

Star5 GetRepairOrder

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Overview

Star 5 Info

Link	https://www.starstandard.org/images/SIGXMLSTAR5/RepairOrder.pdf
Repository Release	5.12.4
Verb	Get, Show

Input

Header

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Key	Value	Description
Content-Type	application/xml	
Accept	application/xml	
Authorization	Bearer <Token>	The token must be generated

Parameters

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Name	Type	Required?	Default	Description
PartyID	String	Y	0000000	
DealerNumberID	String	Y	SV100001	
BODVersion	String	Y	S5.12.4-D1.0	


Body

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Name	Group Link	Required?	Type(Max)	Notes
DocumentIdentificationGroup. AlternateDocumentIdentification. DocumentID.Value	DocumentIdentificationType	N	String	Represents RO Number
RepairOrderVehicleLineItem.Vehicle. VehicleID.Value	VehicleABIType	N	String	Vehicle's VIN
GivenName.Value	PersonType	N	String	Customer's FirstName
FamilyName.Value	PersonType	N	String	Customer's LastName
CompanyName	OrganizationABIType	N	String	Company's Name
DealerManagementSystemID.Value	PartyABIType	N	String	Customer's Number
OpenedStartDateTime	PeriodABIType	N	DateTime	Repair Order start on (Status = Opened)
OpenedEndDateTime	PeriodABIType	N	DateTime	End Day on (Status = Opened)
ClosedStartDateTime	PeriodABIType	N	DateTime	Repair Order start on (Status = Closed)
ClosedEndDateTime	PeriodABIType	N	DateTime	End Day on (Status = Closed)
CompletedStartDateTime	PeriodABIType	N	DateTime	Repair Order start on (Status = Completed)
CompletedEndDateTime	PeriodABIType	N	DateTime	End Day on (Status = Completed)
OpenedDate	RepairOrderHeaderType	N	DateTime	Repair Order Arrival
ClosedDate	RepairOrderHeaderType	N	DateTime	Repair Order End
CompletedDate	RepairOrderHeaderType	N	DateTime	Repair order Completed
Status	ServiceContractStatusType	N	String	Status as default (opened) [closed, Completed, Modified or Opened]
inclusiveIndicator	PeriodABIType	N	bool	Verify if has destination.

XML Samples

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Scenario	Sample
By RO Number	 <p>ByRONumber.xml</p>

By Opened Day



ByOpenedDay.xml

By CustomerNumber




ByCustomerNumber.xml

ByFirstName



ByFirstName.xml

By VIN



ByVIN.xml

Postman collection : <https://www.getpostman.com/collections/5a4201c05b190b7a5744>

Output

Success

A successful call will return an HTTP 200 status code containing a ShowRepairOrder Business Object Document (BOD) in the response, in compliance with the implementation of the STAR XML Schema (S5.12.4-D1.0). The following describes what the **ShowRepairOrderDataArea** component of this object will be populated with.

Verb (Show)

The Show verb will contain a copy of the ApplicationArea for the original BOD that was processed in the request.

Noun (RepairOrder)

Click here to expand...

Header: Uses the component RepairOrderHeaderType.

Name	Group Link	Type(Max)	Notes
DocumentIdentificationGroup. AlternateDocumentIdentification.DocumentID. Value	DocumentIdentificationType	String	Represents RO Number
ServiceAdvisorParty	PartyABIEType	String	Advisor
InDistanceMeasure.Value	RepairOrderHeaderType	String	MilesIn
OutDistanceMeasure.Value	RepairOrderHeaderType	Integer	MilesOut
OrderNotes.Value	RepairOrderHeaderType	String	Repair Order Comments. Comma separated string values representing individual comments.
DepartmentType.Value	RepairOrderHeaderType	String	RO Type
CustomerAppointmentFlag	RepairOrderHeaderType	Boolean	Indicator that the customer had an appointment for this vehicle.
CustomerAppointmentFlagSpecified	RepairOrderHeaderType	Boolean	Must be set to True if CustomerAppointmentFlag has a value.

CustomerAppointmentNumber.Value	RepairOrderHeader Type	Integer	Customer appointment number for this vehicle.
VehicleHatNumber.Value	RepairOrderHeader Type	String	
RepairOrderOpenedDateTime	RepairOrderHeader Type	DateTime	Arrival
RepairOrderOpenedDateTimeSpecified	RepairOrderHeader Type	Boolean	Must be set to True if RepairOrderOpened DateTime has a value.
PromisedRepairCompletionDateTime	RepairOrderHeader Type	DateTime	Date the repair completion was promised by.
PromisedRepairCompletionDateTimeSpecified	RepairOrderHeader Type	Boolean	Must be set to True if PromisedRepairCompletionDateTime has a value.
CustomerPaymentMethods	RepairOrderHeader Type	Enumerated	Maps PaymentTypesClassId property of RepairOrderPayment Class into an enumerated type with values: [Cash, CreditCard, Check, Other]
Price	RepairOrderHeader Type	PriceABIType []	Encapsulates totals, discounts, and header fees from a RO
RentLoaner.RentNotes.Value	RepairOrderHeader Type	String	[Yes, No]
RepairOrderCompletedDateTime	RepairOrderHeader Type	DateTime	Completed date
RepairOrderCompletedDateTimeSpecified	RepairOrderHeader Type	Boolean	Must be set to True if RepairOrderCompletedDateTime has a value.
RepairOrderInvoiceDateTime	RepairOrderHeader Type	DateTime	RO closed date
RepairOrderInvoiceDateTimeSpecified	RepairOrderHeader Type	Boolean	Must be set to True if RepairOrderInvoiceDateTime has a value.
Customer information: Uses the component PartyABIType			
DealerManagementSystemID.Value	PartyABIType	String	Customer's CustomerNumber
GivenName.Value	PersonType	String	Customer's FirstName
MiddleName.Value	PersonType	String	Customer's MiddleName
FamilyName.Value	PersonType	String	Customer's LastName
Title.Value	PersonType	String	Customer's Title
NameSuffix.Value	PersonType	String	Customer's Suffix
ResidenceAddress.LineOne.Value	AddressABIType	String	Customer's address: Address1
ResidenceAddress.LineTwo.Value	AddressABIType	String	Customer's address: Address2
ResidenceAddress.CityName.Value	AddressABIType	String	Customer's city
ResidenceAddress.Postcode.Value	AddressABIType	String	Customer's address: Zip
ResidenceAddress.StateOrProvinceCountrySubDivisionID.Value	AddressABIType	String	Customer's address: State
TelephoneCommunication.CompleteNumver.Value	TelephoneCommunication	String	Customer's phone number
URICommunication.URIID.Value	CommunicationABIE Type	String	Represents customer's Suffix
Vehicle information: Uses the component RepairOrderVehicleLineItemType			
RepairOrderVehicleLineItem.Vehicle.ModelYear	VehicleABIType	String	Year
RepairOrderVehicleLineItem.Vehicle.ModelDescription.Value	VehicleABIType	String	Model
RepairOrderVehicleLineItem.Vehicle.MakeString.Value	VehicleABIType	String	Make
RepairOrderVehicleLineItem.Vehicle.Model.Value	VehicleABIType	String	ModelShort

RepairOrderVehicleLineItem.Vehicle.VehicleID.Value	VehicleABIType	String	VIN
RepairOrderVehicleLineItem.LicenseNumberString	VehicleABIType	String	LicensePlate

Job: Represents the list of operation applied to a RO. Uses the component JobType.

Name	Group Link	Type(Max)	Notes
JobNumberString.Value	JobType	String	Represent the operation label, used to identify operations from/to a third party.
OperationID.Value	JobType	String(20)	Represent the operation OpCode
CodesAndCommentsExpanded.CauseDescription.Value	CodesAndCommentsExpanded	String	Cause
CodesAndCommentsExpanded.ComplaintDescription.Value	CodesAndCommentsExpanded	String	Concern
CodesAndCommentsExpanded.CorrectionDescription.Value	CodesAndCommentsExpanded	String	Correction
JobCompletionDate	JobType	String	Date when the operation was completed. Should be provided when trying to complete an operation (StatusCode = "Completed").
JobStatusCode.Value	JobType	String(50)	Represent different statuses an operation might go through. Possible values: <ul style="list-style-type: none">• Completed: Operation completed.• Deferred: Operation deferred.• Voided: Operation voided.• Tech Complete: Technician completed the operation.• Default: initial status when operation is created. Represented by an empty string.
Parts: Uses the component ServicePartsType			
ServiceParts.ItemIdentificationGroup.ItemID	ServicePartsType	String	PartNumber
ServiceParts.ItemQuantity.Value	ServicePartsType	Int	Quantity
ServiceParts.ManufacturerName.Value	ServicePartsType	String	A value used to search for this part. If none is provided, we try to find provided part by using company's registered manufactures.
Labors: Uses the component ServiceLaborType			
ServiceLabor.LaborAllowanceHoursNumeric	ServiceLaborType	Decimal	LaborHours
ServiceLabor.LaborActualHoursNumeric	ServiceLaborType	Decimal	ActualHours
ServiceLabor.ServiceTechnicianParty.DealerManagementSystemID.Value	PartyABIType	String	Technician's employee number.
ServiceLabor.Pricing.Price.ChargeAmount.Value	PriceABIType	Decimal	LaborSale

Business Rules

General

▼ [Click here to expand...](#)

Scenario	Action	Expected Results

Appendix A. ShowRepairOrder sample

Search by RONumber

▼ [Click here to expand...](#)

```
<ShowRepairOrder xmlns:xsi="http://www.w3.org/2001/XMLSchema-
instance" xmlns:xsd="http://www.w3.org/2001/XMLSchema" releaseID="S5.
12.4-D1.0" xmlns="http://www.starstandard.org/STAR/5">
  <ApplicationArea>
    <Sender>
      <CreatorNameCode>D2</CreatorNameCode>
      <SenderNameCode>D2</SenderNameCode>
      <PartyID>0000000</PartyID>
    </Sender>
    <CreationDateTime>2020-07-04T01:01:36Z</CreationDateTime>
    <BODID>e7785609-1723-4eb7-8949-27e3f5821e3e</BODID>
    <Destination>
      <DestinationNameCode>D2</DestinationNameCode>
      <DealerNumberID>SVD999801</DealerNumberID>
      <ServiceMessageID>S5.12.4-D1.0</ServiceMessageID>
    </Destination>
  </ApplicationArea>
  <ShowRepairOrderDataArea>
    <Show>
      <OriginalApplicationArea>
        <Sender>
          <CreatorNameCode>Test</CreatorNameCode>
          <SenderNameCode>Test</SenderNameCode>
          <PartyID>0000000</PartyID>
        </Sender>
        <CreationDateTime>2020-05-29T22:53:41.052Z<
/CreationDateTime>
        <BODID>guid</BODID>
        <Destination>
          <DestinationNameCode>Destination<
/DestinationNameCode>
          <DealerNumberID>SVD999801</DealerNumberID>
          <ServiceMessageID>S5.12.4-D1.0</ServiceMessageID>
        </Destination>
      </OriginalApplicationArea>
    </Show>
  </RepairOrder>
  <RepairOrderHeader>
    <DocumentIdentificationGroup>
      <DocumentIdentification>
        <DocumentID>N/A</DocumentID>
      </DocumentIdentification>
      <AlternateDocumentIdentification>
```

```

        <DocumentID>104599</DocumentID>
    </AlternateDocumentIdentification>
</DocumentIdentificationGroup>
    <OwnerParty>
        <DealerManagementSystemID>8373<
/DealerManagementSystemID>
        <SpecifiedPerson>
            <GivenName>Dev</GivenName>
            <FamilyName>Customer</FamilyName>
            <GenderCode>0</GenderCode>
            <TelephoneCommunication>
                <ChannelCode>Telephone</ChannelCode>
                <CompleteNumber>4566665554<
/CompleteNumber>
                <UseCode>Home</UseCode>
                <UsagePreference />
            </TelephoneCommunication>
            <TelephoneCommunication>
                <ChannelCode>Telephone</ChannelCode>
                <CompleteNumber>5455425632<
/CompleteNumber>
                <UseCode>Work</UseCode>
                <UsagePreference />
            </TelephoneCommunication>
            <TelephoneCommunication>
                <ChannelCode>Telephone</ChannelCode>
                <CompleteNumber>5553656598<
/CompleteNumber>
                <UseCode>Snapshot</UseCode>
                <UsagePreference />
            </TelephoneCommunication>
            <URICommunication>
                <URIID>ashley.cote@drivedominion.com<
/URIID>
                <ChannelCode>Email</ChannelCode>
            </URICommunication>
            <ContactMethodTypeCode>N/A<
/ContactMethodTypeCode>
        </SpecifiedPerson>
        <Privacy>
            <PrivacyIndicator>false</PrivacyIndicator>
            <PrivacyTypeString>Do Not Contact<
/PrivacyTypeString>
        </Privacy>
        <Privacy>
            <PrivacyIndicator>false</PrivacyIndicator>
            <PrivacyTypeString>Text Allowed<
/PrivacyTypeString>
        </Privacy>
        <Privacy>

```



```

        <PrivacyIndicator>false</PrivacyIndicator>
        <PrivacyTypeString>Phone Call Allowed<
/PrivacyTypeString>
    </Privacy>
    <Privacy>
        <PrivacyIndicator>false</PrivacyIndicator>
        <PrivacyTypeString>Email Allowed<
/PrivacyTypeString>
    </Privacy>
    <Privacy>
        <PrivacyIndicator>false</PrivacyIndicator>
        <PrivacyTypeString>Mail Allowed<
/PrivacyTypeString>
    </Privacy>
    <PartyActionEvent>
        <EventID>Created</EventID>
        <EventOccurrenceDateTime>2018-09-27T13:26:
41.16</EventOccurrenceDateTime>
    </PartyActionEvent>
    <PartyActionEvent>
        <EventID>Changed</EventID>
        <EventOccurrenceDateTime>2019-08-26T16:22:
59.187</EventOccurrenceDateTime>
    </PartyActionEvent>
</OwnerParty>
<RepairOrderVehicleLineItem>
    <Vehicle>
        <Model>F-250</Model>
        <ModelYear>2019</ModelYear>
        <ModelDescription>F-250 Super Duty<
/ModelDescription>
        <MakeString>Ford</MakeString>
        <SaleClassCode>New</SaleClassCode>
        <TransmissionGroup>
            <TransmissionTypeName>Automatic<
/TransmissionTypeName>
        </TransmissionGroup>
        <VehicleClassCode>passenger</VehicleClassCode>
        <Engine>
            <NumberOfEngineCylindersNumeric>0<
/NumberOfEngineCylindersNumeric>
            <EngineSerialString />
        </Engine>
        <VehicleID>1FT7W2BT5KED07573</VehicleID>
        <VehicleWeightMeasure unitCode="pound">0<
/VehicleWeightMeasure>
        <VehicleStockString>45513</VehicleStockString>
        <VehicleHistoryDateGroup>
            <VehicleHistoryDate>2020-04-07<
/VehicleHistoryDate>

```

```

        <VehicleHistoryTypeDescription>In-
Service Date</VehicleHistoryTypeDescription>
        </VehicleHistoryDateGroup>
    </Vehicle>
    <OriginalSoldDate>2020-04-14</OriginalSoldDate>
    <DeliveryDistanceMeasure unitCode="mile">0<
/DeliveryDistanceMeasure>
    <VehicleDemoIndicator>false</VehicleDemoIndicator>
    <LicenseNumberString />
</RepairOrderVehicleLineItem>
<Warranty>
    <WarrantyStartDate>2020-04-14</WarrantyStartDate>
    <WarrantyExpirationDate>2021-04-14<
/WarrantyExpirationDate>
    <WarrantyStartDistanceMeasure unitCode="mile">0<
/WarrantyStartDistanceMeasure>
    <WarrantyEndDistanceMeasure unitCode="mile">12000<
/WarrantyEndDistanceMeasure>
    <WarrantyCoverage>
        <TermMeasure unitCode="month">12</TermMeasure>
    </WarrantyCoverage>
</Warranty>
    <InDistanceMeasure unitCode="mile">2020<
/InDistanceMeasure>
    <OutDistanceMeasure unitCode="mile">2020<
/OutDistanceMeasure>
    <OrderNotes>This is a RO comment</OrderNotes>
    <DepartmentType>Service</DepartmentType>
    <RentLoaner>
        <RentNotes>No</RentNotes>
    </RentLoaner>
    <Price>
        <ChargeAmount currencyID="USD">38.00<
/ChargeAmount>
        <PriceDescription>Internal</PriceDescription>
    </Price>
    <Price>
        <ChargeAmount currencyID="USD">0.00</ChargeAmount>
        <PriceDescription>Part Discount</PriceDescription>
    </Price>
    <Price>
        <ChargeAmount currencyID="USD">0.00</ChargeAmount>
        <PriceDescription>Labor Discount<
/PriceDescription>
    </Price>
    <Price>
        <ChargeAmount currencyID="USD">0.00</ChargeAmount>
        <PriceDescription>Customer Pay Header Fees<
/PriceDescription>
    </Price>

```

```
        <Price>
            <ChargeAmount currencyID="USD">0.00</ChargeAmount>
            <PriceDescription>Internal Pay Header Fees<
/PriceDescription>
        </Price>
        <Price>
            <ChargeAmount currencyID="USD">0</ChargeAmount>
            <PriceDescription>Warranty Pay Header Fees<
/PriceDescription>
        </Price>
        <Price>
            <ChargeAmount currencyID="USD">5.00</ChargeAmount>
            <PriceDescription>Total Header Discount<
/PriceDescription>
        </Price>
        <RepairOrderStatus>
            <StatusText>Opened</StatusText>
        </RepairOrderStatus>
        <CustomerAppointmentFlag>false<
/CustomerAppointmentFlag>
        <PromisedRepairCompletionDateTime>2020-07-04T12:00:
00Z</PromisedRepairCompletionDateTime>
        <RepairOrderOpenedDateTime>2020-07-04T00:26:50Z<
/RepairOrderOpenedDateTime>
    </RepairOrderHeader>
    <Job>
        <JobNumberString>A</JobNumberString>
        <OperationID>S6QT</OperationID>
        <OperationName>Lof/Rotate</OperationName>
        <CodesAndCommentsExpanded>
            <CauseDescription>N/A</CauseDescription>
            <ComplaintDescription>Whatever<
/ComplaintDescription>
            <CorrectionDescription>Change Oil, Filter, Rotate
Tires</CorrectionDescription>
        </CodesAndCommentsExpanded>
        <ServiceLabor>
            <LaborAllowanceHoursNumeric>0.50<
/LaborAllowanceHoursNumeric>
            <LaborRateAmount currencyID="USD">74.45<
/LaborRateAmount>
            <Pricing>
                <Price>
                    <PriceCode>Labor</PriceCode>
                    <ChargeAmount currencyID="USD">0.00<
/ChargeAmount>
                </Price>
            </Pricing>
            <LaborActualHoursNumeric>0.00<
/LaborActualHoursNumeric>
```

```

        <ServiceTechnicianParty>
            <DealerManagementSystemID>DMSAE0005<
/DealerManagementSystemID>
            <SpecifiedPerson>
                <GivenName>Alexis</GivenName>
                <FamilyName>Echemendia</FamilyName>
            </SpecifiedPerson>
        </ServiceTechnicianParty>
    </ServiceLabor>
    <JobLaborRateAmount currencyID="USD">50.00<
/JobLaborRateAmount>
    <LaborAllowanceHoursNumeric>0.50<
/LaborAllowanceHoursNumeric>
    <LaborActualHoursNumeric>0.00<
/LaborActualHoursNumeric>
    <JobTypeString>Internal</JobTypeString>
    <ServiceTechnicianParty />
    <ServiceComponents>
        <ComponentTypeCode>Freight</ComponentTypeCode>
        <Pricing>
            <Price>
                <ChargeAmount currencyID="USD">8.00<
/ChargeAmount>
            </Price>
        </Pricing>
    </ServiceComponents>
</Job>
<Job>
    <JobNumberString>B</JobNumberString>
    <OperationID>NEWCD</OperationID>
    <OperationName>New Car Detail</OperationName>
    <CodesAndCommentsExpanded>
        <CauseDescription>N/A</CauseDescription>
        <ComplaintDescription>New Car Detail<
/ComplaintDescription>
    </CodesAndCommentsExpanded>
    <ServiceParts>
        <ItemIdDescription>FILTER-ENGINE OIL<
/ItemIdDescription>
        <ItemQuantity>0</ItemQuantity>
        <Pricing>
            <Price>
                <PriceCode>Sold</PriceCode>
                <ChargeAmount currencyID="USD">0.00<
/ChargeAmount>
            </Price>
        </Pricing>
        <Pricing>
            <Price>
                <PriceCode>PartCost</PriceCode>

```

```

        <ChargeAmount currencyID="USD">4.95<
/ChargeAmount>
        </Price>
    </Pricing>
    <ItemIdentificationGroup>
        <ItemIdentification>
            <ItemID>1AML00003A</ItemID>
        </ItemIdentification>
    </ItemIdentificationGroup>
    <ManufacturerName>Chrysler</ManufacturerName>
</ServiceParts>
<ServiceLabor>
    <LaborAllowanceHoursNumeric>0.50<
/LaborAllowanceHoursNumeric>
    <LaborRateAmount currencyID="USD">74.45<
/LaborRateAmount>
    <Pricing>
        <Price>
            <PriceCode>Labor</PriceCode>
            <ChargeAmount currencyID="USD">37.23<
/ChargeAmount>
            </Price>
        </Pricing>
        <LaborActualHoursNumeric>0.00<
/LaborActualHoursNumeric>
        <ServiceTechnicianParty>
            <DealerManagementSystemID>DMSAE0005<
/DealerManagementSystemID>
            <SpecifiedPerson>
                <GivenName>Alexis</GivenName>
                <FamilyName>Echemendia</FamilyName>
            </SpecifiedPerson>
        </ServiceTechnicianParty>
    </ServiceLabor>
    <JobLaborRateAmount currencyID="USD">0.00<
/JobLaborRateAmount>
    <LaborAllowanceHoursNumeric>0.50<
/LaborAllowanceHoursNumeric>
    <LaborActualHoursNumeric>0.00<
/LaborActualHoursNumeric>
    <JobStatusCode>Deferred</JobStatusCode>
    <JobTypeString>Customer</JobTypeString>
    <ServiceTechnicianParty />
    <ServiceComponents>
        <ComponentTypeCode>Miscellaneous<
/ComponentTypeCode>
        <Pricing>
            <Price>
                <ChargeAmount currencyID="USD">1.12<
/ChargeAmount>
            </Price>
        </Pricing>
    </ServiceComponents>

```

```
        </Price>
      </Pricing>
    </ServiceComponents>
    <ServiceComponents>
      <ComponentTypeCode>Freight</ComponentTypeCode>
      <Pricing>
        <Price>
          <ChargeAmount currencyID="USD">8.00<
/ChargeAmount>
        </Price>
      </Pricing>
    </ServiceComponents>
  </Job>
</RepairOrder>
</ShowRepairOrderDataArea>
</ShowRepairOrder>
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