

STANDARD HEALTH RECORD

DESIGN BRIEF v01

JULY 2016

PROJECT:

Define and implement the core components of a standard, digital health record that will be used for US patients.

The US has failed to define a standard health record, which is found in all top-performing healthcare systems around the world.

Health System Ranking

	United Kingdom	Summary Care Record
	Switzerland	Statutory Health Insurance Smart Card
	Sweden	National Patient Summary
	Australia	Personally Controlled Electronic Health Record
	Germany	Electronic Health Card
	Netherlands	het Electronisch Patiëntendossier
	New Zealand	National Health Index
	Norway	National Health Network
	France	Dossier Médical Personnel
	Canada	
	United States	No standard health record

Cost Per Capita

	United States	\$8,713
	Switzerland	\$6,466
	Norway	\$6,177
	Netherlands	\$5,217
	Germany	\$5,002
	Sweden	\$4,904
	Canada	\$4,429
	France	\$4,124
	Australia	\$3,866
	New Zealand	\$3,328
	United Kingdom	\$3,235

Data from OECD, 2015

PROBLEM:

- The US has failed to define a key component found in all top-performing healthcare systems.
- A common operational picture of the patient does not exist. What does exist is fragmented, non-standard, and poorly shared.
- We have over 120 incompatible private and regional Health Information Exchanges.
- There are significant questions around standards, data models, mapping, terminology, exchanging, merging, storing, securing, and authorizing 3rd party access.

SOLUTION:

By providing tightly-defined data elements, terminology mappings and value sets, a **standard health record** will improve health data interoperability in the US and improve patient experience, data access, quality of outcomes, and reduce cost.

The standard health record will:



Allow a single source of truth

for complete patient health data needed for patient identification, emergency care, and primary care. It will improve care coordination by providing a common operating picture.



Define core components

of a standard, digital health record for US civilian, DoD, and VA patients. It will contain all the critical data needed to support patient identification, emergency care, and primary care.



Improve information transfer

by providing rightly-defined data elements, terminology mappings, and value sets. This will allow medical information to be stored, transferred, and merged using the SHR specification. It will leverage existing standards such as a constrained version of HL7 FHIR.



Follow informed practices

within the US and internationally, taking cues from the UK Summary Care Record, Sweden's National Patient Summary, and the ONC Common Clinical Data Set, among others.

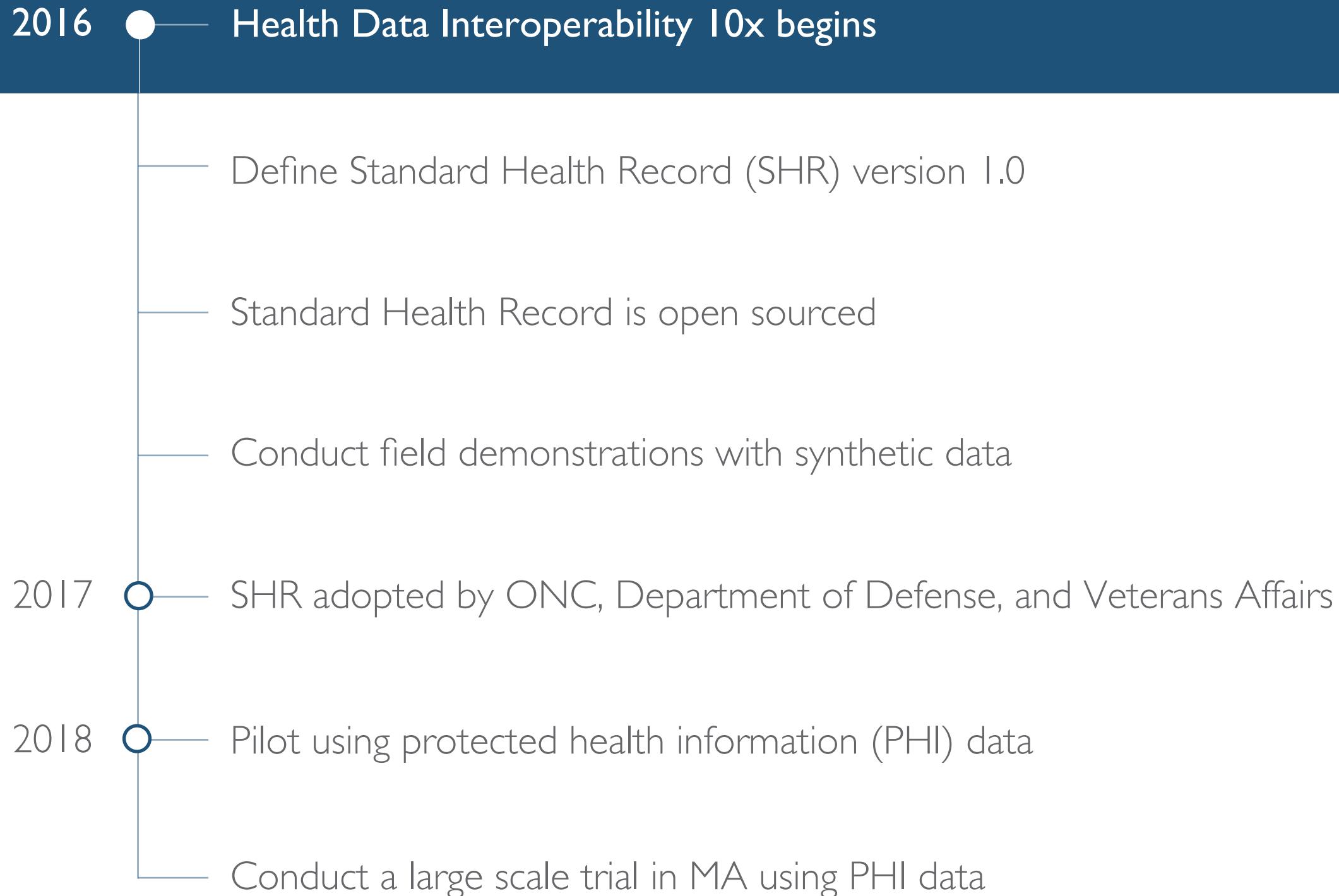
Project

- Define the core components of a standard, digital health record v01.
- Demonstrate a centralized, open source, pilot HIE with SHR for Massachusetts.
- Conduct limited pilots using Personal Health Information (PHI).
- Conduct a large scale trial in Massachusetts using Personal Health Information.
- Establish a new certification for HIEs, based on the ability to store merge, and disseminate SHRs (certified HIE).
- Establish a DURSA (Data Use and Reciprocal Support Agreement) that permits SHRs to be passed between HIEs and authorized parties.
- Work with Commonwealth of Massachusetts to establish digital healthcare policies, including an opt-out HIE policy.

Outcomes

- Improve patient quality of outcome.
- Improve the health care experience for patients.
- Reduce health care system costs.
- Improve patient access to quality care.
- Allow the SHR to be available to the patient and all authorized care staff nation-wide with a robust security and patient consent model.
- Allow health care data to be stored, transferred, and merged according to unambiguous national standards.

TIMELINE



CURRENT CONCEPTS

The following designs are iterative works in progress. Designs are expected to be added and changed as the project progresses.

Standard Health Record v01

Tentative SHR v01 content
* ONC Common Clinical Data Set
For future addition

Patient Identification

Patient name(s)*
Date of Birth*
Administrative Sex*
Address(es)
Telephone number(s)
Email address(es)
Emergency contact(s)
Legal guardian (if minor)
Preferred language*

Patient Support

Payment source
Insurance identifier(s)
Care team members*
Consent for data sharing
Healthcare proxy
Advance directives
*Health goals**
Preferred pharmacy

Current Health and Care Plan

Current medications
Allergies (drug*, food, environ)
Problems*
Contraindications and intolerances
Vital signs*
Blood type
Medical appliances or devices*
*Lab tests and results (recent)**
*Health concerns**
*Plan of treatment (care plan)**
Disabilities

Health History

Past hospitalizations (past year)
Past major procedures*
Immunizations*
Past outpatient encounters (past year)
Personal health history
Family health history

Behavior

Level of physical activity
Smoking status*
Drug and alcohol use
Medication compliance

Social/Environmental Factors

Race/ethnic group
Religion
National origin
Gender identity
Marital status
Income level
Education/Literacy level
Food status/security
Transportation availability
Health services accessibility
Housing situation/security
Employment status/security
Stress factors
Social isolation/exclusion
Domestic violence or abuse
Risks to patient, provider, or third party

Organization of SHR data

The SHR data is organized into domains and subdomains, which represent the category of data being stored.

These domains are further organized into specific namefields which represent the actual data elements.

The actual value sets are still being determined.

domain	subDomain	nameCommon	nameField	definition	refLOINC	refSNOMED
Human	Relationship(s) to the Patient	"A Human Being"	human	a human being, the patient or otherwise		
		"Relationship(s) to the Patient"	human.relationship			
		"Person's Name"	human.identifier...			
		"Person's Name"	human.name...			
Organization	An Organization	"An Organization"	organization...	non-human entity that provides services, e.g. hospital		
			organization.relationship			
			organization.identifier...			
			organization.name...			
Device	Device(s)		device...	appliances, devices or equipment		
			device.relationship			
			device.identifier...			
			device.name...			
Geography	Geography		geography...			
			geography.address...			
			geography.geocode...			
Contact	Telephone number(s)		contact.telephone...			
			contact.email...			
Conditions	Condition(s)		condition	diagnoses or problems, elements of a health history		
			condition...			
Medications	Medication(s)		medication	also includes immunizations		
			medication.adherence...			
Sensitivities	Sensitivity/(ies)		sensitivity	allergies, sensitivities, contraindications, intolerances		
			sensitivity.substance			
			sensitivity.type			
			sensitivity.reaction			
			sensitivity.severity			
Goals	Goal(s)		goal			
			goal...			
Resources	Resource(s)		resource	links a contact, condition and goal		
			resource...			

Completeness conceptual models

The completeness of a patients SHR can vary depending on the model used to measure it. Three potential models are outlined here.

Model 1: Documentation

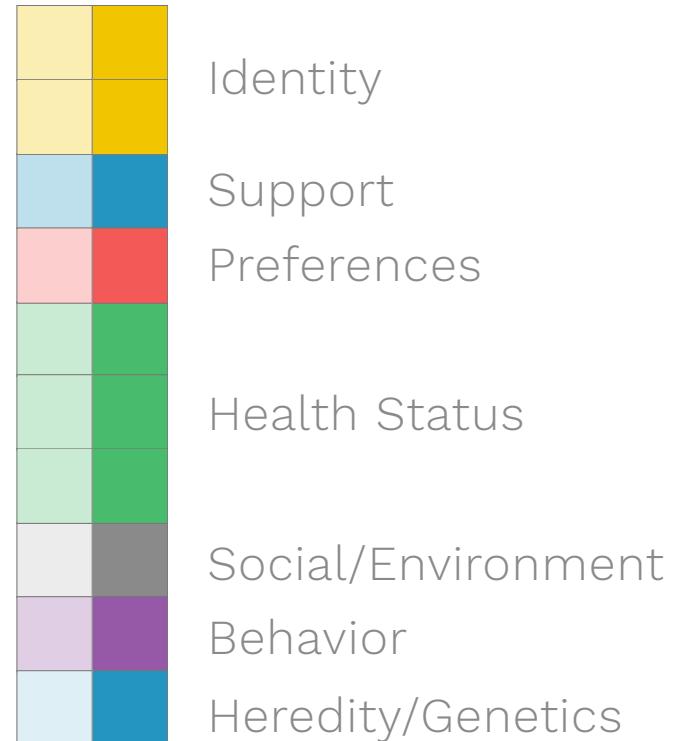
Model 2: Use cases

Model 3: Breadth and depth

Conceptual model 1: Documentation

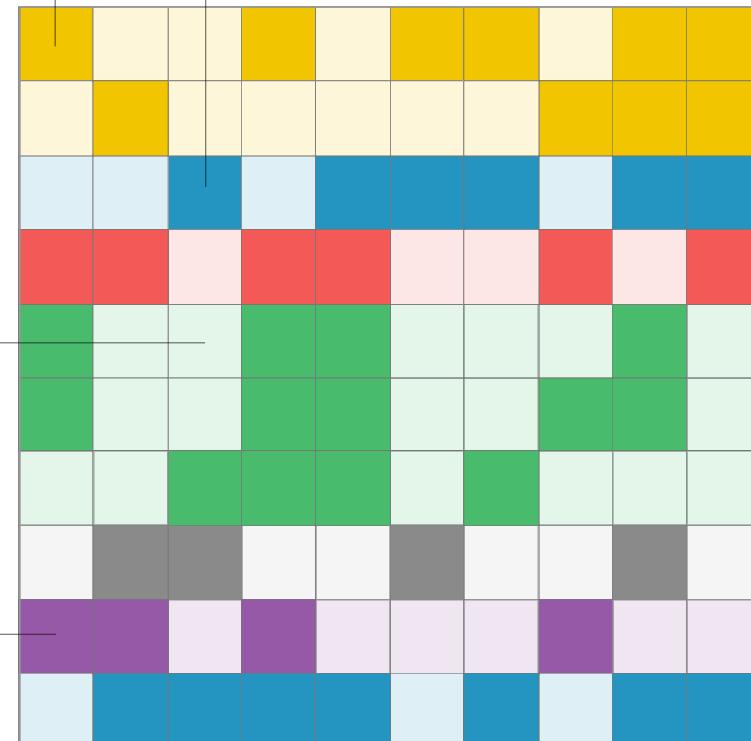
Completeness based on the percentage of the total data elements that have an entry value in the SHR. This illustration breaks the SHR down into 100 modular units of data elements as a visual example.

Data element category

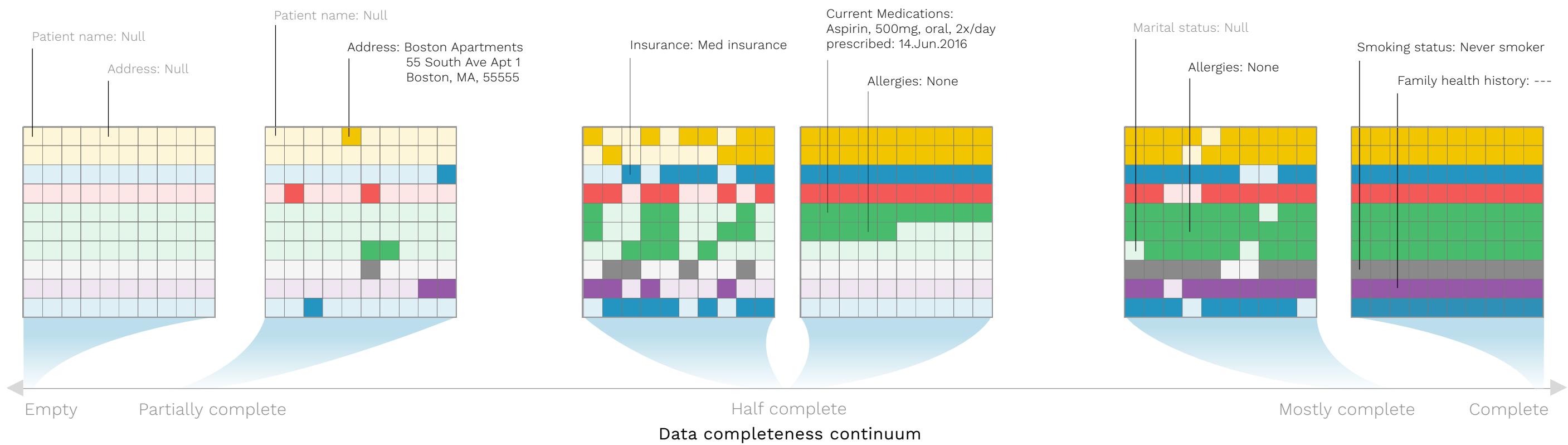


Patient name: Julia59S SJ9

Insurance: Med insurance

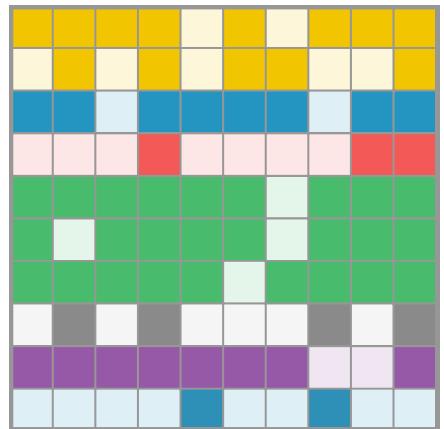


A spectrum exists within the documentation model of completion. This model does not take into account depth of data (metadata, frequency of data).

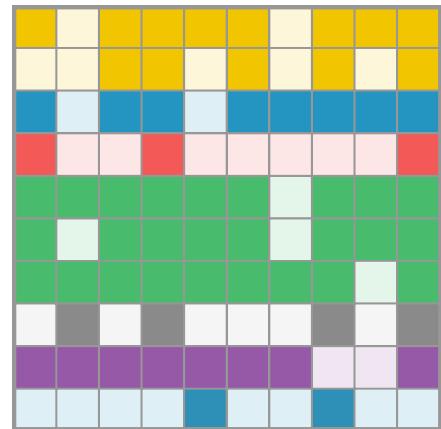


Conceptual model 2: Use cases

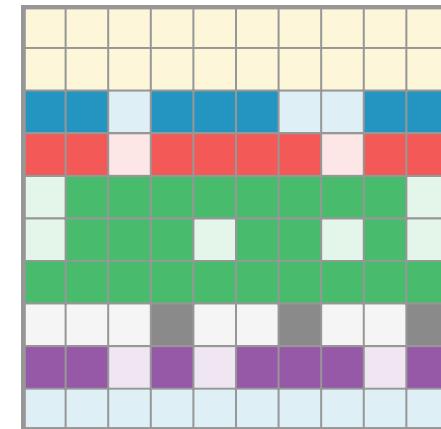
Different data elements may be necessary depending on the use case. The more use cases the SHR can account for, the more complete the record.



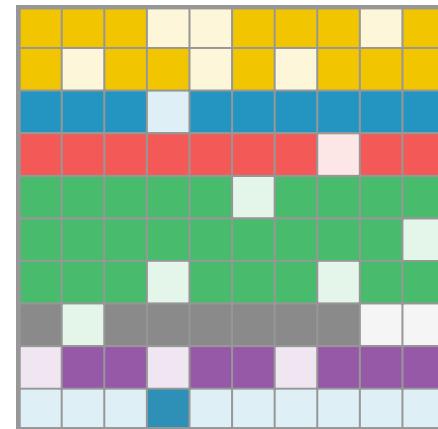
Inpatient visit



Outpatient visit



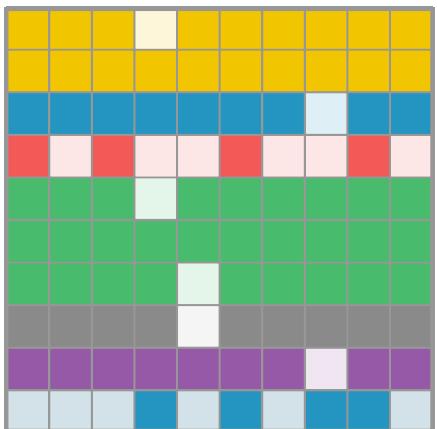
Emergency department



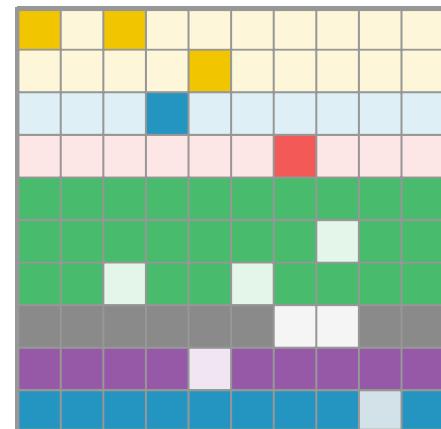
Physician office visit

Less common individual use case

More common individual use case



Public health policy



Clinical research

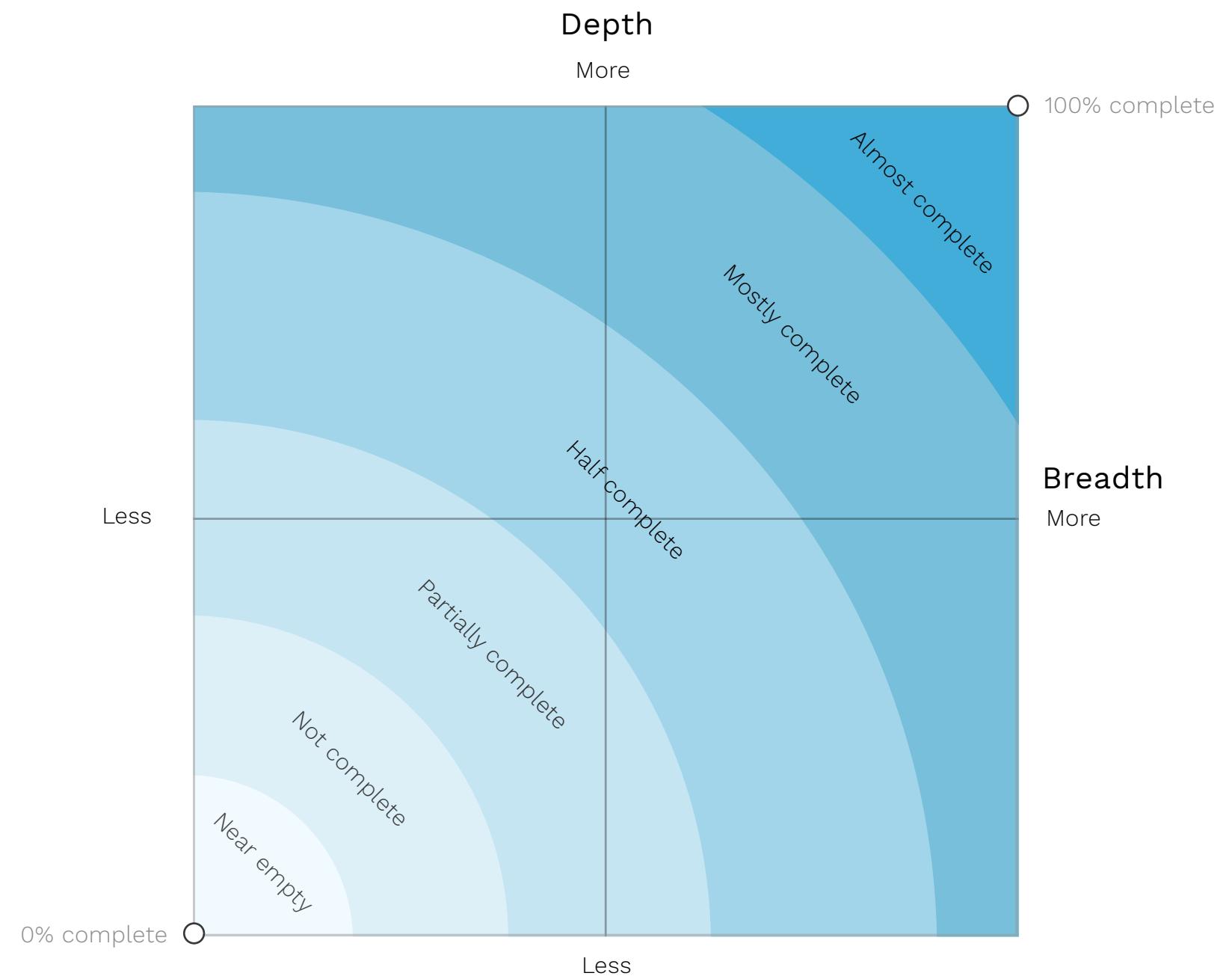
|
Non individual use case

Conceptual model 3: Breadth and depth

Completeness based on total volume of data within the SHR, taking into account two factors:

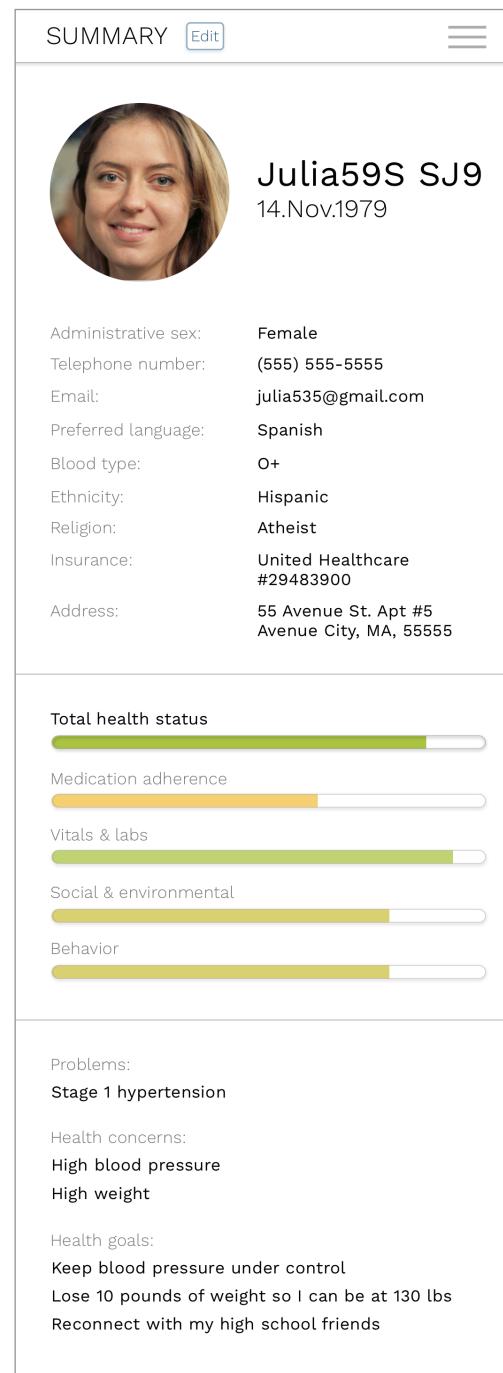
Breadth of data: the amount of different data elements that have been recorded.

Depth of data: completeness of each individual data element, which includes the value entry and completeness of metadata entry.



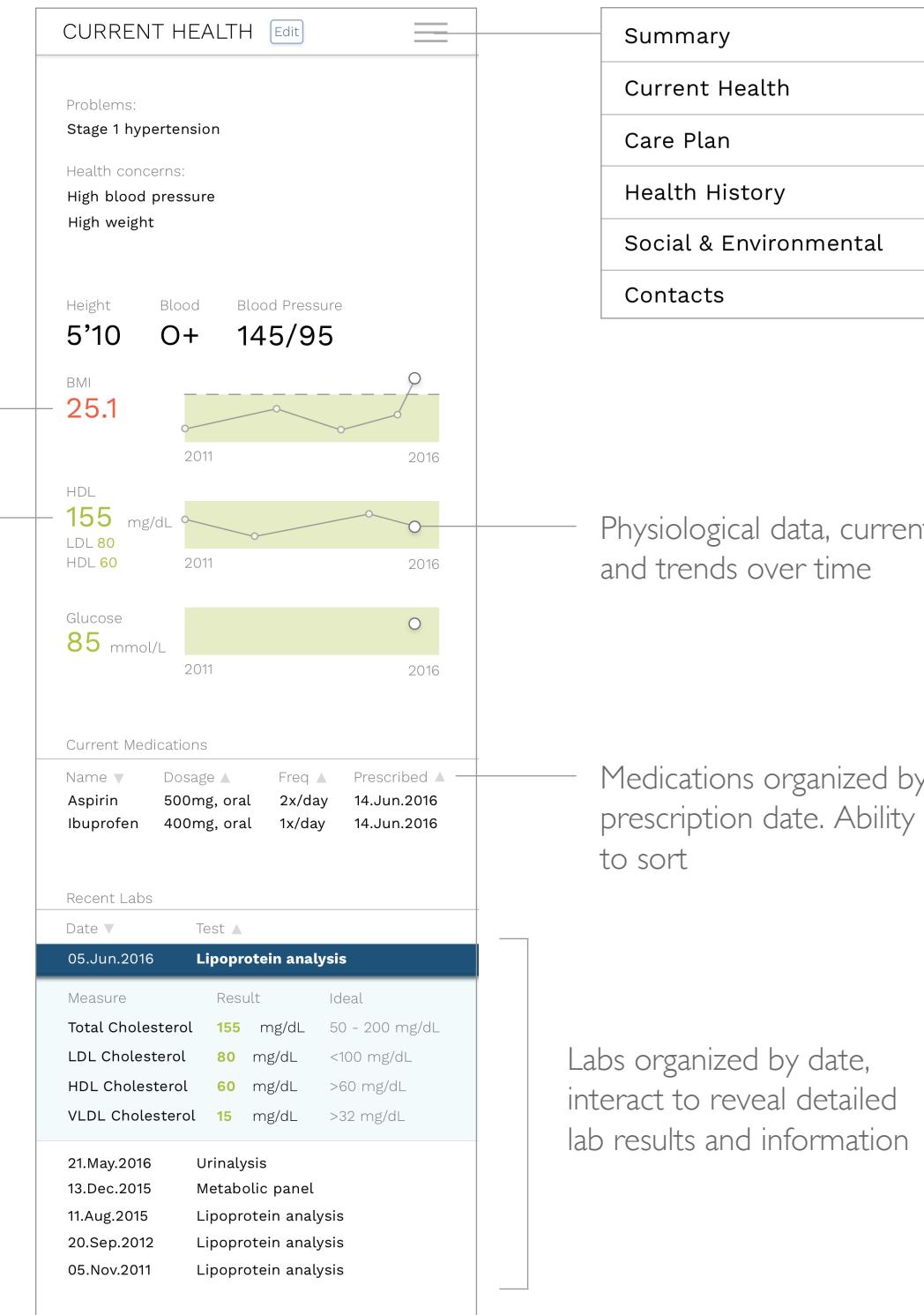
Design concepts using synthetic patient data

The following design concepts are a visual representation of a clinicians view of a SHR using synthetic patient data.



Patient identification

Status bars display health quality at a glance



Colors indicate whether the patient is within a healthy or non healthy range of values

Summary
Current Health
Care Plan
Health History
Social & Environmental
Contacts

Physiological data, current and trends over time

Medications organized by prescription date. Ability to sort

Labs organized by date, interact to reveal detailed lab results and information

CARE PLAN Edit

Daily
Take aspirin 2x/day
Take Ibuprofen 1x/day
Calendar
Refill aspirin 14.July.2016 Dr. Clarissa Gabe, internist
Consultation 20.July.2016 Dr. Nick Cline (555) 555-5555
Plan
Ensure adequate time for rest and relaxation
Follow medication routine
Develop healthy eating habits and routines
Eat breakfast everyday to boost the body's metabolism, improve energy and alertness, and reduce risk of obesity
Avoid junk and processed foods
Get 4 servings of calcium everyday for bone growth and strength
Consume vitamin D enriched milk, eggs, and fatty fish like salmon to improve absorption of calcium
Maintain regular physical activity
Strengthen bones and muscles
Get on a regular sleep schedule

SOCIAL & ENVIRONMENTAL Edit

Ethnicity: Hispanic	Religion: Atheist
National Origin: US	Gender Identity: Female
Marital Status: Single	Income Level: 45,000 USD/year
Education & Literacy: Bachelors degree	Risk to Patient or Provider: None
Behavior	
Physical Activity:	<div style="width: 80%; background-color: #ccc; height: 10px; display: inline-block;"></div>
Medication Compliance:	<div style="width: 90%; background-color: #ccc; height: 10px; display: inline-block;"></div>
Smoking Status:	2x/week
Drug:	None
Environmental	
Food Security:	<div style="width: 70%; background-color: #ccc; height: 10px; display: inline-block;"></div>
Transportation Availability:	<div style="width: 85%; background-color: #ccc; height: 10px; display: inline-block;"></div>
Employment Status: <div style="width: 50%; background-color: #ccc; height: 10px; display: inline-block;"></div>	
Working as a contractor	
Half the company may be laid off this month	
Have not received a wage increase in 5 years	
Housing Security:	<div style="width: 40%; background-color: #ccc; height: 10px; display: inline-block;"></div>
Health Services Availability:	<div style="width: 95%; background-color: #ccc; height: 10px; display: inline-block;"></div>
Social Isolation:	None
Domestic Violence:	None
Stress Factors:	
Have not heard from cousin Jessica Smith in a year	
Getting used to the new home	
There's a lot of noise in the new neighborhood	
Persistent headache	

CONTACTS +

Emergency
Jose Smith Father Data consent (Call) (Email)
Debra Smith Mother Data consent (Call) (Email)
Amanda Reese Aunt Data consent (Call) (Email)
Team
Dr. Nick Cline Primary Care Provider Data consent (Call) (Email)
Dr. Clarissa Gabe Internist Data consent (Call) (Email)
Jon Blake Physician Assistant Data consent (Call) (Email)

Select to enter edit mode for adding and changing data values

Care plans can be changed by designated providers
Select a part of the plan to reveal detailed instructions

Social factors

Behavioral factors

Selected data element reveals information on the reason for the score

Indication of SHR data sharing permission. If there is no data consent, limited data will be displayed

Design concepts using synthetic patients

Health history filters from left to right: inpatient encounters, surgeries, outpatient encounters, immunizations

2016

Consultation 20.May
Dr. Clarissa Gabe, internist
Diagnosis: hypertension

2015

Consultation 20.May
Dr. Clarissa Gabe, internist
Diagnosis: hypertension

Consultation 13.Dec
Dr. Nick Cline, primary care provider

Dr. Nick Cline
Primary Care Provider
Data consent

Address: Boston Area Hospital
555 West Ave
Boston, MA, 55555

Impression: Mild headache

Diagnosis: Flu

Notes: No evidence of anything serious. Runny nose, coughing. General physical did not find anything of note. No follow-up is needed. Should rest at home. If headache persists for another week, should contact doctor again.

Dr. Nick Cline
Primary Care Provider
Data consent

Address: Boston Area Hospital
555 West Ave
Boston, MA, 55555

Impression: Mild headache

Diagnosis: Flu

Notes: No evidence of anything serious. Runny nose, coughing. General physical did not find anything of note. No follow-up is needed. Should rest at home. If headache persists for another week, should contact doctor again.

Hospitalization 10.Dec - 12.Dec
Dr. Clarissa Gabe, internist
Discharge diagnosis: hypertension

Hospitalization 24.Oct - 25.Oct
Dr. Johnny Brown, internist
Discharge diagnosis: benign breast tumor

Hospitalization 24.Oct - 25.Oct
Dr. Johnny Brown, internist
Discharge diagnosis: benign breast tumor

Biopsy 24.Oct
Dr. Johnny Brown, internist

2014

Hepatitis B 10.Jan

Measles 08.Jan

Several versions are still needed based on frequent use cases such as emergency care, acute vs chronic conditions, among others, in order to view how the design accommodates varying data scenarios.

Designs will need to be expanded to show progressive additions of data completeness.

Feedback must continually be collected from users outside MITRE in order to reiterate on SHR designs.

(Link to prototype)

NEXT STEPS

- Structure and definition for SHR values for each data element must be specified.
- Display how all tiers of the SHR interact, from the population level, to the individual, to the data elements and the data values. This can be used to gather further feedback on the project.
- Synthetic data, free of protected health information (PHI) and personally identifiable information (PII) constraints, must be created in order to enable experimental prototyping for common medical use cases.
- Expanded completeness models to include detailed methods for measuring the amount and quality of completeness.