

Catalytic Converters Warranty

Tuesday, June 18, 2024 4:04 PM

yes

From: Wally <wgutierrez@fulllineexhaust.com>
Sent: Monday, May 20, 2024 3:04 PM
To: Bill Kalt <bill.kalt@car-mart.com>; Cissy Anderson <cissy.anderson@car-mart.com>; Arlie Bartholomew <arlie.bartholomew@car-mart.com>; Shelby Hale <shelby.hale@car-mart.com>
Cc: Tiffany Pinkney <tiffany.pinkney@car-mart.com>; Allison Moore <allison.moore@car-mart.com>; Timothy Ames <amest33@gmail.com>; car-mart@fulllineexhaust.com <car-mart@fulllineexhaust.com>; Ava <agutierrez@fulllineexhaust.com>
Subject: Re: Catalytic Converters Warranty

EXTERNAL EMAIL

GOING TO PIPES PERFORMANCE ?

On 5/20/2024 3:59 PM, Bill Kalt wrote:
Use PO# 6057029795 (P/N 52909)

From: Wally <wgutierrez@fulllineexhaust.com>
Sent: Monday, May 20, 2024 2:48 PM
To: Cissy Anderson <cissy.anderson@car-mart.com>; Arlie Bartholomew <arlie.bartholomew@car-mart.com>; Bill Kalt <bill.kalt@car-mart.com>; Shelby Hale <shelby.hale@car-mart.com>
Cc: Tiffany Pinkney <tiffany.pinkney@car-mart.com>; Allison Moore <allison.moore@car-mart.com>; Timothy Ames <amest33@gmail.com>; car-mart@fulllineexhaust.com <car-mart@fulllineexhaust.com>; Ava <agutierrez@fulllineexhaust.com>
Subject: Re: Catalytic Converters Warranty

EXTERNAL EMAIL

BILL PLEASE SEND A NEW PO

On 5/20/2024 3:32 PM, Cissy Anderson wrote:
I'm still trying to figure out have we heard anything yet? My customer is waiting to have her vehicle repaired

From: Arlie Bartholomew <arlie.bartholomew@car-mart.com>
Sent: Wednesday, May 15, 2024 1:00 PM
To: Cissy Anderson <cissy.anderson@car-mart.com>; Bill Kalt <bill.kalt@car-mart.com>; Shelby Hale <shelby.hale@car-mart.com>; wgutierrez@fulllineexhaust.com <wgutierrez@fulllineexhaust.com>
Cc: Tiffany Pinkney <tiffany.pinkney@car-mart.com>; Allison Moore <allison.moore@car-mart.com>; Timothy Ames <amest33@gmail.com>; car-mart@fulllineexhaust.com <car-mart@fulllineexhaust.com>; Ava <agutierrez@fulllineexhaust.com>
Subject: Re: Catalytic Converters Warranty

[@Bill Kalt](#) did we ever get this one taken care of? Cissy is looking for her

replacement. Thanks

@wgutierrez@fulllineexhaust.com do you have any records on this?

From: Cissy Anderson <cissy.anderson@car-mart.com>
Sent: Tuesday, April 30, 2024 11:53 AM
To: Bill Kalt <bill.kalt@car-mart.com>; Arlie Bartholomew <arlie.bartholomew@car-mart.com>; Shelby Hale <shelby.hale@car-mart.com>
Cc: Tiffany Pinkney <tiffany.pinkney@car-mart.com>; Allison Moore <allison.moore@car-mart.com>; Timothy Ames <amest33@gmail.com>
Subject: Re: Catalytic Converters Warranty

Good afternoon Bill,
Do we have any updates on this please?

From: Bill Kalt <bill.kalt@car-mart.com>
Sent: Tuesday, April 16, 2024 12:10 PM
To: Cissy Anderson <cissy.anderson@car-mart.com>; Arlie Bartholomew <arlie.bartholomew@car-mart.com>; Shelby Hale <shelby.hale@car-mart.com>
Cc: Tiffany Pinkney <tiffany.pinkney@car-mart.com>; Allison Moore <allison.moore@car-mart.com>; Timothy Ames <amest33@gmail.com>
Subject: Re: Catalytic Converters Warranty

Looks like this one was a Magna Flow, very rare for one to go bad (one problem out of over 100 on the Cruze), are there any other codes present? (e.g. P2097 or any evap codes?) Will try to get it warrantied.

From: Cissy Anderson <cissy.anderson@car-mart.com>
Sent: Tuesday, April 16, 2024 9:31 AM
To: Bill Kalt <bill.kalt@car-mart.com>; Arlie Bartholomew <arlie.bartholomew@car-mart.com>; Shelby Hale <shelby.hale@car-mart.com>
Cc: Tiffany Pinkney <tiffany.pinkney@car-mart.com>; Allison Moore <allison.moore@car-mart.com>; Timothy Ames <amest33@gmail.com>
Subject: Re: Catalytic Converters Warranty

Current Mileage is 123,468 and the code is P0420

From: Bill Kalt <bill.kalt@car-mart.com>
Sent: Wednesday, April 10, 2024 2:27 PM
To: Cissy Anderson <cissy.anderson@car-mart.com>; Arlie Bartholomew <arlie.bartholomew@car-mart.com>; Shelby Hale <shelby.hale@car-mart.com>
Cc: Tiffany Pinkney <tiffany.pinkney@car-mart.com>; Allison Moore <allison.moore@car-mart.com>; Timothy Ames <amest33@gmail.com>
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Is this for a P0420 code or because the vehicle won't climb a hill? Also will need current mileage. Generally for a code, they're not going to replace the rear cat since it's behind the last O2 sensor on the car.

From: Cissy Anderson <cissy.anderson@car-mart.com>
Sent: Wednesday, April 10, 2024 11:22 AM
To: Arlie Bartholomew <arlie.bartholomew@car-mart.com>; Bill Kalt <bill.kalt@car-mart.com>; Shelby Hale <shelby.hale@car-mart.com>
Cc: Tiffany Pinkney <tiffany.pinkney@car-mart.com>; Allison Moore <allison.moore@car-mart.com>; Timothy Ames <amest33@gmail.com>
Subject: Catalytic Converters Warranty

I need to replace the Catalytic Converters on a 2012 Buick Verano, Vin # 1G4PR5SK4C4143977. The original ticket # 145616.

Please send the replacements Cat Converters to:

Pipes Performance
275 Benedict Rd.
Brunswick, Ga 31520
912-617-4799
Timothy Ames
amest33@gmail.com

Cissy Anderson
Service Advisor | **America's CAR-MART, Inc.**
3480 Cypress Mill Rd | Brunswick, GA 31520
[Tel:912-602-6959](tel:912-602-6959) | cissy.anderson@car-mart.com

Bill Kalt
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1805 N 2nd St | Rogers, AR 72756
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[Tel:479-464-9944](tel:479-464-9944) Ext:7758 | arlie.bartholomew@car-mart.com

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**Wally Gutierrez
Manager, West Palm Beach Location
Top Line Exhaust**



800.276.6399
f: 561.243.8890



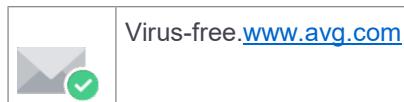
7340 Westport Place West Palm Beach FL 33426



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