

Re: Problem with 6057030084 & Fw:Fw

Tuesday, June 18, 2024 12:04 PM

Use PO# 6057030241

From: Wally <wgutierrez@fulllineexhaust.com>
Sent: Tuesday, June 11, 2024 6:24 AM
To: Bill Kalt <bill.kalt@car-mart.com>; CAR-MART@FULLLINEEXHAUST.COM <car-mart@fulllineexhaust.com>
Cc: josh gipson <joshg211@gmail.com>; Stephen Bomar <stephen.bomar@car-mart.com>; Shelby Hale <shelby.hale@car-mart.com>; Arlie Bartholomew <arlie.bartholomew@car-mart.com>
Subject: Re: Problem with 6057030084

EXTERNAL EMAIL

GOOD MORNING
BILL PLEASE SEND ME A NEW PO WILL GET THIS ASAP.
ALSO LET ME KNOW WHEN I CAN SEND A CALL TAG PLEASE MAKE SURE THE SHOP HAS ALL THE HARDWARE IN THE BOX THANKS.

On 6/10/2024 5:18 PM, Bill Kalt wrote:
Shop is saying (P/N 644198) Front cat Left (firewall side) doesn't fit. Can you get with Josh and straighten this out?
Inv# 11-068747. VIN# is

1FM5K8GT3EGA66941

Please reply all, **NO PRIVATE REPLIES ON THIS THREAD!!** It slows the process down.

From: Stephen Bomar <stephen.bomar@car-mart.com>
Sent: Monday, June 10, 2024 3:38 PM
To: Bill Kalt <bill.kalt@car-mart.com>
Subject: Fw: Fw: Fw:

"How you sell matters. What your process is matters. But how your customers feel when they engage with you matters more." -Tiffani Bova
Stephen Bomar
Sales Associate
Car-Mart of Tullahoma
2116 N. Jackson St.
Tullahoma, TN 37388
931-461-1100

From: josh gipson <joshg211@gmail.com>
Sent: Monday, June 10, 2024 12:47 PM
To: Stephen Bomar <stephen.bomar@car-mart.com>
Subject: Re: Fw: Fw:

EXTERNAL EMAIL

The front converter on the firewall side doesn't fit.

On Mon, Jun 10, 2024 at 12:40 PM Stephen Bomar <stephen.bomar@car-mart.com> wrote:

"How you sell matters. What your process is matters. But how your customers feel when they engage with you matters more." -Tiffani Bova
Stephen Bomar
Sales Associate
Car-Mart of Tullahoma
2116 N. Jackson St.
Tullahoma, TN 37388
931-461-1100

From: Bill Kalt <bill.kalt@car-mart.com>
Sent: Monday, June 10, 2024 11:05 AM
To: Stephen Bomar <stephen.bomar@car-mart.com>; Shelby Hale <shelby.hale@car-mart.com>; Arlie Bartholomew <arlie.bartholomew@car-mart.com>
Subject: Re: Fw:

60570 30084	6/3/20 24	16473 1	093	Tullah oma TN 093	\$ 1,02 9.30		\$ 1,02 9.30		09300 7796	2014	Ford	Explor er	1FM5 K8GT 3EGA 66941	1	E	Conv erter3	Top Line	TOP LINE EXHA UST
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There were three cats on this invoice. 644198 644203 21-278 Which one are you saying doesn't fit?

From: Stephen Bomar <stephen.bomar@car-mart.com>
Sent: Monday, June 10, 2024 9:24 AM
To: Bill Kalt <bill.kalt@car-mart.com>; Shelby Hale <shelby.hale@car-mart.com>; Arlie Bartholomew <arlie.bartholomew@car-mart.com>
Subject: Re: Fw:

Have you found a replacement or do you need more info ?

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Stephen Bomar
Sales Associate
Car-Mart of Tullahoma
[2116 N. Jackson St.](#)
[Tullahoma, TN 37388](#)
[931-461-1100](#)

From: Stephen Bomar <stephen.bomar@car-mart.com>
Sent: Friday, June 7, 2024 9:36 AM
To: Bill Kalt <bill.kalt@car-mart.com>; Shelby Hale <shelby.hale@car-mart.com>; Arlie Bartholomew <arlie.bartholomew@car-mart.com>
Subject: Re: Fw:

1FM5K8GT3EGA66941 #093007796 2014 ford explorer

"How you sell matters. What your process is matters. But how your customers feel when they engage with you matters more." -Tiffani Bova
Stephen Bomar
Sales Associate
Car-Mart of Tullahoma
[2116 N. Jackson St.](#)
[Tullahoma, TN 37388](#)
[931-461-1100](#)

From: Bill Kalt <bill.kalt@car-mart.com>
Sent: Friday, June 7, 2024 8:39 AM
To: Stephen Bomar <stephen.bomar@car-mart.com>; Shelby Hale <shelby.hale@car-mart.com>; Arlie Bartholomew <arlie.bartholomew@car-mart.com>
Subject: Re: Fw:

What is the HT# associated with this?

From: Stephen Bomar <stephen.bomar@car-mart.com>
Sent: Thursday, June 6, 2024 5:34 PM
To: Shelby Hale <shelby.hale@car-mart.com>; Bill Kalt <bill.kalt@car-mart.com>; Arlie Bartholomew <arlie.bartholomew@car-mart.com>
Subject: Fw:

This cat that was sent my shop is stating that it is bent on the wrong side and that its hitting the exhaust when he tries to put it on

"How you sell matters. What your process is matters. But how your customers feel when they engage with you matters more." -Tiffani Bova

Stephen Bomar
Sales Associate
Car-Mart of Tullahoma
2116 N. Jackson St.
Tullahoma, TN 37388
931-461-1100

From: melissa Girl <melissabomar1988@gmail.com>
Sent: Thursday, June 6, 2024 1:37 PM
To: Stephen Bomar <stephen.bomar@car-mart.com>
Subject:

EXTERNAL EMAIL

Stephen Bomar
Service Advisor | America's CAR-MART, Inc.
2116 N Jackson St | Tullahoma, TN 37388
Tel:931-461-1100 | stephen.bomar@car-mart.com

Bill Kalt
Parts Specialist | America's CAR-MART, Inc.
1805 N 2nd St Suite 401 | Rogers, AR 72756
Tel:479-464-9944 Ext: 8015 | bill.kalt@car-mart.com

Stephen Bomar
Service Advisor | America's CAR-MART, Inc.
2116 N Jackson St | Tullahoma, TN 37388
Tel:931-461-1100 | stephen.bomar@car-mart.com

Bill Kalt
Parts Specialist | America's CAR-MART, Inc.
1805 N 2nd St Suite 401 | Rogers, AR 72756
Tel:479-464-9944 Ext: 8015 | bill.kalt@car-mart.com

Stephen Bomar
Service Advisor | America's CAR-MART, Inc.
2116 N Jackson St | Tullahoma, TN 37388
Tel:931-461-1100 | stephen.bomar@car-mart.com



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Stephen Bomar
Service Advisor | America's CAR-MART, Inc.
2116 N Jackson St | Tullahoma, TN 37388
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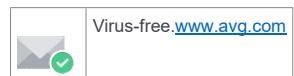
Wally Gutierrez
Manager, West Palm Beach Location
Top Line Exhaust



800.276.6399
f: 561.243.8890

7340 Westport Place West Palm Beach FL 33426

www.fulllineexhaust.com
 wgutierrez@fulllineexhaust.com



Bill Kalt

Parts Specialist | America's CAR-MART, Inc.
1805 N 2nd St Suite 401 | Rogers, AR 72756
Tel:479-464-9944 Ext: 8015 | bill.kalt@car-mart.com