

Michael Douglas

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317.731.2795

UX Design Skills:

I use Photoshop, Illustrator, XD, Gimp, Inkscape, Balsamiq, and Figma to create wireframes and mockups of web applications. As well as, graphics for logos, business cards, and marketing.

Front-End Developer Skills:

I use GIT to manage code revisions, the Atom editor to write HTML, CSS/SCSS, Bootstrap, JavaScript, and jQuery code. I also use Node with Gulp to automate converting SCSS into CSS and to minify code for deployment.

Experience

Navient – UX Designer 11/02/2016 – 6/20/2017

- Used bootstrap for mobile-first views for MVC web applications.
- Collaborated with other developers to fix bugs and migrate code.
- Implemented 508 compliance for visually impaired users.

HCCMIS – UX Designer 4/09/2015 – 9/01/2016

- Used Bootstrap to create page templates for the Cascade Server.
- Helped designer create mockups and prototypes for pages.
- Worked on multiple web projects at the same time.

Celadon Trucking – UX Designer 12/16/2013 - 12/28/2014

- Acted as inbetween for Development and Marketing.
- Worked with Graphic Designer to create prototypes.
- Saved the Development 3 weeks of work converting 9 Wordpress sites to ASP.Net.

Bell Techlogix – Tech Support Agent 03/01/2009 to 04/30/2011 and again from 07/01/2013 to 12/02/2013

- Managed inbound support calls from over two dozen clients.
- Remote support for Windows, software, and password resets.
- Supported printers and mobile devices.

Education

TechSkills 2008 – Certifications

CompTIA A+, CompTIA Network+, Microsoft Certified Technical Specialist.