

Eva in 3 Encounters

How SHR changes the Healthcare Game

Also available on GitHub:

https://github.com/standardhealth/shr_design/tree/master/design/presentations

4.Oct.2016

Light Encounter

Julia sprains her ankle



SAMSUNG

+ Eva



View message history

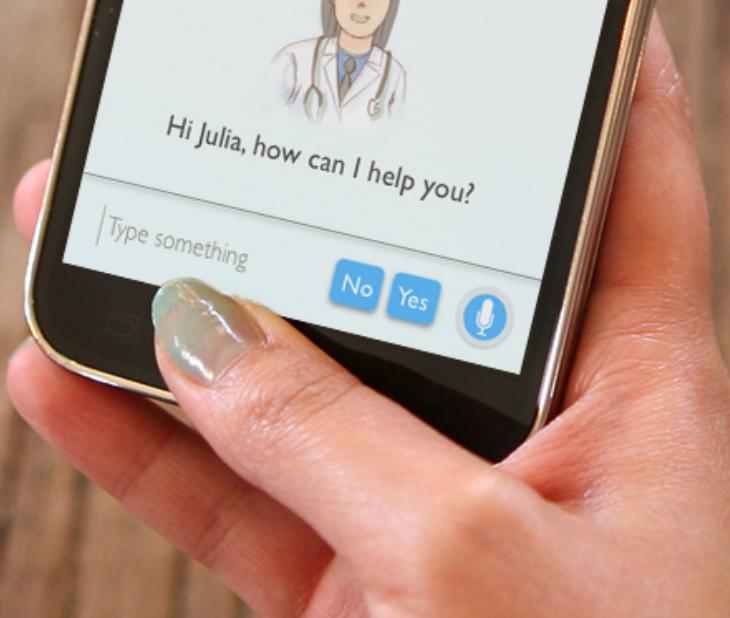


Hi Julia, how can I help you?

Type something

No

Yes



SAMSUNG

+ Eva

Sprained ankle

Ouch. Do you need any
immediate medical help?

No

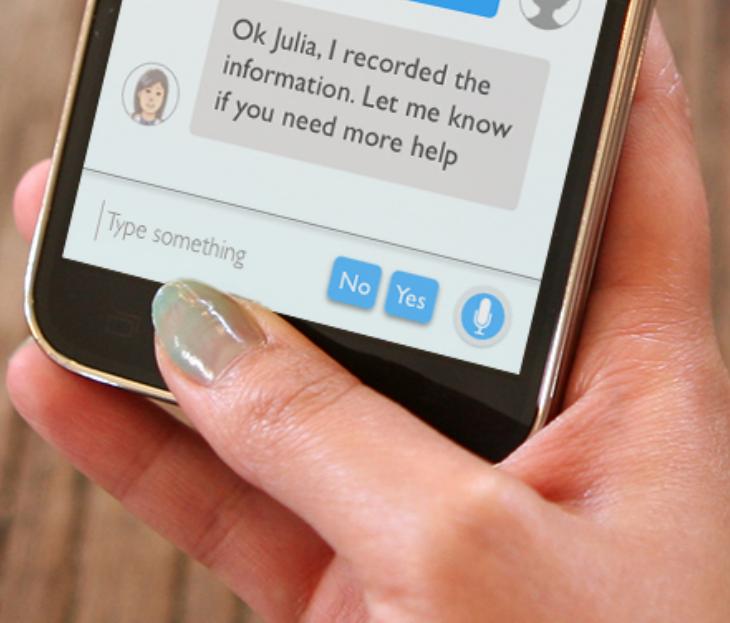
Ok, where's the sprain?

Right ankle

Ok Julia, I recorded the
information. Let me know
if you need more help

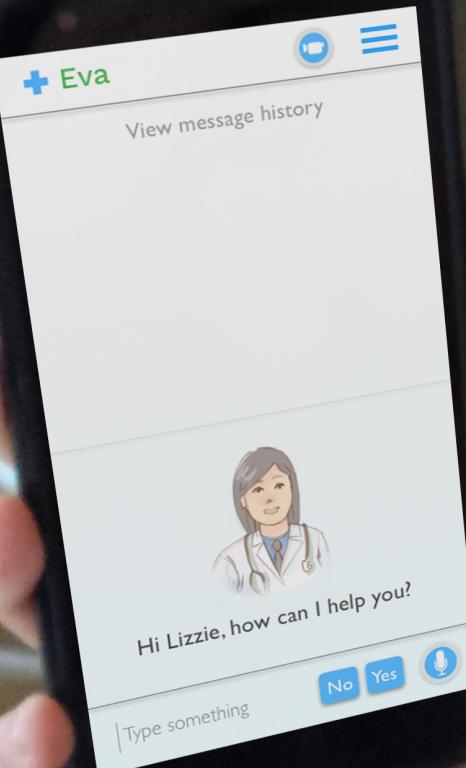
Type something

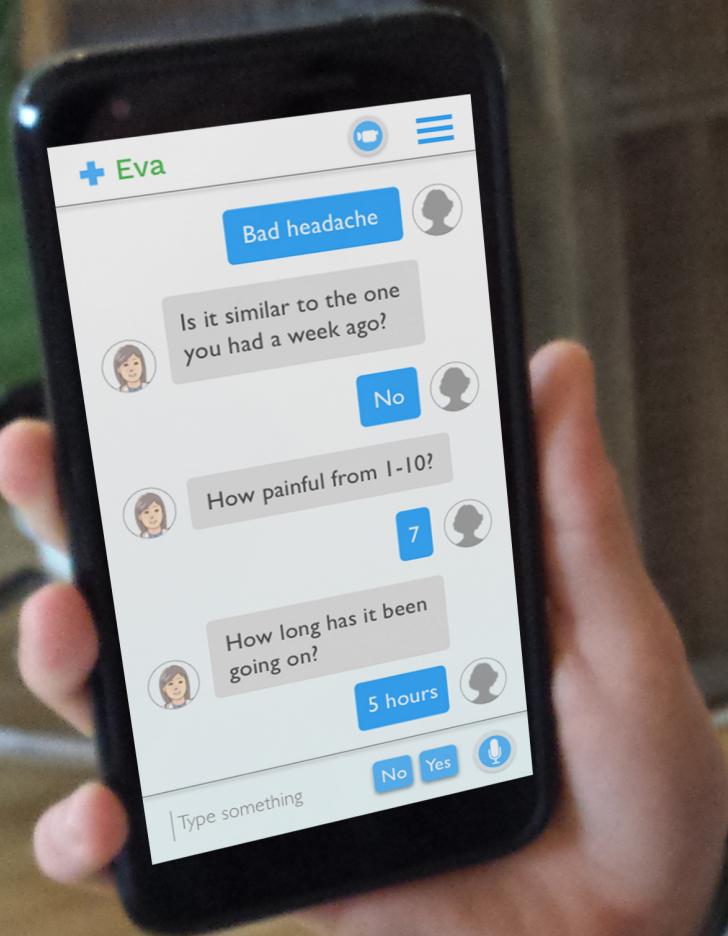
No Yes



Medium Encounter

Lizzy has a headache





+ Eva



Ok Lizzie, if it gets worse,
tell me.

It sounds like a common
headache.

In the meantime,

- 1) Take 2 motrin, 300mg
- 2) Place an icepack where
it hurts.

Both of those have
worked for you before.

I'll check back with you in
2 hours.

No

Yes



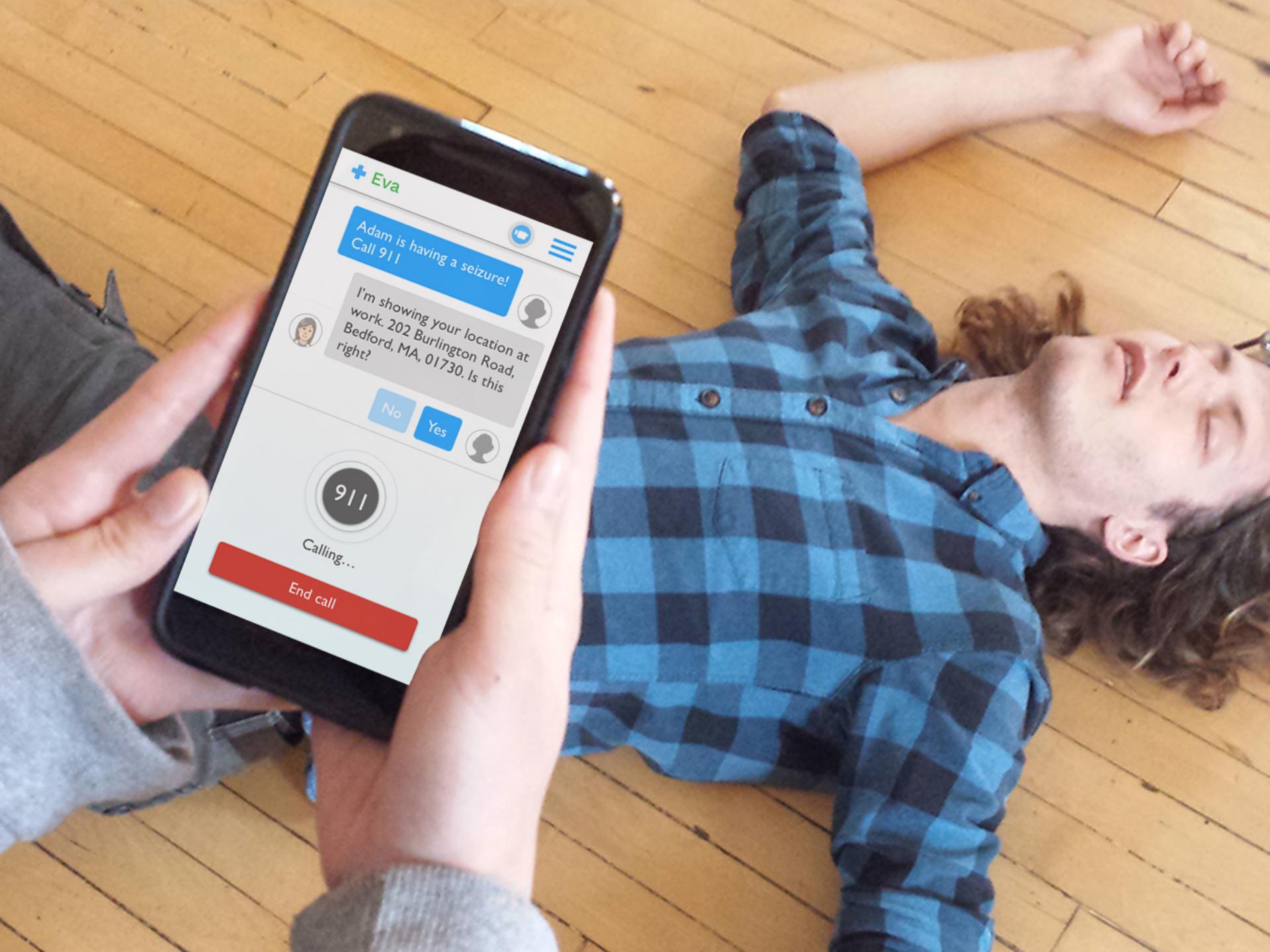
Type something



Emergency Encounter

Adam has a seizure, 911, and live MD engagement





+ Eva

Adam is having a seizure!
Call 911

I'm showing your location at
work. 202 Burlington Road,
Bedford, MA, 01730. Is this
right?

No

Yes

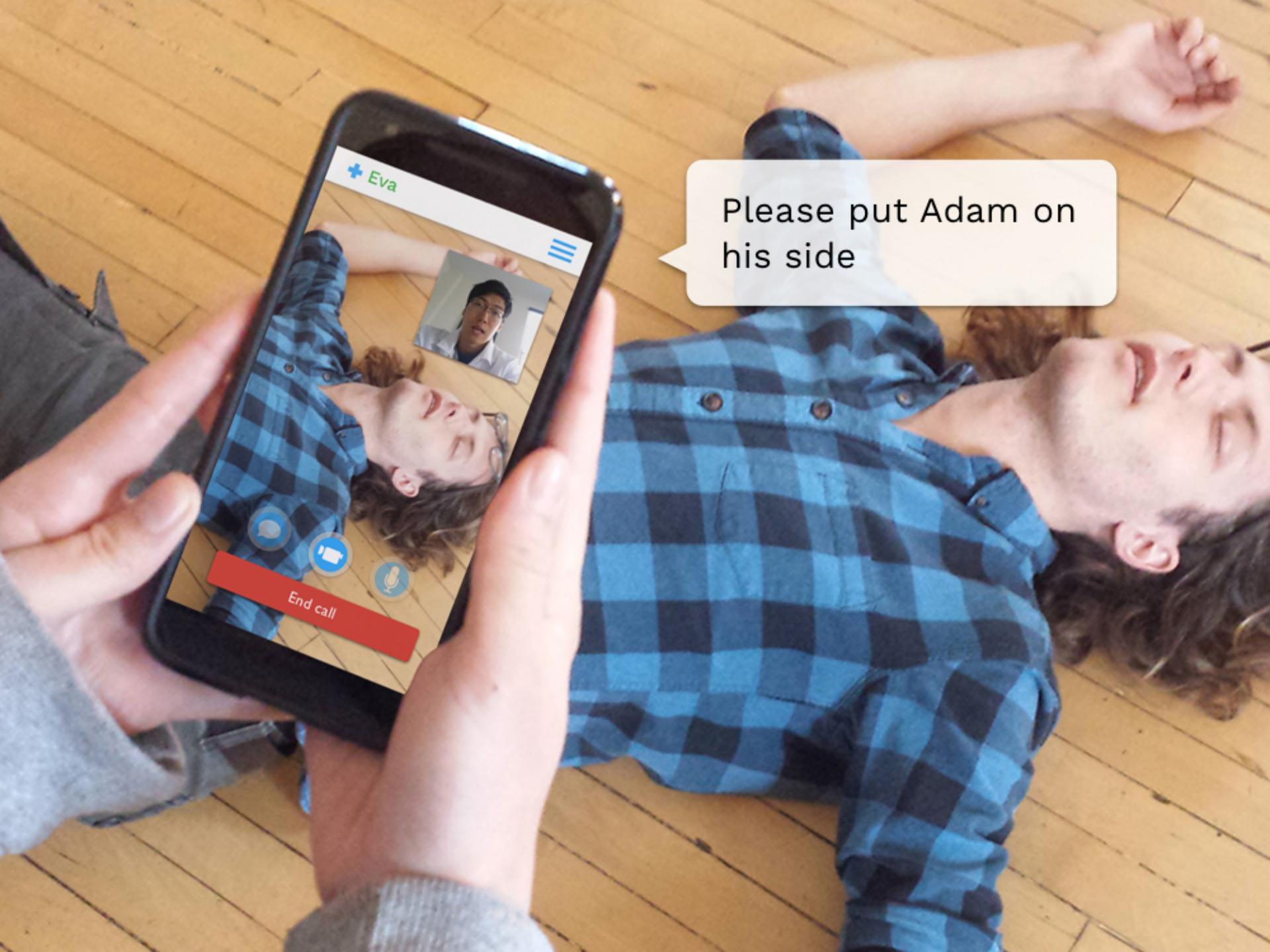
911

Calling...

End call



Hi Heidi, this is Dr. Robert Holton. I just activated your camera. Can you point the phone towards Adam?



Please put Adam on
his side



I put him on his side and
he's breathing!

