

EyeSeeYou



FAQ

**Developed by: Shreya Nag
Debasruti Saha
Ashmita Maitra**

FAQ

Is It A Virus?

A computer virus is a program that can replicate itself and spread from one computer to another. EyeSeeYou is NOT a virus. EyeSeeYou cannot “spread” to computers. It has to be separately installed in each PC. Furthermore EyeSeeYou does not replicate itself inside your computer.

Is It A Malware?

Malware is a kind of software designed to disrupt computer operation or gain unauthorized access to computer systems. EyeSeeYou is NOT a malware because it does not hamper or disrupt normal computer activities. Since EyeSeeYou is being installed by the owner of the computer, hence it is not unauthorized.

Is It A Spyware?

Spyware is a kind of software that is secretly installed on the user’s personal computer. However, some spyware such as keyloggers may be installed by the owner of a shared, corporate or public computer on purpose in order to secretly monitor other users. EyeSeeYou may be loosely regarded as a Spyware but it cannot be secretly installed without the owner’s consent.

Is My Information Safe?

When EyeSeeYou is in deactivated mode, it does not record any information. Once activated, the only records made are kept in-

- (a) Sent mail in the email account of the sender and
- (b) Inbox of the receiver’s email account. No copy exists anywhere else.

The safety of your data depends on the safety of your email account. It is thus advisable for you to use an email account whose password is only known to you and which has a high level of security.

Is My Computer Being Monitored By Someone Else?

No. All Email settings are specified by you. No record of your data is sent to any third party. Your computer is only being monitored by you. No one else, not even the developers have access to your data.

Will It Slow Down My Computer?

No. EyeSeeYou does not slow down your computer to a noticeable extent.

Can Someone Use The EyeSeeYou Installed In My Computer To Monitor Me?

Stopping or changing the settings of your EyeSeeYou account is password protected. Thus the only way in which someone else can use it to monitor you is if you give them your password.

What Is The Difference Between The Stop and Uninstall Buttons?

- (a) The STOP button stops EyeSeeYou activities. By “stopping” it, you are basically telling EyeSeeYou that it need not monitor your computer for the time being. However, it will keep your settings intact for the next time you want to use EyeSeeYou.
- (b) The UNINSTALL button not only stops EyeSeeYou activities but also deletes all your personal settings. Uninstalling EyeSeeYou means that you no longer want to use it.

What Happens If My Internet Is Not Working?

If your internet connection is not available, EyeSeeYou will record all keystrokes and applications running at regular intervals and save them as text files. It will not take screen shots nor will it be able to mail its recordings. It will, however, send the entire list of keystrokes pressed and applications used when it gets access to the internet.

What Happens If My Computer Is Idle?

EyeSeeYou will keep working even when the computer is idle. However, when the computer goes into screensaver or sleep mode, EyeSeeYou will consider the computer to be switched off and not send mails. It will resume activities once the computer is used again.

How Do I Remove It From My Computer?

Uninstallation of EyeSeeYou is password protected. If you wish to permanently remove it from your computer, perform the following steps:-

- (a) Select the Uninstall button in the EyeSeeYou main window.
- (b) Enter username and password.
- (c) Once uninstalled, delete the folder containing EyeSeeYou setup files.