

Re: Invoice 11-068121 from 21ST CENTURY EXHAUST

Tuesday, June 18, 2024 4:05 PM

WGUTIERREZ@FULLLINEEXHAUST.COM do you have the LH cat? customer saying they received a RH. Thanks

60570 29163	4/25/24 024	15813 0	079	Sprin gfield South MO 079	\$422. 82		\$422. 82		07902 3414	2016	Cadill ac	SRX	3GYF NEE3 0GS5 87308	1	G	Conv erter	Top Line
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ticket #158130

AM Ashleigh Macneil
To: Arlie Bartholomew

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Wed 5/1/2024 2:11 PM

Shop just called and said the code thrown and diag provided both say the left converter is needed(which is also what I said in the original help ticket) and what was delivered is the right converter. I cannot find a left converter locally anywhere. This customer had their appt today and lives out of town so it is not easy to get them in for replacement. I need the correct converter asap, please.

Ashleigh Macneil
Service Manager | America's CAR-MART, Inc.
1045 W Sunshine St | Springfield, MO 65807
Tel:417-864-4796 | ashleigh.macneil@car-mart.com

From: WGUTIERREZ@FULLLINEEXHAUST.COM <WGUTIERREZ@FULLLINEEXHAUST.COM>
Sent: Thursday, April 25, 2024 3:14 PM
To: Shelby Hale <shelby.hale@car-mart.com>
Cc: Bill Kalt <bill.kalt@car-mart.com>; Arlie Bartholomew <arlie.bartholomew@car-mart.com>
Subject: Invoice 11-068121 from 21ST CENTURY EXHAUST

EXTERNAL EMAIL

AMERICA'S CAR MART:

Attached you will find your Invoice.

Thank you
21ST CENTURY EXHAUST

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This email has been checked for viruses by AVG antivirus software.
www.avg.com

Arlie Bartholomew
Parts Specialist | America's CAR-MART, Inc.
1805 N 2nd St | Rogers, AR 72756
[Tel:479-464-9944](tel:479-464-9944) Ext:7758 | arlie.bartholomew@car-mart.com



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