

Michael Douglas

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317.731.2795

Skills

- Windows, Mac, and Linux Operating Systems
- Microsoft Office, G Suite, and LibreOffice
- Git for revisioning documents and software
- Experience working in an Agile environment
- Acted as a liaison between clients and developers
- Photoshop, Illustrator, and Figma for wireframing
- HTML5, CSS3/Sass, Bootstrap, JavaScript, jQuery, Node.js, Gulp

Navient (contract)

UX Developer | Nov 2016 – Jun 2017 | Fishers, IN

- UX developer building views for MVC .Net application.
- Used Visual Studio 2015, ASP.Net Razor, HTML5, CSS3/SCSS, Bootstrap 4, Node, Gulp, JavaScript and jQuery.
- Fixed defects found by testers.
- Attend daily Scrum meetings to go over defects, project progress, and upcoming tasks.
- Projects required 508 compliance to support screen readers like JAWS.
- Worked with internal security to complete 5C security clearance for government compliance.

Stericycle (contract)

Customer Service | Dec 2015 – June 2016 | Indianapolis, IN

- Working on the Honda and Acura airbag recall project
- Used Interactive Intelligence I3 program to manage phone calls
- Taking incoming calls from customers to help them setup an appointment with their local dealer
- Making outgoing calls with an automatic dialer program to inform customers about the recall
- Tracking tickets using IBM Notes
- Staying updated on company information through Microsoft Outlook

DemandLab (contract)

Email Marketing | Sept 2015 – Nov 2015 | Indianapolis, IN

- Wrote HTML, CSS3, JavaScript, jQuery code when needed
- Worked inside Marketo setting up responsive email market
- Used Wordpress to setup landing pages and forms
- Writing and testing code with Brackets and/or Sublime Text
- Offering responsive web development and Photoshop skills for various projects
- Tracking projects through Mavenli
- W3C Standards coding for all projects
- Cross-browser testing for compatibility

HCCMIS (contract)

UI Developer | Apr 2015 – Sep 2015 | Indianapolis, IN

- Primary UI / Web Developer for the marketing team.
- Worked with Windows 7 Enterprise, Microsoft Office 2013, Adobe Brackets code editor, Adobe Photoshop, Illustrator, Filezilla FTP client, Bootstrap, Git, BitBucket, Google Chrome Developer Tools, and Firefox Developer Tools.
- I used Photoshop for simple photo edit and image re-sizing.
- I worked with the Graphics Designer, Marketing Team, and Lead Developer to make sure the pages meet company and coding standards.
- I developed mobile first static web pages from Photoshop PSDs using Bootstrap 3. These will be turned into templates for the Cascade Server.
- Design and coded a responsive web form for the Ticket Refund portal.
- Updated code to make the Atlas Travel portal page responsive.

Celadon Trucking (contract)

UI Developer | Dec 2013 – Dec 2014 | Indianapolis, IN

- Primary UI Developer for the ASP.Net Development Team
- Regularly worked with Microsoft Windows 7, Microsoft Office 2007-2010, Visual Studio 2012, Microsoft Team Foundation Server, ASP.Net, Lotus Notes v.8, Google Analytics, and Twitter Bootstrap
- Converted multiple sites from a PHP format to static HTML and ASP.Net
- Migrated internal Wordpress sites across servers
- Built the front-end design for a mobile-friendly portal for company drivers
- Primary intermediary between the Marketing Department and the ASP.Net

Development Team

- Created and presented CSS, Bootstrap, and Wordpress training materials for the ASP.Net developers
- Worked with the Marketing Department to evaluate and implement a Content Management System (CMS) for Celadon
- Worked on extra tasks as required to improve internal site design and functionality

Education

Online Courses from Lynda.com

- Adobe Illustrator Fundamentals
- Graphic Design Fundamentals
- JavaScript Fundamentals

Florida Institute of Hypnotherapy

Attended 2012

- Certified Hypnotherapist
- Certified Clinical Hypnotherapist
- Certified Transpersonal Hypnotherapist

TechSkills Certifications:

Attended 2008 – 2009

- CompTIA A+
- CompTIA Network+
- Microsoft Certified Technical Specialist