

**Prescription Monitoring Program Information Exchange**

**( PMIX )**

***Trusted*  
Service Interface Description  
Version 3.0**

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# Document Introduction

A Service Interface Description describes the physical implementation or service interface used in a specific implementation of a service. This document is a Service Interface Description for the Prescription Monitoring Program Information Exchange (PMIX) Trusted Interface.

In the context of a service-oriented architecture (SOA) and, more specifically, the Global Reference Architecture (GRA), a service is the means by which one partner gains access to one or more capabilities offered by another partner. Capabilities generate real-world effects that can be as simple as sharing information or can involve performing a function or changing the state of some other processes. Organizations have numerous capabilities and partner organizations. There are significant benefits for these organizations to have access to each other's capabilities. Each state has its own governance, business needs, applications, hardware, and networks. Achieving interoperability within this environment, and with external partner organizations, calls for alignment of business and technical requirements and capabilities by specifying them consistently across organizational boundaries. The GRA was developed to facilitate interoperability and to assist in meeting other key requirements in an information sharing environment. In order to achieve this goal, there is a strong need to define a consistent approach to identifying and describing services and their interactions that can be implemented in many different technical environments, across multiple government lines of business, at all levels of government and with other partner organizations. GRA web services are based on the Organization for the Advancement of Structured Information Standards (OASIS) Web Services Profiles.

The GRA defines a service interface as "the means for interacting with a service.” It includes the specific protocols, commands, and information exchange by which actions are initiated on the service. A service interface is what a system designer or implementer (programmer) uses to design or build executable software that interacts with the service. That is, the service interface represents the “how” of the interaction. Since the service interface is the physical manifestation of the service, best practices call for a service interface which can be described in an open-standard format (that is, a format which could be automatically processed by a computer).

A Service Specification is a formal document describing the capabilities made available through the service; the service model that defines the semantics of the service by representing its behavioral model, information model, and interactions; the policies that constrain the use of the service, and the service interface that provides a means of interaction with the service. A Service Specification provides stakeholders with an understanding of the structure of the service and the applicability to it interface rules. It gives the service consumers the information necessary for consuming a particular service, and service providers the information necessary for implementing the service in a consistent and interoperable way. The main components of a Service Specification are the Service Description and one or more Service Interface Descriptions. A Service Description describes all aspects of a service that are not directly tied to the physical implementation or service interface.

# Background

All states have laws and regulations that govern the distribution and handling of controlled substances and other pharmaceuticals. Diversion of, and addiction to, such substances are generally recognized as serious problems throughout the country. States have found that prescription monitoring programs (PMPs), which collect prescription-controlled-substance dispensing data from pharmacies and other authorized dispensers, can be effective tools for identifying and preventing these problems. (In the remainder of this document, the term “prescription” will refer to controlled-substance prescriptions.) These data are then reviewed and analyzed for medical, educational, public health and investigative purposes.

States implementing new PMP systems may find it desirable to conform closely to the PMIX Service Specification in order to help ensure consistency with potential interstate exchange partners in the future.

**Guiding Principles**

Several core principles have been utilized to guide the development of this document and other PMIX artifacts:

* **Distributed data sources:** assumes distributed, rather than centralized, information sources.
* **Maintenance of state-level controls:** PMIX implementation will not impact or modify a state’s control over the operation of the PMP and authorization to access prescription data.
* **End-to-end security:** Mechanisms must be utilized to assure the security of PMIX in-transit data between the sending and receiving endpoints.
* **Information traceability:** PMIX data flows will leave an audit trail, not to include protected health information (PHI), to enable reporting on demand to PMP administrators.
* **Standards-based information sharing:** PMIX standards will leverage open industry standards such as Extensible Markup Language (XML) and the National Information Exchange Model (NIEM) for encoding data to ensure maximal interoperability between future exchange partners.

# Physical Model

The Trusted service interface implements the *ProvidePrescriptionDrugHistory* and *ProvidePatientPicklist* operations, which is compliant with the GRA Web Service - Service Interaction Profile (SIP) and the PMIX Execution Context. The service naming is defined from the perspective of the service provider rather than the service consumer or client.

The diagram below shows the physical model including a hub (within the server playing the role of number “3”) which forms the PMIX Execution Context. The PMIX service interface is provided by an Application Program Interface (API), within the server playing the roles of number “1” and number “5”) along with a PMIX State Routing Service (SRS) (within the server playing the roles of number “2” and number “4”). The blue icon on top of number “1” and the blue arrows represent clear text. The red arrows indicate encrypted data. The icons next to numbers “2” and “4” represent security certificates.



Figure 1: Physical Model Overview

The PMIX Trusted Interface can be implemented in several configurations, including direct web service access or Application Program Interface (API) access to the SRS. The service interface for the direct web service access is defined by the associated Web Service Description Language (WSDL) file.

The PMIX Trusted Service Interface Description Document focuses only on the Trusted interface portion of the Physical Model as highlighted in Figure 2: Trusted Interface Scope.



Figure 2: Trusted Interface Scope

A PMP System has several options when connecting to PMIX, including using a trusted web service interface connection to the State Routing Service (SRS) or using a secure web service interface with a PMIX conformant Hub. For information pertaining to the PMIX Secure Interface description refer to the PMIX Secure - Service Interface Description V2.0.

# Service Interaction Requirements

The table below outlines the service interaction requirements and the associated standards that are being used to support this service interface.

|  |  |  |
| --- | --- | --- |
| Requirements | Mandatory | Specification |
| Service Consumer Authentication | *Yes* | **Static IP Address via Firewall** |
| Service Consumer Authorization | *Yes* | **Application Specific Roles** |
| Identity and Attribute Assertion Transmission | *No* | ***N/A*** |
| Service Authentication | *Yes* | **SSL Certificate Authentication** |
| Message Nonrepudiation | *No* | ***N/A*** |
| Message Integrity | *No* | ***N/A*** |
| Message Confidentiality | *Yes* | **Transport Layer Security** |
| Message Addressing | *Yes* | **WS-Addressing** |
| Reliability | *Yes* | **Implicitly Provided by Response** |
| Transaction Support | *No* | ***N/A*** |
| Service Metadata Availability | *No* | ***N/A*** |
| Interface Description Requirements | *Yes* | **WSDL 1.1** |

Table 1: Service Interaction Requirements

# Interface Description Requirements

**PMIX Header Properties**

|  |  |
| --- | --- |
| Request Parameters | Description |
| MetaData   * Requestor * *RequestorRole* * *RequestorGivenName* * *RequestorSurName* * RequestorIdentification   + *IdentificationID*   + *IdentificationCategoryCode* * RequestorFacility   + *RequestorOrganizationName*   + FacilityIdentification     - *IdentificationID*     - *IdentificationCategoryCode* * RequestorOrganization   + *RequestorOrganizationName* * RoutingData   + *RequestID*   + RequestingState   + DisclosingState | ***Requestor/RequestorRole*** - PMIX defined role and used for authorization of search requests in the Hub  ***Requestor/RequestorFivenName***– Given name of the prescriber requesting the report  ***Requestor/RequestorSurName*** – Sur name of the prescriber requesting the report  ***RequestorIdentification/IdentificationID*** - Identifier of the prescriber  ***RequestorIdentification/IdentificationCategoryCode*** - Type of identifier provided. The valid values are *DEA, NPI, State License* or *Other*.  **Requestor/RequestorFacility/RequestorOrganizationName** – Name of the facility the prescriber is requesting the report from  **Requestor/RequestorFacility/IdentificationID** – The identification of the facility  **Requestor/RequestorFacility/IdentificationCategoryCode** – The identification type provided. The valid values are *DEA, NPI, State License* or *Other*.  **RequestorOrganization/RequestorOrganizationName** – The name of the organization the prescriber is requesting from  ***RequestID*** - Unique message identifier with the first two characters corresponding to the requesting state postal code  **RequestingState/DisclosingState** - Two character postal code |

|  |  |
| --- | --- |
| Response Parameters | Description |
| ResponseStatus   * Status   + DisclosingState   + PMPStatus | ***ResponseStatus/Status/PMPStatus*** – The valid values are *Provided, NotFound, Deferred, NotSupported, Error, Disallowed, VersionMismatch*  **Provided** – The PDMP report is provided  **NotFound** – Patient is not found, Prescription records are not found  **Deferred** – Multiple patients are found  **NotSupported** – The interface is not supported  **Error** – Error processing the request  **Disallowed** – The request is not authorized  **VersionMismatch** – The NIEM IEPD version mismatch |

**PMIX Body Parameters**

|  |  |
| --- | --- |
| Parameter | Description |
| RequestData | XML request message consistent with the PMIX NIEM IEPD |
| ResponseData | XML response message consistent with the PMIX NIEM IEPD |

**PMIX Operation Definitions**

The ***ProvidePrescriptionDrugHistory*** operation provides state PMP systems with the capability to retrieve interstate prescription drug history. The API calls and the associated parameters are provided below. The location of each parameter in the SOAP message is also provided in the last column.

SOAP Action : http://www.pmixpmp.org/pmp/ProvidePrescriptionDrugHistory

The ***ProvidePatientPicklist*** operation provides state PMP and EHR systems with the capability to do a patient search/discovery. The API calls and the associated parameters are provided below. The location of each parameter in the SOAP message is also provided in the last column.

SOAP Action: http://www.pmixpmp.org/pmp/ProvidePatientPicklist

**WS-Addressing**

The PMIX Trusted Interface web service requires the WS-Addressing “To” element to contain the proper address to enable routing to the endpoint PMP system via the SRS and any number of PMIX compliant hub systems. Figure 3, WS-Addressing Overview, below depicts the addressing conventions used for accessing the PMIX web services using WS-Addressing.



Figure 3: WS-Addressing Overview

The following soap message example demonstrates the actual custom PMIX Metadata header along with the WS-Addressing header elements.

**Sample request SOAP Envelope**

**<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-envelope" xmlns:pmix="http://www.pmixpmp.org">**

**<soap:Header xmlns:wsa="http://www.w3.org/2005/08/addressing">**

**<pmix:MetaData>**

**<pmix:Requestor>**

**<pmix:RequestorRole>Physicians</pmix:RequestorRole>**

**<pmix:RequestorGivenName>John</pmix:RequestorGivenName>**

**<pmix:RequestorSurName>Doe</pmix:RequestorSurName>**

**<pmix:RequestorIdentification>**

**<pmix:IdentificationID>NPI000000</pmix:IdentificationID>**

**<pmix:IdentificationCategoryCode>NPI</pmix:IdentificationCategoryCode>**

**</pmix:RequestorIdentification>**

**<pmix:RequestorIdentification>**

**<pmix:IdentificationID>DEA0000000</pmix:IdentificationID>**

**<pmix:IdentificationCategoryCode>DEA</pmix:IdentificationCategoryCode>**

**</pmix:RequestorIdentification>**

**<pmix:RequestorFacility>**

**<pmix:RequestorOrganizationName>ABC Health Facility</pmix:RequestorOrganizationName>**

**<pmix:FacilityIdentification>**

**<pmix:IdentificationID>ABC0000</pmix:IdentificationID>**

**<pmix:IdentificationCategoryCode>Other</pmix:IdentificationCategoryCode>**

**</pmix:FacilityIdentification>**

**</pmix:RequestorFacility>**

**</pmix:Requestor>**

**<pmix:RequestorOrganization>**

**<pmix:RequestorOrganizationName>ABC Health</pmix:RequestorOrganizationName>**

**</pmix:RequestorOrganization>**

**<pmix:RoutingData>**

**<pmix:RequestID>REQ001</pmix:RequestID>**

**<pmix:RequestDateTime>2002-05-30T09:00:00</pmix:RequestDateTime>**

**<pmix:RequestingState>QQ\_RXC</pmix:RequestingState>**

**<pmix:StateRequestID>RXCID</pmix:StateRequestID>**

**<pmix:DisclosingState>QQ</pmix:DisclosingState>**

**<pmix:StateDisclosureID>QQID</pmix:StateDisclosureID>**

**<pmix:HubRequestID>RXHUB01</pmix:HubRequestID>**

**<pmix:HubDisclosureID>A4684AFSADSA</pmix:HubDisclosureID>**

**<pmix:HubUsedIdentification>**

**<pmix:HubIdentificationID>01</pmix:HubIdentificationID>**

**<pmix:HubIdentificationCode>RxCheck</pmix:HubIdentificationCode>**

**</pmix:HubUsedIdentification>**

**</pmix:RoutingData>**

**<pmix:Version>2</pmix:Version>**

**</pmix:MetaData>**

**<wsa:Action>**[**http://www.pmixpmp.org/pmp/ProvidePrescriptionDrugHistory</wsa:Action**](http://www.pmixpmp.org/pmp/ProvidePrescriptionDrugHistory%3c/wsa:Action)**>**

**<wsa:From><wsa:Address>urn://QQ\_RXC</wsa:Address></wsa:From>**

**<wsa:MessageID>uuid:572c0cb2-04ce-48c0-bd95-229fbf748d0d</wsa:MessageID>**

**<wsa:To>urn://QQ</wsa:To>**

**</soap:Header>**

**<soap:Body>**

**<pmix:RequestType>**

**<!--Optional:-->**

**<pmix:RequestData><![CDATA[NIEM REQUEST XML]]></pmix:RequestData>**

**</pmix:RequestType>**

**</soap:Body>**

**</soap:Envelope>**

**Sample response SOAP Envelope**

**<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-envelope">**

**<soap:Header> <Action xmlns="http://www.w3.org/2005/08/addressing">http://www.pmixpmp.org/pmp/ProvidePrescriptionDrugHistoryResponse</Action>**

**<MessageID xmlns="http://www.w3.org/2005/08/addressing">urn:uuid:ce88f925-610c-40b1-9612-ff72ebf16893</MessageID>**

**<To xmlns="http://www.w3.org/2005/08/addressing">http://www.w3.org/2005/08/addressing/anonymous</To>**

**<RelatesTo xmlns="http://www.w3.org/2005/08/addressing">uuid:fb3a08ac-35f7-42d0-90a4-063b0fb2c117</RelatesTo>**

**<ResponseStatus xmlns:ns2="http://schemas.microsoft.com/2003/10/Serialization/" xmlns="http://www.pmixpmp.org">**

**<Status>**

**<DisclosingState>QQ</DisclosingState>**

**<PMPStatus>Provided</PMPStatus>**

**</Status>**

**</ResponseStatus>**

**<RoutingData xmlns:ns2="http://schemas.microsoft.com/2003/10/Serialization/" xmlns="http://www.pmixpmp.org">**

**<RequestID>REQ001</RequestID>**

**<RequestDateTime>2002-05-30T09:00:00</RequestDateTime>**

**<RequestingState>GG</RequestingState>**

**<StateRequestID>GGID</StateRequestID>**

**<DisclosingState>QQ</DisclosingState>**

**<StateDisclosureID>QQ</StateDisclosureID>**

**<HubRequestID>RXHUB01</HubRequestID>**

**<HubDisclosureID>A4684AFSADSA</HubDisclosureID>**

**<HubUsedIdentification>**

**<HubIdentificationID>01</HubIdentificationID>**

**<HubIdentificationCode>RxCheck</HubIdentificationCode>**

**</HubUsedIdentification>**

**</RoutingData>**

**</soap:Header>**

**<soap:Body>**

**<ResponseType xmlns="http://www.pmixpmp.org" xmlns:ns2="http://schemas.microsoft.com/2003/10/Serialization/">**

**<ResponseData><![CDATA[NIEM RESPONSE XML]]></ResponseData>**

**</ResponseType>**

**</soap:Body>**

**</soap:Envelope>**

# Message Exchange Patterns

The PMIX service interface uses a request/response “message exchange pattern” (referred to as the MEP in the standards specifications) to provide simple processing in the case that the prescription drug history is readily available.

# Message Definition Mechanisms

All information exchanges are conformant to the National Information Exchange Model (NIEM) V4.0.

The PMIX service interface messages are defined using a NIEM IEPD. The PMIX service interface is largely defined by the WSDLs. The PMIX Administrator can provide the PMIX IEPD and Service Specification Package artifacts.

The PMIX exchange incorporates the concept of message metadata, i.e. data about the data or the exchange, e.g. requestor name and role. The message metadata is maintained separate from the prescription drug history request and response. The message metadata is not subject to the same privacy concerns and may be recorded and retained.

# Policies and Contracts

The presumption made throughout this document is that individual state legislation and particular state-to-state agreement(s) will address issues of privacy and security (beyond the transport and message-level security described below).

## Policies

No automated polices have been identified at this time.

## Automated Service Contracts

Web Services Description Language (WSDL) defines an automated service contract..

No automated service contracts exist beyond those specified in the WSDLs.

## Non-automated Service Contracts

No non-automated service contracts have been identified at this time.

## Umbrella Agreements

No umbrella agreements have been identified at this time.

# Interface Security

The PMIX Trusted Service Interface relies on transport level security using X.509 certificates when communicating within state systems. In a typical configuration with a state using a Microsoft platform, the SRS will broker the Trusted interface connection to the PMIX Secure Service Interface and handle all WS-Security signature and encryption.



Figure 4: Interface Security

# Interface Privacy

PMIX exchanges are encrypted for the entire transmission between states (including at the hub). In addition, transport level encryption is also used when information is traversing the public network.



Figure 5: Transport Level Encryption

# Service Testing

The PMIX Service Testing must follow the test policies and procedures reflected in the PMIX Service Conformance Package. In particular, the PMIX Service Conformance Specification describes the conformance testing required to verify interoperability with the Prescription Monitoring Program Information Exchange (PMIX) Service. The document provides the testing information required for government and industry organizations to engage in the conformance testing process.

The Service Conformance Specification document identifies the conformance targets, associated requirements and the related test suite / test cases (with assertions) for both aspects of the PMIX information exchange architecture. As such, government and industry organizations will identify the conformance targets and the test suites applicable to them depending on their role in the PMIX information exchange.

In addition to documenting the conformance targets, requirements and assertions, the Service Conformance Specification also provides guidelines for using the Conformance Test Tool. The Conformance Test Tool, soapUI, is an open-source, cross-platform, web service test application, which provides a number of features that will facilitate the PMIX conformance testing and reporting process. soapUI provides well established test scenarios which issue requests, receive responses, apply assertions and generate fully automated, built-in conformance test reports.

Refer to the PMIX Service Conformance Package for additional information.

# Appendix A — References

* PMIX Service Description v1.1.0, July 2013
* PMIX Secure Service Interface Description v1.1.0, July 2013
* PMIX Execution Context Document v1.0, April 2012
* PMIX NIEM 2.0 Information Exchange Package Documentation
* ijis\_pmix\_III\_niem\_2\_0\_iepd\_v0\_20\_20101207
* PMIX Service Conformance Package v1.0
* GRA Web Services Service Interaction Profile v1.3

# Appendix B — Acronyms

API Application Programming Interface

GFIPM Global Federated Identity and Privilege Management

GRA Global Reference Architecture

NIEM National Information Exchange Model

OASIS Organization for the Advancement of Structured Information  
Standards

PMIX Prescription Drug Monitoring Information Exchange

RS WS SIP GRA Reliable Secure Web Services Service Interaction Profile

SOAP Simple Object Access Protocol

W3C World Wide Web Consortium

WCF Windows Communication Framework

W/S Web Services

WSDL  Web Services Description Language

XML [eXtensible Markup Language](http://en.wikipedia.org/wiki/XML)

# Appendix C — Document History

|  |  |  |  |
| --- | --- | --- | --- |
| Date | Version | Editor | Change |
| 1/2011 | 1.0 Rev B | Bob Slaski, Open Networks | For PMP Committee review |
| 3/2011 | 0.1 | Scott Serich, IJIS Institute | Incorporating PMP Committee feedback |
| 5/2011 | 0.2 | Scott Serich, IJIS Institute | Incorporating additional PMP Committee feedback |
| 6/2011 | 0.3 | Scott Serich, IJIS Institute | Incorporating final PMP Committee feedback |
| 7/2011 | 1.0 DRAFT | Scott Serich, IJIS Institute | Technical editing pass |
| 6/2012 | 1.0.1 | Bob Slaski, Open Networks | Updated to SSG 1.0 |
| 9/2012 | 1.0.2 | Bob Slaski, Open Networks | Updated to reflect community feedback |
| 7/2013 | 1.1.0 | Todd Seymour, Open Networks | Revisions to reflect consolidation of State-to-Hub and Hub-to-Hub specifications. |
| 5/2018 | 2.0 | Sanjay Ungarala Tetrus Corp | Updated WSDL to use WS-Addressing attributes  Provided sample SOAP envelopes with WS-Addressing attributes. |
| 2/2021 | 3.0 | Sanjay Ungarala TetrusCorp | Updated the NIEM IEPD  Added picklist operation |