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## Reset my Office 365 password

Do it yourself

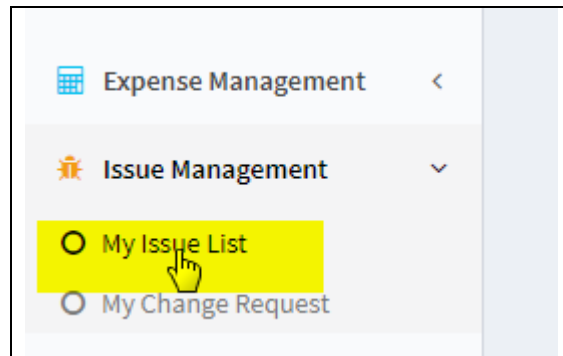
Follow this link: <https://passwordreset.microsoftonline.com/>

Create a case with System Admin Team

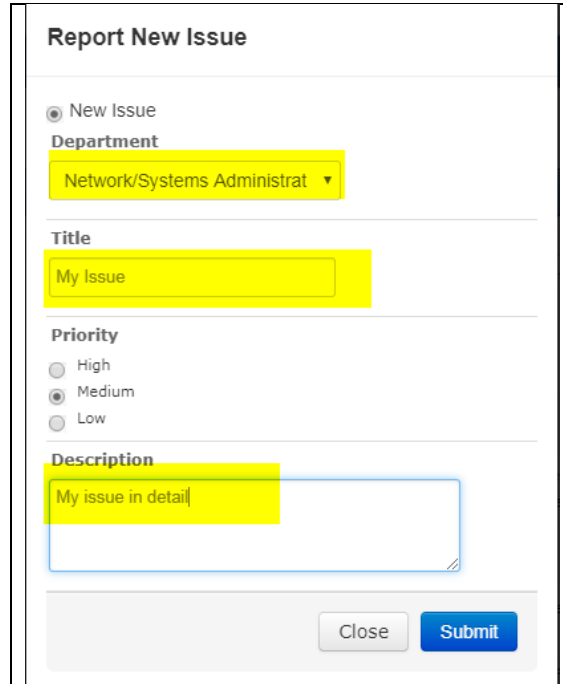
Step1: Login to CS Connect <http://csconnectwebapp.azurewebsites.net/>

Step2: If your password is correct, it will send a mail with OTP

Step3: Enter the OTP and then Navigate to Issue Management >> My Issue list



Step4: Click Report New Issue

A screenshot of a 'Report New Issue' form. The form has a title 'Report New Issue' at the top. Below the title, there is a radio button for 'New Issue'. The form contains several fields: 'Department' with a dropdown menu showing 'Network/Systems Administrat'; 'Title' with a text input field containing 'My Issue'; 'Priority' with three radio buttons: 'High', 'Medium' (which is selected), and 'Low'; and 'Description' with a text area containing 'My issue in detail'. At the bottom of the form, there are two buttons: 'Close' and 'Submit'.

Step5: Click "Submit"