

# James Ginns

## Data Center Technician in St. Louis, MO

I care about resolving issues and putting the power of technology to work for my customer base.

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## WORK EXPERIENCE

### Job Title — Unreal Servers, North Kansas City

July 2019 - Present

- Provide physical hardware for customers want unmanaged servers running a variety of operating systems: Windows, Centos, Ubuntu, Debian, Vmware Esxi, and Proxmox.
- Troubleshoot a variety of Network Problems, Locate network lags, Analyze suspicious traffic reports.

### Job Title — Uber / Lyft, Greater KC Metro Area

October 2017 - June 2018

- Locate and transport passengers in a timely fashion while maintaining good customer service.
- Maintain car cleanliness and performance.

### Tech Support — Central Missouri Pizza, Columbia MO

November 2011 - January 2015

- Deliver product in a safe, consistent, and timely fashion
- Maintain store operation, cleanliness, basic maintenance
- Take calls and perform customer service.

## PROJECT EXPERIENCE

### KVM — Automated Remote Access

- Designed Shells Scripts to Automate Remote Access for our customers.
- Scripts included automated password generation, automated ticket generation, and network diagnostics of our KVM units.
- Code integrated our KVM's embedded web servers, our mail server, and a Samba share with prebuilt isos

## EDUCATION

**LaunchCode**, LC101 Programming Course — 2020

**Truman State University**, BA, English Literature — 2009

## SKILLS

### PROGRAMMING LANGUAGES

- Java
- PHP
- Python
- Bash
- JavaScript
- HTML5/CSS3

### FRAMEWORKS

- Spring Boot
- Angular

### DATABASES

- MySQL

### TOOLS

- Git
- Vim