

Managed Unix/Windows production environments and web infrastructure (Apache/NGINX), automating deployments and operational workflows while improving uptime, performance, and incident response for internal systems.

## **EDUCATION**

### **M.S., Computer Information Systems — University of Phoenix** 2000

### **B.S., Electrical Engineering — DeVry Institute of Technology** 1994

## **CERTIFICATIONS**

### **MCSA; CompTIA Security+, Network+, A+** 1994 - 2000