

@WGUTIERREZ@FULLLINEEXHAUST.COM do you have the LH cat? customer saying they received a RH. Thanks

60570 29163	4/25/2 024	15813 0	079	Sprin gfield South MO 079	\$422. 82		\$422. 82		07902 3414	2016	Cadill ac	SRX	3GYF NEE3 0GS5 87308	1	G	Conv erter	Top Line
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ticket #158130

AM

Ashleigh Macneil

To: Arlie Bartholomew

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Wed 5/1/2024 2:11 PM

Shop just called and said the code thrown and diag provided both say the left converter is needed(which is also what I said in the original help ticket) and what was delivered is the right converter. I cannot find a left converter locally anywhere. This customer had their appt today and lives out of town so it is not easy to get them in for replacement. I need the correct converter asap, please.

**Ashleigh Macneil**  
Service Manager | **America's CAR-MART, Inc.**  
1045 W Sunshine St | Springfield, MO 65807  
Tel:417-864-4796 | [ashleigh.macneil@car-mart.com](mailto:ashleigh.macneil@car-mart.com)

From: WGUTIERREZ@FULLLINEEXHAUST.COM <WGUTIERREZ@FULLLINEEXHAUST.COM>  
Sent: Thursday, April 25, 2024 3:14 PM  
To: Shelby Hale <[shelby.hale@car-mart.com](mailto:shelby.hale@car-mart.com)>  
Cc: Bill Kalt <[bill.kalt@car-mart.com](mailto:bill.kalt@car-mart.com)>; Arlie Bartholomew <[arlie.bartholomew@car-mart.com](mailto:arlie.bartholomew@car-mart.com)>  
Subject: Invoice 11-068121 from 21ST CENTURY EXHAUST

EXTERNAL EMAIL

AMERICA'S CAR MART:

Attached you will find your Invoice.

Thank you  
21ST CENTURY EXHAUST

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This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

**Arlie Bartholomew**  
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