Michael Douglas

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Summary

I am a UX/UI Designer who helps make complex websites and apps simple and easy to use. I start by learning what people need, then plan how they move through a screen, sketch layouts, and build clickable demos to test ideas before anything is built.

I use **Figma**, a graphic design software tool, to design screens and keep layouts, colors, and styles consistent. I work closely with teams to turn confusing ideas into smooth experiences that help people finish tasks faster, buy products more easily, and need less help from customer support, including work in payments, government, and online shopping.

Core Skills

UX/UI Design
Design Thinking, User Research, Usability Testing, Personas, User Flows, Wireframing, Prototyping, Responsive Web & Mobile Design, Accessibility (508/WCAG Compliance), Design Systems, High-Fidelity Screens

Collaboration & Process
Agile/Scrum, Cross-Functional Collaboration, Stakeholder Communication, Design Documentation , Problem Solving

Tools & Technology
Design: Figma, Adobe XD, Photoshop, Illustrator, Miro
Collaboration: JIRA, Trello, Confluence, Teams, Zoom
Development: HTML5, CSS3/SCSS, Bootstrap, JavaScript

Professional Experience

Freelance UX/UI Designer michaeldouglas.xyz Location: Remote
May 2023 – Present

- Partnered with small and mid-sized businesses to enhance digital experiences across websites and apps.
- Conducted user research, translating insights into effective sitemaps, flows, wireframes, and prototypes.
- Delivered comprehensive design solutions, including branding, landing pages, and custom UI systems, ensuring alignment with client goals.

UX/UI Designer Aventiv Technologies Location: Remote.

Jan 2021 – May 2023

- Designed and refined digital products for AllPaid, JPay, and GovPayNet platforms, enhancing user engagement through intuitive interfaces.
- Produced user flows, wireframes, prototypes, and design assets in Adobe XD, ensuring alignment with established style guides.
- Improved accessibility and usability across government payment systems and correctional service apps, promoting inclusivity for all users.

UI Developer Bluesky Commerce Location: Noblesville, IN
Jul 2019 – May 2020

- Developed responsive UI components for a B2B ecommerce platform, enhancing user experience across devices.
- Ensured style guide consistency by collaborating closely with designers, resulting in improved brand coherence.
- Conducted cross-browser testing to guarantee usability, addressing potential accessibility issues and optimizing performance.

UI Developer Navient Location: Fishers, IN
Nov 2016 – Jun 2017

- Developed accessible UI views for loan servicing applications, ensuring compliance with Section 508 standards.
- Collaborated with UX team to enhance layouts and resolve QA defects through user-centered design solutions.
- Engaged in cross-functional communication to align project goals with stakeholder expectations and improve overall user experience.

Education & Certifications

LinkedIn Learning (Lynda.com)
- UX/UI Design Fundamentals | Figma | Adobe XD | Graphic Design

TechSkills.edu
- CompTIA A+ | CompTIA Network+ | Microsoft Certified Technical Specialist