

Warranty for Cat / ticket 147563

Tuesday, June 18, 2024 4:04 PM

so it was the rear that we order not the front

From: Bill Kalt <bill.kalt@car-mart.com>
Sent: Monday, April 8, 2024 12:12 PM
To: Arlie Bartholomew <arlie.bartholomew@car-mart.com>; car-mart@fulllineexhaust.com <car-mart@fulllineexhaust.com>; wgutierrez@fulllineexhaust.com <wgutierrez@fulllineexhaust.com>;
Ava <agutierrez@fulllineexhaust.com>
Cc: Tamika Gill <tamika.gill@car-mart.com>; Bridget Gulley <bridget.gulley@car-mart.com>; Shelby Hale <shelby.hale@car-mart.com>
Subject: Re: Warranty for Cat / ticket 147563

This cat was the rear one. Will need the manifold cat to correct the light. Very surprised the tech didn't notice THAT.

From: Arlie Bartholomew <arlie.bartholomew@car-mart.com>
Sent: Monday, April 8, 2024 9:59 AM
To: car-mart@fulllineexhaust.com <car-mart@fulllineexhaust.com>; wgutierrez@fulllineexhaust.com <wgutierrez@fulllineexhaust.com>; Ava <agutierrez@fulllineexhaust.com>
Cc: Tamika Gill <tamika.gill@car-mart.com>; Bridget Gulley <bridget.gulley@car-mart.com>; Shelby Hale <shelby.hale@car-mart.com>; Bill Kalt <bill.kalt@car-mart.com>
Subject: Warranty for Cat / ticket 147563

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[@wgutierrez@fulllineexhaust.com customer wanting to warranty this cat.](mailto:@wgutierrez@fulllineexhaust.com)

From: Tamika Gill <tamika.gill@car-mart.com>
Sent: Monday, April 8, 2024 9:42 AM
To: Arlie Bartholomew <arlie.bartholomew@car-mart.com>
Cc: Bridget Gulley <bridget.gulley@car-mart.com>
Subject: ticket 147563

we replaced catalytic converter in feb. 2024 and it is showing that it is bad and my mechanic stated that it might have to be from kia in order for this to work correctly.

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